

**Illinois Department of Public Health – Division of Laboratories
 Bid Specifications for Roche Preventative Maintenance Contract
 Request for Quotes
 DUE: 9/3/2021, 5:00 pm Central Daylight Time**

Key Dates

August 26, 2021	RFQ released
September 3, 2021	Submissions due via email to sean.m.mcauliff@illinois.gov not later than 5:00 p.m. CDT
September 7, 2021 (estimated):	Contract award
September 9, 2021 (estimated):	Start date

A. SCOPE OF WORK:

The Illinois Department of Public Health (IDPH), Division of Laboratories, is seeking quotes from qualified vendors for the preventive maintenance and on-site repair of various Roche Diagnostic extraction platforms that are used for extraction of ribonucleic acid (RNA) from COVID-19 and other infectious diseases. A detailed list of equipment is found below. This contract is for an initial period of six months with a potential for three six-month renewals. The Roche equipment is located at the IDPH labs: 2121 West Taylor Street, Chicago, IL 60612, 825 North Rutledge Street, Springfield, IL 62702, and 1155 South Oakland Avenue, Carbondale, IL 62901.

B.) LISTING OF EQUIPMENT

Lab Location	Instrument Model	Serial Number
Chicago Lab 2121 West Taylor Street Chicago, IL	Magna 96	4912
	Magna 96	5098
	Magna24	1327
	Magna24	1328
	Magna LC 2.0	LC200000412
Springfield Lab 825 North Rutledge Springfield, IL	Magna 96	4861
	Magna 96	4950
	Magna LC 2.0	LC200000477
Carbondale Lab 1155 South Oakland Ave Carbondale, IL	Magna 96	4842

C.) SERVICES REQUIRED:

- Inspection of all instrumentation at contract execution and as required, repair to bring instruments to the Roche Diagnostics Standards required for use with Food and Drug Administration (FDA) and Center for Disease Controls and Prevention (CDC) approved testing.

- Unlimited on-site support by a qualified Field Service Engineer (FSE).
- All- inclusive pricing for warranted repair parts, travel expenses, shipping costs, labor, and any other associated costs for preventive maintenance calls.
- Fixed emergency repair rate inclusive of repair parts, travel expenses, shipping costs, labor and any other associated costs for emergency calls.
- Response for emergency repairs within 48 hours of request Monday through Friday.
- Remote access connectivity for problem identification, training, and monitoring.
- Unlimited service visits Monday through Friday from 8:00 a.m. to 5:00 p.m. CST for repair and preventive maintenance.
- Customer Support Center Specialists available by Monday through Friday from 7:00 a.m. to 6:00 p.m. CST to assist in troubleshooting.
- Installation of all hardware and software enhancements by a qualified Field Engineer Specialist. All upgrades maintained per Roche recommendation to maintain Food and Drug Administration approval of instrumentation for testing.

D.) VENDOR QUALIFICATIONS:

The vendor must provide Field Service Engineers qualified to perform repairs and maintenance on the Roche Diagnostic equipment list in Section B.

E.) PRICING FOR REPAIR AND MAINTENANCE

Lab Location	Instrument Model	Serial Number	Preventive Maintenance for initial 6-month term-including inspection	Emergency Price for initial 6-month term	Preventive Maintenance Price for additional 6-month renewals	Emergency Price for additional 6-month renewals
Chicago Lab 2121 West Taylor Street Chicago, IL	Magna 96	4912				
	Magna 96	5098				
	Magna24	1327				
	Magna24	1328				
	Magna LC 2.0	LC200000412				
	Magna Compact	MPCB0292				
Springfield Lab 825 North Rutledge Springfield, IL	Magna 96	4861				
	Magna 96	4950				
	Magna LC 2.0	LC200000477				
Carbondale Lab 1155 South Oakland Ave Carbondale, IL	Magna 96	4842				