

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 3000384		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 04/14/2026	
NAME OF PROVIDER OR SUPPLIER Arcadia Care Toulon				STREET ADDRESS, CITY, STATE, ZIP CODE 700 E MAIN ST , TOULON, Illinois, 61483			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
S0000	Initial Comments			S0000			04/28/2026
	Revisit to Annual Survey 03/03/2026						
S9999	Final Observations			S9999			04/28/2026
	Statement of Licensure Violations:						
	300.610a)						
	300.1210b)						
	300.1210d)2)						
	300.1210d)3)						
	Section 300.610 Resident Care Policies						
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.						
	Section 300.1210 General Requirements for Nursing and Personal Care						
	b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.						
	d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:						
	2) All treatments and procedures shall be administered as ordered by the physician.						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE	(X6) DATE
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S9999	Continued from page 1 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. These requirements are not met as evidenced by: Based on observation, interview and record review, the facility failed to assess a resident's change in condition and ensure diagnostic tests were completed as ordered for one of one resident (R1) reviewed with a change in condition. This failure resulted in R1 experiencing burning with urination, coughing and gagging to a point she was tired, groggy, and achy. Findings include: The Licensed Practical Nurse (LPN) and Registered Nurse job descriptions, dated 7/2023, document to chart nurse's notes in an informative and descriptive manner that reflects the care provided to the residents, as well as the resident's response to the care. The nurse must be knowledgeable of nursing and medical practices and procedures. The Physician-Family Notification-Change in Condition policy effective 12/2025, documents the resident's physician or authorized designee such as a Nurse Practitioner, will be notified of a change in condition. The Medical Record Policy effective 1/2026, documents, the Progress Note shall be written to ensure an ongoing resident record includes progression toward or regression from established resident goals. Progress Notes shall indicate significant changes in the residents' condition and be recorded upon occurrence by the staff members observing the change. R1 was admitted on 9/12/25 with diagnoses of Orthopedic Aftercare, Fracture of Femur Shaft, Morbid Obesity, Chronic Respiratory Failure, Type 2 Diabetes and Major Depressive Disorder. The Minimum data Set dated 2/6/26, section C documents R1 had a Brief Interview for Mental Status score of 15, cognitively intact. Section H	S9999				04/28/2026	

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S9999	Continued from page 2 documents R1 is incontinent of bowel and bladder. On 4/10/25 at 9:30 AM, R1 stated she returned from hospital 3/5/25 on continuous oxygen at 4 liters per minute and was treated for RSV (Respiratory Syncytial Virus). She said was coughing so hard this morning she was gagging and "It(cough) has gotten worse the past few days. I don't feel good. I'm tired, groggy and achy. I feel like I could sleep for 24 hours. I went to bed yesterday at 2:00 PM and didn't get up until this morning." R1 did not know if the facility had contacted the doctor or ordered a chest x-ray. R1's Progress Note dated 3/30/26, documents R1 had a urine sample collected and it was sent to the laboratory for complaints of burning with urination. R1 stated she is incontinent of urine but knew when she was urinating because "It hurt so bad." R1's Progress Notes dated 3/31/26 through 4/10/26 did not include respiratory assessments, vital sign monitoring, overall complaints of not feeling well and/or increase in cough nor any other documentation related to burning with urination, urinalysis results and/or a skin assessment when providing incontinent care. R1's Physician's Order dated 3/30/26 documents to collect a urine sample for a urinalysis. R1's Lab Results report documents that a urinalysis was ordered to be collected on 3/30/26 and "4/9/26 Specimen was never received in lab due to not being collected." R1's Progress Note dated 4/10/26 documented by V2 (Regional Director of Nursing), upon notification of R1's complaint of coughing, not feeling well and questioning of if a urinalysis was obtained and sent for analysis per physician's order, V2 notified the physician of R1's complaints. A chest x-ray, urinalysis and cough medicine were ordered. The Progress Note documents when obtaining R1's urine sample "noted bright red, tissue around the urethral opening. (R1) states that is what burns when she urinates." An anti-fungal cream was ordered for seven days and a referral to a gynecologist was ordered. The Laboratories Patient Log dated 3/30/26 lists R1			S9999			04/28/2026

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S9999	Continued from page 3 urine sample was collected and no results were reported. On 4/10/26 at 2:00 PM, V2 stated she was unaware R1 had not been feeling well and had a cough. V2 agreed that the record did not include respiratory assessments, vital sign monitoring, overall complaints of not feeling well and/or increase in cough nor any other documentation related to burning with urination, urinalysis results, urethral/skin assessment when providing incontinent care nor were physician notifications made and documented. V2 agreed R1's excoriated urethral opening should have been observed during incontinence care prior to her assessment on 4/10/26, reported to the nurse and the physician should have been notified and documented. V2 stated upon review of the Laboratory Patient Logs, multiple resident tests results had not been conducted or resulted and should have been. (B)		S9999			04/28/2026	