

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0057307		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 03/09/2026	
NAME OF PROVIDER OR SUPPLIER ARCADIA CARE JACKSONVILLE				STREET ADDRESS, CITY, STATE, ZIP CODE 1021 NORTH CHURCH STREET , JACKSONVILLE, Illinois, 62650			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
S0000	Initial Comments		S0000			03/13/2026	
	Annual Licensure Survey						
S9999	Final Observations		S9999			03/13/2026	
	Statement of Licensure Violations:						
	300.610a)						
	300.650d)						
	300.661						
	Section 300.610 Resident Care Policies						
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.						
	Section 300.650 Personnel Policies						
	d) The facility shall check the Health Care Worker Registry for the work eligibility status of all applicants who are under the jurisdiction of the Healthcare Worker Background Check Act prior to hiring.						
	Section 300.661 Health Care Worker Background Check						
	A facility shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code.						
	These requirements were not met as evidenced by:						
	Based on interview and record review, the facility failed to obtain conduct pre-employment screening, including the Illinois Sex Offender Registry, the						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 Illinois Department of Corrections (IDOC) Sex Offender Registry, the IDOC Inmate Search, the IDOC Wanted Fugitive Search, or the HHS (Health and Human Services) OIG (Office of Inspector General) check to determine if employees had a prior criminal history which would disqualify them for employment. This has the potential to affect all residents living in the facility. Findings include: V18, Cook, was hired on 7/5/2025. The facility was unable to provide documentation of Health Care Worker Registry, Illinois Sex Offender, National Sex Offender and OIG checks prior to start date. V19, Certified Nurse Assistant, CNA, was hired on 2/2/26. The facility was unable to provide documentation of Health Care Worker Registry, Illinois Sex Offender, and OIG checks prior to start date. V20, Housekeeper, was hired on 12/8/25. The facility was unable to provide documentation of Health Care Worker Registry, Illinois Sex Offender, and OIG checks prior to start date. V21, CNA, was hired on 12/1/25. The facility was unable to provide documentation of Health Care Worker Registry, Illinois Sex Offender, and OIG checks prior to start date. V22, CNA, was hired on 11/3/25. The facility was unable to provide documentation of Health Care Worker Registry, Illinois Sex Offender, and OIG checks prior to start date. V23, CNA, was hired on 11/15/25. The facility was unable to provide documentation of Health Care Worker Registry, Illinois Sex Offender, and OIG checks prior to start date. V24, Housekeeper, was hired on 7/24/25. The facility was unable to provide documentation of Health Care Worker Registry, Illinois Sex Offender, National Sex Offender and OIG checks prior to start date. On 3/3/2026 at 11:34 AM V9, Business Office Manager, stated that she has been position and checking the background checks for a short time. V9 stated that she is in the process of auditing the workers and background checks. V9 stated that she did notice, after requested, that a couple of employees background checks were not completed and completed them on 3/1/2026. V9 stated that she performs the background checks upon hire. V9 stated that the National and State Sex			S9999			

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S9999	Continued from page 2 Offender and OIG is checked. V9 stated that she performs the Health Care Worker Registry check prior to hire but was unable to provide documentation of this. The Abuse Prevention and Reporting- Illinois, dated 10/2022, documents that Guidelins: This facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services by staff or mistreatment. This facility therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services by staff and mistreatment of residents. This will be done by: Conducting pre-employment screening of employees and pre-admission screening of residents; Abuse Prevention: Pre-Employment Screening of Potential Employees This facility will not knowingly employ any individual convicted of resident abuse, neglect, exploitation, mistreatment, or misappropriation of resident property. This facility will not knowingly employ any staff convicted of any of the crimes listed in the Illinois Healthcare Worker Background Check Act (unless waived under the provision of the Act), or with findings of abuse, neglect, exploitation, mistreatment or misappropriation of resident property listed on the Illinois Health Care Worker Registry. Prior to a new employee starting a work schedule, this facility will: Initiate a reference check from previous employer(s), in accordance with facility policy. Obtain a copy of the state license of any individual being hired for a position requiring a professional license Check the Illinois Health Care Worker Registry on any individual being hire for prior reports of abuse, neglect or misappropriation of resident property, previous fingerprint check results, and the sex offender Website links on the Registry; and Initiate an Illinois State Police live scan fingerprint check for any unlicensed individual being hired without a previous fingerprint check. (C)		S9999				