

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 3000501		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 03/04/2026	
NAME OF PROVIDER OR SUPPLIER ARC AT HICKORY POINT				STREET ADDRESS, CITY, STATE, ZIP CODE 565 WEST MARION AVENUE , FORSYTH, Illinois, 62535			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
S0000	Initial Comments Annual Licensure and Certification Survey Complaint Investigation - 2662572/2793320		S0000			03/24/2026	
S9999	Final Observations Statement of Licensure Violations: 1 of 2 300.1210b) 300.1210c) 300.3210a)1) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. Section 300.3210 General a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by State or federal law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of the resident's status as a resident of a facility. 1) Residents shall have the right to be treated with courtesy and respect by employees or persons providing medical services or care and shall have their human and		S9999			03/24/2026	

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 civil rights maintained in all aspects of medical care as defined in the State Operations Manual for Long-Term Care Facilities. These regulations were not met as evidenced by: Based on interview and record review, the facility failed to treat residents with respect and dignity for one (R76) of three residents (R75, R60, R76) reviewed for respect and dignity in the sample list of 37 residents. This failure resulted in R76 feeling embarrassed and degraded with a low self-esteem after staff continued the incontinence check after R76 stated R76 had notified staff that R76 was continent of urine. Findings include: R76's Medical Record reviewed documents R76 was admitted to the facility on 2/24/26 from a local hospital with Diagnoses of Seasonal Allergic Rhinitis, Polyneuropathy, Long Term (Current) Use Of Oral Hypoglycemic Drugs, Presence Of Right Artificial Knee Joint, Aftercare Following Joint Replacement Surgery, Chronic Obstructive Pulmonary Disease, Autoimmune Hepatitis, Presence of Left Artificial Shoulder Joint, Asthma, Hypoxemia, Type 2 Diabetes Mellitus Without Complications, and Parkinsonism. R76's assessment record reviewed V6 Admission Nurse/License Practical Nurse, documents on the admission assessment dated 2/25/2026 at 09:57AM under subsection K; bowel and bladder that R76 is always continent of bowel and bladder. The same admission assessment under F, the neurological section, documents Neuro: R76 is alert to person, place, time, situation, and is verbally appropriate. On 03/03/26 at 09:50AM, V27 Certified Nursing Assistant (CNA) stated that the staff should read the care plan and if a resident is continent staff should ask the resident if the resident needs assistance to the restroom but should not insist that the bed/resident be checked for incontinence if alert resident states they are dry. On 03/03/26 at 11:40AM, V30 (R76's) Family Member, stated that R76 was feeling embarrassed and degraded with a low self-esteem after staff continued an incontinence urine bed check at 04:00AM on 2/25/26 after R76 stated R76 told staff that R76 was continent of urine and did not need the bed checked for urine incontinence.		S9999				

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S9999	Continued from page 2 On 3/4/26 at 10:16AM, V6 Admission Nurse/License Practical Nurse (LPN), stated the staff should follow the care plan and check/change the residents who are incontinent of urine and ask continent residents if they need assistance in getting to the bathroom. V6 stated the staff should be following the residents wants and needs. On 3/4/26 at 10:16AM, V1 Administrator and V23 Corporate Nurse stated a resident has the right to be treated with dignity and make the choice if the resident needs to be checked and changed or if they need assistance to the restroom. The Resident Rights policy dated 12/2025 documents the Purpose is to promote the exercise of rights for each resident, including any who face barriers (such as communication problems, hearing problems and cognition limits) in the exercise of these rights. A resident, even though determined to be incompetent, should be able to assert these rights based on his or her abilities. The same policy documents under the guidelines documents Exercising rights means that residents have autonomy and choice, to the maximum extent possible, about how they wish to live their everyday lives and receive care, subject to the facility's rules, as long as those rules do not violate a regulatory requirement. The facility will not hamper, compel, treat differentially, or retaliate against a resident for exercising his/her rights. Facility practices designed to support and encourage resident participation in meeting care planning goals as documented in the resident assessment and care plan are not interference or coercion. The Bowel & Bladder- Assessment & Toileting Programs dated 01 /2026 documents Purpose: Based on the resident's comprehensive assessment the facility will ensure that each resident with bowel or bladder incontinence will receive appropriate treatment and services to restore as much normal bowel or bladder functioning as possible. The same program documents under Guidelines: Subsection 3. If the resident is identified as continent, the voiding diary, Restorative Incontinence Observation, and toileting program will not be completed. (B) 2 of 2 300.615a) 300.615e)			S9999			

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S9999	Continued from page 3 Request for Resident Criminal History Record Information a) For the purpose of this Section only, a nursing facility is any bed licensed as a skilled nursing or intermediate care facility bed, or a location certified to participate in the Medicare program under Title XVIII of the Social Security Act or Medicaid program under Title XIX of the Social Security Act. e) In addition to the screening required by Section 2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act). These requirements were not met as evidenced by: Based on record review and interview, the facility failed to request criminal background checks for two (R17, R18) of two newly admitted residents within 24 hours after admission. Findings include: R17's Census detail documents R17 was admitted to the facility on 2/14/2026. R17's CHIRP (Criminal History Information Response Process) background check was dated for 2/16/26. R18's Census detail documents R18 was admitted to the facility 2/16/26. R18's CHIRP background check was dated 2/18/26. On 3/3/26 at 10:26 AM, V15 Marketing Coordinator stated that V15 is responsible for running background checks on newly admitted residents and that the facility's process requires these checks to be done within 24 hours of admission. V15 provided copies of the background check submission forms for R17 and R18 confirming that their background checks were completed more than 24 hours after their admission dates. The facility's Long-Term Care Facility Application for Medicare and Medicaid dated 3/1/26 documents 59 residents reside in the facility. (C)			S9999			