

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0049247		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 02/26/2026	
NAME OF PROVIDER OR SUPPLIER APERION CARE FOREST PARK				STREET ADDRESS, CITY, STATE, ZIP CODE 8200 WEST ROOSEVELT ROAD , FOREST PARK, Illinois, 60130			
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S0000	Initial Comments		S0000			03/01/2026	
	Annual Licensure and Certification Survey						
S9999	Final Observations		S9999			03/01/2026	
	Statement of Licensure Violations						
	(1 of 2)						
	300.1060 f)						
	Section 300.1060 Vaccinations						
	f) A facility shall document in the resident's medical record that he or she was verbally screened for risk factors associated with hepatitis B, hepatitis C, and HIV, and whether or not the resident was immunized against hepatitis B. (Section 2-213(c) of the Act)						
	These REQUIRMENTS were not met as evidenced by:						
	Based on interview and record review, the facility failed to document in five residents (R17, R58, R59, R103, and R187) medical records screening for risk factors with hepatitis B, hepatitis C, and HIV. These deficient practices affected five residents (R17, R58, R59, R103, and R187) reviewed for vaccinations in a total sample size of 67 residents and has the potential to affect all 199 residents that reside at the facility.						
	Findings include:						
	On 2/25/26 at 10:21am, with V16 (Infection Preventionist), upon review of R17, R58, R59, R103, and R187's EMR (electronic medical record), there were no findings of documentation of screening for risk factors with hepatitis B, hepatitis C, and HIV for R5, R7, R9, R10 and R11. V16 said, "I don't think we (facility) screen the residents for risk factors with hepatitis B, hepatitis C, and HIV. Let me check with admissions though."						
	On 2/25/26 at 1:22pm, V16 (Infection Preventionist)						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 said, "Yes, we (facility) don't screen the residents for risk factors with hepatitis B, hepatitis C, and HIV. I was told it's because most of the residents are admitted to us (facility) from the hospital." R17's face sheet documents diagnoses that include but are not limited to chronic obstructive pulmonary disease and respiratory failure with hypoxia. R58's face sheet documents diagnoses that include but are not limited to quadriplegia and type 2 diabetes. R59's face sheet documents diagnoses that include but are not limited to quadriplegia and acute kidney failure. R103's face sheet documents diagnoses that include but are not limited to asthma and type 2 diabetes. R187's face sheet documents diagnoses that include but are not limited to type 2 diabetes, hemiplegia and hemiparesis. Record review of facility policy titled, "Infection Prevention and Program," dated 12/23/25, documents, in part, "The Infection Control Program meets the guidelines of the US Department of Health and Human Services, Center for Disease Control and Prevention, HCFA, The Occupational Health and Safety Administration, local, state, and federal rules." Pamphlet titled, "Illinois Long-Term Care Ombudsman Program Residents' Rights for People in Long-Term Care Facilities," revised date 11/18, documents, in part, "Your facility must provide services to keep your physical and mental health, at their highest practical levels. Your facility must be safe, clean, comfortable, and homelike..." "B" (2 of 2) 300.2230 a)1) Section 300.2230 Laundry Services a) Every facility shall have an effective means of supplying an adequate amount of clean linen for operation, either through an in-house laundry or a contract with an outside service. An adequate supply of clean linen shall be defined as		S9999				

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S9999	Continued from page 2 the three sets of sheets, draw sheets, and pillow cases required to provide for the residents' needs. Additional changes of linen may be required in consideration of the time involved for laundering and transporting soiled linens. These requirements were NOT met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to provide a comfortable and homelike environment by 1. failed to have a readily available and adequate supply of clean bed and bath linens for residents to perform daily hygiene, bathing, or showers, 2. failed to provide adequate lighting in resident rooms, 3. failed to ensure a mattress was provided on the bed frame and the bed was completely made up with linen and a pillow for a resident transferred into a room. This failure affected 4 residents (R38, R43, R94, and R158) out of a sample of 67 residents and has the potential to affect all 199 residents residing at the facility reviewed for a clean and comfortable homelike environment. Findings include: Facility census, dated 2/23/26, documents 199 residents residing at the facility. On 2/23/26 at 11:00am, R38 said, "I don't know what's going on, but there's no rags or towels anymore here (facility). I have to wait to get my dressings changed because the nurses say that they (facility nurses) have to wait for more clean towels and rags to clean me up first before they (facility nurses) can change my dressings. Sometime they (facility staff) bring in stained rags or cut up rags. I'm like you (facility staff) ain't cleaning me with that (stained or cut up rags). Those (stained or cut up rags) look like they're (stained or cut up rags) used to clean toilets or furniture. I want to get out of bed but have to wait because they (facility) don't have rags and towels to clean me up. Man, I'm sorry, it (not having clean washcloths and towels) just makes me mad." R38's face sheet documents diagnoses that include but are not limited to paraplegia, chronic pain, urinary tract infection, and bacterial infections.		S9999				

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S9999	Continued from page 3 R38's BIMS (brief interview for menta status) score, dated 12/04/25, is 14 which indicates R38 is cognitively intact. R38's physician order, dated 1/07/26, documents, in part, "Coccyx: Cleanse with wound cleanser, pat dry with gauze, apply Medi honey and dry dressing, every day shift for wound care and as needed for wound care." On 2/24/26 at 11:31am, a review of the entire facility's washcloths and bath towel was done with V19 (Housekeeping Supervisor/Laundry Supervisor). On 2/24/26 at 11:31am, during observation of the facility's laundry department with V19 (Housekeeping Supervisor/Laundry Supervisor), 15 clean towels and 6 clean washcloths, as well as 4 sheared/cut towels (in pile with clean washcloths) were observed. V19 said, "These (4 sheared/cut towels) aren't supposed to be with the clean rags. We (facility) cut the old towels and use them for dust rags." Surveyor inquired where the rest of the clean washcloths and bath towels are located in the laundry department and V19 replied, "That's it down here (laundry department). There are carts on the floor with clean washcloths and bath towels." Surveyor inquired again where the rest of the clean washcloths and bath towels are located in the laundry department, and V19 replied, "There's (clean wash cloths and bath towels) more on the floors, but not down here (laundry department). We (facility) started doing our own laundry in January (1/2026), before the laundry was outsourced. I think we have enough (clean bath towels and wash cloths) for the residents but we're (staff) just not getting washcloths and towels fast enough up to the floors." On 2/24/26 at 11:36am, surveyor requested to see all linen carts and/or storage rooms that would have clean washcloths and bath towels for resident use for the entire facility. Upon observation of the second floor linen carts, with V19 (Housekeeping Supervisor/Laundry Supervisor), the following was observed: Two linen carts on the second floor "A-side" were observed. The first linen carts had no clean washcloths and no clean bath towels. The second linen cart had 8 clean bath towels and 11 clean washcloths.			S9999			

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S9999	Continued from page 4 Two linen carts on the second floor "B-side" were observed. The first linen cart had 9 clean washcloths and 9 clean bath towels. The second linen cart had 7 clean bath towels and 8 clean washcloths. Surveyor asked V19 if there were any more linen carts or storage rooms on the second floor with clean washcloths and bath towels, and V19 replied, "No. That's it." On 2/24/26 at 11:49am, upon observation of the third floor linen carts, with V19 (Housekeeping Supervisor/Laundry Supervisor), the following was observed: Two linen carts on the third floor "A-side" were observed. The first linen cart had no clean washcloths and no clean bath towels. The second linen cart also had no clean washcloths and no clean bath towels. V19 said, "Oh boy. This isn't good." Three linen carts on the third floor "B-side" were observed. The first linen cart had 7 clean bath towels and 4 clean washcloths. The second linen cart had 7 clean bath towels and 6 clean washcloths. The third linen cart had 5 clean bath towels and 5 clean washcloths. Surveyor asked V19 if there were any more linen carts or storage rooms on the third floor with clean washcloths and bath towels, and V19 replied, "No." On 2/24/26 at 11:56am, upon observation of the fourth floor linen carts, with V19 (Housekeeping Supervisor/Laundry Supervisor), the following was observed: Two linen carts on the fourth floor "A-side" were observed. The first linen cart had no clean washcloths and no clean bath towels. The second linen cart also had no clean washcloths and no clean bath towels. Two linen carts on the fourth floor "B-side" were observed. The first linen cart had no clean washcloths and no clean bath towels. The second linen cart also had no clean washcloths and no clean bath towels.			S9999			

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S9999	Continued from page 5 Surveyor asked V19 if there were any more linen carts or storage rooms on the fourth floor with clean washcloths and bath towels, and V19 replied, "No. We (facility) do not have a total inventory of how many washcloths and bath towels are here (facility). Like I said before, we (facility) just started this past January (1/2026) doing the laundry here (facility). It's a work in progress." On 02/24/2026 at 1:21pm, R43 stated his concern was the facility did not have enough washcloths since facility changed laundry services. R43 stated he needed washcloths to clean his armpit, abdominal folds and groin so he could apply his medication 3 times daily at 6:00am, 2:00pm, and 10:00pm and to clean his armpit, abdominal folds and groin area so he could apply his Desitin cream at 11:00pm. R43 stated 2 to 3 weeks ago during the night shift, he observed (V44 - CNA) cut a diaper into pieces so she could use it to clean the residents. When asked how R43 felt about not having enough wash cloths, R43 replied, "I gotta do what I gotta do." R43's face sheet documents diagnoses that include but are not limited to psoriasis, psoriatic arthritis mutilans, and morbid obesity. R43's BIMS (brief interview for menta status) score, dated 1/21/26, is 15 which indicates R43 is cognitively intact. R43's physician order, dated 1/19/26, documents, in part, "Desitin External Paste 40 % (Zinc Oxide (Topical): Apply to underarms, and groin topically one time a day for dry skin/rash." R43's physician order, dated 1/19/26, documents, in part, "Clotrimazole External Cream 1 % (Clotrimazole (Topical): Apply to underarms, and groin topically one time a day for dry skin/rash." R43's physician order, dated 12/15/21, documents, in part, "Calcipotriene Cream 0.005 %: Apply to affected areas topically every 12 hours as needed for psoriasis."			S9999			

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S9999	Continued from page 6 Record review of facility's "Grievance Binder," shows R43's "Concern/Compliment Form," dated 12/15/25, that documents, in part, "Resident (R43) had no face cloth this morning." On 2/24/26 at 1:30pm, V33 (Director of Purchasing/Corporate) said, "I was told you have a concern with the PAR (Periodic Automatic Replenishment) with the towels and washcloths. I think we (facility) have enough for the residents." On 2/24/26 at 3:12pm, V2 (Director of Nursing/DON) said, "I think there's enough washcloths and bath towel for the residents. I just think that the staff are throwing them out. There should be, at minimum, three wash cloths and 3 towels for each resident." Record review of facility documents titled, "Purchase Order," documents the following purchases: 12/4/25: 83 washcloths and 50 bath towels; 1/20/26: 15 bath towels; 1/28/26: 30 bath towels and 50 washcloths; and 2/12/26: 50 washcloths. Total purchased: 183 washcloths and 95 bath towels. Record review of facility document titled, "(Name of Facility) Morning Meeting Minutes," dated 2/12/2026, documents in part, "Getting low on washcloth." Record review of facility document titled, "(Name of Facility) Morning Meeting Minutes," dated 2/24/2026, documents in part, "Other issues: Need more linen." R158 is 76 years of age. Current diagnoses include but are not limited to Pleural Condition (Left Pleural Effusion), History of Falling, Chronic Respiratory Failure, Type 2 Diabetes Mellitus, Hypertension, End Stage Renal Disease with Dependence on Renal Dialysis, Congestive Heart Failure, Dependence on Supplemental Oxygen. R158 was admitted to the facility on 01/23/2026 per the census report from the hospital. R158's comprehensive assessment section C Cognitive Patterns dated 02/05/2026 documents a brief interview for mental status score of 10 which indicates R158 has moderate issues with thinking and memory.		S9999				

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S9999	Continued from page 7 On 02/24/2026 at 10:30 AM, Resident #158 said, "They moved me up here from downstairs after breakfast. They told me they didn't have to tell me anything. I've been up since 4AM and I want to lay down. They didn't have a mattress on the bed. A lady had to bring a mattress for the bed. They still haven't made my bed yet. They said they were going to get sheets but never came back. I'm tired and I want to go to sleep!" R158's bed has a fitted sheet that appears to have brown stains. There is no flat sheet, blanket, or pillows on the bed. There is a covered linen cart in the hall but there are no bed linens on the cart at this time. On 02/24/2026 10:33 AM, V20 RN Registered Nurse was inquired of R158. V20 RN said, "I didn't even know she was in the room. My CNA came and told me she was in the room. I had to go find some oxygen for her. I didn't even get any report." On 02/24/2026 10:35 AM, V25 Nurse Manager was inquired of R158's move from second floor. V25 said, "I wasn't aware of it, I'm the manager for the third floor but I can try to help. R158 told V25 she was moved to the current room after breakfast and there wasn't a mattress on the bed. A lady brought in a mattress. They still haven't made my bed." On 2/24/26 at 11:16 AM, V3 ADON Assistant Director of Nursing said, "I didn't know about her being transferred or anything with her roommate, but I can go find out what happened." V3 went to R158's room with this surveyor and observed R158'S bed with only a fitted sheet. R158 told V3 what happened when she was transferred to the room. On 02/24/2026 at 12:00 PM, V5 SSD Social Service Director's progress note documents R158's transfer was effective at 9:17 AM but was created at 11:41 AM after this surveyor questioned V3 ADON regarding R158's room transfer in which V3 was unaware of. On 2/24/26 at 12:31 PM, V3 ADON came to the conference room to speak with this surveyor. V3 said, "V5 told me she told her (R158) about moving and she was ok with it." V3 was asked if she spoke with R158. V3 said, "No, I haven't but I know she has some dementia." Review of R158's admission contract indicates she signed her own contract on 01/26/2026. R158's comprehensive assessment documents she only has moderate issues with thinking and memory.		S9999				

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S9999	Continued from page 8 On 02/24/2026 at 1:31 PM, V5 SSD Social Service Director was inquired of R158's transfer. V5 SSD said, "The CNAs made me aware (R158) wasn't appropriate for the floor. I was made aware she (R158) was being resistant to being moved. The CNA asked me to come tell her why she was being moved. I assisted her upstairs to the room. There wasn't a mattress on the bed, so I went back down and brought the mattress off her bed upstairs. It was two CNAs that helped me. I can't remember their names. Normally I work with guest services to make sure the move was smooth, but I don't normally work with moves, they needed my assistance. I'm not sure who her nurse was. I didn't speak to her nurse. My plan was to document it sometime today." 02/24/2026 at 1:44 PM, V31 CNA Certified Nurse Assistant was inquired of R158's transfer. V31 said, "R158 is a one person assist to transfer. She has a wheelchair. She is a check and change (incontinent). I was told to transfer her by V5 SSD to 4th floor after breakfast. Two other CNAs helped me. We packed all her stuff and took it upstairs. I transferred her in the wheelchair. I didn't tell V5 that she (R158) didn't want to move upstairs because I didn't know anything. She (R158) just asked why she was being moved out the room. I went to get V5 because she (R158) had a question, but she didn't refuse to go. V5 was at the nurse's station, I told her and V5 said she'd go talk to her (R158). When I took her (R158) up to the room there wasn't a mattress on the bed, so I told V5. When I went back to my floor, I told V25 LPN (Licensed Practical Nurse)." 02/24/2026 1:55 PM, V25 LPN Licensed Practical Nurse was inquired of R158's transfer. V25 LPN said, "R158 is alert with some confusion, and she has dementia. She can transfer but needs assistance. She has a wheelchair. When the CNA's moved her, they just told me she was moving. I don't know who told me she was moving. I'm prn (as needed), but I've been here a year. I took the meds up there. I gave her morning meds before I took them. I don't know the nurse's name, but it was around 10 or 10:30 I went up there and gave report. I don't know who's responsible for making sure the room was ready. I didn't go into her (R158) room upstairs." 02/24/2026 at 2PM, V32 Nurse Supervisor 2nd Floor was inquired of R158's transfer. V32 said, "I was just coming in when it was happening, so I don't know about it." On 02/24/2026 at 2:38 PM, V20 RN Registered Nurse was inquired of R158's transfer. V20 said, "Why was R158		S9999				

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S9999	Continued from page 9 moved up here? After she was up here V25 LPN just came and brought her meds and said she was alert, oriented and cooperative. He never said why she was being moved or anything else. I wasn't even told she has dialysis." On 02/24/2026 at 2:51 PM, R158's bed is made up with a flat sheet, a pillow and blanket. R158 is sitting in her wheelchair next to the bed sorting through her belongings. R158's belongings are on the bed in a bag. There is a rolling walker at the foot of her bed. R158 said, "They finally made my bed. My husband's here, he's in the washroom and he's gonna help me put my things away. That's his walker." It took the facility from 10AM to 2PM after R158 was transferred into her new room to have her bed fully made with complete bed linen. On 02/25/2026 at 2:45 PM, V2 DON Director of Nursing was inquired of R158. V2 said, "I believe the social worker said she was moving. It was more based on her diagnosis due to dementia. I can't remember if she ever tried to leave or had any behaviors. The room was supposed to be set up with the bed made. V25 LPN (Licensed Practical Nurse) should have given report with all the resident's information. He (V25) has been here over a year, and he works full time." On 2/23/2026 at 11:01 AM, observed R94 resting in bed with V28 (R94's Family Member) at the bedside. R94's section room did not have a overbed or reading light. V28 explained, "the facility has no linen here, I have been trying to get (R94) a blanket for hours now. He deserves and wants a blanket when sleeping". V28 also stated, "I don't understand why (R49)'s roommate has an overbed light and (R49) doesn't. We had to bring on from home. (R49's) roommate has cabinetry, overbed lights, etc. I don't understand why we can't have that too". On 2/23/2026 at 11:09 AM, observed the 2nd floor linen room. There was no linen on any of the shelves. Surveyor requested if there were any blankets in the linen closet or on the unit. V27 (Housekeeper) and V26 (Certified Nursing Assistant) checked the linen room and affirmed there were no blankets available for the residents on the second floor. V26 stated, "this happens often, not having enough linen." On 2/23/2026 at 11:11 AM, V21 (Licensed Practical Nurse) stated, "We are frequently run out of linen for the residents, it's like three times a week. We call		S9999				

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
S9999	Continued from page 10 down to laundry to get more, and hopefully it comes up". On 2/23/2026 at 11:18 AM, V8 (Maintenance Director) observed R94's room and confirmed that there was not an overbed light for R94. V8 explained, "These rooms used to all be single occupancy rooms, but when COVID hit, they were remade back into 2 person rooms. They are licensed for 2 beds; we just never remodeled the second side. Each resident in a bed 1 bed from room 220-231 does not have an overbed light. It's the whole wing that is lacking the light". Rooms 220-231 were observed with V8 and confirmed that the "bed 1" does not have any overbed or personal light for the residents to use. Record review of "Illinois Long-Term Care Ombudsman Program Resident's rights booklet," dated 11/18, states in part that the facility must be safe, clean, comfortable, and homelike. The residents should receive the services and/or items included in the plan of care. Record review of facility policy titled, "Resident Rights," dated 1/04/19, documents, in part, "Purpose: To promote the exercise of rights for each resident, including any who face barriers (such as communication problems, hearing problems and cognition limits) in the exercise of these rights. Exercising rights means that residents have autonomy and choice, to the maximum extent possible, about how they wish to live their everyday lives and receive care, subject to the facility's rules, as long as those rules do not violate a regulatory requirement." Record review of facility job description titled, "Certified Nursing Assistant," dated 5/02/17, documents, in part, "The Certified Nursing Assistant (CNA) is responsible for providing resident care and support in all activities of daily living and ensures the health, welfare and safety of all residents. Provide assistance in personal hygiene by giving bedpans, urinals, baths, backrubs, shampoos, and shaves; assisting with travel to the bathroom; helping with showers and baths. Provide for resident comfort by utilizing resources and materials; answering call lights and requests; reporting observations of the residents to the nursing supervisor." Record review of facility job description titled, "Laundry Aide," dated 3/23/17, documents, in part, "The		S9999				

Illinois State Department of Health

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S9999	Continued from page 11 primary purpose of your job position is to perform the day-to-day Laundry Department functions, to assure that quality laundry services are provided on a daily basis, to safeguard d the health, safety and welfare of all residents of the facility, and to assure the facility laundry is maintained in a clean, safe and sanitary manner, in accordance with the facility's established policies and procedures, applicable laws and regulations and the directions of your supervisors, who include the Laundry Supervisor, Administrator, Assistant Administrator, and other members of the facility's management to whom such persons report, in order to assure that the highest level of laundry services for the facility's residents is maintained at all times. As a Laundry Aide, you are delegated the authority, responsibility, and accountability necessary for carrying out your assigned duties." Record review of facility job description titled, "Administrator," dated 5/02/17, documents, in part, "The Administrator directs the day to day functions of the facility in accordance with current federal and local standards, guidelines, and regulations that govern nursing facilities to assure that the highest degree of quality care can be provided to our residents at all times." "C"			S9999			