

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 3001109		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 03/28/2026	
NAME OF PROVIDER OR SUPPLIER Timbercreek Rehab and Health Care Center				STREET ADDRESS, CITY, STATE, ZIP CODE 2220 STATE STREET , PEKIN, Illinois, 61554			
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S0000	Initial Comments		S0000			04/09/2026	
	Complaint Investigation 2623511/2962705						
S9999	Final Observations		S9999			04/09/2026	
	Statement of Licensure Violations:						
	300.610a)						
	300.1210a)						
	300.1210b)						
	300.1210d)6)						
	300.2920a)1)2)						
	300.2920f)						
	Section 300.610 Resident Care Policies						
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility.						
	Section 300.1210 General Requirements for Nursing and Personal Care						
	a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.2920 Mechanical Systems a) General Requirements 1) Mechanical systems shall be tested, balanced, and operated to demonstrate that the installation and performance of these systems conform to the requirements of this Section. 2) Upon the completion of the contract, the owner shall be furnished with a complete set of manufacturer's operating and preventative maintenance instructions, a parts list with numbers and descriptions for each piece of equipment, and a copy of the air-balance report. A complete set of these documents shall be kept on the premises.		S9999				

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S9999	Continued from page 2 f) Thermal Hazards. Any surface that is accessible to residents and exceeds a temperature of 140 degrees Fahrenheit (such as radiators, hot water or steam pipes, baseboard heaters, or therapy equipment) shall be provided with partitions, screens, shields, or other means to protect residents from injury. Any protective device shall be designed and installed so that it does not present a fire or safety hazard or adversely affect the safe operation of the equipment. These requirements were not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure baseboard heaters were maintained in a safe manner and failed to implement an effective system to monitor heater surface temperatures and resident room arrangements, including bed placement, to prevent burn hazards and potential fire risks. These deficient practices resulted in R1 becoming entrapped between the bed and a baseboard heater, sustaining painful partial-thickness burns with blistering to the left upper arm, left forearm, and left hand that required emergency room treatment. These deficient practices had the potential to affect all 87 residents residing in the facility. Findings include: The facility's Midnight Census Report dated 3/24/26 document 87 residents reside within the facility. The Administrative Code Title 77 Public Health Part 300 Section 300.2920 Mechanical Systems documents, "f) Thermal Hazards. Any surface that is accessible to residents and exceeds a temperature of 140 degrees Fahrenheit (such as radiators, hot water or steam pipes, baseboard heaters, or therapy equipment) shall be provided with partitions, screens, shields, or other means to protect residents from injury. Any protective device should be designed and installed so that it does not present a fire or safety hazard or adversely affect the safe operation of the equipment. a) General Requirements 1)Mechanical systems shall be tested, balanced, and operated to demonstrate that the installation and performance of these systems conform to the requirements of this Section 2)Upon the completion of the contract, the owner shall be furnished with a complete set of manufacturer's operating and preventative maintenance instructions, a parts list with numbers and descriptions for each piece		S9999				

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S9999	Continued from page 3 of equipment, and a copy of the air-balance report. A complete set of these documents shall be kept on the premises.3) The owner shall be provided with instructions in the operational use of the systems and equipment. f) Thermal Hazards. Any surface that is accessible to residents and exceeds a temperature of 140 degrees Fahrenheit/F (such as radiators, hot water or steam pipes, baseboard heaters, or therapy equipment) shall be provided with partitions, screens, shields, or other means to protect residents from injury. Any protective device should be designed and installed so that it does not present a fire or safety hazard or adversely affect the safe operation of the equipment." The facility's Maintenance Director's Job Description, undated, documents, "Position Description: "Responsible for supervising and coordinating the activities of the maintenance department to ensure environmental center compliance in accordance of Federal, State, and Local ordinances, regulations and building codes. Ensures center is maintained in a sanitary, attractive, and orderly condition, in good repair, free from hazards such as those caused by electrical, plumbing, ventilation, heating, and cooling systems." On 3/24/25 from 4:08 PM to 5:00 PM a facility tour was conducted in the presence of V8 (Maintenance Director). During the tour, V8 utilized an infrared thermometer to measure the surface temperatures of baseboard heaters located in resident rooms. It was observed that all resident rooms were equipped with six-foot baseboard heaters installed beneath the windows. In rooms occupied by R6 and R7, the baseboard heater surface temperature measured 172°F. A stuffed animal pillow was observed resting directly on top of the heater in R6 and R7's room, and a bag was positioned immediately adjacent to the heater. In rooms occupied by R4 and R5, the baseboard heater surface temperature measured 168°F. A window curtain was observed hanging down and draping on top of the heater. In rooms occupied by R2 and R3, the baseboard heater surface temperature measured 163°F. The thermostat was missing from the unit. At the time of observation, R2 was lying in bed with the right side of the bed positioned directly against the heater. R2, who is hard of hearing, had their right hand and arm within reach of the heater and stated, "The heater gets very hot." In rooms occupied by R1 and R8, both residents were observed lying in bed. The baseboard heaters in these rooms were also missing thermostats. In the room occupied by R9, the resident was lying in bed. The baseboard heater surface temperature measured 160°F. The surveyor attempted to touch the surface of the heater and determined it was		S9999				

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S9999	Continued from page 4 too hot to safely touch. R2's MDS dated 2/20/26 documents R2 is moderately cognitively impaired R2's current Care Plan does not include measures to keep R2 at a safe distance from the baseboard heating element or to protect R2 from burns. On 3/24/26 at 5:00 PM V8 confirmed that the facility did not maintain the manufacturer's operating and preventative maintenance instructions for the baseboard heaters. This included the parts list with component descriptions and the air-balance report. A complete set of these documents was not available on-site. On 3/24/26 at 5:00 PM V8 stated he had not previously monitored or documented the surface temperatures of baseboard heaters or heater covers and was not aware of any established process for doing so. V8 further stated that following an incident in which R1 sustained a burn on 3/21/26 from a baseboard heater, he conducted a visual inspection of all heaters on 3/22/26 to identify units requiring repair or replacement. However, V8 reported that he had only measured the surface temperature of four heaters since that time and confirmed that no formal process has been implemented for routine temperature monitoring. On 3/24/26 at 5:15 PM V1 (Administrator-In-Training) verified all curtains and personal items, and all residents should be positioned within a safe distance of approximately 12 inches from the baseboard heaters to prevent burns and fire hazards. V1 also verified the facility does not have the manufacturer's operating and preventative maintenance instructions for the baseboard heaters. R1's Admission Record documents R1 is a 72-year-old admitted to the facility on 12/24/19 with diagnoses of Hemiplegia, Convulsions, Respiratory Failure, Type II Diabetes Mellitus with Diabetic Hemiplegia, Chronic Kidney Disease Stage III, Depression, and Dementia with Anxiety. R1's MDS (Minimum Data Set) Assessment dated 1/31/26 documents R1 is cognitively severely impaired and is dependent or requires extensive assistance of staff for all ADLs (Activities of Daily Living). R1's Progress Notes dated 3/16/26 at 11:54 AM through 3/20/26 4:55 PM documents R1 receives hospice care, had no signs and symptoms of pain, and received morphine as needed to control pain.		S9999				

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S9999	Continued from page 5 R1's Progress Notes dated 3/21/26 at 2:57 AM document and signed by V3 (LPN/Licensed Practical Nurse) document, "This writer was notified by (V6/Certified Nursing Assistant/CNA) that (R1) had a burn to his arm. Both nurses went to assess immediately. (R1) was in his bed and the bed was pulled away from the wall where it had been before the burn was noticed. (R1) noted to have red blistered areas to his left lateral pinky up to his wrist and large red area that appears to have blistered and popped to his forearm, from wrist to his elbow. 911 called immediately by this writer. The other nurse administered PRN (as needed) pain medication at this time that 911 was called." R1's Hospital Emergency Room Notes dated 3/21/26 documents, "Chief Complaint: Burn. (R1) arrives from (the facility) via AMT (Advanced Medical Transport). (R1) rolled over in bed and was found with his left arm on a baseboard heater. Significant burnt to left forearm. Caught hand and arm on radiator at nursing home prior to visit. Developed two areas of partial thickness burns with blistering left upper arm and left forearm and ulnar aspect of the hand with blistering present. Burn specialist states to debride thin blisters, if we can leave tense thick blisters intact, bacitracin, and xeroform gauze with kerlix (rolled gauze) overlying the wound. Follow-up Tuesday afternoon at the burn clinic." R1's Progress Notes dated 3/21/26 at 8:44 AM document R1 returned to the facility with wound care orders. R1's Progress Notes dated 3/22/26 at 2:48 AM and signed by V3 documents, "(R1) given PRN pain mediation before starting treatment. (R1) did not tolerate the treatment well. (R1) was pulling his arm away from us and crying out in pain. The wound starts at the distal part of (R1's) pinky finger and goes up his arm and stops right below (R1's) shoulder. There are no signs and symptoms of infection at this time. Temp (Temperature) 98.8 (F/Fahrenheit). Pain medications given after treatment was done. No measurements obtained with this dressing change due to (R1's) pain level and not able to cooperate." R1's Progress Note dated 3/24/26 and signed by V6 (Nurse Practitioner) documents, "Reason for visit: New skin and wound consult on (R1). (R1) seen today for reports of a burn to (R1's) left arm. Upon exam, (R1) has new second degree burns to his left arm extending from his left lateral hand to behind his left upper arm. Per staff reports, (R1) was in his wheelchair and parked by a heater and obtained the burns. The burn on		S9999				

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S9999	Continued from page 6 the lateral side of (R1's) hand is presenting as a large, fluid-filled blister. Remining burns up to the back side of his left upper arm are partial thickness wounds with dermal tissue expose. Wound Assessment: Location left arm. Etiology burn-second degree. Partial Thickness. Size 30 cm (centimeters) by 10 cm by 0.1 cm. Calculated area is 300 sq. (square) cm. Exudate (drainage) light amount of serosanguineous (pale red). Wound pain at rest FLACC (Face, Legs, Activity, Cry, Consolably) Scale four (indicating moderate pain.) Treatment cleanse with wound cleanser, apply xeroform (petrolatum based dressing) to base of wound, secure with kerlix (rolled gauze), and change three times per week and as needed (PRN)." R1's Emergency Room Photographs taken on 3/21/26 show R1's left arm had large partial thickness burns from the top of the outer aspect of the left arm, extending down to the lower outer aspect of the left arm and left hand/fingers. This photographs show a fluid filled golf-ball sized blister to R1's top outer arm. On 3/24/26 at 4:45 PM R1 was lying in a low bed, sleeping. R1 could not be aroused at this time. R1's left arm was wrapped in rolled gauze from the top of his arm down to the tip of his fingers. On 3/24/26 at 4:00 PM V7 (Coroner) stated, "I got a call from hospice that (R1) was receiving hospice services, actively dying, and did not have money or a power of attorney to take care of R1's body after R1 passes away. The hospice worker informed me that (R1) was sent to the emergency room for severe burns to his left arm that was caused by the facility's baseboard heater. I went to the emergency room to see (R1) and spoke to a burn pathologist about the burns. Since (R1) was hospice and actively dying, the hospital chose to send (R1) back to the facility with treatments for the burns. (R1) is non-verbal and could not have yelled for help when being burned. That is neglectful of the facility to have allowed (R1) to get burned to that extreme." On 3/24/26 at 6:00 PM V6 (CNA) stated, "Around 12:00 AM on 3/21/26 I went into change (R1). I could not get (R1) turned because his arm was stuck between the bed and the baseboard heater. I moved (R1's) bed out and when I did, I saw (R1) had a huge burn up and down his left arm. I immediately got the nurse (V3). I am not sure how long (R1) was lying with his arm trapped between the bed and heater. On 3/24/26 at 6:30 PM V3 (LPN) stated, "(V6) had come and got me right after 12:00 AM on 3/21/26 and told me		S9999				

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S9999	Continued from page 7 (R1's) arm was burned by the baseboard heater. I immediately went in to assess (R1) and sent (R1) to the emergency room. I have had to do (R1's) treatment to the burns on his left arm since he has returned from the hospital. (R1) yells out and cries in pain whenever I do the treatments. I feel awful for (R1)." (A)		S9999				