

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0056648		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 02/03/2026	
NAME OF PROVIDER OR SUPPLIER LACON REHAB AND NURSING				STREET ADDRESS, CITY, STATE, ZIP CODE 401 9TH STREET , LACON, Illinois, 61540			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
S0000	Initial Comments Complaint Investigation 2621221/2729736. Complaint Investigation 2621118/2728573.		S0000			02/17/2026	
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.2210b)2) 300.2930c)4) 300.3120h)1)A) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.2210 Maintenance b) Each facility shall: 2) Maintain all electrical, signaling, mechanical, water supply, heating, fire protection, and sewage disposal systems in safe, clean and functioning condition. This shall include regular inspections of these systems. Section 300.2930 Plumbing Systems c) Water Supply Systems		S9999			02/17/2026	

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 4) Hot water distribution systems shall be arranged to provide hot water of at least 100 degrees Fahrenheit at each hot water outlet at all times. Section 300.3120 Mechanical Systems h) Heating, Ventilating, and Air Conditioning Systems 1) Areas of a nursing home used by residents of the nursing home shall be air conditioned and heated by means of operable air-conditioning and heating equipment. The areas subject to this air-conditioning and heating requirement include, without limitation, bedrooms or common areas such as sitting rooms, activity rooms, living rooms, community rooms, and dining rooms. A) The mechanical system shall be capable of maintaining a temperature of at least 75 degrees Fahrenheit, pursuant to the requirements of Section 300.670(j). These Requirements were not met as evidenced by: Facility failures resulted in two deficient practices. A. Based on observation, interview, and record review, the facility failed to provide adequate heating to the St. Joseph/100 Hallway and rooms and failed to follow facility emergency protocol. These failures have caused R1 to have increased pain from muscle spasms due to being tense from the cold. These failures have the potential to affect all 31 residents residing on St. Joseph wing, R1, and R3-R32. B. Based on observation, interview, and record review the facility failed to provide adequate hot water to the entire building. This has the potential to affect all 59 residents residing in the facility. Findings include: The facility's Homelike Environment policy, initiated 12/27/23, documents the facility is to have "comfortable and safe temperature levels." The facility's Cold Weather policy, revised 11/24/25, documents not in its entirety, "Extreme cold can occur independent of any snow, ice, or storm systems. Extreme cold events involve an extended period of temperature at or below 32 degrees F (Fahrenheit). The risk to the health and personal safety during extreme cold is exacerbated by utility service interruption or loss. Therefore, the facility maintains its building systems	S9999					

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S9999	Continued from page 2 ahead of any extreme weather projections. The facility acknowledges and prepares for the possibility of short staffing due to road conditions. Conduct regular building maintenance and inspections, including maintenance of heating and air conditioning systems and thermostats...Routinely monitor the indoor facility temperature when the outdoor temperature is below 65 degrees Fahrenheit to ensure the indoor temperature in residents' rooms and all common areas is maintained. Develop resident assessment protocol, including vital sign checks focusing on core temperature and comfort checks. Develop procedures for internal relocation of residents to warmer parts of the facility. Document vendors for additional heating units...Conserve heat: avoiding unnecessary opening of doors/windows; close off unoccupied rooms; cover windows. If heating equipment has failed, regularly monitor individual room temperatures." R1's Admission record documents R1's date of admission to the facility was 10/1/25 and his diagnoses include but not limited to Spinal Stenosis, Site Unspecified, Diabetes Mellitus due to Underlying condition with foot ulcer, Morbid (Severe) Obesity due to excess calories, and Restless Legs Syndrome. R1's Minimum Data Set (MDS) assessment, dated 10/3/25, documents R1 has a Brief Interview for Mental Status (BIMS) score of 15/15, indicating cognition intact and document that R1 has frequent, severe pain. R1's current care plan documents R1 currently takes an Opioid Pain Medication and has chronic lower back pain. On 1/29/26 at 9:00 AM tour of facility was conducted with the temperature on the St. Joseph wing (100 Halls) noted to be chilly with hallway thermostat reading 64 degrees Fahrenheit on the Northwest wing and 65 degrees on the Northeast wing. Multiple room thermostats observed to be running 62-68 degrees Fahrenheit. On 1/29/26 at 10:00 AM, R1 stated that it has been cold in his room (117) since it got cold out earlier in the month and has not changed. R1 is lying in bed covered with multiple blankets. R1 stated, "Being cold all the time has me all tense which causes an increase in my back spasms and pain. I just can't get comfortable when I'm cold all the time." On 1/29/26 at 10:55 AM, R4 stated, "It's always cold down here and especially in my room (106-1). It really messes with my breathing." On 1/29/26 at 10:58 AM, V5 (Licensed Practical			S9999			

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S9999	Continued from page 3 Nurse/LPN) stated he has worked on the St. Josph wing for the past two days and it has been cold both days. V5 is noted to be wearing a fleece jacket. On 1/29/26 at 11:00 AM, V6 (Certified Nursing Assistant/CNA) stated, "Honestly, I couldn't tell you when it hasn't been cold down on this wing, it's been too long. They say the heat is working down here but you can see it's still cold down here." V6 is noted to be wearing a fleece jacket. On 1/29/26 at 11:30 AM, V4 (Maintenance Director) observed using temperature gun to check air temperature on the hallways of St. Joseph wing and multi rooms down both halls. Temperatures noted to range from 54-63 degrees Fahrenheit. V4 stated, "The boiler is running great since being fixed on 1/9/26 and again on 1/18/26. Not sure why the temperatures down here are fluctuating so much. Seems to be an airflow issue." 1/29/26 at 3:00 PM, V2 (Director of Nursing/DON) stated "I can't answer why residents haven't been moved to open rooms on St. Francis wing (200 Hall) or why we haven't gotten any other heating sources. I'm not part of those conversations with Corporate. The Administrator (V1) would be, and she is on vacation." On 1/30/26 at 9:05 AM, V1 (Administrator) who stated with V4 (Maintenance Director) present, when asked what the facility's process is if staff notice temperatures getting colder, "staff are instructed to contact the Maintenance Director and/or the Administrator, or if the Administrator is unavailable, the Director of Nursing." When asked whether colder temperatures would warrant implementation of the facility's Emergency Protocol, V1 (Administrator) stated, " yes." When asked if V1 (administrator) felt this process had been followed, V1 stated, "I'm not entirely sure at that moment, as the situation was ongoing." Immediately following the interview, V1 came to surveyor and explained that staff did, in fact, contact her on Wednesday morning at approximately 2:00 a.m. when they began to feel that temperatures were dropping. Upon notification, V1 contacted V4 (Maintenance Director), who came into the building and checked temperatures on both hallways. He (V4/Maintenance Director) reported that the supply air temperature on the St. Francis wing was approximately 95 degrees, and the St. Joseph wing was approximately 74 degrees. On 1/30/26 at 9:05 AM V4 (Maintenance Director) stated that he was not aware the temperature had dropped Wednesday, 1/28/26, after he left the building until Thursday, 1/29/26, morning when this surveyor arrived			S9999			

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S9999	Continued from page 4 at the building. On 1/30/26 at 10:00 AM R5 stated that it has been constantly cold in her room (118) and the wing. R5 stated, "The constant cold makes me tense up and increases my pain." On 1/30/26 at 11:11 AM V1 (Administrator) stated that State surveyors have been to the facility for heating issues on 1/12/26 and was cited so they found the issue and fixed corroded pipes on the boiler and then stated State surveyors were back on 1/18/26 for heating issues and cited for a second time so the facility found another issue with the boiler having a crack and had that repaired. B. The facility's Water Temperatures Policy, revised December 30, 2024, documents not in its entirety, "It is the policy of this facility to maintain temperatures comfortable for residents." The facility's Homelike Environment policy, initiated 12/27/23, documents the facility is to have "comfortable and safe temperature levels." On 1/29/26 at 10:20 AM R1 stated that they have had hot water issues on the other side of the building (St. Francis side) that has been going on "for a while now so those people have to come over here to take showers." On 1/29/26 R2 stated the facility had been without hot water a few weeks ago. On 1/30/26 at 11:30 AM temperatures performed on the hot water in the building with the following findings: This building has two distinct sides and there is zero hot water on the "St Francis wings" Room 201-18.1 F (Fahrenheit); Room 217-24.9 F; and Room 220- 15.4 F. On the other side, "St. Joseph wings", shower room temped at 93.6 F, Room 106- 93.7 F; Room 107-91.4 F; Room 108-91.8 F; Room 109-93.6 F; Room 117-86.7 F; Room 123-90.2 F and Room 120-87.4 F. On 1/30/26 at 11:32 AM, V17 (Registered Nurse/RN) stated that there has not been hot water for a couple of weeks on the St. Francis side, "some days better than others but they are using kettles to warm up water for face, hands, armpits and peri-areas." On 1/30/26 at 1:06 PM, V1 (Administrator) stated not all the mixing valves have been replaced on St. Francis wings so that is why there is still no hot water. V1 stated that they had to order more mixing valves to		S9999				

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S9999	Continued from page 5 finish so that side of the building has been without hot water since State was in for complaint survey on 1/12/26. On 2/3/26 R2, R16, R34, R40, R48, and R49 all verified that there has been no hot water on their side of the building (St. Francis) for about a month. On 2/3/26 at 12:50 PM, V4 (Maintenance Director) and V8 (Regional Maintenance Director) stated that the St. Francis side of the building has been with and without hot water this whole month, "spotty, then lose it; intermittent problem". V4 stated, "I've been chasing mixing valves. Replaced the main mixing valve the first week or two of January." V5 stated then the mixing valve in the main shower on St. Francis was not working around the middle of January, "leaking the cold water into the hot water" so that was replaced and every individual room on the St. Francis side of the building has a shower in the bathroom which has a mixing valve component so all rooms were checked; verified that there are 5 (five) rooms that were broken so parts were ordered and arrived so they are now replacing those. (B)			S9999			