

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 3000848		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 10/09/2025	
NAME OF PROVIDER OR SUPPLIER The Haven on the River				STREET ADDRESS, CITY, STATE, ZIP CODE 320 SOUTH 2ND STREET , GRAYVILLE, Illinois, 62844			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
S0000	Initial Comments		S0000				
	Facility Reported Incident of September 14, 2025; 2623127						
S9999	Final Observations		S9999				
	Statement of Licensure Violations:						
	300.610 a)						
	300.1210 b)						
	300.1210 d)6)						
	Section 300.610 Resident Care Policies						
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.						
	Section 300.1210 General Requirements for Nursing and Personal Care						
	b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.						
	d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. These requirements are not met as evidenced by: Based on interview and record review, the facility failed to safely transfer a resident for 1 of 3 residents (R1) reviewed for accidents in a sample of 5. This failure resulted in R1 falling from the lifting machine, hitting her head and receiving three staples to repair a 1.2 cm (centimeter) laceration to the back of her scalp. This past non-compliance occurred between 9/14/2025 and 9/15/25. Findings included: R1's Admission Record documented R1 was admitted to this facility on 2/25/2025, with diagnoses of type 2 diabetes mellitus, essential hypertension, opioid dependency, chronic pain and spinal stenosis among others. R1's MDS (Minimum Data Set) assessment, dated 8/4/2025, documented R1 with a BIMS (Brief interview for Mental Status) score of 12 out of 15, which indicated R1 is cognitively intact. This same MDS under section GG (Functional Ability) documented R1 has impairment to both lower extremities and is dependent on staff for all transfers and toileting. On 9/29/2025 at 10:00am, R1 said on 9/14/2025 right after lunch, she needed to use the commode and put her call light on. R1 said the staff use a lifting machine that lifts her to a standing position and then will lower her onto the commode and back to her chair again. R1 said V4 (Certified Nursing Assistant/CNA) answered her call light. R1 said, by himself, V4 placed the lifting straps around her and tightened them, but when V4 used the lifting machine to lift her up, she slipped out of the straps and fell to the floor, hit her head and caused a laceration. R1 said she was sent to the local emergency room and received 3 staples in her scalp to close the laceration. On 9/29/2025 at 2:00pm, V4 said he was the staff providing care for R1 on 9/14/2025. V4 said about		S9999				

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S9999	Continued from page 2 1:00pm, he answered R1's call light, and R1 said she needed to use the bedside commode. V4 said he knows two staff are to be present when using the patient lift machines, but this time he did not wait for more staff to come and transferred R1 by himself and used the lift machine. V4 said he strapped R1 into the lifting machine and began to lift her up. V4 said during mid transfer, R1 slipped out of the straps and fell backwards. V4 said he tried to grab R1 but could not. V4 said when R1 fell from the lifting machine, she hit her head and caused a laceration. R1's Emergency Room records, dated 9/14/2025, documented the following in part: "(R1) states the staff was getting her up to go to the bathroom using a stand assist device when (R1) passed out and fell off. (R1) has a small 1.2cm laceration to the right posterior scalp where 3 staples were used to repair the wound." The facility's Final Report and Conclusion of Incident form under the section titled Summary of Investigative findings is documented: "A comprehensive investigation was completed and found on September 14, 2025. (R1) was noted to have sustained a witnessed fall in her room attempting to use sit to stand lift with CNA (Certified Nursing Assistant). Upon initial assessment the resident was noted to have a laceration to her scalp. POA (Power of Attorney) and MD (Medical Doctor) were notified with an order obtained to send to ER (Emergency Room) for eval (evaluation) and treat. (R1) returned to facility with three staples for closer [SIC] of laceration... The facility has completed a root cause analysis and concluded that the root cause was improper use of (mechanical lifting device)." On 9/29/25 at 9:00am, V1 (Administrator) said it was the facility's policy for a minimum of two nursing assistants to transfer a resident using a mechanical lift. V1 said V4 should not have been transferring R1 with the sit-to-stand lift machine by himself and should have waited for the other staff before starting. The facility policy titled Using a Mechanical Level II (revision date of 11/01/23) documented the following: The purpose of this procedure is to establish the general principles of safe lifting using a mechanical lifting device. Under the section titled General Guidelines is documented in part: 1.) At least two (2) nursing assistants are needed to safely move a resident with a mechanical lift. 2.) Mechanical lifts may be used for tasks (such as): toileting or bathing and 3.) Types of lifts that may be available in the facility are: Floor based full body sling lifts, overhead full			S9999			

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S9999	Continued from page 3 body sling lifts and Sit-to-stand lifts. Prior to the survey date, the facility took the following actions to correct the non-compliance: A Quality Assurance and Performance Improvement meeting was held on 9/15/25. On 9/29/2025, V1 (Administrator) provided their QAPI (Quality Assurance Performance Improvement) Ad Hoc Form outlining the actions taken by the facility prior to the survey date to correct the noncompliance. Immediate corrective action taken for those affected by the deficient practice: Care plan review completed on all residents on 9/15/25 and Residents reviewed for need for mechanical lift. Measures put into place to ensure the deficient practice does not recur: Nursing staff educated on mechanical lift policy on 9/15/25 and all residents reviewed for lift orders. Plan to monitor performance to ensure solutions are sustained: DON/designee will randomly review use of (mechanical lift) and/or sit-to-stand lift weekly for four weeks. (B)		S9999				