| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 3000296 | (X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING | (X3) DATE SURVEY COMPLETED 08/06/2025 |
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| NEWMAN REHAB & HEALTH CARE CTR | 418 SOUTH MEMORIAL PARK DRIVE , NEWMAN, Illinois, 61942 |

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| S0000 | Initial Comments<br><br>Annual Licensure Survey | S0000 | | |
| S9999 | Final Observations<br><br>Statement of Licensure Violations:<br><br>1 of 2<br><br>300.610a)<br><br>300.1210b)<br><br>300.1210c)<br><br>300.1210d)6)<br><br>Section 300.610 Resident Care Policies<br><br>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.<br><br>Section 300.1210 General Requirements for Nursing and Personal Care<br><br>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. | S9999 | | |



| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| S9999 | Continued from page 1<br>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.<br><br>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following<br><br>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.<br><br>These requirements are not met as evidenced by:<br><br>Based on observation, interview and record review the facility failed to ensure the residents safety by not answering the call light timely for one resident (R45) of two residents reviewed for accidents on a sample list of twenty-six. This failure caused (R45) to attempt to take herself to the bathroom and R45 fell resulting in a new fracture across the right femoral neck with moderate displacement, impaction and mild varus angulation.<br><br>The facility's undated Fall Prevention Program documents "the purpose of the program is to develop, implement, monitor and evaluate an interdisciplinary team falls prevention approach and manage strategies and interventions that foster resident independence and quality of life. The Fall Management Program promotes safety, prevention and education of both Staff and residents."<br><br>R45's Medical Diagnosis List dated 7/24/25 documents R45 is diagnosed with Chronic Kidney Disease, Hypertension, Hyperlipidemia and Low Back Pain.<br><br>R45 has an assessment titled Care plan Screen-Admission Baseline care plan completed when R45 was admitted to the facility on 7/24/25. This assessment documents the following: Safety- Known history of falling (3 months) and is at risk for fall yes. Cognitive Function- R45 is not cognitively impaired. R45 requires assistance with all activities of daily living, bathing, transfers, ambulation and toilet use. R45 is continent of bowel and bladder.<br><br>On 8/3/25 at 8:45 AM, it was noted that R45 was hollering for help. R45 was observed on the floor of her room lying on her right side with her right arm underneath her trying to prop herself up. R45 stated "I | S9999 | | |

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| S9999 | Continued from page 2<br>was trying to take myself to the bathroom because I really needed to go. I turned my call light on, but no one came to answer my call light, so I tried to take myself and ended up on the floor." V8 Registered Nurse was notified of the incident and placed a pillow underneath R45's head. V8 left the room to get additional help to put R45 back in bed per mechanical lift. R45 stated she was having pain in her right side. The MAR (Medication Administration Record) for R45 dated 8/3/25 at 8:55 AM Tramadol 50 milligrams was signed off by V8 for complaints of pain.<br><br>R45's Progress note dated 8/3/25 at 12:57 PM documents R45 was taken to the hospital by ambulance at 12:55 PM. R45 was still having pain on the right side.<br><br>On 8/6/25 at 1:41 PM, conducted a telephone interview with V30 CNA, V30 stated "I was the CNA that took care of R45 during the night shift. I had taken R45 to the bathroom three times during my shift. (R45) requires assistance to be taken to the bathroom. I placed her in her wheelchair and took her to the bathroom. At 5:15 AM when R45 stated she had to go to the bathroom again I asked her if she would like me to clean her up and put her clothes on for the day and she stated yes. This was the last time I had taken care of R45 for my shift."<br><br>Upon entering the facility on 8/3/25 at 8:00 AM, V1 Administrator was working as a CNA. V1 stated at that time they were having an issue with CNA's that morning because one of the day CNA's became sick and had to leave the facility. V1 stated the facility called her and asked if they could call people in and I told them yes and I would also come in and work.<br><br>On 8/3/25 at 1:30 PM, V1 stated that "R45's hall did not have a CNA to answer call lights until 9:30 AM. This is when I (V1) was able to work on that hall as a CNA."<br><br>The hospital Emergency Room report dated 8/3/25 at 4:00 PM documents "Examination: 2 views of the Right Femur and AP of the Pelvis. Findings: New fracture across the right femoral neck with moderate displacement and impaction and mild varus angulation."<br><br>(A)<br><br>2 of 2<br><br>300.610a)<br><br>300.1210b)<br><br>300.1210d)1) | S9999 | | |

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| S9999 | Continued from page 3<br><br>Section 300.610 Resident Care Policies<br><br>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.<br><br>Section 300.1210 General Requirements for Nursing and Personal Care<br><br>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.<br><br>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following<br><br>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. These requirements are not met as evidenced by:<br><br>These requirements are not met as evidenced by:<br><br>Based on observation, interview, and record review the facility failed to provide effective pain management for one of one resident (R48) reviewed for pain in the sample list of 26. This failure resulted in R48 experiencing uncontrolled pain, as evidenced by grimacing, moaning, decreased activity, and poor ap<br><br>The facility's undated Pain Management Policy documents the facility will respect and support the resident's right to optimal pain assessment and management and recognizes that residents may have decreased sensations or perceptions of pain. This policy documents that chronic pain may produce anorexia, lethargy, depression, immobility, and social isolation; and effective pain management can remove adverse psychological and physiological effects of unrelieved | S9999 | | |

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| S9999 | Continued from page 4<br>pain.<br><br>The facility's Ekit (Emergency Medication Kit) Item Removal Procedures dated 2025 documents that controlled substance medication removal requires pharmacy authorization and a verified prescription on file prior to removal, and a withdrawal authorization code is required each time to access the Ekit.<br><br>On 8/3/25 at 8:20 AM, R48 was in his wheelchair in his room. R48 had facial grimacing and R48 was rocking back and forth. R48 stated R48 admitted to the facility on 8/1/25 from the hospital. R48 stated the facility is working on getting R48's medications, as he is supposed to have Oxycodone which isn't here yet. R48 stated R48 last received this medication at the hospital at 9:30 AM on 8/1/25, and R48 takes the medication for lower back pain. At 9:42AM R48 was lying in bed with the bed in a flat position. R48's breakfast tray was on an overbed table, and only a few bites of food had been taken. R48 stated R48 has talked to the nurses about his pain and medication, last night he requested Oxycodone at 10:30 PM and the unidentified nurse told him that she would get the medication. R48 stated the nurse didn't return, R48 turned his call light on at 11:30 PM, and the nurse told R48 that Oxycodone was not available, so R48 asked for Tylenol. R48 stated R48 has pain also to his ankles and knees after a fall at home. R48 stated R48's back aches constantly, and rated R48's current pain as a "5" on a 1-10 scale. R48 stated when R48 is in the wheelchair his pain is a "10", so R48 limits his time out of bed. R48 stated R48 asked the nurse today for pain medication and has not received his morning medications yet. R48 stated he doesn't have much of an appetite due to being in pain.<br><br>On 8/3/25 at 11:09 AM, V5 agency Licensed Practical Nurse (LPN) was passing medications on R48's hallway. V5 stated V5 is still passing her morning medications and V5 has not given R48 his scheduled morning medications yet.<br><br>On 8/3/25 at 12:45 PM, R48 was lying in his bed, flat. R48's noon meal was on the overbed table, untouched. R48 stated R48 was not hungry and was unable to eat due to pain. R48 stated he has reported his pain to all the staff that have come into his room. R48 stated he still has not received Oxycodone, despite reporting his pain to the nurse today. | S9999 | | |

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| S9999 | Continued from page 5<br><br>On 8/3/25 at 12:46 PM, the medication cart was reviewed with V5, who confirmed no supply of R48's Oxycodone. V5 stated V5 is waiting for R48's Oxycodone to be delivered, but R48 was given Tylenol. V5 stated "you can tell he's (R48) in pain." V5 stated V5 did not ask for R48 to rate his pain, since R48 was agitated about his pain medication not being available. V5 stated R48 is not able to sit up and didn't want to eat, due to being in pain; and R48 has turned on his call light twice now asking about his pain medication. V5 stated V5 isn't aware of the facility's procedure for obtaining controlled medications. V5 stated in other facilities they have a lock box that can be accessed, but V5 assumed this facility does not have that type of box since R48 has been without this medication for a few days.<br><br>On 8/4/25 at 9:25 AM, R48 was lying flat in bed. R48 stated R48 still has not received Oxycodone and his current pain is a "9 or 10". On 8/4/25 at 9:42 PM, V22 and V26 Certified Nursing Assistants (CNAs) assisted R48 off the bedpan. R48 was moaning and grimacing with turning and movement and saying "Oh God" multiple times. R48 told the CNAs to lay him flat in the bed and that he did not want to eat breakfast, because sitting up in bed caused his back to hurt.<br><br>On 8/4/25 at 12:10 PM, R48 was in his wheelchair in the dining room, waiting for his lunch. R48 was grimacing and trying to re-adjust his positioning in his wheelchair. R48 called out for staff to take R48 back to his room, and an unidentified CNA told R48 that R48 was going to have to wait. At 12:18 PM R48 again stated he wanted to go back to his room, therapy staff was sitting with R48. R48 told this staff person that R48 has back pain and hasn't had anything except Tylenol since he admitted to the facility. This staff person got an unidentified CNA who transported R48 back to his room.<br><br>R48's active census documents R48 admitted to the facility on 8/1/25. There are no documented pain assessments in R48's medical record as of 8/3/25.<br><br>R48's August 2025 Medication Administration Record (MAR) documents an order dated 8/1/25 for Oxycodone Acetaminophen 5-325 milligrams (mg) one tablet by mouth every six hours as needed, with the first dose given at 3:39 PM on 8/4/25 and Tylenol 650 mg two tablets by mouth daily at 8:00 AM beginning on 8/2/25. There are no other pain medication orders. This MAR documents | S9999 | | |

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| S9999 | Continued from page 6<br>pain assessments every shift was initiated on dayshift on 8/4/25, with "10" recorded on days and evening shifts on 8/4/25, and Oxycodone was administered twice on 8/4/25 and once on 8/5/25.<br><br>R48's nursing notes do not document any communication with the provider or pharmacy regarding R48's Oxycodone, and do not document R48's pain was assessed.<br><br>R48's Hospital Discharge Summary dated 8/1/25 documents R48 has chronic low back pain, and his pain medication was changed from Hydrocodone to Oxycodone, as this provides better and longer pain control. R48's discharge orders include Oxycodone-Acetaminophen 5-325 mg every six hours as needed, with a handwritten notation that last dose was given on 8/1/25 at 8:20 AM.<br><br>The facility's Ekit content list with exchange date 7/20/25, documents there are six tablets of Oxycodone-Acetaminophen 5-325 mg tablets.<br><br>On 8/3/25 at 10:10 AM, V10 Pharmacist stated the pharmacy did not have a signed script on file for R48's Oxycodone-Acetaminophen order. V10 stated the pharmacy has not dispensed this medication and none has been removed from the facility's emergency backup medication kit. V10 stated the only communication with the facility regarding this medication was on Friday, when the pharmacy informed an unidentified facility nurse that a signed script was needed for this medication.<br><br>On 8/4/25 at 9:29 AM, V21 Certified Nursing Assistant stated R48 has a lot of pain and yells out; and V21 has reported this to the nurses. V21 stated no certain activity triggers his pain, it is constant, and V21 first noticed his pain on 8/1/25. V21 stated R48 refuses to get out of bed at times due to his pain.<br><br>On 8/4/25 at 9:35 AM, V9 agency LPN stated it was passed on in report that we are waiting for R48's Oxycodone to come from the pharmacy, and V9 thought the medication had been ordered. The medication cart was viewed with V9, who confirmed there was no supply of R48's Oxycodone.<br><br>On 8/4/25 at 9:45 AM, V22 CNA stated R48 has back pain and today is the first day that R48 mentioned knee | S9999 | | |

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| S9999 | Continued from page 7<br>pain. V22 stated V22 cared for R48 on Friday, yesterday, and today; and R48's pain has been constant. V22 stated R48 does not get out of bed due to the pain. V22 stated we assisted R48 into his wheelchair yesterday, but within 10 minutes R48 started crying and wanted to go back to bed.<br><br>On 8/4/25 at 11:08 AM, V3 Minimum Data Set Coordinator stated V3 worked 6:00 PM to 6:00 AM on 8/3/25, and R48 stayed in bed that shift. V3 stated V3 administered Tylenol that evening to R48. V3 stated pain is assessed every shift and recorded on the MAR. V3 stated V3 was aware that the pharmacy did not send R48's Oxycodone that night and thought the next shift's nurse would follow up on that, but it was an agency nurse. V3 stated if we don't have a script for the medication, then we have to call the Nurse Practitioner, and it can be accessed from the emergency medication kit if available. V3 stated the nurses should document contact with the physician and pharmacy in a nursing note. V3 stated V3 just spoke to the pharmacy and wasn't aware until today that the pharmacy does not have a signed prescription for R48's Oxycodone. V3 confirmed there are no documented pain assessments in R48's medical record.<br><br>On 8/4/25 at 11:53 AM, V5 agency LPN stated V5 spoke to the facility nurse, V8 Registered Nurse, on 8/3/25 and discovered that R48's Oxycodone order was on the MAR, but no one had ever completed the prescription form that is signed by the physician. V5 stated V8 told V5 to complete the form and the provider would be in on 8/4/25 to sign. V5 confirmed V5 had not contacted a provider or the pharmacy regarding R48's pain and Oxycodone. V5 stated it was previously passed on in report that R48 was without Oxycodone, so R48 was getting Tylenol. V5 stated no one informed V5 of the facility's emergency medication kit. V5 stated "that poor man." V5 confirmed the scheduled morning dose of Tylenol was the only pain medication V5 administered to R48 on 8/3/25.<br><br>On 8/4/25 at 11:15 AM and 12:30 PM, R48's uncontrolled pain was reported to V2 Director of Nursing. On 8/4/25 at 12:30 PM, V9 stated R48 has not been given any pain medication besides the morning dose of Tylenol.<br><br>On 8/4/25 at 12:37 PM, V23 Nurse Practitioner stated the facility notified V23 this morning requesting pain medication and needing a prescription for R48, but V23 had not been notified of this previously. V23 stated he is currently trying to get a signed prescription from the provider, as V23 is unable to sign since he does not have an activated Drug Enforcement Administration | S9999 | | |

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| S9999 | Continued from page 8<br>number. V23 stated the nurses should be contacting the provider to request a signed script when controlled medications are needed, and this can be done through (messaging software). V23 stated the facility notified V23 of R48's admission through the (messaging software) but did not request a signed script. V23 stated it is a good idea for the facility to be monitoring and assessing R48's pain, and they should be reporting R48's uncontrolled pain. V23 stated if uncontrolled pain is left untreated, it can lead to elevated blood pressure and heart rate, and cardiac effects. V23 confirmed that pain can also contribute to poor appetite.<br><br>(B) | S9999 | | |