STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0055822	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 09/02/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CHARLESTON REHAB & HEALTH CC	**716 EIGHTEENTH STREET , CHARLESTON, Illinois, 61920**

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S0000	Initial Comments Complaint Investigations: 2566529/2564495 2567769/2591872	S0000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210c) 300.1210d)2)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999		09/26/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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S9999	Continued from page 1 c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing. These Regulations are not met as evidenced by: Based on observation, interview and record review the facility failed to assess, provide timely treatment, provide complete urinary catheter care, prevent cross contamination during wound care for one (R10) resident out of four residents reviewed for Urinary Tract Infections (UTI) in a sample list of 17 residents. These failures resulted in R10 obtained a Penile wound at facility which caused pain, additional medicated treatment and additional specialty physician appointments. Findings include: R10's undated Face Sheet documents R10 admitted to the facility on 12/12/2022 with medical diagnoses documented as Metabolic Encephalopathy, Chronic Heart Failure, Muscle Wasting and Atrophy, Need for Assistance for Personal Care, Chronic Kidney Disease, Morbid Obesity, Infection and Inflammatory Reaction due to Indwelling Urethral Catheter, Alzheimer's Disease, Obstructive and Reflux Uropathy, Retention of Urine and Urinary Tract Infection (UTI). R10's Minimum Data Set (MDS) dated 8/14/25 documents R10 as moderately cognitively impaired. This same MDS documents R10 requires moderate assistance with bathing, personal hygiene, transfer, maximum assistance with dressing and is dependent on staff for toileting. R10's Care Plan revised 1/6/2025 instructs staff to	S9999		

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S9999	Continued from page 2 anchor indwelling catheter tubing high on R10's thigh to reduce pulling/tethering on the penis. R10's catheter should not be pulled tight. This same care plan documents R10 has redness on the tip of penis. Staff will monitor and inform wound care of skin. R10's Physician Order Sheet (POS) dated July 2025, and August 2025 documents a physician order starting 7/25/25 to apply Zinc cream to R10's penis twice a day. R10's Skin Sweep Assessment dated 6/10/2024 documents "No Findings". R10's Nurse Progress Note dated 6/30/25 at 6:47 AM documents R10's head of Penis was red and excoriated with no drainage. This note documents wound nurse was notified of reddened area. R10's Nurse Progress Note dated 7/15/25 at 1:49 PM documents R10 complained of pain to his Penis. This note documents R10's head of Penis was excoriated. This note documents wound nurse was notified of reddened area. R10's Urology Progress Note dated 7/16/25 documents "(R10's) Catheter NOT anchored!! Catheter changed and anchored to (R10) thigh. Make sure (catheter) is anchored properly to (R10) thigh". R10's Shower Sheet dated 7/22/25 documents R10's perineal area is red. This same sheet documents R10 complained of his perineal area as 'itchy'. R10's Shower Sheet dated 7/24/25 documents R10 was "Bleeding from Penis at catheter site". This same shower sheet documents R10 was complaining of bleeding in his urinary incontinence brief and in 'lots of' pain. R10's Nurse Progress Note dated 7/24/25 at 4:27 PM documents R10's tip of Penis was reddened. This same note documents an order for Zinc was requested. R10's Weekly Skin Check dated 7/26/25 documents R10 has excoriation to his Penis. This same skin check does not include measurement, drainage, nor assessment of wound. R10's Shower Sheet dated 7/29/25 documents R10 was complaining of irritation at the head of his Penis. R10's Nurse Progress Notes dated 8/16/25 at 4:33 PM, 8/17/25 at 1:02 AM, 8/17/25 at 5:22 PM and 8/18/25 at 5:24 AM documents R10's physician ordered Zinc cream was not available to apply to R10's Penile wound.	S9999		

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S9999	Continued from page 3 On 8/27/25 at 11:35 AM, V16 Certified Nurse Assistant (CNA) completed indwelling urinary catheter care and perineal care for R10. V16 CNA did not fully retract R10's Penile Foreskin when cleaning R10's Perineal area. R10's proximal head of his Penis was red, open with a small amount of bleeding. R10's indwelling urinary catheter was not secured to prevent tethering. On 8/27/25 at 11:50 AM V17 Registered Nurse (RN) completed R10's Penile wound treatment. V17 RN did not change gloves nor perform hand hygiene between cleansing R10's Penile wound and applying R10's prescribed Zinc cream. V17 RN did not fully retract R10's Penile Foreskin to fully expose R10's filleted Penile wound. V17 RN applied R10's Zinc cream with contaminated glove used to cleanse blood from R10's filleted Penile wound. On 8/27/25 at 12:10 PM, V16 Certified Nurse Assistant (CNA) stated she did not fully retract R10's Penile Foreskin for cleansing due to R10's filleted Penile wound was bleeding. V16 CNA stated R10's entire area should have been cleansed including underneath R10's Penile Foreskin. On 8/27/25 at 12:15 PM, V17 Registered Nurse (RN) stated she forgot to wash her hands after cleansing R10's fillet Penile wound and prior to applying R10's Zinc treatment. V17 RN stated she should have not used her gloves to apply R10's cream. V17 RN stated she was unable to see R10's entire filleting of R10's Penis due to she did not fully retract R10's Penile Foreskin. On 8/29/25 at 1:40 PM, V2 Director of Nursing (DON) stated R10 did not admit to the facility with any Penile wounds. V2 DON stated R10 should have his catheter secured at all times to prevent tethering. V2 DON stated R10's Penile wound is directly caused by the constant pulling of his urinary catheter. V2 DON stated there is no reason the facility should be out of a commonly product such as Zinc Oxide. V2 DON stated R10's Zinc is a physician order and should be followed. V2 DON stated R10's Penile wound has worsened while R10 as stayed at this facility. V2 DON stated the facility is not able to provide any documentation of R10's Penile wound assessment and/or monitoring. R10's Physician Order Sheet (POS) dated July 2025, and August 2025 documents a physician order starting 7/25/25 to apply Zinc cream to R10's penis twice a day. The facility policy titled Urinary Catheter Care approved December 2024 documents staff are to secure the catheter after providing catheter care. This same	S9999		

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S9999	Continued from page 4 policy instructs staff to ensure the catheter remains secured with a leg strap to reduce friction and movement at the insertion site. Catheter tubing should be strapped to the resident's inner thigh. The undated facility Skills Checklist for Changing Dressing/Treatment instructs staff to wash and dry hands thoroughly after cleansing wound and prior to applying new gloves to apply treatment. (B)	S9999		