STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0055798	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 07/29/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
FLANAGAN REHABILITATION & HCC	**201 EAST FALCON HIGHWAY , FLANAGAN, Illinois, 61740**

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S0000	Initial Comments Annual Licensure Survey Complaints 2566384/256682, 2566385/2566683, 2567614/2566729	S0000		08/18/2025
S9999	Final Observations Statement of Licensure Violations: 300.1010h) 300.1210b) 300.1210d)2) 300.1210d)3) Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification. (B) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care	S9999		08/18/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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S9999	Continued from page 1 shall include, at a minimum, the following 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. These requirements are not met as evidenced by: Based on observation, interviews and record review the facility failed to address resident's care needs to obtain appointments in a timely manner, resulting in a delay in the removal of a gastrostomy feeding tube and a delay in podiatry services for an infection for (R15). R15 is one of three residents reviewed for infections/ medical devices in the sample list of 27. These delays resulted in R15's transfer to the local hospital, for antibiotic treatment of G-tube infection, and ingrown toenail infection. Findings include: R15's current diagnoses list documents the following: Gastrostomy Status (abdominal, surgical G-Tube feeding catheter), Unspecified Severe Protein Calorie Malnutrition. R15's Physician Order Note dated 5/16/25 documents V19, Medical Director/Physician gave the facility a verbal order as follows: "Ok for resident to have her enteral (abdominal surgically inserted, Gastrostomy feeding tube) tube removed." R15's Minimum Data Set dated 6/3/25 documents R15's Brief Interview of Mental Status score as 13 out of a possible 15, indicating no cognitive impairment. R15's Health Status Note dated 5/28/25 (12 days after the order above to remove the G-tube) documents the following "Resident GI (Gastrointestinal) appt (appointment) made for peg tube (type of gastrostomy feeding tube) removal for 8/5/25 (two months and 11 days after V19 MD ordered). Resident aware and appt placed in transportation calendar." R15's Physician Progress note dated 6/14/25, signed by	S9999		

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S9999	Continued from page 2 V19, Medical Director/Physician (MD) documents R15 complained of ache and burning at the G-tube site. V19 diagnosed R15 with "Cellulitis (bacterial infection of the skin) of the Abdomen." The same Physician Progress note documents an antibiotic medication order to treat the Cellulitis as follows: Ceftin 250 milligrams, Oral, twice daily, for five days. R15's Progress Note date 7/18/25 at 1:22 pm documents R15 was discharged from the facility, to a group home with a group home staff member. R15's Hospital Emergency Room Note dated 7/18/25 at 4:19 pm (two hours and 57 minutes after discharge from the facility) documents the following: "C/O (complaint of) feeding tube infection, infected big toe on right foot, and sore on buttocks. Patient (R15) left (discharged from) (proper name of the facility) Rehab today to go to (Proper name of a group home). Staff there (group home) noted redness around feeding tube. Patient does not use feeding tube anymore and has appointment 8/5 to have it removed. She has had redness 4-5 months. States the sore on her toe and bottom have also been present for months but while she was there, she wanted to have them looked at. Alert to her norm. Patient is a (full mechanical lift) at baseline. Denies any fever, chills, SOB (shortness of breath), or other new illness symptoms. Feeding tube looks like it has mold or other dark substance inside of it. She reports it is supposed to be flushed 2 times daily but that does not always happen. She recently went to the dentist in Chicago to have her teeth pulled and they pushed (administered via G-tube) whatever was in her tube, up inside her. She told them it hurt but they continued." R15's follow -up facility discharge notes dated 7/18/25 at 7:04 pm (five hours and 18 minutes after discharge from the facility), signed by V2, Director of Nursing (DON) confirms R15's left the facility with her G-tube in place, had "minimal irritation" around g-tube site due to gastric fluids and an ingrown right great toenail. The same note documents "The facility had attempted to reach out and schedule an appointment but have not been able to coordinate that, we were awaiting the rounding date for our in house podiatrist to address toe." On 7/23/25 at 8:45 am V5, Group Home Registered Nurse (RN) stated that they completed R15's admission assessment, at the Group Home on 7/18/25 after R15 discharged from the long-term care facility. V5 stated V5 found concerns with R15's "infected looking great toe, which was red with dried yellow drainage." V5, RN	S9999		

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S9999	Continued from page 3 also stated she found R15's g-tube site was "red and irritated," and there was "what looked like mold inside g-tube." V5, RN said V5 sent R15 to the local Hospital Emergency Room and the hospital prescribed antibiotics, "to treat infected g-tube site and ingrown great toenail." V5 also stated V5, RN was able to get an appointment for R15 to have her G-tube removed today (7/23/25). V5, RN stated "We have her scheduled, to see the podiatrist for further treatment of ingrown toenail." On 7/23/25 at 4:43 pm R15 stated "I was supposed to get my g-tube out in May. The Speech therapist said I did not need it any longer because I could eat just fine and could swallow. For four weeks they were to leave it in and just do flushes. They did that back in April. Then, I was told by the DON that they couldn't find a doctor that would take the g-tube out because it was stitched into me. I even reminded them I needed an appointment to take it out. They said they found a doctor, who can't take it out until August 5. I just got it out yesterday because the (Group Home) people got me an appointment to take it out right away. I just came back to this group home last week on the 18th. I kept telling the facility nurses my belly hurt around the tube. I even told them when I came back from oral surgery that my stomach hurt when they gave me medicine in my tube (unable to confirm). They did it anyway, that day. The skin around my tube was real red. Some of the nurses would put gauze around it, others would not. I was supposed to have flushes while I had it (G-tube) in my belly. They were supposed to do flushes (insert water to ensure patency and clean) twice a day. I did not get flushes but once a day. Sometimes I did not get flushed once. I never looked to see if there was moldy stuff in my g-tube. I just know the tube area of my belly hurt, and I couldn't get them to do anything, most of the time. (The nursing home) just kept saying I had to wait until August to get the g-tube out. May to August to find somebody to remove it. (The group home) got someone to do it today. It is out and I am thankful to (Group Home) nurses." R15 also stated "My big toes were both terribly painful and red when I went to the emergency room the day I discharged. I asked the nurses to look at my toes over and over again. I saw the podiatrist for my ingrown toenails in late May or early June. He clipped them back and said he would see me again if I had any more problems with my ingrown toenails. I am diabetic and have to have the podiatrist do them (clip toenails). The CNA's can't. I talked to the DON(V2), and she said I was on the list to be seen. He (V21, Podiatrist) comes to (long term care facility name). I was in so much pain. The DON said she would put me on the list every time I talked	S9999		

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S9999	Continued from page 4 to her. I could not have been on the list; I had to suffer and wait. I would get Tylenol and my tramadol at night, or I would not be able to sleep with my toes hurting. When I went to the emergency room after discharging from the facility, they gave me antibiotics for my toes and my G-tube infections. My toes are feeling better but still hurt. (The Group Home Staff) got me a podiatrist appointment after I finish my antibiotic the end of the week." On 7/24/25 at 7:30 am V2, Director of Nursing stated “I had done a full skin assessment on (R15) the day before (7/17/25) she discharged (7/18/25) to the group home. At that time, her (R15’s) g-tube site and R15’s toes were not infected. They were just a little red and she complained of pain, per her usual. (R15) had no skin breakdown on her buttocks.” V2, DON also stated “(R15) was scheduled to have her G-tube removed August 5, 2025. That seems like a long time, now that you mention it. It was the first available appointment I could get. I did not tell the doctor (V19, MD) the appointment was that far out. I did not even think to do that. (R15) was on the list to be seen by the podiatrist and had been seen previously by the podiatrist. I will find documentation and provide it." On 7/25/25 at 1:40 pm V10, Certified Nursing Assistant (CNA) stated she provided care for (R15) often. “About four or five days prior to (R15's) discharge to the Group home, R15’s big toe had green drainage. I notified the nurse (unidentified) at the time. I do not remember if the toe was swollen or red. (R15) did complain it was hurting her. I reported that too.” V10, CNA then stated “(R15)’s buttocks were always somewhat irritated, especially when she was on her period. She was on her period the week before her discharge. CNAs can't put the zinc paste on residents. We would have to tell the nurse. We often told them (unidentified nurses) (R15's) butt (buttocks) was red and irritated so they would take care of it. (R15) always wanted us (CNAs) to do it when we provided her incontinence care. I know she would complain it was painful for her. I never saw any open areas down there. Her G-tube area was always red and irritated. The nurses would put gauze on that. They would slit two pieces of gauze and put one up and one down, so it made like a hole where the skin got really irritated. The gauze would sometimes come off. You could see some bloody looking drainage on the gauze. Not all the time though. I was scheduled to provide care for R15 the day she discharged. (R15) was complaining her toe hurt, her buttocks hurt, and the g-tube skin was irritated. I didn't really look at the tubing, so I am not sure if there was anything abnormal about the actual tube. I	S9999		

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S9999	Continued from page 5 reported to the nurse (unidentified) she was complaining of pain (On the day of discharge 7/18/25)." On 7/29/25 at 12:58 pm V19, Medical Director/Physician stated he expects the facility to notify him of a resident change in condition to prevent a delay in treatment. V19 confirmed he had treated R15 for cellulitis of the abdomen 6/14/25. V19 stated the facility should have informed him that there was an issue getting an appointment to remove R15's g-tube. V19 also stated "An infection in R15's great toe, he was not made aware of either. We have an in-house podiatrist. The DON should have put (R15) on the list. If he (V21, Podiatrist) was not available, I am in the facility Friday or Saturday. Had I been updated with these issues; I can assure you they would have been taken care of." (A)	S9999		