STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0005009	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 07/26/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD , PETERSBURG, Illinois, 62675

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
S0000	Initial Comments Facility Reported Incident dated 6/24/25/IL#2562647	S0000		08/07/2025
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)	S9999		08/07/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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S9999	Continued from page 1 These requirements were not met as evidenced by: Based on observation, interview, and record review the facility failed to protect a resident from staff-to-resident mental and verbal abuse for two of three residents (R8 and R9) reviewed for abuse in the sample of 17. These findings resulted in V5 (CNA/Certified Nursing Assistant) yelling at R8 and causing R8 to feel belittled, to feel like a child, and feel verbally abused. Findings include: The facility's Abuse Prohibition Policy, dated 3/15/2018, documents "Abuse and Neglect Prohibited: 1. All residents have the right to be free of from verbal, sexual, physical, mental abuse, corporal punishment, involuntary seclusion, neglect, misappropriation of property, and exploitation. Abuse is the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting in physical harm, pain, or mental anguish. Abuse includes deprivation by an individual, including a caretaker, of goods or services that are necessary to attain or maintain physical, mental, or psychosocial well-being. Mental Abuse includes, but is not limited to, humiliation, harassment, threats of punishment or deprivation, or offensive physical contact by an employee or agent. Verbal Abuse means the use by an employee or agent of oral, written, or gestured language that includes disparaging and derogatory terms to a resident or within his or her hearing or seeing distance, regardless of the resident's age, ability to comprehend, or disability. All staff are trained that a facility will treat all residents with respect and dignity, promote and protect the rights of all residents and recognize their individuality." 1.R9's Compliment/Complaint From dated 5/15/25 and signed by V17 (Prior Director of Nursing) documents, "Care Concern: (R9) stated he has the same (CNA/V5) last night as the night before and (V5) was rude again about (R9's) cares. Investigation: Spoke with (R9) and (R9) stated that (V5) appeared to be frustrated with providing (R9) cares." V5's Employee Disciplinary Action Form dated 5/15/25 and signed by V17 (Prior Director of Nursing) and V5 documents V5 received a verbal warning due to V5's code of conduct for having rude/discourteous behavior toward R9. This same form documents, "Plan for improvement: Treat all residents with dignity and respect."	S9999		

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S9999	Continued from page 2 R9's Progress Notes dated 5/22/25 document R9 was discharged from the facility. 2.R8's Admission Record documents R8 is a 77-year-old admitted to the facility on 3/8/25. R8's MDS (Minimum Data Set) dated 7/3/25 document R8 is cognitively intact and has no behaviors. R8's current Care Plan documents R8 has a history of abuse as a very young child and will maintain current level of functioning through next review dated 10/19/25. R8's Compliment/Complaint form dated 7/11/25 and signed by V3 (Speech Language Pathologist/SLP) documents, "Reported by (R8) to (V3). Last night (7/10/25), (R8) used her call light to ask for assistance to the restroom. (CNA/Certified Nursing Assistant/V5) answered the light. (R8) states (V5/CNA) was mean to (R8) and yelled at (R8) for using (R8's) call light. (V5/CNA) stated that (R8) has always transferred on her own before and didn't understand why (R8) needed help now." On 7/23/25 at 11:52 AM V3 (SLP) stated, "On 7/11/25 (R8) reported to me that (V5/CNA) was mean and yelled at (R8) the night before and did not want to assist (R8) to the restroom. It seemed like it really bothered (R8). I immediately wrote the statement and gave the statement to (V2/DON). I did not report this to (V1/Administrator in Training) as I felt like (V2) would report the allegation to (V1)." On 7/23/25 at 12:15 PM R8 was lying in bed. R8 stated with her eyebrows raised and drawn together, "(V5/CNA) came into her room (7/10/25) at night and said in a loud voice "What do you want?" I (R8) told (V5) that I needed to go to the restroom and (V5) stated, "You (R8) have been going on your own all along. I do not know why you need my help!" I (R8) explained to (V5) that I have been declining and feeling sick lately and needed help. (V5) then helped me to my wheelchair and the restroom and (V5) yelled at me "I am not going to wipe your butt either." I felt belittled and verbally abused and felt like (V5) was treating me like a child." (B)	S9999		