

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0050708		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 07/31/2025	
NAME OF PROVIDER OR SUPPLIER COUNTRYSIDE NURSING & REHAB CTR				STREET ADDRESS, CITY, STATE, ZIP CODE 1635 EAST 154TH STREET , DOLTON, Illinois, 60419			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
S0000	Initial Comments		S0000			08/13/2025	
	Annual Licensure and Certification						
S9999	Final Observations		S9999			08/13/2025	
	Statement of Licensure Violations:						
	1 of 2						
	300.615e)						
	300.615i)						
	300.615j)						
	Section 300.615 Determination of Need Screening and Request for Resident Criminal History Record Information						
	e) In addition to the screening required by Section 2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act)						
	i) The facility shall provide for or arrange for any required fingerprint-based checks to be taken on the premises of the facility. If a fingerprint-based check is required, the facility shall arrange for it to be conducted in a manner that is respectful of the resident's dignity and that minimizes any emotional or physical hardship to the resident. (Section 2-201.5(b) of the Act) If a facility is unable to conduct a fingerprint-based background check in compliance with this Section, then it shall provide conclusive evidence of the resident's immobility or risk nullification of the waiver issued pursuant to Section 2-201.5(b) of the Act.						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 j) The facility shall be responsible for taking all steps necessary to ensure the safety of residents while the results of a name-based background check or a fingerprint-based background check are pending; while the results of a request for waiver of a fingerprint-based check are pending; and/or while the Identified Offender Report and Recommendation is pending. These Requirements were NOT MET as evidenced by: Based on interview and record review, the facility failed to implement its policies and procedures related to the Identified Offenders Program (IOP) for 10 out of 10 residents (R37, R43, R90, R162, R163, R164, R165, R166, R167 and R168), failed to perform criminal background checks for new residents within 24 hours of admission for 4 residents (R37, R164, R166, and R168), and failed to obtain fingerprint orders within 72 hours of a hit on the preliminary criminal history for 10 out of 10 residents (R37, R43, R90, R162, R163, R164, R165, R166, R167 and R168). These failures affected 10 residents (R37, R43, R90, R162, R163, R164, R165, R166, R167 and R168) in the sample of 68 residents reviewed and have the potential to affect all 158 residents in the facility reviewed for abuse. Findings include: Facility census, dated 7/28/25, documents 158 residents residing at the facility. On 7/29/2025 at 11:08am, surveyor requested the required documentation for IOP for 5 residents (R43, R165, R166, R167, and R168). On 7/29/25 at 12:25pm, V4 (Social Services Director) and this surveyor reviewed the requested criminal background checks for R43, R165, R166, R167, and R168 as follows: R43: V4 affirmed that R43 was admitted on 8/08/24 and R43's CHIRP (Criminal History Information Response Process), dated 8/09/2024, has multiple hits and arrest charges of: criminal trespass to land; retail theft; burglary; armed robbery; and aggravated arson. V4 affirmed that R43 required fingerprints and R43's fingerprints were done on 9/03/2024 (almost a month after R43 was admitted to the facility. V4 stated, "We (staff) are unable to find when the fingerprints were ordered." R165: V4 affirmed that R165 was admitted on 1/08/25 and R165's CHIRP (Criminal History Information Response			S9999			

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S9999	Continued from page 2 Process), dated 1/08/25, has multiple hits and arrest charges of: theft; violate order of protection; knowingly damage property; retail theft; criminal trespass to land; and driving under the influence/drugs. V4 affirmed that R165 required fingerprints. V4 stated that they (staff) were unable to locate documentation confirming whether R165 was fingerprinted. R166: V4 affirmed that R166 was admitted on 12/24/24 and R166's CHIRP (Criminal History Information Response Process), dated 12/27/24, has multiple hits and arrest charges of: theft; retail theft; home invasion/armed/force; residential burglary; unlawful possession of weapon by felon; possession of controlled substance; domestic battery/bodily harm; violate order of protection; criminal trespass to land; criminal damage to property; and unlawful use of a weapon. V4 affirmed that R166's CHIRP was not completed within 24 hours of admission. V4 affirmed that R166 required fingerprints. V4 stated that they (staff) were unable to locate documentation confirming whether R166 was fingerprinted. R167: V4 affirmed that R167 was admitted on 8/28/24 and R167's CHIRP (Criminal History Information Response Process), dated 8/28/24, has multiple hits and arrest charges of: disorderly contact; battery; battery makes physical contact; domestic battery/bodily harm; telephone harassment; and assault. V4 affirmed that R167 required fingerprints. V4 stated that they (staff) were unable to locate documentation confirming whether R167 was fingerprinted. R168: V4 affirmed that R168 was admitted on 8/22/24 and R168's CHIRP (Criminal History Information Response Process), dated 8/26/24, has multiple hits and arrest charges of: residential burglary and burglary. V4 affirmed that R168's CHIRP was not completed within 24 hours of admission. V4 affirmed that R168 required fingerprints. V4 said, "We (staff) are unable to find when the fingerprints were ordered. R168 was fingerprinted on 9/03/2025 (over a year after admission)." On 7/29/25 at 12:25pm, V4 (Social Services Director) said, "The IOP for the residents was being completed by the old Social Services Director who no longer works here. I'm (V4) not sure why all the IOP stuff was not done. CHIRPs are done on new admissions either before they (new admission residents) are admitted or immediately once admitted. If there is a hit on the CHIRP, fingerprints are ordered immediately. Fingerprints are done to make sure they (residents)	S9999					

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S9999	Continued from page 3 aren't pedophiles especially since there is a school right by us (facility). Background checks are done on the residents to keep the other resident's safe. Certain things might have to be put in place so keep everyone safe." On 7/29/25 at 1:20pm, surveyor requested the required documentation for IOP for an additional 5 residents (R37, R90, R162, R163, and R164). On 7/30/25, V4 (Social Services Director) and this surveyor reviewed the requested criminal background checks for R37, R90, R162, R163, and R164 as follows: R37: V4 affirmed that R37 was admitted on 12/27/22 and R37's CHIRP (Criminal History Information Response Process), dated 2/01/23, has a hit of knowingly damaging property. V4 affirmed that R37's CHIRP was not completed within 24 hours of admission. V4 affirmed that R37 required fingerprints. V4 said, "We (staff) are unable to find when the fingerprints were ordered. R37 was fingerprinted on 2/08/23 (over a month after admission). R90: V4 affirmed that R90 was admitted on 8/07/24 and R90's CHIRP (Criminal History Information Response Process), dated 8/8/24, has multiple hits of burglary; residential burglary; theft; deviate sexual assault and rape. V4 affirmed that R90 required fingerprints. V4 said, "We (staff) are unable to find when the fingerprints were ordered. R90 was fingerprinted on 9/03/24 (almost a month after admission). R162: V4 affirmed that R162 was admitted on 12/13/22 and R162s CHIRP (Criminal History Information Response Process), dated 12/14/22, has multiple hits and arrest charges of: domestic battery; domestic battery/physical contact; and unlawful use of a weapon. V4 affirmed that R162 required fingerprints. V4 stated that they (staff) were unable to locate documentation confirming whether R162 was fingerprinted. R163: V4 affirmed that R163 was admitted on 12/06/22 and R163s CHIRP (Criminal History Information Response Process), dated 12/07/22, has multiple hits and arrest charges of: domestic battery/bodily harm. V4 affirmed that R163 required fingerprints. V4 stated that they (staff) were unable to locate documentation confirming whether R163 was fingerprinted. R164: V4 affirmed that R164 was admitted on 10/28/22 and R164's CHIRP (Criminal History Information Response Process), dated 10/31/22, has multiple hits and arrest charges of: retail theft; resist peace officer; and			S9999			

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S9999	Continued from page 4 possession of controlled substance. V4 affirmed that R164's CHIRP was not completed within 24 hours of admission. V4 affirmed that R164 required fingerprints. V4 stated that they (staff) were unable to locate documentation confirming whether R164 was fingerprinted. Facility policy titled, "Abuse Prevention Policy," undated, documents, in part, "This facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services by staff or mistreatment. This facility therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services by staff and mistreatment of residents... I. Pre-Admission Screening of Potential Residents: This facility shall check the criminal history background on any resident seeking admission to the facility in order to identify previous criminal convictions. This facility will: Request a Criminal History Background Check within 24 hours after admission of a new resident, Check for the resident's name on the Illinois Sex Offender Registration Web site: www.isp.state.il.us, Check for the resident's name on the Illinois Department of Corrections sex registrant search page. www.idoc.state.il.us. While the background or fingerprint checks, and/or Identified Offender Report and Recommendations are pending, the facility shall take all steps necessary to ensure the safety of residents..." Facility policy titled, "Resident Rights Guideline," dated 10/2023, documents, in part, "Purpose: It is the practice of this facility to provide for an environment in which residents may exercise their rights, each day. Our residents have certain rights and protections under Federal law. Our facility meets and provides these rights through care and related services at all times... Safe Environment: The right to a safe, clean, comfortable, and home-like environment that allows independence as possible... Freedom from Abuse, Neglect, Misappropriation of Property and Exploitation: The right to be free from verbal, sexual, physical, and mental abuse, involuntary seclusion, exploitation, and misappropriation of your property by anyone..." (B)	S9999					

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S9999	Continued from page 5 2 of 2 300.1210b)1) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 1) The licensed nurse in charge of the restorative/rehabilitative nursing program shall have successfully completed a course or other training program that includes at least 60 hours of classroom/lab training in restorative/rehabilitative nursing as evidenced by a transcript, certificate, diploma, or other written documentation from an accredited school or recognized accrediting agency such as a State or National organization of nurses or a State licensing authority. Such training shall address each of the measures outlined in subsections (b)(2) through (5) of this Section. This person may be the Director of Nursing, Assistant Director of Nursing or another nurse designated by the Director of Nursing to be in charge of the restorative/rehabilitative nursing program. These requirements were not met as evidenced by: Based upon interview and record review the facility failed to ensure a licensed nurse had the required training/coursework to manage the facility restorative program. This failure has the potential to affect 158 residents residing in the facility. Findings include: The (7/28/25) facility census includes 158 residents. On 7/30/25 at 11:00am, surveyor inquired if V35 (Restorative Nurse) was certified in restorative/rehab V35 responded "No, I'm (V35) working on getting enrolled today." Documentation to affirm that V35		S9999				

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S9999	Continued from page 6 enrolled in an approved rehabilitation program was requested at this time however was not received during this survey. The (undated) rehab/restorative nurse job description includes qualifications & essential requirements: current and unrestricted active RN (Registered Nurse)/LPN (Licensed Practical Nurse) Illinois State License preferably with Rehab Certification/licensed in the State of Illinois. (C)		S9999				