

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 3000808		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 10/16/2025	
NAME OF PROVIDER OR SUPPLIER Nexus Pavilion at Belleville				STREET ADDRESS, CITY, STATE, ZIP CODE 727 NORTH 17TH STREET , BELLEVILLE, Illinois, 62226			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
S0000	Initial Comments			S0000			
	COMPLAINT 2549860/2638728						
	COMPLAINT 2549648/2635296						
	COMPLAINT 2549703/2635585						
	COMPLAINT 2541043/2642906						
S9999	Final Observations			S9999			
	Statement of Licensure Violations:						
	300.610a)						
	300.1210b)						
	300.3240a)						
	Section 300.610 Resident Care Policies						
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.						
	Section 300.1210 General Requirements for Nursing and Personal Care						
	b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These requirements are not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure residents resided in a safe environment, free from actual and potential abuse. This failure resulted in R3 who has a diagnosis of Schizophrenia, Bipolar Disorder and Depression, experience physical abuse from a staff member, injury to left eye and feeling fear, anger, and ashamed. Findings include: R3's Care Plan, dated 7/31/2025, documents that R3 is at risk for abuse and/or neglect related to Self-Isolation, psychotropic medications, hallucination/delusions, history of compulsive behavior, history of verbal and physical aggression and DX: Schizophrenia, Bipolar Disorder and Depression. It also documents If resident becomes difficult during care, make sure resident is safe and walk away. Allow resident time to calm down, then reapproach. Keep resident safe from harm at all times. 10/5/25 CNA (Certified Nurse's Assistant) was sent home for allegation, investigation started, abuse coordinator made aware, BPD (Belleville Police Department) called out to report incident. Resident sent to hospital for eval and treatment, psychosocial follow-up to continue upon return. R3's Minimum Data Set, dated 9/1/2025, documents that R3 is cognitively intact. It also documents that R3 has not had any behaviors affecting others. No hallucinations, delusions, verbal, or physical behaviors towards others. R3's Long-Term Care Facility & IID - Serious Injury Incident and Communicable Disease Report, dated 10/5/2025 at 8:07 PM, documents that on 10/5/2025 at 7:06 PM Resident (R3) accused an agency C.N.A. (V14) of abuse. investigation to follow MD/POA/(local) Police Notified C.N.A. suspended pending investigation. R3's Progress Note, dated 10/5/2025 at 7:22 PM, documents that Nurses Notes, Note Text: this nurse was notified by nursing assistant that resident throwing water and slipped and fell resident has a hematoma darkness under left eye. resident state she had a fight		S9999				

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S9999	Continued from page 2 with nursing asst. on hall. administrator is notified as well as family. sending resident to Belleville memorial for eval. resident v/s (vital signs) 135/95. P (pulse)-45. R (respirations) -21, 98% room air. R3's Progress Notes, dated 10/6/2025 at 4:44 AM, documents that Psychotropic Notes, Late Entry: Note Text: Follow-Up Evaluation Note, Chief Complaint: Follow-up History of Present Illness: 79 yo (year old) F (female) with Bipolar Disorder and Schizophrenia Disorder. Updated obtained from patient and staff. Patient was cooperative with the during today's visit. Patient reported to psych provider that she was involved in a physical altercation with a CNA. (R3) stated, in her words, that "we were fighting like cats and dogs." She reported that she threw water on the CNA, who then struck her in the eye, after which the altercation escalated. (R3) did not provide specific times for the incident. Patients continue to deny anxiety, depression, sleep disturbances, appetite changes, suicidal or homicidal ideations, or auditory or visual hallucinations. Patient is non-compliant with current medication regimen. Patient is currently being treated for insomnia, depression, and anxiety. Patient has a documented diagnosis with Insomnia, anxiety disorder unspecified, and paranoid schizophrenia. Patient has a documented diagnosis of Insomnia, Schizophrenia unspecified, bipolar disorder unspecified, MDD recurrent unspecified, and Alzheimer's disease unspecified. On 10/6/2025 at 1:36 PM, observed R3's face. Observed scratches to R3's forehead. R3's left eye was swollen with scratches and abrasions, with dried blood, ranging from the inner top eye lid to the middle of the eyelid. R3 had various shades of purple and blue discolorations to the left eye covering the upper and lower lids of the eye. R3's sclera was red, and the surrounding tissue had purple and blue discolorations. On 10/6/2025 at 1:36 PM R3 stated that stated she was beaten by a staff member. R3 stated that she saw that a chair was in the hallway, took it in her room. R3 stated that V14 started to enter her room, R3 told V14 not to and pulled the privacy curtain in the room. R3 stated that she told V14 to not to come in her (R3) room but V14 came in anyway. R3 stated that she informed V14 to get out. R3 stated that they were fighting over the chair. R3 stated that V14 kept pulling the chair away from R3. R3 stated that she then she threw water on V14. R3 stated that V14 then punched R3 in the face causing R3 to fall to the floor on her back and roll onto her left side. R3 stated that she then began to swing at V14 as she was falling to the		S9999				

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S9999	Continued from page 3 floor and continued once on the floor. R3 stated that she doesn't know if she hit V14, but she was trying to. R3 stated that she didn't hit her head on the floor. R3 stated that V5, CNA, came to the room to see what was going on. R3 stated that the CNA told them she fell but she didn't. R3 stated that V14 hit her in the eye. R3 stated that her eye hurts, she is having pain, and her vision is blurry. R3 stated that she is old and can get a little rough, but she didn't deserve to be hit. R3 stated that it scares her because she can't defend herself. R3 stated that she is embarrassed. R3 stated that she (R3) was "beat up." R3 stated that they tried to send her to the hospital, but she refused. R3 stated they were trying to make it seem as though she was crazy, and she wasn't. R3 stated that she knows what happened. R3 stated that the police came. On 10/6/2025 at 1:55 PM V5, CNA, stated that around 7:30 PM she was sitting with another resident in the room next to R3's room. V5 stated that the rooms share a wall. V5 stated that she heard what sounded like a fight and people throwing furniture. V5 stated that she could hear R3 screaming but couldn't tell what was said. V5 stated she got up and went to R3's room right away. V5 stated that when she got there, she saw R3 lying on the floor and V14 standing over R3. V5 stated that R3 told her V14 hit R3 in the eye. V5 stated that she reported it to the nurse working at that time. V5 stated that after she reported it she went back into the room next door. On 10/6/25 at 2:15 PM, V6, Licensed Practical Nurse, (LPN) stated she wasn't at the facility when the incident happened, but she saw R3's injuries and didn't think she would have gotten those from a fall. V6 stated that R3 will have episodes of psychosis but periods of being alert and oriented completely and she has been that way today so far for her. V6 stated that the CNA working was with an agency group, and she was not familiar with her. V6 stated that she was told that R3 slipped and fell. V6 stated that she was informed by V5 that it sounded like grown men fighting in the room. V6 stated she has concerns about this CNA being able to work in the facility or any facility. V6 stated R3 has her typical behaviors and when she asks to be left alone, you leave her alone and she won't be bothered; she should have known to not bother her and left the room instead. On 10/6/25 at 2:57 PM, V18, LPN, stated that she was the nurse for R3's hall last night and has a good rapport with R3. V18 stated that R3 wanted to go outside for a bit so she took her out for about 40 minutes and R3 was in good spirits during that time.		S9999				

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S9999	Continued from page 4 V18 stated that when she took R3 back inside, R3 headed to her room and V18 went to get her laptop. V18 stated hardly any time passed and she was being told by the other nurse that R3 was on the floor. V18 stated that she went to R3's room and R3 told her that the CNA hit her, and they were fighting. V18 stated she saw R3's eye and tried to calm her down, then assessed her and started notifying the proper people. V18 stated she went to the CNA and asked her to complete a statement of what happened, V14 was so calm and just sitting in the hallway. V18 stated she (V18) was shocked and confused. V18 stated that R3's story never changed no matter how many times V18 asked her and R3 seemed alert and oriented at the time. V18 stated that all the CNA told her was that she didn't touch R3, she just moved the chair, that she didn't do anything to her. V18 stated that R3 showed V18 a rubber bracelet R3 said was ripped off during the fight and it was ripped. V18 stated the police showed up. On 10/6/2025 at 2:49 PM V14 stated that R3 was upset that V14 had a chair in the hallway. V14 stated that R3 was yelling at V14. V14 stated that R3 informed V14 that R3 used to be a nurse and that 'Bitch you're not sitting down. Where you're going to work.' V14 stated that she was sitting outside R3's room. V14 stated that she got up and answered a light. V14 stated that when she returned the chair was gone. V14 stated that she went into R3's room to get the chair. V14 stated that she grabbed a hold of the chair and started to remove the chair from the room. V14 stated that R3 was trying to get to V14. V14 stated that R3 threw water at her. V14 stated that she continued to pull the chair out of the room. V14 stated that R3 fell. V14 stated that she was not sure how R3 fell, she may have slipped in the water on the floor. V14 stated that R3 fell in slow motion. V14 stated that she didn't hit R3. "If anything, she hit herself." V14 stated that she doesn't know how R3 got the black eye. V14 stated that R3 was agitated all day calling her bitches and whores. On 10/6/25 at 3:25 PM, V4, Vice President of Clinical Operations, stated that she showed up last night after being notified of the incident right away. V4 stated that R3 might have fallen on the chair to get the injury to her eye but hasn't finished up the investigation yet. V4 stated that R3 has been cycling lately and she came this weekend to see her room destroyed at one point. V4 stated she thinks the CNA might have argued when she shouldn't have with R3 but V4 still hasn't completed the investigation. V4 stated so far, she understands that the CNA went into R3's room to get the chair and R3 threw water at her. V4 stated when the CNA pulled the chair, R3 went after it			S9999			

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S9999	Continued from page 5 and might have slipped on the water trying to grab the chair. V4 stated R3 told her the CNA punched her. On 10/8/2025 at 1:22 PM V10, LPN, stated that she was called to the room. V10 stated that R3 was lying on the floor. V10 stated that R3 stated that V14 hit her. V14 stated that R3 complained of pain to her left eye. V14 stated that R3 was alert. V14 stated that she works at the facility from time to time and V14 knew who she was and their last interaction. V14 stated that R3 has behaviors but R3 was alert and oriented. The facility's Abuse policy, dated 9/2017, documents that This facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. This facility therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property and mistreatment of residents. (B)		S9999				