STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0057224	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/27/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARCADIA CARE AUBURN	304 MAPLE AVENUE , AUBURN, Illinois, 62615

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S0000	Initial Comments Complaint Investigations: 2547569/2587294 2547525/2586517 2547450/2586783 2547577/2587360	S0000		09/11/2025
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.670j) 300.1210b) 300.1210d)6) 300.2920g)1)B) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.670 Disaster Preparedness j) Each facility shall establish and implement policies and procedures in a written plan to provide for the health, safety, welfare and comfort of all residents when the heat index/apparent temperature (see Section	S9999		09/11/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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S9999	Continued from page 1 300.Table D), as established by the National Oceanic and Atmospheric Administration, inside the facility exceeds 80°F Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.2920 Mechanical Systems g) Heating, Ventilating, and Air Conditioning Systems 1) Areas of a nursing home used by residents of the nursing home shall be air conditioned and heated by means of operable air-conditioning and heating equipment. The areas subject to this air-conditioning and heating requirement include, without limitation, bedrooms or common areas such as sitting rooms, activity rooms, living rooms, community rooms, and dining rooms. (Section 3-202(8) of the Act) B) The air-conditioning system shall be capable of maintaining an ambient air temperature of between 75 degrees Fahrenheit and 80 degrees Fahrenheit, pursuant to the requirements of Section 300.670(j). Based on observation, interview and record review the Facility failed to ensure room temperatures were within the heat index/apparent temperature guidelines inside the facility and did not exceed 81 degrees Fahrenheit (F), the Facility failed to follow their Heat Emergency Policy as residents were not moved out of their rooms when temperatures were reached over 81 degrees for 4 of 4 residents (R1, R2, R3 and R11) reviewed for room temperatures in the sample of 16. This failure resulted	S9999		

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S9999	Continued from page 2 in residents being left in rooms with the heat index indicating extreme caution to the residents. On 8/12/2025 at 9:45 AM, V1, Administrator stated, “the air conditioning (AC) broke last Thursday (8/7/2025), and we were waiting for a part. All the air temperatures are good now. The AC repair man is here, and he is fixing everything. We brought in fans and some small AC units to the 500 halls, and we are having staff pass out drinks for hydration. The AC unit on the 500 hall was affected. We are not having issues with the other halls, and we are installing a new unit on the 500-hall unit today. Our maintenance man has been taking temperatures and took temperatures this morning and everything is good.” On 8/12/2025 at 10:02 AM, V25, Registered Nurse (RN) was putting an IV (intravenous therapy medication) on a metal pole and quickly pulled her hand back and yelled out. On 8/12/2025 at 10:03 AM, V25 stated, “This pole has been in the storage unit, I just took it out and it is so hot in there that this metal pole is hot, I cannot even touch it. It was being stored on the storage unit that is on the North Hall, that one with the broken AC (air conditioning) and it is super-hot!” On 8/12/2025 at 10:03 AM, the metal pole was touched and was very hot to the touch and the hand had to be removed immediately. On 8/12/2025 at 10:31 AM, V6, Maintenance Director stated the AC (air conditioning) got struck by lightning on the South/West Hall and we finally got it repaired and up and running and then on Thursday the AC unit went out on the 500 halls. The 500 halls have been without AC for the past six days. I have been taking temperatures in all the rooms, and I have been using a laser thermometer. I did not use a Humidity Meter Hygrometer I do not even know what that is and I did not know I needed to factor in the humidity. I took temperatures this morning before you got here.” On 8/12/2025 at 10:41 AM, V31, Contractor for HVAC system stated, “we were called on Friday (8/8/2025) by (the facility) telling us they were having problems with their AC unit. I am replacing the thermal expansion valve today. The North Hall unit was out. I needed the parts, which I had to order and am replacing everything today. Hopefully, this will take care of everything for that hall.” 1-R2’s Physicians Order Sheet (POS) for August 2025	S9999		

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S9999	Continued from page 3 documents diagnoses of Morbid Severe Obesity, Heart Failure, diabetes mellitus 2, kidney Failure, hypertension; chronic pain syndrome; unspecified protein calorie malnutrition; acute kidney failure; shortness of breath; hypertension; and generalized anxiety. R2's Minimum Data Set/MDS dated 7/15/2025 document R2 was cognitively intact for decision making of activities of daily living, uses a wheelchair, and is dependent on staff for most activities of daily living. R2's Care Plan with a start date of 7/29/2024 documents, "the resident has an ADL (Activities of daily living) self-care performance deficit r/t (related to) respiratory failure, obesity, chronic pain, depression. The resident has diabetes mellitus start date 8/28/2024; Intervention: Avoid exposure to extreme heat or cold." On 8/12/2025 at 10:03 AM, R2's room was measured with a Humidity Meter Hygrometer and Indoor Digital Thermometer with Temperature Gauge and Humidity Gauge which was calibrated and documented R2's room was 86 degrees with 61 percent humidity = for 91-degree Fahrenheit (F) room (extreme caution). On 8/12/2025 at 12:08 PM, V5, Family of R2 stated, "The nursing home has failed to repair the broken air conditioner. It broke on Thursday August 7th, the system stopped functioning in my mom's room. There is no Air conditioning on their wing at all. Nurses have opened the windows and are using what fans they can find. The temperature outside has been in the high 80's and 90's all 5 days the air conditioner has been down. There was a thermometer in her room and her room was 87 degrees inside. My mom was sweating and complaining of headaches and how she was having issues sleeping because the room was so hot. The temperature inside the building exceeds outside temperatures at times. We are worried for my mom's and others' safety. It is too hot, for too long. She is bedridden and cannot escape the heat. They don't have the staff to get her up and move her throughout the day. She has asked for ice water, but (Facility) is experiencing problems with their ice machine as well, so it is in short supply. I came to visit my mother and noticed there wasn't air in the room, and it was very hot. I asked staff why it was so hot, and they stated the air doesn't work. There had been a storm, and it knocked out the air conditioning unit (A/C). When I asked how long it had not been working, they said for over a week now. I sat up a fan for my mom. The facility had put a box fan at the bottom of her bed, and I was dripping in sweat. Her	S9999		

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S9999	Continued from page 4 room was so hot. They were not passing out any liquids. I was there for about two hours and a half, and no liquids or ice water were being passed out. I moved the fan up off the floor so it would circulate better. I am not sure if it really does anything because the fans are blowing around hot air. I was not sure what else to do to cool her down. I gave her a washcloth, but it got hot fast. It was hot outside too, but it was even hotter in my mom's room." On 8/13/2025 at 12:08 PM, R2 stated, "the a/c had been broken for over a week. It is finally better today. Last week was miserable, the whole week we were without air conditioning. I was having issues sleeping and I was having problems breathing and suffering from headaches and I was sick to my stomach. Sleeping was so difficult, because the room was so hot. The maintenance man brought in a thermometer, and I know it read it was 87 degrees inside this room at that time. I can't get up on my own. I was trapped in the heat, and it was horrible, it was just horrible. I was just laying here suffering. Thank goodness it is better today as I am not sure how much more I could have taken. I can now breathe better, and my headaches are gone, and my stomach feels better. It is amazing how that heat can wipe you out." R2's August 2025 vitals document here weight was documented on 8/3/2025, blood sugar 8/22/2025, oxygen and pain on 8/22/2025. No other documentation was present addressing vitals and or any resident assessment related to heat. 2- R1's POS for August 2025 documents diagnoses of chronic kidney disease stage 4, severe sepsis with septic shock; acute respiratory failure with hypoxia, major depression, sleep apnea; chronic pain, major depressive disorder, heart failure, and type 2 diabetes mellitus with diabetic neuropathy. R1's MDS dated 7/14/2025 document R1 was cognitively intact for decision making of activities of daily living. R1 has impairment on one side on her upper extremity, she uses a wheelchair, and needs some assistance with her ADL's, (Activities of Daily Living). R1's Care Plan with a revision date of 4/19/23 document she (R1) resident has an ADL self-care performance deficit r/t obesity, pain, difficulty walking. On 8/12/2025 at 9:58 AM, R1 is a large woman in a bariatric wheelchair. R1's forehead is covered with droplets of sweat. R1 is in the main room when entering	S9999		

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S9999	Continued from page 5 the facility near a fish tank. R1 does not have any water and/or cup near her. On 8/12/2025 a 9:59 AM, R1 stated “my room is a furnace. I had to go and order myself another fan because it is just too hot for me to stay in there, and I am a large woman and can’t take the heat. The A/C has been broken since Thursday. It has been over a week. I just can’t take it. I guess they had to order a part to get it fixed. They tinkered with it, but it is still broken and not working. It has been miserable trying to sleep in this heat. We have ice water passed out to us, but no popsicles or anything like that. I have had a headache since the heat started, which I think is due to the extreme heat.” On 8/12/2025 at 10:02 AM, R1’s room registered 86 degrees Fahrenheit with 62% humidity = 102 degrees F (extreme caution). R1’s August 2025, Medical records were reviewed and does not document any vitals were taken except for pain on 8/9/2025 and 8/21/2025. No other vitals were documented for any other days. No other documentation was present addressing vitals and or any resident assessment related to heat. 3- R3s POS August 2025 documents diagnoses of acute osteomyelitis, left ankle and foot, morbid (severe) obesity with alveolar hypoventilation, type 2 diabetes mellites without complications, acute respiratory failure, chronic systolic heart disease, and major depression. R3’s MDS dated 7/23/2025 document R3 was cognitively intact for decision making of activities of daily living. R3’s Care Plan: The resident has an ADL self-care performance deficit r/t respiratory failure, obesity, weakness, lack of coordination, reduced mobility. The resident has Diabetes Mellitus; Avoid exposure to extreme heat or cold. (2/14/2025) On 8/12/2025 at 10:24 AM, R3 stated it was so hot, it was like living in a furnace. He was very uncomfortable, and the heat was out of control and the AC had been out for 8 days now. He had just gotten out of the hospital and was not sure that the room being so hot was good for him. He stated he has asked for multiple bed baths, and they give them to him, but he is still sweating really bad because of the heat.” On 8/12/2025 at 10:22 AM, R3’s room temperature was 86	S9999		

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S9999	Continued from page 6 degrees Fahrenheit with 60 degrees humidity = 91 degrees (extreme caution for heat index). R3's August Medical Records/Vital Signs only document the weight on 8/3/2025, blood sugar, 8/22/2025, oxygen 8/22/2025, and pain 8/22/2025. No other documentation was present addressing vitals and or any resident assessment related to heat. 4- R11's POS for August 2025 documents, diagnoses of chronic obstructive pulmonary disease, acute kidney failure, type 2 diabetes without complications, shortness of breath and specified abnormal findings of blood chemistry. R11's MDS dated 5/19/2025 document R11 was cognitively intact for decision making of activities of daily living. R11's Care Plan with a revision date of 1/13/2025, documents, "Resident has an actual skin impairment of (specify type: pressure/skin tear/bruise/surgical incision/rash/venous/stasis ulcer/arterial/ischemic ulcer/cellulitis/diabetic ulcer/) to (location). *Do not list stage* diabetes, diuretics, edema, fragile skin, impaired mobility, incontinence. Avoid exposure to temperature extreme." On 8/12/2025 at 10:02 AM, R11's room registered 86 degrees Fahrenheit with 62% humidity = 102 degrees F (extreme caution). On 8/15/2025 at 1:11 PM, R11 stated, "The AC did break, and it was so hot in here and I am so thankful it is fixed now. They brought in some fans for my room, but it was just blowing around hot air, and it was not pleasant. It was so uncomfortable, and I felt so tired." R11's August 2025 Vital Documents for breathing 8/12/2025, and 8/19/2025. No other documentation was present for the month of August. No other documentation was present addressing vitals and or any resident assessment related to heat. On 8/13/2025 at 2:32 PM, V16, Medical Director stated, "I would expect the residents' room temperatures to follow the policy and standards for the temperature guidelines. I know the AC is up and working now. For this population extreme heat is not always good thing but sometimes there can be other things going on as well with the patient. I would expect fans to be placed in residents' rooms and attempts to lower the room temperatures made by the facility."	S9999		

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S9999	Continued from page 7 The Heat Emergency Policy with a revision date of 11/1/2024 documents, “The purpose of this guideline is to provide precautionary and preventative measures for our residents during the hot and humid summer months. Older adults are extremely vulnerable to heat related disorders. Heat Exhaustion: A disorder resulting from overexposure to heat or to the sun. Early symptoms are headache and a feeling of weakness and dizziness, usually accompanied by nausea and vomiting. There may also be cramps in the muscles of the arms, legs, or abdomen. The person turns pale and perspires profusely, skin is cool and moist, and pulse and breathing are rapid. Body temperature remains at a normal level or slightly below or above. The person may seem confused and may find it difficult to coordinate body movements. Heat Stroke: A profound disturbance of the body’s heat-regulating mechanism, caused by prolonged exposure to excessive heat, particularly when there is little or no circulation of air. The first symptoms may be headache, dizziness and weakness. Later symptoms are an extremely high fever and absence of perspiration. Heat stroke may cause convulsions and sudden loss of consciousness. In extreme cases it may be fatal. If the heat in the building increases above state mandated guidelines evacuate if necessary and follow evacuation policy.” The Facility Vital Signs Monitoring Policy with an effective date of 4/2025 documents, “Definition includes temperatures, pulse, respirations, and blood pressure, may also include pain level and oxygen saturations. Blood pressure 90/60 mm Hg to 120/80 mm Hg. Breathing 12-18 breaths per minutes; Pulse 60-100 beats per minute. Temperature 98.8 F to 99.1 F (36.5 C to 37.3 C/ average 98.6 F (37.0). Vital signs may be obtained more frequently with change of condition. Abnormal vital signs will be reported to the physician.” (B)	S9999		