STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 3000445	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/26/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE HAVEN OF TUSCOLA	1203 EGYPTIAN TRAIL , TUSCOLA, Illinois, 61953

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
S0000	Initial Comments Complaint Investigation: 2567709/2590131	S0000		09/17/2025
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b)4) 300.1210c) 300.2040b)2) 300.2070a) 300.2070b) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and	S9999		09/17/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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S9999	Continued from page 1 personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. Section 300.2040 Diet Orders b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian. 2) The diet shall be served as ordered. Section 300.2070 Scheduling Meals a) A minimum of three meals or their equivalent shall be served daily at regular times with no more than a l4 hour span between a substantial evening meal and breakfast. The l4 hour span shall not apply to facilities using the "four or five meal-a-day" plan, provided the evening meal is substantial and includes, but is not limited to, a good quality protein, bread or bread substitute, butter or margarine, a dessert and a nourishing beverage. b) Bedtime snacks of nourishing quality shall be offered. Snacks of nourishing quality shall be offered between meals when there is a time span of four or more hours between the ending of one meal and the serving of the next, or as otherwise indicated in the resident's plan of care. These Requirements were not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure that each resident's nutritional and hydration status was maintained for two (R1, R3) of three residents reviewed for weight	S9999		

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S9999	Continued from page 2 loss. The facility also failed to provide a bedtime snack and breakfast for two (R1, R3) of three residents reviewed for food services on a sample list of six. Findings include: The facility's undated "Passing Meal Trays" policy provided by the facility documents that nursing will be responsible for delivering all trays to residents whether the resident is eating in the dining room or in the resident room. Nursing will advise Food Service of residents not eating in their usual location. The facility's undated "Meal Schedule" policy provided by the facility documents that three meals will be served daily at similar times as served in the community. This policy documents the following: there will be no more than fourteen (14) hours between a substantial evening meal and breakfast the following day. And an evening snack will be served. Nourishing snacks will be offered if the span is more than 14 hours between the ending of the evening meal and the serving of at least one or in combination from the basic food groups. Example: milk, grain product, meat/cheese or other protein rich item, fruit or 100% fruit juice. R1 was admitted to the facility on 8/05/25 for rehabilitation following left total hip replacement. R1 was discharged from the facility on 8/12/25. R1's Minimum Data Set (MDS) dated 8/11/25 documents a Brief Interview for Mental Status (BIMS) score of fifteen indicating that R1 has normal cognitive function. R3's MDS dated 8/05/25 documents a BIMS score of fifteen indicating that R1 has normal cognitive function. R3's Care Plan dated 8/05/25 documents that the resident has potential for pressure ulcer development related to alteration in circulation. This Care Plan lists an intervention for staff to monitor nutritional status and serve diet as ordered, monitor intake and record intake. On 8/25/25 at 11:14 AM, R1 stated the facility didn't bring her breakfast or lunch on the day after her admission on 8/05/25. R1 also stated that she was not offered any snacks while residing at the facility and she lost ten pounds. On 8/25/25 at 11:49 AM, R3 stated the facility failed	S9999		

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S9999	Continued from page 3 to bring her breakfast on several days within the past 2 weeks and that she had to call to have it delivered. R1's Electronic Medical Record (EMR) documents an admission weight of 181 pounds. On 8/25/25 at 3:15 PM, V16 Registered Nurse (RN) working with V17 Physician Assistant (PA) confirmed that R1 was seen by V17 for a surgical follow-up on 8/12/25. V16 stated that R1 was weighed at this visit and was 78 kilograms (171.9 pounds). V16 stated that R1 was wearing baggy pants and R1 told V16 that the facility was feeding her. On 8/26/25 at 8:12 AM, R3 was sitting up in her bed with the head of the bed elevated and she was wearing a clothing protector. R3 stated that breakfast hadn't arrived yet and that R3's last meal was delivered around 5:30 PM the previous evening. On 8/26/25 at 8:30 AM, R3's breakfast was observed being delivered to R3's room. On 8/26/25 at 9:30 AM, V17 PA stated that he saw R1 for a surgical follow-up visit on 8/12/25. V17 stated that he had known R1 as a patient for 14 years and had never seen her so distraught. V17 said that R1 was very upset and crying. V17 stated R1 told him that the facility was not feeding her. V17 stated that R1 did appear to be thinner and that if she would have continued to remain at the facility, he feared for R1's health and her recovery. On 8/26/25 at 11:36 AM, V2 Director of Nursing stated that "obviously if R1 missed meals it could have led to her weight loss." On 8/26/25 at 1:06 PM, V14 Dietary Manager stated that they use an electronic system to enter resident information regarding their dietary needs and then create daily meal tickets. V14 stated that she could not provide me with any documentation showing that R1 had been entered into the facility's electronic system upon admission and that meals were being delivered to R1. R1's admission weight dated 8/6/25 documents that R1 weighed 181 pounds. R1's weight on 8/12/25 was 171.9 pounds which is equivalent to 5 % weight loss in 6 days. (B)	S9999		