STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0054940	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/12/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DOCTORS NURSING & REHAB CENTER	**1201 HAWTHORN ROAD , SALEM, Illinois, 62881**

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S0000	Initial Comments Complaint Investigation : 2556946/2574401, 2556945/2574376 and 2556938/2573778 Partial extended survey conducted	S0000		08/24/2025
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.2210b)1) 300.2920g)1)A)B) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.2210 Maintenance b) Each facility shall: (B) 1) Maintain the building in good repair, safe and free of the following: cracks in floors, walls, or ceilings; peeling wallpaper or paint; warped or loose boards; warped, broken, loose, or cracked floor covering, such as tile or linoleum; loose handrails or railings; loose or broken window panes; and any other similar hazards.	S9999		08/25/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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S9999	Continued from page 1 (B) Section 300.2920 Mechanical Systems g) Heating, Ventilating, and Air Conditioning Systems 1) Areas of a nursing home used by residents of the nursing home shall be air conditioned and heated by means of operable air-conditioning and heating equipment. The areas subject to this air-conditioning and heating requirement include, without limitation, bedrooms or common areas such as sitting rooms, activity rooms, living rooms, community rooms, and dining rooms. (Section 3-202(8) of the Act) A) The mechanical system shall be capable of maintaining a temperature of at least 75 degrees Fahrenheit, pursuant to the requirements of Section 300.670(j). B) The air-conditioning system shall be capable of maintaining an ambient air temperature of between 75 degrees Fahrenheit and 80 degrees Fahrenheit, pursuant to the requirements of Section 300.670(j). These requirements were not met as evidence by: Based on observation, interview, and record review, the facility failed to provide Heat, Ventilation, and Air Conditioning (HVAC) systems to maintain a comfortable temperature and failed to maintain flooring that was clean and free from damage. This failure resulted in R1 and R6 experiencing difficulty breathing and R5 and R7 experiencing difficulty sleeping, resulting in significant discomfort. This failure has the potential to affect all 58 residents residing in the facility. The findings include: 1. On 7/30/25 at 10:03 AM, a digital metal stemmed thermometer used for taking temperatures for this survey was checked for accuracy using the ice-point method and was accurate within +/- 2 degrees Fahrenheit. R1's Resident Face Sheet documented an admission date of 12/12/24 and included diagnoses of morbid obesity,	S9999		

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S9999	Continued from page 2 chronic respiratory failure with hypercapnia, chronic obstructive pulmonary disease, and congestive heart failure. R1's Minimum Data Set (MDS) dated 6/12/25 documented a Brief Interview for Mental Status (BIMS) score of 14, indicating R1 was cognitively intact. On 7/30/25 at 10:33 AM, R1 was sitting on the side of her bed in her room wearing an oxygen nasal cannula connected to an oxygen condenser set at 3 liters per minute. The thermometer measured the ambient air temperature of R1's room to be 85.6 degrees Fahrenheit (F). R1's Packaged Terminal Air Conditioner (PTAC) unit was on but was not blowing out cold air. R1 said it was so hot in her room she was having difficulty sleeping. R1 stated "we just sleep covered in sweat." R1 said due to the heat she was having increased difficulty breathing. R1 stated "I'm on oxygen with COPD (Chronic Obstructive Pulmonary Disease). I can't hardly breathe with this heat. I'm struggling." R6's Resident Face Sheet documented an admission date of 1/30/23 and included diagnoses of morbid obesity, chronic obstructive pulmonary disease, and chronic respiratory disease. R6's MDS dated 7/9/25 documented a BIMS score of 14, indicating R6 was cognitively intact. On 7/30/25 at 10:59 AM, R6 was sitting in the dining room in her wheelchair wearing an oxygen nasal cannula connected to an oxygen concentrator set at 2 liters per minute. R6 stated "It's so hot in here, and it has been like this for weeks. The heat makes it hard for me to breathe in here." The thermometer measured the ambient air temperature of the dining room to be 82.3 degrees F. Several residents were sitting in the dining room participating in a dice game activity and all said they were hot and uncomfortable. R5's Resident Face Sheet documented an admission date of 2/4/25 and included diagnoses of morbid obesity, hypertension, and edema. R5's MDS dated 7/17/25 documented a BIMS score of 14, indicating R5 was cognitively intact. On 7/30/25 at 10:40 AM, R5 stated "it has been so hot in here for the past 3 to 4 weeks since the air conditioning stopped working. It's hard to sleep when it's this hot. I toss and turn all night sweating. This morning trying to get dressed I was already wet with sweat before I could get my clothes on." The thermometer measured the ambient air temperature in R5's room to be 83.6 degrees F. On 7/30/25 at 11:55 AM, the thermometer measured the ambient air temperature of R5's room at 86.1 degrees F.	S9999		

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S9999	Continued from page 3 R7's Resident Face Sheet documented an admission date of 7/10/25 and included diagnoses of pneumonitis, atrial fibrillation, and insomnia. R7's MDS dated 7/15/25 documented a BIMS score of 13, indicating R7 was cognitively intact. On 7/30/25 at 10:52 AM, R7 stated "It's plenty hot in here. The main problem is it's hard to sleep at night. It's uncomfortable day and night." The thermometer measured the ambient air temperature in R7's room to be 82.6 degrees F. On 7/30/25 at 11:43 AM, staff were passing noon time meal trays to several residents sitting in the dining room. The thermometer measured the ambient air temperature of the dining room to be 84.5 degrees F. On 7/30/25 at 11:49 AM, the Heating, Ventilation, and Air Conditioning (HVAC) unit farthest from the nurse's station on 300 hall was running but putting out a very small amount of cold air and was dripping condensation onto the floor and had ceiling tiles with greenish brown discoloration surrounding it. On 7/30/25 at 11:51 AM, the HVAC unit closest to the nurse's station on 300 hall was not working. On 7/30/25 at 11:53 AM, the HVAC unit above the nurse's station was not working and had 7 ceiling tiles with greenish brown discoloration. On 7/30/25 at 11:56 AM, the HVAC unit closest to the nurse's station on 200 hall was blowing out a small amount of cold air. On 7/30/25 at 11:57 AM, the HVAC unit farthest from the nurse's station on 200 hall was blowing out a small amount of cold air. On 7/30/25 at 11:59 AM, the HVAC unit closest to the nurse's station on 400 hall was not working. On 7/30/25 at 12:01 PM, the HVAC unit farthest from the nurse's station on 400 hall was blowing out a small amount of cold air. On 7/30/25 at 12:06 PM, V4 (Maintenance Director) said he had asked corporate for 33 PTAC units to replace the older PTAC units in resident rooms and corporate had only sent him 4 PTAC units. V4 said several of the PTAC units in resident rooms had been replaced during the winter of 2024 but the PTAC units that were not replaced could not keep up with cooling resident rooms.	S9999		

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S9999	Continued from page 4 V4 said the facility did have portable air conditioners but if too many were plugged in it would “pop” the breaker and everything plugged into that electrical line would lose power. V4 verified most of the HVAC systems in the facility were not functioning or not functioning well. V4 said he had contacted the HVAC company to come to the facility and fix the HVAC units but was told they would not come to the facility until the facility paid the bill from the last time the HVAC company had been at the facility. On 8/1/25 at 2:26 PM, V1 (Former Administrator) said the air conditioning is a “reoccurring theme” every summer. V1 said he had done everything he could do but did not have the authority to change the HVAC units. V1 said in December of 2024 he had replaced all the PTAC units in resident rooms that needed changed but the PTAC units that needed replaced now are the older ones that were about 2 years old and are starting to fail. V1 said they needed to be replaced but corporate had only sent the facility 4 new PTAC units. V1 said he had emailed and called corporate several times about the HVAC systems and PTAC units not working but corporate still had not fixed them. On 8/1/25 at 12:14 PM, V7 (Medical Director) said he was aware the facility has had trouble with the HVAC system. V7 said with the temperatures being over 81 degrees F, it would not cause the residents to go into true respiratory failure but it would be more difficult to breathe with the high heat and high humidity. V7 said the combination of comorbidities and being elderly put the residents at high risk for dehydration, heat exhaustion, and heat stroke. V7 stated “(V1) is passionate about it and has been trying to get it fixed.” V7 said some of the resident rooms were very hot and that was not good. V7 said the last few days had been very hot. On 8/6/25 at 11:40 AM, V6 (Licensed Practical Nurse/ LPN) said the air conditioning had not been working all summer. V6 said over the weekend (8/2/25 and 8/3/25), the HVAC units on the 400 hall were blowing out hot air and they could not shut them off. V6 stated “it was miserable in here.” The facility’s undated Extreme Weather- Heat or Cold policy documented in part “… The priority of this facility to minimize the stress our residents could experience from extreme temperatures related to weather events. To mitigate the risk, we rigorously maintain our systems of heating, ventilation and air conditioning and generator… Individuals are prone to heat illness when they remain in hot or humid weather	S9999		

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S9999	Continued from page 5 for an extended period. If the facility reaches a heat index/ apparent temperature of 80 (degrees) Fahrenheit implement the following actions and/ or treatments… Move individual(s) to cool area… Utilize electric fans circulate air… Notify Director to ensure measures for air condition repair and resident care are being followed…" The facility's December 2016 Hot Weather Plan documented in part "…1. Monitoring: a… in the event of a loss of air conditioning, hallway temperatures will be monitored and recorded every hour on the Temperature Monitor Log… d. The administrator or DON should contact the Regional Vice President and Regional Nurse Consultant… f. Nursing will assure that each Resident's room has an operational fan… 3. Maintenance Department Response: a. Maintenance staff will be available 24 hours a day during any heat emergencies. Various heating and cooling companies will be utilized as necessary. b. Administrator, Maintenance Supervisor or designee will determine if any of the above providers should be called out… 6. Other: The Department of Health and Senior Services must be notified during serious heat emergencies. This would be defined as… when persistent heat related issues cannot be resolved by the Administrator and/ or Maintenance…" On 8/12/25 at 11:40 AM, the website Weather Underground (https://www.wunderground.com/history/monthly/us/il/salem/KMWA/date/2025-7) historical data documents a maximum temperature of 91 degrees F on 7/30/25 with a maximum humidity of 100%. On 8/12/25 at 12:52 PM, the website https://southernillinoisnow.com/2025/07/28/more-than-130-million-people-brace-for-sweltering-conditions-across-most-of-the-us/ documented on 7/28/25 at 6:37 AM a report documenting in part "...Extreme heat is also expected to continue on Monday and Tuesday in the Midwest, where over the weekend temperatures felt between 97 to 111 degrees from Lincoln, Nebraska, up into Minneapolis... Looking ahead to the work week, potentially life-threatening heat and humidity are expected to continue across the eastern half of the country through Wednesday. Major cities including St. Louis, Memphis, Charlotte, Savannah, Tampa, and Jackson, Mississippi, are all likely all see actual temperatures in the upper 90s to low 100s. A prolonged heat wave is forecast for those regions as an abundance of tropical moisture settling in is expected to drive the feels-like temperatures up to between 105 to 115 degrees over multiple consecutive days..." 2. On 8/1/25 at 10:14 AM, V8 (Family Member/Power of	S9999		

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S9999	Continued from page 6 Attorney/POA) said she comes to visit R2 every Sunday, and the dining room floor is always dirty and “in bad shape” when she is in the facility. On 8/1/25 at 1:10 PM, the dining room floor appeared to be dirty with several tiles with blackish brown discoloration. The tiles lining the area where the flooring changes to tile were cracking and uneven with black discoloration on them from wall to wall. Several tiles by the sliding glass door were bubbled and had a blackish brown discoloration. Several tiles located around the kitchen entrance had a large amount of blackish brown discoloration with bubbling and cracking. On 8/1/25 at 1:35 PM, V10 (Housekeeping Supervisor) said the discoloration on the tiles was glue. V10 said the facility had tried to scrape it off but had not been successful. V10 said there was nothing housekeeping could do about the bubbling and cracking tiles. On 8/1/25 at 2:26 PM, V1 (Former Administrator) said he had the dining room floor professionally stripped and waxed and was told there was nothing more they could do for the floor. V1 said corporate was aware of the dining room flooring. On 8/7/25 at 10:20 AM, V4 (Maintenance Director) said he had started replacing bubbling tiles. V4 said the dining room floor had several layers of tile and as the tile below broke down it would cause the top tiles to bubble and crack. V4 said the only way to keep the top tiles from bubbling and cracking would be to replace the flooring. V4 said he had stripped the floors and had removed a large about of the discoloration. V4 said he was going to put 3 layers of wax on the floor to avoid discoloration but as the lower tiles broke down it would cause the glue to seep up between the top tiles and collect dirt and debris causing the discoloration. The facility’s 7/30/25 Daily Census Report documented 58 residents residing in the facility. "B"	S9999		