

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6004840</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/22/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>JACKSONVILLE SKLD NUR &amp; REHAB</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1517 WEST WALNUT STREET JACKSONVILLE, IL 62650</b>
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S 000	Initial Comments  Annual Licensure Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1210b) 300.1210c) 300.1210d)1)2)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
06/12/24

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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview, observation, and record review, the facility failed to provide Oxygen to residents that required oxygen for 2 of 5 residents (R26, R56), reviewed for respiratory care in the sample of 40. This failure resulted in R26 becoming cyanotic with a low oxygen saturation of 51%.</p> <p>The Findings Include:</p> <p>1. R26's Face Sheet, undated, documents R26 was originally admitted to the facility on 10/12/16 with diagnosis of Motor Neuron Disease, Asthma, Chronic Obstructive Pulmonary Disease (COPD), Osteoporosis, Atherosclerotic Heart Disease (ASHD), Sleep Apnea, Chronic Inflammatory Demyelinating Polyneuritis, Arthropathy, Primary Lateral Sclerosis, Major Depressive disorder, Anxiety disorder, Hypertension, Pneumonia, Malignant neoplasm of bronchus and lung,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Pulmonary embolism, Venous Thrombosis and Embolism, and Dependence on Supplemental Oxygen.</p> <p>R26's Care Plan, dated 8/26/20, documented that R26 has shortness of breath lying flat related and with exertion due to COPD. It continues to document that R26 has oxygen therapy related to Ineffective gas exchange. It continues, "Interventions: Oxygen Settings: O2 via Nasal Cannula (NC) as per MD (Physician) orders, give medications as ordered by physician. Monitor/document side effects and effectiveness." It continues, "(R26) has COPD, Asthma, sleep apnea, and recent acute episode of respiratory failure with hypoxia. She uses oxygen, inhaler, nebulizers, and positioning. Interventions: Give aerosol or bronchodilators as ordered. Monitor/document any side effects and effectiveness, head of bed elevated to 40 to 50 degrees or resident's preference or out of bed upright in a chair during episodes of difficulty breathing, monitor for s/sx (signs/symptoms) of acute respiratory insufficiency: Anxiety, confusion, restlessness, SOB at rest, cyanosis, somnolence, nebulizer treatments per MD orders, Oxygen Settings: O2 via 2 liters daily via nasal cannula."</p> <p>On 5/20/24 at 9:38 AM, R26 was sitting in her wheelchair in her room with her nasal cannula (NC) in her nose with no sound of oxygen (O2) coming out of it. The nasal cannula was hooked up to a portable tank hanging on the back of her wheelchair and was completely empty, with the needle on gauge seen all the way to the left side in red, indicating empty. R26 was asked if she could feel anything coming out of her nasal cannula, and she was unsure if there was anything or not. There was no humidifier attached to the oxygen concentrator.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>On 5/20/24 at 9:48 AM, V11, Registered Nurse (RN)/Hospice Nurse, was seen visiting R26 and stated "(R26) is usually on between 2 to 5 Liters (L) /NC to keep her oxygen saturation above 89 to 90%."</p> <p>On 5/20/24 at 9:48 AM, V12, Licensed Practical Nurse (LPN), was notified about R26's O2 being off because the portable tank was empty. V12 confirmed that the portable tank was empty and attached R26's NC to the O2 concentrator sitting behind her. V12 obtained an oxygen saturation on R26 which read 88% and V12 increased the O2 to 2.5 L/NC with O2 saturation reading above 90% afterwards.</p> <p>On 5/21/24 at 10:28 AM, R26 was seen sitting in her wheelchair with her head down, difficult to arouse, shallow breathing, and her fingertips were bluish in color. R26's nasal cannula was in her nose and attached to the portable oxygen tank which was totally empty and had no oxygen coming out of the tank. The oxygen concentrator is behind her and is currently off with a nasal cannula attached and lying on the floor. V12, LPN, was notified and went in to assess R26. V12 stated "Yes, the tank is empty. (R26) doesn't tolerate being off her oxygen that is why her fingers are blue." V12 took off R26's nasal cannula and grabbed the nasal cannula that was connected to the O2 concentrator lying on the floor and put it into R26's nose and turned on the oxygen at 4 liters/minute. V12 attached a pulse oximeter to R26 which showed an oxygen saturation of 51% and a heart rate at 96. After approximately five to ten minutes, R26's oxygen saturation went up to 88% and her heart rate went down to 88. V12 stated she was going to call the Hospice Nurse to tell her that R26 was</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>without oxygen for a while and her oxygen saturations had dropped.</p> <p>On 5/21/24 at 10:45 AM, V2, Director of Nursing (DON), was notified of the incident involving R26 and stated "Please tell me they didn't pick the nasal cannula off the floor and put it in her nose. We will be doing some in-services."</p> <p>On 5/21/24 at 10:50 AM, V1, Administrator, walked into the office where surveyors were sitting and stated, "I already know (about R26 situation), and we are doing an audit right now."</p> <p>On 5/22/24 at 8:35 AM, V4, Assistant Director of Nursing (ADON), stated "We all pitch in to bring residents back from the dining room to their room, but whatever staff brings the resident on oxygen back to their room, should be telling the nurse that the resident is back and needs their oxygen back on."</p> <p>On 5/22/24 at 8:45 AM, V25, RN, stated "When a resident on oxygen comes back from the dining room, they should be switched over from the portable tank to the concentrator. The aids should tell the nurse that the resident is back in their room."</p> <p>On 5/22/24 at 8:48 AM, V26, CNA, stated "I'm not supposed to touch the oxygen, so if I bring a resident on oxygen back, I go tell the nurse to switch it over. I'm not going to lie, there may be times when I'm busy and forget to tell the nurse."</p> <p>On 5/22/24 at 10:50 AM, V1, Administrator, stated, "I would expect the staff to ensure that any resident getting transferred while on a portable oxygen tank, returns to their room and is switched over to the concentrator. I would expect</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>the staff member doing the transfer to notify the nurse that the resident is back and then would expect the nurse to take care of the residents oxygen needs."</p> <p>R26's Physician Order (PO), dated 3/15/24, documents "Change Nebulizer mask/HHN (high humidity nebulizer) &amp; tubing weekly, place in bag when not in use (Change bag weekly). Every Sunday for Infection Control and as needed for Infection Control Visibly soiled or damaged."</p> <p>R26's PO, dated 3/15/24, documents "Oxygen: Rinse and Replace Intake filter every week. Change oxygen tubing and humidifier weekly. Every night shift, every Sunday for Infection Control."</p> <p>R26's PO, dated 3/15/24, documents "Oxygen at 2-5 LPM (liters per minute) via nasal cannula as needed for SOB (shortness of breath)/Wheezing."</p> <p>R26's PO, dated 3/15/24, documents "Oxygen: Pulse Ox (O2 Sat) As Needed For Shortness of Breath / Wheezing."</p> <p>R26's PO, dated 5/21/24, documents "Oxygen PRN: if in use, ensure portable tank is full and functioning properly prior to meals. Transfer to concentrator in room at HS (hours sleep)."</p> <p>R26's PO, dated 5/21/24, documents "Continuous oxygen at 2-5 LPM via nasal cannula. Every shift for Shortness of breath."</p> <p>R26's Nursing Note, dated 5/21/24 at 10:54 AM, documented, "Call to hospice (company) to make aware of low SPO2. Resident was placed on concentrator and SPO2 increased to 89-90% on</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>4 L, heart rate 85-90. Resident was reevaluated 10 minutes later and SP02 was 93% HR 80s. Lowered O2 to 3L and SPO2 is now 94-97%. Left message and awaiting return call from (hospice). DON aware."</p> <p>On 5/22/24 at 10:50 AM, V1, Administrator, stated that the facility does not have a policy on transporting a resident while on oxygen.</p> <p>2. R56's Care Plan, dated 2/6/2024, documented, "(R56) has DX (diagnosis) of COPD (Chronic Obstructive Pulmonary Disease)." It continues, "O2 via nasal cannula as ordered."</p> <p>R56's MDS, dated 4/16/2024, documented that R56 was cognitively impaired, required oxygen, and required assistance with ADL's.</p> <p>R56's POS, dated 1/26/2024, documented, "Oxygen at 2 LPM via Nasal cannula continuous. May wean to room air as tolerated every shift." It continued, dated 5/21/2024, "Oxygen PRN: if in use, ensure portable tank is full and functioning properly prior to meals. Transfer to concentrator in room at HS."</p> <p>On 05/19/24 at 3:02 PM, R56 was sitting in her room in her wheelchair. R56's oxygen tank was empty. V23, R56's daughter, went and got R56 a full tank.</p> <p>On 5/19/24 at 3:05 PM, V23, R56's daughter, stated that they allow R56's tank to go empty in the dining room and take her (R56) to her room and do not refill the tank. V23 also stated that the tank is always empty, and she (V23) has to get her new ones everyday she visits.</p> <p>The facility's Oxygen Administration Procedure</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>Policy, undated, documented, "The purpose of this procedure is to provide guidelines for safe oxygen administration. Equipment and Supplies: The following equipment and supplies will be necessary when performing this procedure. 1. Portable oxygen cylinder." It continues, "3. Humidifier bottle. Assessment: Before administering oxygen, and while the resident is receiving oxygen therapy, assess for the following: 1. Signs or symptoms of Cyanosis. 2. Signs or symptoms of hypoxia." It continues, "Steps in the Procedure: 5. Check the tubing connected to the oxygen cylinder to assure that is free of kinks. 6. Turn on the oxygen." It continues, "9. Check the mask, tank, humidifying jar, etc., to be sure they are in good working order and are securely fastened. Be sure there is water in the humidifying jar and that the water level is high enough that the water bubbles as oxygen flows through. Ensure the tubing and humidifying jar/container are dated. 10. Periodically re-check water level in humidifying jar."</p> <p>(B)</p>	S9999		