

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002067	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/16/2024
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NAME OF PROVIDER OR SUPPLIER AUSTIN OASIS, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 901 SOUTH AUSTIN BLVD CHICAGO, IL 60644
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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	Final Observations Statement of Licensure Violations 300.4090c)5 Section 300.4090 Personnel for Providing Services to Persons with Serious Mental Illness for Facilities Subject to Subpart S: c) Psychiatric Rehabilitation Services Coordinator 5) There shall be a PRSC for each 30 participants. This requirement was not met as evidenced by: Based on observation, interview, and record review, the facility failed to have sufficient Psychiatric Rehabilitation Services Coordinators/PRSC to meet the individualized psychosocial and mental health needs of residents. This failure has the potential to affect all 49 residents with diagnoses of Severe Mental Illness and other residents in the facility who require psychosocial support. Findings include: On 5/13/24 at 11:15am after the entrance conference, V1 (Administrator) presented the facility census as 163 residents as follows: Second Floor - 40, Third Floor - 37, Fourth Floor - 44, Fifth Floor - 42.	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
06/01/24

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S9999	<p>Continued From page 1</p> <p>V1 later presented the list of 49 residents with diagnoses of Severe Mental Illness (SMI).</p> <p>On 5/13/24 between 10:30am and 12pm, residents including R47, R58, and R83 were observed just sitting in the room with flat affect. R47, R58, and R83 all stated that they have not spoken with any Counselor or PRSC in a while. Nursing staff, including V9(Licensed Practical Nurse, LPN) and V15(CNA/Certified Nurse Assistant) were observed and interviewed on the fourth floor regarding the availability of social services staff to speak with residents individually. V9 stated that the social worker/PRSC was not there on the floor.</p> <p>On 5/14/24 at 8:55am, V18(PRSC) was asked how many PRSCs work in the facility and how many residents were on the case load for each PRSC. V18 stated that's he is the only PRSC for the morning shift and another PRSC is supposed to come for the afternoon shift. Inquired from V18 if V5 (Social Services Director/PRSD - Psychiatric Rehabilitation Services Director), was available in the building. V18 stated that V5 will not be here today but would be here tomorrow. Inquired from V18 how only one PRSC in the building right now will be able to meet the psychosocial needs of the residents. V18 stated that he (V18) is responsible for all residents on the 2nd floor and 4th floor (approximately 84 residents) while the other PRSC that comes for the afternoon shift is responsible for the third floor and 5th floor (approximately 79 residents).</p> <p>On 5/14/24 at 10am, V1(Administrator) expressed the concerns that only one PRSC was available in the building and the other PRSC would only come in the afternoon shift. Inquired from V1 if the afternoon shift PRSC would come</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>at 12 noon, V1 stated that this PRSC turned in a resignation letter and 5/15/24 was supposed to be her last day at the facility. The surveyor asked V1 how the PRSD and one PRSC can provide psychosocial services to 163 residents. V1 stated that they had advertised the positions and made efforts to hire more PRSCs to meet the needs of the residents.</p> <p>On 5/15/24 at 11:45am, V5 (Social Services Director/PRSD - Psychiatric Rehabilitation Services Director), was interviewed regarding the individualized mental health services the facility provides for residents. V5 stated that they encourage residents to attend group and they are trying to hire psychiatric rehabilitation services coordinators/PRSCs, and someone was interviewed already. The surveyor inquired from V5 how many PRSCs the facility is trying to hire. V5 stated that the facility is trying to hire 2 or 3 PRSCs. At this time, V5 presented a list of 49 residents with diagnoses of Severe Mental Illness (SMI).</p> <p>Facility's document titled "Administrative Code" Section 300.4090, #C) 5) states in part: There shall be a PRSC for each 30 participants.</p> <p>Facility's undated document titled " Psychiatric Rehabilitation Service Coordinator (PRSC)" under "Responsibilities" states in part: #A: To provide the resident with a stable therapeutic relationship. This includes welcoming the new resident, providing support, establishing a trusting relationship, and initiating the assessment process. #E: "To provide and /or coordinate the delivery of the psychiatric rehabilitation services programs; #F: To monitor the resident in the areas of self-directed care and for overall compliance with the treatment plan." #6 states to</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>provide active listening with individuals on the assigned case load. The PRSC needs to establish a good rapport with residents and be available to provide behavioral intervention/counseling.</p> <p>(C)</p> <p>Section 300.615e) 300.615j) Determination of Need Screening and Request for Resident Criminal History Record Information</p> <p>e) In addition to the screening required by Section 2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act).</p> <p>j) The facility shall be responsible for taking all steps necessary to ensure the safety of residents while the results of a name-based background check or a fingerprint-based background check are pending; while the results of a request for waiver of a fingerprint-based check are pending; and/or while the Identified Offender Report and</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Recommendation is pending</p> <p>These requirements were NOT met as evidenced by:</p> <p>Based on interview and record review, the facility failed to conduct resident criminal history background checks via Criminal History Information Response Process (CHIRP) within 24 hours after admission for 10 residents (R151, R477, R479, R476, R49, R171, R172, R478, R95, R480). This failure has the potential to affect all the residents residing in the facility.</p> <p>Findings include:</p> <p>R151 is a 52 year old with diagnosis including but not limited to: Bipolar disorder, alcohol abuse, metabolic encephalopathy, type 2 diabetes mellitus and unspecified cirrhosis of liver.</p> <p>R477 is a 67 year old with diagnosis including but not limited to: Schizophrenia, depression, auditory hallucinations, systemic lupus erythematosus and depression.</p> <p>R479 is a 62 year old with diagnosis including but not limited to: Alcohol abuse, metabolic encephalopathy, acute kidney failure, hemiplegia and hemiparesis following cerebral infarction.</p> <p>R476 is a 54 year old with diagnosis including but not limited to: Brief psychotic disorder, altered mental status, alcohol use, hypertensive emergency and cerebral infarction.</p> <p>R49 is a 62 year old with diagnosis including but not limited to: Schizoaffective disorder, alcohol dependence, suicidal ideations, type 2 diabetes mellitus and anxiety disorder.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>R171 is a 47 year old with diagnosis including but not limited to: Impulsiveness, cerebral infarction, autistic disorder, and essential hypertension.</p> <p>R172 is a 68 year old with diagnosis including but not limited to: Schizoaffective disorder, major depressive disorder, unspecified psychosis, chronic obstructive pulmonary disease and sleep apnea.</p> <p>R478 is a 69 year old with diagnosis including but not limited to: Other schizophrenia, violent behavior, essential hypertension, epilepsy and anemia.</p> <p>R95 is a 84 year old with diagnosis including but not limited to: Unspecified dementia, major depressive disorder, insomnia, essential hypertension and dysphagia.</p> <p>R480 is a 34 year old with diagnosis including but not limited to: Schizophrenia, unspecified psychosis, type 2 diabetes mellitus and essential hypertension.</p> <p>On 05/14/2024 during investigation, surveyor reviewed files of the above-mentioned residents and discovered that these residents were not submitted via CHIRP (Criminal History Information Response Process) within 24 hours of admission to the facility as required.</p> <p>Surveyor inquired about the date on the top of the CHIRP documentation.</p> <p>On 5/14/2024 at 11:32 AM, V1 (Administrator) said, "The date on the top of these documents are the dates that the background checks were</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>admission date of 02/26/2016. R95's CHIRP was dated and submitted on 05/15/2024. R480's Admission record documents an original admission date of 04/30/2024. R480's CHIRP was dated and submitted on 05/13/2024.</p> <p>Facility policy titled Abuse Prevention Program documents, this facility shall check and review the criminal history background for any resident seeking admission to the facility in order to identify previous criminal convictions. This facility will request a Criminal History Background check according to the facility Identified Offender Policy and Procedure.</p> <p>Facility policy titled Identified Offender Policy and Procedure documents, it is the policy of this facility to establish a resident sensitive and resident secure environment. In accordance with the provisions of the Nursing Home Care Act, this facility shall check the criminal history background on any resident seeking admission to the facility in order to identify previous criminal convictions; Identifying Offenders: Conduct a Criminal History Background Check: Within 24 hours of admission, request a name-based Uniform Conviction Information Act (UCIA) criminal history background check based on name, date of birth and other identifiers required by the Department of State Police for any resident seeking admission to the facility.</p> <p>(C)</p>	S9999		