STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6000756	A. BUILDING: _____ B. WING _____	05/09/2024

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GROVE HEALTH & REHAB CTR, THE	873 GROVE STREET JACKSONVILLE, IL 62650

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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 300.1210a) 300.1210b)3)4) Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

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care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:

3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.

4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.

This Requirment is NOT MET as evidence by:

Based on interview and record reviews the facility failed to promote residents' dignity by answering call lights and addressing residents' needs for 4 of 11 residents (R1, R5, R6, R7 and R10) reviewed for dignity in the sample of 22.
The facility failed to provide complete incontinent care to prevent urinary tract infections for 2 of 4

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residents (R19, R20) reviewed for incontinent care in the sample of 22.

Findings include:

1. On 5/6/2024 at 9:50 AM R1 stated it takes hours to get call lights answered.

R1's Minimum Data Set (MDS) dated 2/12/2024 documents that R1 is cognitively intact.

2. On 5/6/2024 at 9:59 AM R5 stated it takes a while for call lights to get answered. R5, stated if she needs something she will sit in doorway of her room and staff will get to her when they can.

R5's MDS dated 4/8/2024 documents that R5 is moderately impaired.

3. R6's Face Sheet, dated 5/9/2024 documents admission date of 12/10/2023 and diagnoses of hemiplegia, paralysis, and history of falls.

R6's MDS dated 4/22/2024 documents R6 is cognitively intact.

On 5/6/2024 at 11:00 AM R6 stated that there isn't enough staff, that answering call lights is an issue. R6 stated that evening shift is the biggest problem with not having enough staff. R6 stated that staff help her to the bathroom, but she must wait for a long time.

4. R7's Face Sheet, dated 5/9/2024 documents admission date of 3/29/2024 and diagnoses of COPD (chronic obstructive pulmonary disease), repeated falls, fracture with healing of right foot.

R7's Minimum Data Set dated 2/2/2024 documents that R7 is cognitively intact.

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S9999	Continued From page 3 On 5/6/2024 at 10:30 AM R7 stated that staff are slow to answer call lights. R7 stated that there aren't enough staff to take care of everyone, especially on evenings. R7 stated that she wants to get out bed, but it takes two people and there isn't enough staff to get her out of bed. R7 stated that she must wait for staff to change her or give her the bedpan, that it takes two people to change her, and, in the evenings, there isn't always two people around. 5. R10's Face Sheet dated 5/9/2024 documents admission date of 12/19/2023 and diagnoses of syncope, repeated fall, congestive heart failure and COPD. R10's MDS dated 4/1/2024 documents that R10 is cognitively intact. On 5/6/2024 at 10:15 AM R10 stated that she has had to wait 45 minutes for her call light to be answered. R10 state the staff are good but they are always short staffed and over worked. The Resident Council Minutes, dated April 2024 documents department concerns, Nursing: call light time. On 5/9/2024 at 8:50AM V10, Assistant Director of Nursing (ADON) stated he expects call lights to be answered timely. Facility provided call light policy dated 7/1/2023 documents "Resident call light will be responded to within a reasonable amount of time." 1. R19's Admission Record, print date of 5/9/24, documents that R19 was admitted on 12/4/23 and	S9999		

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has diagnoses of Alzheimer's Disease and Chronic Kidney Disease Stage 3.

R19's Minimum Data Set (MDS), dated 3/1/24, documents that R19 is severely cognitively impaired, is dependent on staff for toileting hygiene, and has an indwelling urinary catheter.

On 5/7/24 at 7:45 PM, V17 Certified Nurse Aide (CNA) and V18 CNA transferred R19 to bed. V17 removed R19's incontinent brief. R19 was rolled over on to his left side. With a washcloth that was wet with peri-wash, V17 washed the back of R19's scrotum. R19 was rolled over onto his back. V17 with another wet washcloth wiped R19's penis and the front of his scrotum. V17 failed to cleanse the penile glans (head), indwelling catheter tubing, rectal area, and buttocks.

2. R20's Admission Record, print date of 5/9/24, documents that R20 was admitted on 11/5/21 and has diagnoses of Alzheimer's Disease and Down Syndrome.

R20's MDS, dated 2/9/24, documents that R19 is severely cognitively impaired, is dependent on staff for toileting hygiene, and is always incontinent of bowel and bladder.

On 5/7/24 at 7:55 PM, V17 and V18 transferred R20 to bed. V17 removed R20's pants. The seat of R20 pants were wet. V18 removed R20's incontinent brief. The brief was wet with urine and had feces. V18 with a washcloth that was wet with peri wash, cleansed R20's groin, labia, and the urinary meatus. V18 pushed the washcloth to the bottom of R20's peri area. R20 was rolled over onto her left side. V18 brought the soiled washcloth up through the rectal area cleansing

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S9999	Continued From page 5 the feces. With another wet washcloth V18 cleansed the rectal area. A new incontinent brief was then placed on R20. V18 failed to cleanse the inner thighs which were noted to be red, the back of the thighs, and the buttocks. On 5/9/24 at 11:32 AM, V2, Director of Nurse, stated that when incontinent care is provided the resident should be cleansed completely and any areas that were soiled should be cleansed. V2 further stated that if a resident has an indwelling urinary catheter the catheter tubing should be cleansed and the meatus. The Incontinence Care Policy, dated 7/1/23, documents, "8. Wash all soiled skin areas and dry very well, especially between skin folds; changing gloves and performing hand hygiene as required to prevent cross-contamination." (B)	S9999		