STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6003826	A. BUILDING: _____ B. WING _____	C 06/27/2024

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MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM BRIDGEVIEW, IL 60455

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S 000	Initial Comments Complaint Investigation: 2494092/IL173567 2494234/IL173749	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)2)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999		

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d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

2) All treatments and procedures shall be administered as ordered by the physician.

3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.

This REQUIREMENT is not met as evidenced by:

Based on observation, interview, and record review, the facility failed to ensure that staff provide timely assessment and adequate intervention for a resident who was experiencing complications with an indwelling urinary catheter. This failure affected one (R2) of two residents reviewed for urinary catheter care. This failure resulted in R2 experiencing a delay in assessment and treatment while experiencing a leaking urinary catheter, abdominal fullness, and pain before being transferred to hospital and being treated for urinary retention secondary to malfunctioning urinary catheter and (UTI) urinary tract infection.

Findings include:

R2 is a 48-year-old male admitted to the facility on 2/9/2024, medical diagnosis includes, but not limited to Multiple Sclerosis, quadriplegia, cardiomyopathy, bipolar disorder, other specified

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myopathies, abnormal posture, vitamin D deficiency, major depressive disorder, essential primary hypertension, acute cholecystitis, epilepsy, hyperlipidemia etc.

Minimum Data Set (MDS) assessment dated 5/16/2024 section C (cognitive) documented that resident is cognitively intact with a BIMs score of 15; Section H (bowel and bladder) stated that resident is always incontinent of bowel; Section GG (functional status) documented that R2 requires substantial/maximal assistance to total dependence on staff for all activities of daily living (ADL) care.

Care plan initiated 2/9/2024 stated that R2 is at risk for complications related to catheter use, interventions include monitor indwelling catheter and change urinary bag as needed, observe intake and output, monitor urine for increase sediment, cloudy urine, odor, etc.

6/24/2024 at 11:45AM, R2 was observed in his room, awake and alert sitting in his motorized wheelchair. R2 stated that he has been at the facility since February 2024. The day he went to the hospital, his urinary bag was leaking, bladder was very full, urine was backing up to his bladder and causing him a lot of pain. R2 went to the nurse at the nursing station and told the nurse that he would like his bag to be changed and she told him to go back to his room. R2 said he went to the nurse again because he was in a lot of pain and asked the nurse to call 911 and she told him to call 911 himself after all he has a phone. R2 called 911 and was taken to a local hospital where they drained a large amount of urine from him and he felt better immediately, the hospital told him that he had a bladder infection, and he was started on antibiotics.

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Hospital record dated 6/23/2024 to 6/24/2024 states in part: patient's presentation seems most consistent with acute urinary tract infection and urinary retention secondary to malfunctioning urinary catheter, urinalysis seems consistent with infection. Patient's urinary catheter was replaced, and he had decompression of his bladder with resolution of his lower abdominal discomfort. Patient received an IV dose of ceftriaxone in the emergency room and to be discharged with 10-day course of Keflex. Emergency room physical assessment of the abdomen documents the following: there is tenderness, palpable suprapubic fullness, tenderness to palpation. Bladder scan on 5/23/2024 at 23:44 showed 1358 ml of urine.

Medication administration record (MAR) documented that R2 was receiving Keflex 500mg, 1 tablet by mouth three times a day for UTI starting 5/24/2024 and completed on June 2, 2024.

On 6/24/2024 at 10:16AM, V5 (Registered Nurse/RN) said that she was the nurse that took care of the resident at the hospital, resident was crying and stated that he asked numerous nurses at the nursing home to change his urinary catheter, he was in so much pain and felt like his bladder is full. V5 said that it took them 5 minutes to change the resident's urinary catheter and he felt immediate release. V5 added that R2 was also treated with oral antibiotics for urinary tract infection, she stated that all these could have been avoided if the facility just changed the resident's urinary catheter.

6/24/24 at 3:50PM, V2 (Director of Nurses/DON) said that the day R2 went to the hospital, he

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called 911 because he said that his urinary catheter was leaking and needed to be changed, the nurse told him to wait until after medication pass because it is not an emergency. V2 stated that resident's urinary catheter was changed in the emergency room, and he was treated for urinary tract infection (UTI). V2 added that UTI can be caused by lack of proper urinary catheter care, not being changed on time or urine output not being emptied, poor hygiene etc.

6/24/2024 at 12:45P, V3 (RN) said that she was off for two days, came back to work the day R2 went to the hospital and worked double shift that day. Resident came to her and stated that he has been asking nurses to change his urinary catheter for the past three days, his catheter was leaking. V3 checked the catheter, and it was not leaking, resident still wanted his catheter changed and V3 told the resident to wait until after medication pass. V3 stated that this happened around 4 to 5PM, resident never told her to call 911, the next thing she saw was the paramedics that came to take resident to the hospital around 10:00pm.

6/25/2024 at 1:50PM, V7 (Certified Nursing Assistant/CNA), said that she was assigned to R2 the day he had an issue with his urinary catheter. R2 stated that his urinary catheter was pulling and leaking, that was before lunch and the nurse was aware. V7 added that she did not empty any urine from resident's bag on her shift (7am to 3pm) because his bag was leaking and all the urine was in the incontinence brief, resident was also complaining of pain. V7 added that the CNAs are supposed to tell the nurse how much urine they emptied from the urinary catheter bag, the nurses document them in medical record.

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S9999	Continued From page 5 6/26/2024 at 11:46AM, V6 (Attending Physician) said that that nurses are supposed to change resident's catheter every month and as needed and this should be documented. V6 added that some factors that could contribute to the development of UTI in residents with urinary catheter include lack of routine care with aseptic technique, making sure the catheter is in place, monitoring intake and output, etc. Physician order dated 2/9/2024 reads as follows: Change urinary catheter bag monthly and as needed every night shift starting on the 10th and ending on the 10th every month for infection control. Urinary catheters care every shift and as needed for soilage, Monitor and record amount/character of urine every shift for urinary catheter, Monitor and Record Color of urine. A document presented by V2 (DON) (undated), titled, Urinary Catheter Care states in its purpose: a resident with an indwelling catheter is susceptible to urinary tract infection. Under standards, the document states in part: catheter care should be provided every shift and any time incontinent episode occurs...urinary bags will be changed monthly and PRN (as needed). Intake and output will be monitored via physician orders. "B"	S9999		