

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008635</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/26/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CITADEL OF SKOKIE, THE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>9615 NORTH KNOX AVENUE SKOKIE, IL 60076</b>
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S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation: 2492819/IL171754</p> <p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>300.610a) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and a record review, the facility failed to prevent an incident of staff to resident sexual assault and inappropriate exposure. This affected one of three residents</p>	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
05/08/24

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S9999	<p>Continued From page 1</p> <p>(R1) reviewed for sexual assault and inappropriate exposure. This failure resulted in V6 forcibly pushing R1 down onto her back, grabbing her breast, undoing his clothing and exposed his penis to attempting to rape R1. R1 said, she felt hurt and wished for death. R1 said, she felt victimized, traumatized, and feared for her safety.</p> <p>Findings Include:</p> <p>R1 was diagnosed with Huntington's disease. Brief interview for mental status dated 02/27/24 documents a score of thirteen which indicates cognitively intact. Screening Assessment to determine abuse/neglect dated 2/21/24 and 4/9/24 documents: a score of (0-2) low risk (risk measure for likelihood of previous/recent mistreatment and psychosocial/psychological symptoms related to history of abuse and or neglect.)</p> <p>On 4/11/24 at 1:08PM, V3 (CNA-Certified Nursing Assistant) said, R1 was her usually self after her lunch. V3 said, she went to lunch and returned, R1 was acting funny, terrible in her chair, moving like she was upset. R1 was anxious. R1 moves all the time based on her disease but R1 was moving more than normal.</p> <p>On 4/11/24 at 2:38PM, V2 (DON) said, he saw R1 after she mentioned the word rape. V2 said, normally R1 is very quiet. V2 said, that was the first time he saw R1 having that much anxiety.</p> <p>On 4/11/24 at 2:55PM, V1 (Administrator) said, he was informed by the V5 (nurse). R1 said, something about rape. R1 never used that language before. V1 said, he spoke with R1. R1 was sitting on the bed crying. R1 said, rape, black man. R1 couldn't give any more detail. V1 said,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>V6 was identified as that black male after reviewing the video footage. V1 said, V6 reported, he did his rounds and then checked on residents he has not seen throughout the day. V1 said, R1 threw a shoe at V6. V6 left the room, unable to determine why R1 threw the shoe. V1 said, maybe R1 was triggered by a past life event.</p> <p>On 4/11/24 3:15PM, V4 (CNA) said, R1 was agitated. V4 said, she worked with R1 in the past but has never seen R1 like that before.</p> <p>On 04/12/24 at 2:49PM, R1 was assessed to be alert and oriented to person, place and time. R1 was observed visibly distraught, crying, anxious and agitated. R1 said, while crying, red face, snot sniffing and increased body movement which included hitting bilateral heels hard on the floor multiple times, V6 came into her room and started to massage her shoulders. V6 forcibly pushed her down on her back by the shoulders, grabbed her breast on top of her clothing, undid his clothing and exposed his penis and tried to force her to have sex. R1 said, she couldn't yell. R1 said, she hit V6 with her phone then V6 left her room. R1 said, V6 tried to rape her. R1 said, she was hurt and would have rather death instead of being raped. R1 said, she felt victimized, traumatized and feared for her safety.</p> <p>On 4/12/24 at 10:06AM, V8 (Family) said, while crying, to watch R1 die from a debilitating disease is one thing but to watch R1 live through almost being raped and victimized was another level of trauma. R1 could not scream due her Huntington's disease. R1 reported, while in the hospital it would have been easier for her to die than to be raped.</p> <p>On 4/16/24 at 10:58AM, V6 (CNA) said, V6 said,</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>he was compelled to check on R1 because he had not seen R1 in about a week to a week in a half. V6 said, he was concerned about R1. V6 said, it bother him to not see certain residents. V6 said, when he returned from an escort, ten of his residents were soaked in urine. V6 said, he did not report the ten residents to the nurse. V6 said, he changed five residents, then realized he had not seen R1 or R5. V6 said, he went into R1 and R5's room. R5 was sleeping/breathing. V6 said, he walked to R1's bed, R1 was sleeping, not moving and really still. V6 said, he stood in R1's room for one to two minutes to ensure R1 was breathing. R6 said, he had no idea who was R1's assigned CNA. V6 said, he did not notify the nurse when he thought R1 wasn't breathing. V6 said, after one to two minutes he saw R1 breathing he knew she was okay. V6 said, no one asked him to check on R1. V6 said, he was suspended pending an investigation for something, but not sure exactly what. V6 said, abuse should always be reported to V1 or the nurse immediately. Sexual, physical, mental, emotional, financial, involuntary seclusion and verbal are all forms of abuse. V6 said, he was not sure which abuse he was accused of but plan to stay away from all of them. V6 said, since he returned to work he did not have any training and nothing was newly implemented related to his suspension. V6 said, R1 did not throw a shoe at him.</p> <p>On 4/16/24 at 3:12pm, V9 (Nurse) said, R1 was alert and oriented to person, place and time. R1 has never made any false allegations.</p> <p>Health status note dated 4/9/24 documents: Around 3:07PM, nurse on duty observed the resident (R1) being wheeled by two female CNAs in the hallway to the nursing station. Resident</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>was noted to restless and holding her phone with the flash light on. Resident was then approached and asked what is wrong with her but she kept swinging her arms. She was asked if she wanted the nurse to turn off the flash light and she nodded. Afterwards, resident was still noted to be anxious and was again asked if she wanted the nurse to call her son. Resident nodded and the nurse proceeded to call her son but to no avail. Resident was again asked if what is wrong with her and she made an allegation. V1 and V2 was called right away and they went check on the resident. One to one supervision for safety provided. Body assessment and police called.</p> <p>Facility reportable dated 4/9/24 documents: It was reported to V1 (Administrator) that R1 is alleging black male rape. Police were contacted and came to follow up on resident statement. Camera footage reviewed: One employee that entered room for a few minutes with door open has been suspended pending investigation.</p> <p>Police report dated 4/9/24 documents: R1 said, she was raped by a male/black (M/B) about one hour ago. Reviewed video briefly which showed at 1434 hours (2:34PM), a M/B, large build, afro style hair, full facial hair, and wearing all black entered R1's room. At 1438 hours (2:38PM), the M/B subject exits the room. At 1439 hours (2:39PM), R1 exits the room and then walks to a wheel chair.</p> <p>Hospital papers dated 4/9/24 documents: Assault was exposure and an attempt.</p> <p>Video seen on 4/16/24 at 1:15pm shows V6 was observed entering R1's room whose door was open at 14:34:25 and coming out at 14:38:38 while pulling the door behind him which did not</p>	S9999		
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S9999	Continued From page 5  close completely.  Abuse Policy dated 12/2020 documents: Our resident have the right to be free from abuse. This includes but is not limited to freedom from corporal punishment, involuntary seclusion, verbal, mental, sexual or physical abuse. Sexual abuse is defined as non-consensual sexual contact of any type with a resident.  (A)	S9999		