

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/02/2024
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NAME OF PROVIDER OR SUPPLIER APERION CARE MARSEILLES	STREET ADDRESS, CITY, STATE, ZIP CODE 578 WEST COMMERCIAL STREET MARSEILLES, IL 61341
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S 000	Initial Comments Complaint Survey: 2422654/IL171570	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210c) 300.1210d)2 300.1210d)3 Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
05/21/24

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to follow a physician order for change in resident condition for one (R2) of five residents reviewed for change in condition in the sample of six. These failures resulted in the delay of treatment for R2 resulting in continued decline for R2 and R2 being admitted to the local hospital's intensive care unit with multiple comorbidities.</p> <p>Findings include:</p> <p>The Contract between the facility and the</p>	S9999		

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S9999	Continued From page 2 in-house Dialysis Service, dated 3/1/2019, documents Dialysis Service Responsibilities include: "Communication: (Dialysis) staff shall maintain timely communication with Facility's Nursing Director and immediately inform a Facility nursing staff member of any change in the Resident's condition, during Dialysis Services that requires immediate attention." "Emergency Care: (Dialysis Service) will coordinate emergency care policies with Facility throughout the term of this Agreement, as they relate to Dialysis Services." "(Dialysis service) shall supply such other data and reports as Facility reasonably requires." This same contract documents the Facility Responsibilities include: "Communication: Facility staff shall inform (Dialysis) staff of any event occurring after a Resident's treatment that may affect future administration of Dialysis Services to that Resident. In addition, Facility shall immediately inform (Dialysis) of any changes in the Resident's medical condition relating to continued Dialysis Services." "In-Service Training: Facility shall require staff members who are involved with Residents to attend in-service training to ensure that said staff members: (a) Have the knowledge necessary for managing an emergency or complication (including bleeding/hemorrhaging, hypovolemia, hypoglycemia, and infection/bacteremia shock); and (b) Have the knowledge necessary for providing care of lines and access, medical management, nutrition, hydration, recognizing and managing infection, handling waste, and managing end-stage renal disease." "Coordination of Dialysis Services Purpose: It is critical that both Parties work cooperatively with Residents, their families, their physicians, and each other in order to achieve quality results of the Dialysis Services provided under this Agreement. Therefore, (Dialysis Service) and	S9999		

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S9999	<p>Continued From page 3</p> <p>Facility agree to coordinate their respective services, as set forth herein." "Duties of (Dialysis Service): Shall (a) Provide facility staff with general information about Dialysis Services, including Resident treatment options; (b) Conduct periodic dialysis education programs for Facility staff and physicians; (d) Review Residents' information to determine their suitability for Dialysis Services at Facility, before providing the Dialysis Services; (j) Consult with nephrologists and Facility staff on treatment plans for Resident Dialysis Services; (q) Report post-treatment status of Residents to Facility staff and for any adverse event, the Resident's nephrologist and the resident and/or the resident's responsible party; and (z) Arrange for the provision of dialysis-related emergency services at a hospital." "Duties of the Facility: Facility shall: (l) Respond to emergencies involving Residents, including but not limited to: (i) medical emergencies, (ii) disruptive behavior of a Resident, or (iii) a request of a Resident to immediately stop treatment; and (m) Work with (Dialysis Service) to discharge a Resident for whom (Dialysis Service) cannot safely or consistently provide Dialysis Services for any reason, including but not limited to: erratic behavior, refusal to cooperate with (Dialysis) staff, or ancillary medical issues."</p> <p>The Physician Orders policy and procedures, revised 1/31/18, documents "Purpose: To provide general guidelines when receiving, entering, and confirming physician or prescriber's orders." "1. When receiving physician's orders by telephone: Enter the order into the resident's chart under "order" tab and according to the instructions for the type of order that is received." "3. Notify the resident's physician (if not the prescribing physician), for verification if applicable." "6. Verbal</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>and Telephone orders will be documented as such in the Electronic Medical Record."</p> <p>The facility's Physician-Family Notification-Change in Condition policy and procedures, revised 11/13/18, document "Purpose: To ensure that medical care problems are communicated to the attending physician or authorized designee and family/responsible party in a timely, efficient, and effective manner. The facility will inform the resident; consult with the resident's physician or authorized designee such as Nurse Practitioner; and if known, notify the resident's legal representative or an interested family member when there is: (B) A significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life-threatening conditions or clinical complications); (D) A decision to transfer or discharge the resident from the facility."</p> <p>The facility Licensed Practical Nurse (LPN) and Registered Nurse (RN) job descriptions, dated 5/2/17, document Essential Duties and Responsibilities include: "Admit, transfer and discharge residents as required." "Receive & transcribe telephone orders from physicians & record on the Physician's Order Form. Chart nurse's notes in an informative & descriptive manner that reflects the care provided to the resident, as well as the resident's response to the care." "Perform routine charting duties as required & in accordance with established charting & documentation policies & procedures." "Qualifications include: "Must be knowledgeable of nursing & medical practices & procedures, as well as laws, regulations, and guidelines that pertain to nursing care facilities."</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>The Face Sheet for R2, documents R2 admitted to the facility with the following diagnoses: Hypertensive Heart and Chronic Kidney Disease with Heart Failure and with Stage 5 Chronic Kidney Disease, End Stage Renal Disease, Type 2 Diabetes with polyneuropathy and retinopathy, Renal Osteodystrophy, Non-ST Elevation Myocardial Infarction, Dementia, Legally Blind, Hypertension, Atherosclerotic Heart Disease and Congestive Heart Failure.</p> <p>The current Medication Review Report, MAR'S (Medication Administration Records) and TARS (Treatment Administration Records) for R2, dated March 1 through April 16, 2024 do not include Physician orders for dialysis, the care of dialysis site, or monitoring related to dialysis for R2 as of 4/16/24.</p> <p>The current Care Plan for R2, documents Focus area: "(R2) has renal insufficiency r/t (related to) CKD (Chronic Kidney Disease) stage 5, hypertensive heart and chronic kidney disease with heart failure." Interventions include: "Monitor and report changes in mental status: lethargy; tiredness; fatigue; tremors; seizures. Monitor for s/sx of hypovolemia (increased pulse, increased respirations, decreased systolic, sweating, anxiousness) or hypervolemia (JVD (jugular vein distention), increased BP (blood pressure), lung crackles, headache, SOB (shortness of breath), dependent edema). Monitor/document/report PRN (as needed) the following s/sx (signs and symptoms): Edema; weight gain of over 2 lbs (pounds) a day; neck vein distention; difficulty breathing (Dyspnea); increased heart rate (Tachycardia); elevated blood pressure (Hypertension); skin temperature; peripheral pulses; level of consciousness; Monitor breath sounds for crackles."</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>The current Care Plan for R2 documents Focus area: "I have Congestive Heart Failure." Interventions include: "Check breath sounds and monitor/document for labored breathing," "Monitor Vital Signs," and "Monitor/document/report PRN (as needed) any s/sx (signs or symptoms) of Congestive Heart Failure: dependent edema of legs and feet, periorbital edema, SOB (shortness of breath) upon exertion, cool skin, dry cough, distended neck veins, weakness, weight gain unrelated to intake, crackles and wheezes upon auscultation of the lungs, Orthopnea, weakness and/or fatigue, increased heart rate (Tachycardia), lethargy and disorientation."</p> <p>The current Care Plan for R2 documents Focus area: "I have renal insufficiency r/t CKD stage 5, hypertensive heart and chronic kidney disease with heart failure." Interventions include: "Monitor and report changes in mental status: lethargy, tiredness, fatigue, tremors, and seizures," "Monitor for s/sx of hypovolemia (increased pulse, increased respirations, decreased systolic, sweating, anxiousness) or hypervolemia (JVD/jugular vein distention, increased BP (blood pressure), lung crackles, headache, SOB (shortness of breath), dependent edema," and "Monitor/document/report PRN the following s/sx: Edema, weight gain of over 2 lbs (pounds) a day, neck vein distension, difficulty breathing (Dyspnea), increased heart rate (Tachycardia), elevated blood pressure (Hypertension), skin temperature, peripheral pulses, level of consciousness, Monitor breath sounds for crackles."</p> <p>The current Care Plan for R2 documents Focus area: "I receive Hemodialysis 3 times per week."</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>Interventions include: "Check bruit and thrill every shift and record, Check capillary refill of extremity and notify MD (medical doctor) of significant changes, Check graft/fistula site for bleeding, Check vital signs every shift and record as ordered, Collaborate/communicate with dialysis center staff as needed."</p> <p>The current Care Plan for R2 documents Focus area: "I have shortness of breath (SOB) r/t other asthma, morbid obesity, chf (congestive heart failure), anemia." Interventions include: "Monitor/document changes in orientation, increased restlessness, anxiety, and air hunger," "Monitor/document breathing patterns," and "Monitor/document/Report breathing abnormalities to MD."</p> <p>On 4/16/24 12:00 pm through 4:30 pm and 4/17/24 8:00 am through 3:00 pm, R2 was not residing in the facility. On 4/17/24 the facility Dialysis Unit included V10 and V11 PCT's (Patient Care Technicians) and residents receiving dialysis treatment.</p> <p>The Dialysis Nursing Progress Notes Report for R2, dated 4/1/24 at 5:06 pm, documented by V8 Dialysis RN (Registered Nurse) prior to R2's dialysis treatment, documents "CNA notified (V8 RN) and (V10 and V11) PCT's this patient has been ill since Saturday (3/30/24) and has been getting worse. (V8 RN) spoke with the nurse and she stated (R2's) VS (vital signs) were stable. (V8 RN) went to (R2's) room, (R2) has rales in upper lobes per auscultation, (R2) will respond when spoken to but immediately closes eyes and head leans to the side, eyes rolling back. (R2) has a temp (temperature) of 100.4, urine is very cloudy and brown in color with strong odor. O2 (oxygen) sat (saturation) at 81% on RA (room air). (V8</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>RN) notified floor nurse and (floor nurse) feels it's due to 'fluid overload' and patient 'just needs dialysis.' (R2) may be fluid overloaded, however, (R2) has other sx (symptoms) that do not correlate. (V8 RN) phoned V13 (R2's Nephrologist) and (V13) agreed (R2) should be evaluated in ER (emergency room). (V8 RN) wrote the order and gave to floor nurse. (Floor Nurse) argued with (V8 RN) and basically refused to send the patient (R2) out. (V8 RN) and (V10 and V11) PCT's spoke with (V2) DON. (V2 DON) came back to the dialysis room and stated, 'my staff got different vitals than you did and (R2) seems ok.' (Facility) will not send (R2) out, feel it is not necessary. Staff brought patient (R2) to dialysis room, temp is 101.3, very slow to respond, O2 is now on and sats (saturation) are at 95%, 2L (liters) per n/c (nasal cannula). We will run patient as long as VS are stable. (V8 RN) also contacted (V15 Dialysis Regional Nurse) manager and informed (V15) of this situation. (V15) agrees that if (R2) becomes any worse, we are to stop treatment and reiterate to NH (nursing home) staff that (R2) needs to be evaluated in ER."</p> <p>The "Other Orders" report for R2, dated 4/1/24 at 4:15 pm, pre dialysis treatment, documents V8 Dialysis RN wrote a physician order as: "Please have nursing home send patient (R2) to emergency room for evaluation of elevated temperature, decreased O2 (oxygen) saturation, MS (mental status) changes, rales upper lobes." This Physician Order was scanned into the miscellaneous tab of R2's EHR (electronic health record) and was not processed into the Physician Order tab in R2's EHR.</p> <p>The Dialysis Communication Report, dated 4/1/24, post dialysis treatment, documents R2</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>"Moaning, confused, labored respirations" with temperature of 99.5 and Blood Pressure of 131/99.</p> <p>The Dialysis Daily Notes for R2, dated 4/1/24 at 8:46 pm, documented by V8 Dialysis RN, post R2 dialysis treatment, documents "(R2) remains confused, labored respirations, moaning, appears to be in pain but unable to verbalize."</p> <p>The facility Progress Notes for R2, dated 4/1/24 10:06 pm, Hematuria observed. Strong/foul odor noted to urine. Oxygen administered. Condition is stable, no distress noted; 4/2/24 5:58 pm, (R2) admitted to the hospital ICU "with sepsis and very high troponin level." The Progress Notes, dated 4/4/24 through 4/16/24, document R2 remains at the local hospital. There are no Progress Notes documenting any other monitoring, vital signs, or resident condition between 3/29/24 (first dialysis treatment) through 4/2/24.</p> <p>The Medication Review Report for R2, dated 3/1/24 through 4/17/24 documents a Physician Order, dated 4/2/24 "Send (R2) to (local hospital) for treatment and evaluation of elevated temp (temperature) and increased edema." The Medication Review Report for R2, does not include the Physician Order, dated 4/1/24, that ordered R2 to be sent to the hospital on 4/1/24 for elevated temperature, decrease in oxygen saturation, mental status changes or upper lobe rales.</p> <p>The local hospital discharge paperwork documents R2 was admitted on 4/2/24 through 4/17/24. The "Reason for Admission" documents: Dialysis access malfunction, Acute thrombus in right brachiocephalic vein extending to left brachiocephalic vein as well as superiorly to the</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>junction of right subclavian and internal jugular veins, Acute on chronic anemia related to multifactorial etiology, Sepsis related to MRSA (methicillin resistant staph aureus) infection, Pneumonia, ESBL (extended-spectrum beta lactamase) UTI (urinary tract infection), MRSA bacteremia leading to acute endocarditis suspected related to catheter associated infection where right IJ (internal jugular) tunneled catheter, ESRD on hemodialysis with volume (fluid) overload, Acute on chronic systolic heart failure with pulmonary edema, Elevated troponin the setting of type 2 MI (myocardial infarction) demand mediated ischemia, Suspected pneumonia from Gram-negative etiology, and Acute metabolic encephalopathy exacerbating underlying dementia.</p> <p>On 4/16/24 at 12:23 pm, V3 LPN/Licensed Practical Nurse stated V13 (R2's) Nephrologist wanted R2 sent to the hospital on 4/1/24 due to altered mental status and V2 DON (Director of Nursing) said "No" and that R2 didn't need to go. R2 was admitted to the hospital with sepsis and an increased troponin (proteins that help regulate the heart) level. V4 RN (Registered Nurse) was R2's Nurse. V8 was the Dialysis RN that day. V3 LPN stated on Monday (4/1/24) R2 was not looking so hot, not communicating with us, not like her self as she is usually loud. Dialysis team was made to take R2 and on Tuesday (4/2/24) R2 was finally sent out.</p> <p>On 4/17/24 at 1:00 pm, V4 RN stated during shift report she was told that R2 had been running a temperature, vomiting, diarrhea, was having difficulty breathing, and not acting her self over the weekend and the physician wanted R2 sent to the hospital but V2 DON said "Absolutely not." V4 RN stated towards the end of the shift R2 spiked</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>a temperature and "she was so hot, you could feel the heat coming off of her" and V4 RN sent R2 out to the hospital on 4/2/24 during her shift.</p> <p>On 4/17/24 at 1:45 pm, V7 RN stated R2 was just not her normal self. She was answering questions. We checked her temperature and it was normal. Dialysis said it was 101.0 but ours was normal. We didn't know if it was just that she needed dialyzed. The Dialysis staff didn't want to take her. V7 RN stated herself and V6 LPN checked R2 and she didn't have a temperature. V7 RN stated the Dialysis staff didn't know R2 and just ordered to send R2 out to the hospital but V2 DON and R2's Family Member said to keep R2 at the facility. V7 RN confirmed R2 was not sent to the hospital until 4/2/24.</p> <p>On 4/17/24 at 2:00 pm, V6 LPN stated she was R2's Nurse and R2 "went to dialysis (on 4/1/24) but not for long." R2 had been messing with her dialysis port and Dialysis staff cleaned it for her. V6 LPN stated she does not remember anything about sending R2 to the hospital and she did not send R2 to the hospital on 4/1/24.</p> <p>On 4/17/24 at 2:09 pm, V2 DON stated the Dialysis team would not take R2 due to blood pressure issues. R2 had a slight temperature but her vital signs were stable. V8 Dialysis RN said that R2 had diminished respirations, but she (R2) always does due to her condition. R2 was not sweating, not diaphoretic and her vital signs were ok. V2 DON also stated R2 had a UTI (urinary tract infection) and V6 LPN felt that when R2 got the new antibiotic in her for 24 hours R2 would be ok. V2 DON stated all she was told was that R2 couldn't get dialysis. V2 DON stated R2 was monitored and she (V2) is unaware of a physician order to send R2 to the hospital on 4/1/24. V2</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/02/2024
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NAME OF PROVIDER OR SUPPLIER APERION CARE MARSEILLES	STREET ADDRESS, CITY, STATE, ZIP CODE 578 WEST COMMERCIAL STREET MARSEILLES, IL 61341
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 12</p> <p>DON stated "If there was an order for her (R2) to be sent to the hospital (V2) would not have, not sent her." R2 ended up going out to the hospital due to her vitals signs being unstable and an increase in her temperature the next day (4/2/24). V2 DON stated the Dialysis Nurse communicates to the facility Nurses and the facility Nurses report to V2 DON.</p> <p>On 4/17/24 at 3:00 pm, V10 and V11 PCT's stated R2 had her first dialysis treatment on Friday (3/29/24) and on that following Monday (4/1/24) R2 had a change in mental status, had a temperature and there was concern with possible infection. V10 PCT stated what the facility staff do not understand is that if there is infection in the resident's blood stream the infection could be spread throughout the body during dialysis and make it worse for the resident, which is why dialysis team was concerned. The Nephrologist gave an order for R2 to go to the hospital emergency room to be evaluated on 4/1/24 but facility refused to send her. V10 and V11 PCT's stated a delay in R2's dialysis or delay in the treatment of an infection could definitely cause more problems for R2 which is why the doctor wanted R2 sent to the emergency room.</p> <p>On 4/17/24 at 3:30 pm, V1 Administrator stated she was unaware of there being a Physician order for R2 to be sent to the emergency room on 4/1/24 and confirmed if there was an order R2 should have been sent out to the hospital.</p> <p>On 4/23/24 at 1:59 pm, Call placed to V13 (R2's) Nephrologist office. V14 (V13's) Medical Assistant stated V13 Nephrologist is unavailable for interview, no longer sees R2 at the office due to R2 receiving dialysis at the facility, and all medical information for R2 would be in R2's</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/02/2024
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NAME OF PROVIDER OR SUPPLIER APERION CARE MARSEILLES	STREET ADDRESS, CITY, STATE, ZIP CODE 578 WEST COMMERCIAL STREET MARSEILLES, IL 61341
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S9999	<p>Continued From page 13</p> <p>Dialysis medical record.</p> <p>On 4/23/24 at 9:31 am, V1 Administrator stated CNA's reported to V8 Dialysis RN that R2 was not her normal self, V8 called V13 (R2's) Nephrologist and wrote the order for R2 to be sent to the local hospital around 4:00 pm even though R2 was not due to be dialyzed until around 5:00 pm. V1 Administrator stated she does not know why the order was not processed, not in R2's Physician Orders and unsure why it was scanned into miscellaneous tab.</p> <p>On 4/24/24 at 11:30 am, V15 Dialysis Regional Nurse stated V8 Dialysis RN called her in the afternoon regarding R2's declining condition and was looking for guidance as to what to do. V15 Dialysis Regional Nurse stated she told V8 Dialysis RN to call the Physician and communicate with the nursing home staff. V15 stated if we call the Nephrologist and are told to send a patient to the hospital, we would write the order and then give it to the facility nurse to follow through with.</p> <p>(A)</p>	S9999		