

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012678	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/18/2024
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NAME OF PROVIDER OR SUPPLIER ASCENSION VILLA FRANCISCAN	STREET ADDRESS, CITY, STATE, ZIP CODE 210 NORTH SPRINGFIELD AVENUE JOLIET, IL 60435
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S 000	Initial Comments Complaint Investigation: 2472837/IL171796	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.696d)1) 300.1010h) 300.1210b)3) 300.1210d)2) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.696 Infection Prevention and Control d) Each facility shall adhere to the following guidelines and toolkits of the Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services, Agency for Healthcare Research and Quality, and Occupational Safety and Health Administration (see Section 300.340):	S9999		

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 05/12/24
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S9999	<p>Continued From page 1</p> <p>1) Guideline for Prevention of Catheter-Associated Urinary Tract Infections</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure a resident who was retaining urine had his bladder scanned and was catheterized. These failures resulted in the resident being hospitalized with urosepsis for eight days.</p> <p>This applies to 1 of 3 residents (R1) reviewed for urinary catheters.</p> <p>The findings include:</p> <p>On 04/17/24 at 1:45 PM R1 was in his room sitting in a high back wheelchair. R1 was alert and oriented x 3. R1 had an indwelling urinary catheter draining yellow urine and a right arm PICC (Peripherally Inserted Central Catheter for intravenous [IV] medication). R1 said on 04/05/24, he had a fever and chills, and prior to the fever and chills, he was having bladder spasms that he reported to the nurses. R1 said he saw the physician and received orders for a bladder scan and to be intermittently catheterized every four hours because he has a history of urinary retention. R1 said "the nurses did not do the bladder scans to see if I needed to be</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>catheterized. I would need to be catheterized if I had more than 400 ml of urine in my bladder." R1 said "that did not happen every four hours." R1 said when he was admitted to the hospital on 04/05/24, he was diagnosed with urosepsis, and now must be on IV antibiotics daily at 4:00 AM for a month and was not happy about it.</p> <p>R1 Physician Order Sheet (POS) showed a March 10, 2024, order as "May straight cath. (If more than 400 cc foley needed.)"</p> <p>R1's March 10, 2024, progress note from 10:22 AM showed "Writer paged [MD regarding] results received from renal ultrasound done yesterday ...was informed NP [Nurse Practitioner name] was covering. Writer spoke with NP asked if urine was collected for UA & C/S [urinalysis and culture/sensitivity], writer informed her that an order was in place for urine to be collected but has not at this time, writer stated to NP that she will attempt to collect urine this shift. NP gave orders to straight cath as needed, if retaining more than 400 cc of urine, foley catheter will be needed."</p> <p>R1's progress notes from March 12, 2024, showed a temperature of 99 degrees Fahrenheit and complaints of nausea.</p> <p>R1's March 17, 2024, note from 10:28 PM showed "Bladder scanned at [8:30 PM] 786 ml residual, straight cathed ...200 ml from straight cath. Paged MD for clarification on bladder scan orders no return call. [Power of Attorney] called with concerns about [patient] not emptying his bladder ..." No progress note was included that showed an indwelling urinary catheter was placed per order.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>R1's March 18, 2024, progress note from 4:50 PM showed "Message left for urologist [name] office regarding resident's order for [post-void residual (PVR)] every 4 hours. According to staff resident has been urinating ok and having multiple wet briefs. Bladder scans performed with small PVR amounts" A 5:14 PM addendum showed "Resident bladder scanned at 5pm 554 was amount. Wants to be straight cathed after he eats. Will notify [MD name] office with residual amount and get clarification on how long he should have PVR/bladder scans done." R1's 5:59 PM progress note showed "straight cath resident able to get over 700 cc urine. Upon changing resident, he had a full brief of urine as well." R1's 9:52 PM note showed "Bladder scan performed stating 550. Straight cath resident able to retrieve 500cc urine." No progress notes showed an indwelling urinary catheter was placed per order.</p> <p>A handwritten nursing note from March 19, 2024, in R1's EMR (Electronic Medical Record) showed R1 was catheterized, and 575 ml of urine was drained. No other progress notes were included again until March 31, 2024 (twelve days), when a 9:26 PM note showed "Writer went to do bladder scan on patient, noted covers to be soiled with urine, bladder scan showed no retaining of urine. Writer voiced to resident that bladder scan showed nothing and resident stated to writer that I am not concerned with the retention, I am concerned with possible infection, writer then asked resident was he having any burning when urinating and he stated yes, writer asked resident how long he has been having this symptom and he stated for about two days now. Writer spoke with [MD] ... orders given to collect urine for UA & C/S ..." No note showed an indwelling urinary catheter was placed per order.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>R1's POS/physician order contained the March 31, 2024 order to "Collect urine for [urinalysis] and [culture and sensitivity]." The next progress note in R1's EMR on April 4, 2024 (four days after the order) that showed "Clean catch done to collect UA C/S. Collected dark amber colored urine ..."</p> <p>R1's April 5, 2024, nursing note from 6:55 PM showed an ambulance company was at the facility to transport R1 to the hospital. R1's note at 10:36 PM showed R1 was diagnosed with urosepsis.</p> <p>On 04/18/24 at 11:50 AM V6 (Nurse Practitioner) said he was notified of R1 having dysuria prior to his last admission to the hospital. V6 said R1 was hospitalized on 04/05/24 with urosepsis. V6 said the Nurse Practitioner that was on call on 03/10/24 gave orders for the bladder scans every four hours and to straight catheterize R1. V6 said he was not aware of the nursing staff not performing the bladder scans and straight catheterizing R1 as ordered. V6 said it is his expectation that the nurses follow all orders. V6 said the nurses should have done the bladder scans and straight catheterized R1 as ordered because urinary retention and not emptying the urine from the bladder could have caused an infection and R1 becoming septic.</p> <p>Under R1's "Assessment and Plan" in the April 12, 2024, hospital Infectious Disease Physician Report, it showed "Sent in due to altered mentation, confusion, refusing meds, and had fever of 102.4. 1. Sepsis present on admission with bacteremia lactic acidosis...." R1 was admitted back to the facility on 04/13/24 at 9:12 PM with diagnoses of UTI/sepsis.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 04/17/24 at 1:00 PM V5 (Licensed Practical Nurse) said on 04/05/24 she was the nurse taking care of R1 and she straight catheterized R1 that morning and got 200 ml of urine. V5 said R1 told her he was not feeling good that morning and he had a urinalysis pending. V5 said in the evening, R1 had chills and was shaking and R1 had a low-grade temperature and wanted to go to the hospital. V5 said R1 was transferred to the hospital and admitted with urosepsis. V5 said she was aware of R1 orders for bladder scans every 4 hours and straight catheterization every shift. V5 said on 04/05/24, she had only straight catheterized R1 but in the past, she would do bladder scans. V5 said she was aware of R1 having urinary retention. V5 said if a resident with urinary retention does not receive bladder scans or straight catheterization, they could develop a UTI/urinary tract infection. V5 said all nurses should follow the bladder scan and straight catheterization orders as written. V5 said the bladder scan should have been done every four hours as ordered.</p> <p>On 04/17/24 at 11:19 AM V2 (Director of Nursing) said on 04/05/24 the nurse on the floor texted the on-call phone and said R1 was having chills and had a temp of 99.3. V2 said she had no knowledge of R1 having a history of urinary retention. V2 said she was made aware after R1 was admitted to the hospital of R1's order for bladder scans and to be straight catheterized when needed. V2 said since R1 had orders for bladder scans every four hours, the bladder scans and straight catheterization should have been done as ordered. V2 said if orders are not followed for bladder scans and straight catheterization, the outcome could be urinary retention, a rupture, and an infection. V2 said her</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>expectation is for the nurses to follow physician orders. V2 said she knows that the bladder scans and straight catheterizations were not done as ordered and the resident had to be hospitalized.</p> <p>R1's Face Sheet included diagnoses of urinary tract infection, abnormalities of gait and mobility, Parkinson's, dysarthria and anarthria, adult failure to thrive, and low back pain.</p> <p>The facility's January 2024 Catheterization, Residual Use policy showed "Documentation: the following information should be recorded in the resident's medical record; the date and time the procedure was performed, all assessment data obtained during the procedure, how the resident tolerated the procedure, the amount of residual urine obtained, the character of the residual urine obtainedReporting: notify the physician of the amount of the residual urine, if any, and if there are any abnormalities in the character of the urine"</p> <p>(A)</p>	S9999		
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