

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005912</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>04/11/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AVANTARA AURORA</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>400 WEST SULLIVAN ROAD AURORA, IL 60506</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Annual Licensure Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations: 300.1210b)4) 300.1210c) 300.1210d)1)2)3)  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. 4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.  c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
05/01/24

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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <ol style="list-style-type: none"> <li>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</li> <li>2) All treatments and procedures shall be administered as ordered by the physician.</li> <li>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</li> </ol> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to follow physician's orders and weigh a resident weekly. The facility also failed to implement interventions for residents with weight loss. This failure resulted in R76 having a significant weight loss. This applies to 5 of 7 residents (R76, R40, R13, R10, and R53) reviewed for weight loss in the sample of 20.</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>1. The EMR (Electronic Medical Record) showed R76 was admitted to the facility on March 20, 2024, with multiple diagnoses including stroke, type 2 diabetes, protein-calorie malnutrition,</li> </ol>	S9999		

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S9999	<p>Continued From page 2</p> <p>dysphagia, and gastrostomy status.</p> <p>R76's MDS (Minimum Data Set) dated March 23, 2024, showed R76 had moderate cognitive impairment.</p> <p>R76's nutrition care plan dated March 28, 2024, showed, "Resident is at risk for alteration in nutritional status related to tube feeding, dysphagia." The care plan continued to show multiple interventions dated March 28, 2024, including "Obtain weight as ordered."</p> <p>R76's order summary report dated April 10, 2024, showed an order dated March 20, 2024, for "weight upon admission/readmission, weekly times four, then monthly, every day shift every Monday for 28 days weekly times four."</p> <p>R76's Weight and Vitals Summary dated April 10, 2024, at 10:15 AM, showed on March 20, 2024, at 2:12 PM and 4:37 PM, R76 weighed 141.1 pounds. The facility does not have documentation to show R76 was weighed weekly times four weeks.</p> <p>On April 10, 2024, at 2:21 PM, V4 (ADON/Assistant Director of Nursing) and V8 (CNA/Certified Nursing Assistant) weighed R76 in her wheelchair on the scale. R76's weight, including the weight of her wheelchair was 196.8 pounds. V4 said R76's wheelchair weighed 64.6 pounds and R76 weighed 132.6 pounds.</p> <p>On March 20, 2024, R76 weighed 141.1 pounds, on April 10, 2024, R76 weighed 132.6 pounds which is a 6.02% (percent) weight loss.</p> <p>On April 10, 2024, at 1:22 PM, V17 (Physician) said R76's weight loss could have been</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>prevented if facility staff followed physician's orders and weighed R76 weekly as ordered. V17 continued to say interventions could have been put in place to prevent R76's significant weight loss.</p> <p>On April 10, 2024, at 11:26 AM, V13 (Registered Dietician) stated R76 is on tube feeding and an oral diet. V13 continued to say she assessed R76 on March 21, 2024, and has not seen R76 since March 21, 2024. V13 said R76 only has a weight from admission and should have been weighed weekly times four weeks.</p> <p>On April 10, 2023, at 2:19 PM, V2 (DON/Director of Nursing) said the expectation is facility staff follow physician orders for weighing a resident weekly.</p> <p>R76's Dietary Evaluation dated March 21, 2024, by V13 showed R76 at risk for malnutrition.</p> <p>2. R10's EMR showed R10 was admitted to the facility on February 26, 2024, with multiple diagnoses including right femur fracture, type 2 diabetes, dementia, and multiple pressure ulcers.</p> <p>R10's MDS dated February 28, 2024, showed R10 was cognitively intact.</p> <p>R10's nutrition care plan dated March 5, 2024, showed, "Resident is at risk for alteration in nutritional status related to therapeutic diet." The care plan continued to show multiple interventions dated March 5, 2024, including "Obtain weight as ordered."</p> <p>R10's Weights and Vitals Summary dated April 10, 2024, at 10:14 AM, showed on February 26, 2024, R10 weighed 140 pounds. On March 19,</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>2024, R10 weighed 121 pounds which is a 13.57 % weight loss.</p> <p>A progress note dated March 19, 2024, at 2:17 PM, by V13 showed "Noted resident had emesis after hip surgery- fluid shifts could also be the cause of weight loss. Variable oral intake also noted. Suggest [nutritional supplement] 237 mL (milliliter) three times a day. Notes labs, KUB (Kidney, Ureter, Bladder X-Ray) ordered. RD (Registered Dietician) to follow up with resident March 21, 2024, when in facility."</p> <p>A progress note dated March 21, 2024, at 7:32 PM, by V13 showed "Please start weekly weights time four weeks to monitor."</p> <p>R10's Order Summary Report dated April 10, 2024, showed an order dated March 26, 2024, for "Weights weekly times three weeks, one time a day every Monday for three weeks."</p> <p>R10's Weights and Vitals Summary dated April 10, 2024, at 10:14 AM, showed R10's last weight was obtained on March 26, 2024. The facility does not have documentation to show R10 was weighed after March 26, 2024.</p> <p>On April 10, 2024, at 11:23 AM, V13 said she was notified of R10's significant weight loss on March 19, 2024. V13 continued to say one of R10's interventions in response to the significant weight loss was weekly weights for four weeks. V13 said the facility did not obtain R10's weekly weights as ordered.</p> <p>3. R53's EMR showed R53 was admitted to the facility on November 9, 2022, with multiple diagnoses including respiratory failure, chronic obstructive pulmonary disease, severe</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>protein-calorie malnutrition, and dysphagia.</p> <p>R53's MDS dated January 18, 2024, showed R53 was cognitively intact.</p> <p>R53's weight loss care plan dated March 28, 2024, showed "Unintended weight loss/gain, [R53] has the following conditions and risk factors that put him at risk for unintended weight loss/gain: COPD (Chronic Obstructive Pulmonary Disease), malnutrition/failure to thrive." The care plan continued to show multiple interventions date March 28, 2024, including "Provide regular diet to meet the nutritional needs of the resident by: 1. Liberalize the diet; 2. Providing supplements."</p> <p>R53's order summary report dated April 10, 2024, showed an order dated August 24, 2023, for "[Nutritional supplement] three times a day, [nutritional supplement] or equivalent, 237 mL, three times a day."</p> <p>R53's April 2024 MAR (Medication Administration Record) showed V6 (RN/Registered Nurse) documented R53 did not received his nutritional supplement on:</p> <p>April 3, 2024, at 9:00 AM and 1:00 PM due to the supplement being unavailable.            April 4, 2024, at 9:00 AM and 1:00 PM due to the supplement being unavailable.            April 8, 2024, at 9:00 AM and 1:00 PM due to the supplement being unavailable.            April 9, 2024, at 9:00 AM and 1:00 PM due to the supplement being unavailable.</p> <p>On April 9, 2024, at 12:38 PM, V6 said sometimes [nutritional supplement] is out of stock. V6 continued to say if the [nutritional supplement] is unavailable then she just waits for</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>more [nutritional supplement] to be restocked.</p> <p>On April 9, 2024, at 1:57 PM, V19 (RN) said the nutritional supplements are kept in the supply room. V19 opened the supply room and multiple nutritional supplements were stocked in the supply room.</p> <p>On April 10, 2024, at 11:30 AM, V13 said R53 has had ongoing weight loss while residing in the facility. V13 continued to say R53 should receive a nutritional supplement three times a day. V13 said if the facility does not have R53's ordered nutritional supplement, V13's expectation is R53 will receive an equivalent nutritional supplement. V13 continued to say the facility stocks a house supplement and R53 should have received the house supplement in place of the ordered supplement. V13 said the facility's house supplement has not been out of stock in the month of April.</p> <p>A progress note dated March 14, 2023, at 11:03 AM, by V13 showed "BMI (Body Mass Index) 16.7 (Underweight) ... Resident has [nutritional supplement] 237 mL three times a day, [mirtazapine] to increase appetite, food brought in by family. Encouraged resident to consume 75 to 100% of supplements ..."</p> <p>4. Face sheet, dated April 10, 2024, shows R13's diagnoses included malignant neoplasm of the pancreas, dysphagia, schizophrenia, bipolar disorder, cerebral infarction, and anxiety disorder.</p> <p>Care plan initiated May 21, 2022 and resolved on February 22, 2024, showed R13 was at risk for alteration in nutritional status related to her tube feeding and oral diet. Care plan, initiated</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>February 22, 2024, showed "Actual weight loss: R13 has experienced weight loss and is at risk for continued weight loss. Has experienced progressive weight loss..." Interventions, initiated March 9, 2024, included "Determine food preferences through one-to-one interview and/or family interview."</p> <p>POS (Physician Order Sheet), printed April 9, 2024, showed R13 had physician orders for the following nutrition supplements:            1. (Nutritional supplement) to be provided twice daily since May 23, 2023            2. (Nutritional supplement) or equivalent to be provided twice daily since October 24, 2023            The POS also showed R13 had physician orders for her g-tube (gastrostomy tube) to be flushed with water daily.</p> <p>Review of R13's weights show the following:            151.6# (Pounds) August 1, 2023            146.2# September 21, 2023            137.2# October 9, 2023            131.4# November 3, 2023 - 13% weight loss in 3 months            128.4# November 20, 2023            132.0# December 11, 2023            134.2# January 4, 2024            126.8# February 5, 2024            116.6# March 7, 2024            125.9# April 3, 2024</p> <p>MARs (Medication Administration Records), dated August 2023 to February 2024, showed R13 had an order for enteral nutrition g-tube feedings to supplement her oral nutritional intake. The MARs show R13 received the enteral nutrition feedings August 2023 until September 30, 2023 however R13 intermittently refused her supplemental enteral nutrition feedings during</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>those months. The MARs show R13's enteral nutrition feedings were placed on hold from October 1 to November 16, 2023 and then resumed November 17, 2023 until February 11, 2024 when all g-tube feedings were discontinued and R13 was placed on hospice.</p> <p>Physician note, dated February 5, 2024, shows R13 lost significant weight in six months, was diagnosed with failure to thrive, and the physician instructed the dietitian to follow R13.</p> <p>Review of R13's POS, nutrition assessments and progress notes, dated September 21, 2023 to April 10, 2024, showed no new nutrition interventions were recommended or implemented for R13 to prevent further weight loss. Nutrition assessment, dated October 12, 2023, shows R13 began refusing her enteral feedings. No new nutrition interventions were identified for R13 to prevent further weight loss. Nutrition note, dated January 31, 2024, showed R13's oral intake at meals was reported as good. Nutrition assessment, dated February 12, 2024, shows R13 had good oral intake and was consuming 75-100% of her meals and was continuing to refuse her enteral feedings.</p> <p>On April 9, 2024, at 11:15 AM, V14 (Licensed Practical Nurse) stated R13 formerly received enteral feedings via her g-tube but R13 began to refuse all enteral g-tube nutrition and wished to have her g-tube removed. V14 stated R13 was only receiving an oral diet for some time. V14 stated R13 did eat her meals but did not eat as much as she used to eat. V14 stated R13 needed staff assistance to eat and would sometimes refuse meals. At 11:50 AM, V14 stated R13 was not drinking the physician ordered nutritional supplements and some days refused the</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>nutritional supplements. V14 stated R13 used to receive milkshakes from her POA (Power of Attorney) but the POA no longer brought milkshakes to R13. V14 stated she gives R13 chocolate or vanilla pudding as much as she is able because R13 likes pudding.</p> <p>On April 10, 2024, V13 (Dietitian) stated on August 12, 2023, she recommended weekly weights to monitor R13 for further weight loss. V13 reviewed R13's weights and stated the facility did not weigh R13 weekly. V13 stated when R13 began refusing her tube feedings, V13 did not implement any further interventions to prevent further weight loss. V13 stated she did not talk to R13 during the time R13 was losing weight and did not obtain any food preferences or discuss R13's menu with R13. V13 stated there were several different options for supplements the facility could offer if a resident did not like nutritional supplement. V13 stated she was unaware R13 was not drinking her nutritional supplement. V13 stated if R13 was not taking her nutritional supplement, the facility staff could offer a different supplement but was not aware if R13 was offered alternatives to the nutritional supplement. V13 also stated the facility had the option of placing resident food preferences on their meal trays to be given at each meal. V13 stated if the CNAs (Certified Nursing Assistants) fill out resident menus they should write in the resident food preferences or any extra items at each meal.</p> <p>On April 10, 2024 at 2:22 PM, V1 (Administrator) stated the facility had no policy regarding addressing residents at nutrition risk, residents with significant weight loss, or frequency of dietitian assessments of residents with tube feedings.</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>On April 10, 2024 at 01:38 PM V1 (Administrator) and V2 (Director of Nursing) stated they conduct nutrition at risk meetings at the facility. V1 stated they discuss residents who had experienced significant weight loss. V1 stated the facility dietitian should be meeting with the residents to assess what foods they like to eat. V2 stated resident food preferences should be provided on the resident meal trays at meals and not be left to the CNAs (Certified Nursing Assistants) to write in on resident meal tickets when CNAs assist selecting the daily menus.</p> <p>5. Face sheet, printed April 10, 2024, shows R40's diagnoses included depression and legally blind.</p> <p>Care plan, August 19, 2023, showed R40 was assessed to be malnourished and interventions included, "Monitor food and hydration intake/consumption. Monitor weight in accordance to policy and plan of care. Offer nutritional supplements as ordered and monitor compliance." Care plan, dated August 11, 2023, showed R40 was at high risk for development of skin breakdown. Care plan interventions includes "Encourage good nutrition and hydration in order to promote healthier skin."</p> <p>POS, printed April 9, 2023, shows R40 had the following physician orders for nutrition supplements: Nutritional supplement three times a day since August 24, 2023 Nutritional supplement AWC (Advanced Wound Care) two times a day 30 milliliters since March 13, 2024</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>Review of R40's weights showed the following:            144.6# August 12, 2023            133.6# August 17, 2023            144.6# August 19, 2023            140.0# September 6, 2023            135.2# October 9, 2023            131.0# November 6, 2023- 9.4% weight loss in three months            131.0# November 11, 2023            131.9# November 20, 2023            131.9# November 27, 2023            132.4# December 13, 2023            134.2# January 5, 2024            120.8# February 4, 2024 - 16% weight loss in six months            122.0# February 12, 2024            121,0# March 7, 2024            120.2# April 3, 2024</p> <p>On April 9, 2024 at 1:28 PM during lunch, R40 ate approximately 75% of her lunch and drank approximately half of her nutrition supplement. R40 stated she enjoyed her lunch that day.</p> <p>Review of R40's nutrition progress notes and POS, dated August 24, 2023 to March 13, 2024, showed no new nutrition interventions were recommended/implemented for R40 to prevent further weight loss. Nutrition progress note, dated August 12, 2023, shows V13 (Dietitian) recommended R40 to be weighed weekly. Review of R40's weights show R40 was not weighed weekly. Nutrition note, dated April 2, 2024, shows R40 was eating an average of 75% of her meals however R40's April 3, 2024 weight showed R40 continued to lose weight.</p> <p>On April 9, 2024 at 11:22 AM, V14 (Licensed Practical Nurse) stated R40 did not always drink her supplement and preferred them served on</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005912</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>04/11/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AVANTARA AURORA</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>400 WEST SULLIVAN ROAD AURORA, IL 60506</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 12</p> <p>ice. R40 used to have a visitor who brought her outside food she liked, but no longer received the food from her visitor. V14 stated R40 was always fed by staff.</p> <p>Physician note, dated March 26, 2024, showed R40 was diagnosed with severe protein calorie malnutrition.</p> <p>On April 10, 2024 at 10:50 AM, V13 (Dietitian) stated R40 was receiving nutritional supplement as ordered during the course of her weight loss, but V13 did not recommend any new nutrition interventions for R40 to prevent further weight loss between August 2023 and February 2024. V13 stated she requested to have R13 reweighed during the time she was losing weight. V13 stated she had not discussed food preferences with R40 or R40's nurses recently.</p> <p>"B"</p>	S9999		