

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003834	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/18/2024
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NAME OF PROVIDER OR SUPPLIER ATRIUM HEALTH CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1425 WEST ESTES AVENUE CHICAGO, IL 60626
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S 000	<p>Initial Comments</p> <p>Facility Reported Incident of 2/11/24/IL170308</p> <p>Facility Reported Incident of 2/16/24/IL170302</p> <p>Facility Reported Incident of 2/24/24/IL170532</p>	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a 300.1210b) 300.1210d)6) 300.3210t)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest</p>	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
04/04/24

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S9999	<p>Continued From page 1</p> <p>practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to that ensure that a resident was free from physical abuse. These failures affected R2 who was physically scratched in the face by R1 and affected R6 who was physically kicked and scratched on the neck by R7 when reviewed for resident to resident physical assault, for four (R1, R2, R6, R7) of six residents reviewed in the sample of 6.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>On 3/12/24 at 2:49 pm, R2 stated that on 2/16/24 in the evening, R2 had turned the overhead lights on in the room to write. R2 stated that R2's former roommate, R1, walked and turned off their room lights. R2 stated that R2 went back to turn on the overhead lights (by switch on the wall in their room), and R1 "attached me (R2) and tried to scratch my eyes out." R2 said that there were scratches from R1 on R2's right cheek and face. R2 said that the door was open and that both R1 and R2 were standing in room. R2 stated that R1 didn't say any words to R2 prior to scratching R2, and that "it happened so quickly." R2 stated that V12 (Certified Nursing Assistant, CNA) then entered R1 and R2's room and separated R1 from their room. R2 stated that R2 called the local police department for R1 attacking R2.</p> <p>R2's Admission Record, documents, in part, diagnoses of osteoarthritis, hypertensive heart disease with heart failure, pain, residual schizophrenia, cerebral infarction, abnormalities of gait and mobility, bilateral primary osteoarthritis of knee, hypertension, and sleep disorder.</p> <p>R2's Minimum Data Set (MDS), dated 12/10/23, documents, in part, a Brief Interview for Mental Status (BIMS) score of 9 which indicates that R2 has moderate cognitive impairment.</p> <p>R2's written statement, dated 2/20/24, documents, in part, "Statement (R2): Incident 2/16/24," that R1 "attacked me (R2) and attempted to blind me in both eyes. Fingernails to right and left eyes. Scratches right eye. Left eye OK. 911. Police report."</p> <p>On 3/13/24 at 3:20 pm, V12 (CNA) stated that on</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>2/16/24 around 8:30 pm, V12 responded to R1 and R2's room where R1 and R2 were standing arguing about the lights in the room, and V12 removed R1 from their room. V12 stated that after the incident, R2 had a cut on R2's face.</p> <p>On 3/13/24 at 3:30 pm, V11 (Licensed Practical Nurse, LPN) stated that on 2/16/24, V11 responded to R1 and R2 in their room, and that V12 was standing in between R1 and R2 where V12 removed R1 from the room. V11 stated that R2 then walked to the nurse's station while phoning the local police department about R1 and R2's incident, and V11 observed "scratches all over (R2's) face." When asked about R1's cognition, V11 stated that there is a language barrier and that if R1 "does not get (R1's) way, (R1) gets angry."</p> <p>In R2's Progress Note, dated 2/17/24 at 8:26 am, V13 (LPN) documents, in part, that R2 "with scratch on (R2's) right upper and lower eyelid, check and right side of (R2's) nose" and that V13 rendered first aide care to R2's facial scratches.</p> <p>R1's Admission Record, documents, in part, diagnoses of encounter for surgical care following surgery on digestive system, paranoid schizophrenia, seizures, dry eye syndrome, pain, hypothyroidism, visual discomfort, seborrheic dermatitis, acne keloid, chronic allergic conjunctivitis, thiamine deficiency, hyperlipidemia, convulsions, hypokalemia, psoriasis, and hypertensive heart disease.</p> <p>R1's MDS, dated 1/26/24, documents, in part, a BIMS score of 14 which indicates that R1 is cognitively intact.</p> <p>In R1's Progress Note, dated 2/17/24 at 12:39</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>pm, V24 (Psychiatric Rehabilitation Service Director-Assistant, PRSD-A) documented, in part, "Writer made aware that (R1) has a police report against (R1) regarding a verbal and physical altercation with roommate (R2)" and that R1 was being transferred to the hospital on 2/17/24 (no return to facility).</p> <p>R1 no longer resides in the facility and is unable to be interviewed by this surveyor.</p> <p>Police department report, dated 2/16/24, for incident of "domestic battery" was reviewed with name of victim as R2.</p> <p>On 3/14/24 at 3:39 pm, V1 (Administrator) stated that V1 is the abuse coordinator for the facility. V1 stated that V1 performed the physical abuse investigation for the 2/16/24 incident of R1 and R2. V1 stated that V1 interviewed both R1 and R2, reviewed staff statements and R2's physical assessment and concluded that the physical assault from R1 towards R2 was substantiated. Facility document, titled "Preliminary 24-hour Incident Investigation Report," submitted to the state agency on 2/17/24, for incident category of "Physical Abuse," V1 (Administrator) documents, in part, that on 2/16/24 at approximately 11:00 pm, R2 alleged that R2 was "scratched on the face" by R1 during a verbal altercation about their room lights. V1 documents, in part, in the facility's "Final Report," dated 2/22/24, "Based on record review, and interviews, the facility was able to substantiate that the alleged incident occurred."</p> <p>On 3/12/24 at 2:42 pm, R6 stated that on 2/24/24 around 2:00 pm, after lunch in the day room (dining room), R7 "kicked me (R6) and pushed</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>me down and called me names." R6 stated that R6 was standing in the day room and that R7 was sitting in a chair. R6 stated that R6 was walking by R7 in the day room, and R7 "kicked me (R6) in the leg and pushed me down to the floor with (R7's) hands and scratched my neck." R6 said that R6 didn't say anything to R7 beforehand and was simply walking by R7. R6 said that other residents were in the day room but couldn't remember which resident, and that "no staff was there." R6 stated that R6 got away from R7 in the day room and went to the nurse's station and told V4 (LPN) that "R7 attacked me."</p> <p>R6's Admission Record, documents, in part, diagnoses of bipolar disorder, psychosis, insomnia, nicotine dependence, hyperkalemia, urinary continence, chronic obstructive pulmonary disease, and nasal congestion.</p> <p>R6's MDS, dated 1/25/24, documents, in part, a BIMS score of 9 which indicates that R6's cognition is moderately intact.</p> <p>On 3/12/24 at 2:18 pm, when asked about an incident with R6 in the day room on 2/24/24, R7 stated that R7 knows who R6 is and that a few weeks ago, R7 "broke (R7's) nail" lifting up R7's left hand. R7 stated that R7 was sitting in the chair watching television (TV) in the day room, and R6 was walking in front of R7 with R6 stepping close to R7's shoes. When asked if R6 contacted R7's shoes when R6 was walking near R7, R7 said "almost but (R6) didn't." R7 stated, "I kicked (R6). I scratched (R6's) face and broke my nail." R7 stated that R7 grabbed R6 by the shirt and scratched R6's face.</p> <p>On 3/12/24 at 2:07 pm, V4 (LPN) stated that on 2/24/24, V4 was sitting at the nurse's station</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>when residents were coming right there (pointing to nurse's station desk) with a "commotion that caught my attention." V4 stated that V4 was on way to the day room where there was "fighting there." V4 stated that V4 separated R6 from R7 and that R6 has a scratch visible on the left side of R6's neck. V4 stated that from talking to both R6 and R7, R7 said that R7 was sitting in day room watching TV, and R6 was walking back and forth in front of R7, and "(R7) hit (R6)." V4 stated that V4 separated R6 and R7, that first aide was rendered to R6 and that R7 was transferred to the hospital.</p> <p>In R6's Progress Note, dated 2/24/24 at 2:23 pm, V7 (LPN) documents, in part, that "upon interview (R6) alleged that (R7) hit and scratched (R6)" with R6 assessed and noted with scratch mark to the neck.</p> <p>R7's Admission Record, documents, in part, diagnoses of schizoaffective disorder bipolar type, venous insufficiency, pulmonary embolism without acute cor pulmonale, hypertension, constipation, vitamin D deficiency, schizophrenia, anxiety disorders, insomnia, type 2 diabetes mellitus, morbid obesity due to excess calories, chronic pain, constipation, major depressive disorder, schizophrenia, heartburn, and insomnia.</p> <p>R7's MDS, dated 2/22/24, documents, in part, a BIMS score of 15 which indicates that R7 is cognitively intact.</p> <p>In R7's Progress Note, dated 2/24/24 at 3:33 pm, V24 (PRSD-A) documents, in part, "(R7) has been physically agitated towards (R6). (R7) notified the writer that (R7) was upset because (R6) kept walking passed (past) (R7) while (R7) was watching television. (R7) informed writer that</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>(R7) tripped (R6) and grabbed (R6) by the shirt."</p> <p>On 3/14/24 at 3:39 pm, V1 (Administrator) stated that V1 performed the physical abuse investigation for the 2/24/24 incident of R6 and R7. V1 stated that V1 interviewed both R6 and R7, reviewed staff and resident statements and R6's physical assessment and concluded that the physical assault from R7 towards R6 was substantiated.</p> <p>Facility document, titled "Preliminary 24-hour Incident Investigation Report," submitted to the state agency on 2/24/24, for incident category of "Physical Abuse," V1 (Administrator) documents, in part, that on 2/24/24 at approximately 2:00 pm, R6 alleged that R6 was "hit and scratched" by R7 as R6 "walked by" with scratches noted to right side of R6's neck. V1 documents, in part, in the facility's "Final Report," dated 2/29/24, "Based on record review, and interviews, the facility was able to substantiate that the alleged incident occurred."</p> <p>On 3/18/24 at 1:01 pm, V1 (Administrator) stated, "Residents have the right to be free from abuse of any kind."</p> <p>Facility policy dated 11/22/2017 and titled "Abuse Prevention Program - Policy," documents, in part, that "Residents have the right to be free from abuse ... Abuse means any physical or mental injury ... inflicted upon a resident other than by accidental means ... Physical Abuse is the infliction of injury on a resident that occurs other than by accidental means and that requires medical attention. Physical abuse includes hitting, slapping, pinching, kicking."</p> <p>Facility policy (undated) and titled "Resident's</p>	S9999		
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S9999	Continued From page 8 Rights," documents, in part, "Purpose: No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of this Community, nor shall the resident forfeit any of the following rights: ... 14. The right to be free of abuse." (B)	S9999		