

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/15/2024
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NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616
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S 000	Initial Comments Facility Reported Incident of 02/10/2024/IL170189	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.1210b) 300.3240a) 300.4040a)1) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) Section 300.4040 General Requirements for Facilities Subject to Subpart S a) The psychiatric rehabilitation services program of the facility shall provide the following services as needed by facility residents under Subpart S:	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE

03/30/24

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S9999	<p>Continued From page 1</p> <p>1) 24 hours of continuous supervision, support and therapeutic interventions;</p> <p>These regulations were not met as evidence by:</p> <p>Based on interview and record review, the facility failed to protect a resident from engaging in a sexual relationship with a staff member who took a resident out for dinner, the movies, and to his personal residence unsupervised. This failure affects one of three residents (R6) reviewed for abuse in a total sample of fourteen residents. A reasonable person would have felt dehumanized and humiliated by having someone with authority over them, give them incentive for sex.</p> <p>Findings include:</p> <p>R6 is a 29-year-old male. R6's medical diagnoses are but not limited to schizophrenia, anxiety disorder, unspecified psychosis not due to a substance or known physiological condition, and continuous spasms with muscle contractions. R6's BIMS (Brief Interview for Mental Status) dated 12/01/2023, notes R6 is alert.</p> <p>Psychosocial notes dated 02/15/2024 notes it was reported to staff resident made an allegation of an abuse from a staff member. R6 was quickly taken to the assistant administrator. Resident was informed staff member was sent home and cannot return now. Resident was insured his safety and well-being is the priority. Resident was reminded he is in a judgement free zone, and he can talk openly to a staff member of his choosing and the Chicago Police Department. Chicago Police Department (CPD) started an investigation. Resident has been taken to local hospital. Staff is waiting for resident to return to</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>the facility to complete all trauma assessment. Staff member attempted to call resident's family member; however, the sister, did not have a number listed. A staff member will continue to monitor and document all progress.</p> <p>Daily notes dated 02/15/2024 notes Per discharge instructions Resident was educated on safe sex. Writer called local hospital to get more information on examination done on Resident. ER unit stated that Resident said he had a consented sex (sic) and refused further examination.</p> <p>On 3/12/2024, at 11:32 AM, V6 (Assistant Administrator) stated, "I ran into R6 while he was talking to another resident in the hallway. I overheard him say that another employee purchased an outfit that he had on. It was an expensive outfit. The other resident asked him why that employee would buy him an expensive outfit. He stated that he really liked him and bought it for him to wear to the movies. I called him into the office. I sat down with him and had a conversation. I asked him where he got the outfit. He stated from V15 (Former Housekeeper). I asked him why he would buy this outfit. He said he really likes him and wants to return the favor. I asked what the favor was. He said that they were at the movies and had inappropriate contact. He did not say what the inappropriate contact was. R6 did state that they were in a relationship. I spoke with the administrator and informed the administrator. He did not go into verbal details of what happened. I interviewed V15. He denied all the accusations. He stated he does things for the residents because they are in need."</p> <p>On 3/12/2024, at 12:45 PM, R6 stated, "I have been here for eight years. I left with a staff member. When I first saw V15, I was doing work</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>here in the facility. I asked him if I could help with something. He was paying me to do things here in the facility. Like to hang curtains and spray rooms with an alcohol bottle. I believe he was transsexual. He took me out on a pass. His manager stated it was fine to take me out on pass. When we went to go get food and soda and then we smoked some weed in his house. I kept throwing up in the room. He did not force me to do anything. Nothing else happened and he dropped me off at the facility. We left in the morning, and I came back at night. I did not tell anyone here that this happened."</p> <p>On 3/12/2024, at 2:03 PM, V5 (Director of Nursing) stated, "From my understanding, R6 was supposed to be taken out for good behavior. I think the staff approached the PRSD (Psychiatric Rehabilitation Services Director) and somehow the former administrator approved R6 to be taken out the facility. The nurse said she called me, but I did not pick up. It was just supposed to be for a movie and restaurant. This was the first time. The second time it was for the staff to take R6 to watch the super bowl. It was with V15. In the morning, I called the nurse back. V7 (Licensed Practical Nurse) expressed that she was uncomfortable with it. I had to go up to the fifth floor and talk to R6. The first time I approached R6, he was guarded so I walked away to not agitate him. R6 was in the office with assistant administrator. He did ask if V15 was going to be fired."</p> <p>On 3/12/2024, at 3:04 PM, V7 stated, "When I came in for my shift at 10:55 PM, I was with my aide. We walked around. I asked where is R6? I asked the aide where R6 was. She stated he went out on pass. Five minutes later, R6 came back to the facility with staff to the building. It was</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>documented that he went out on pass. He went straight to his room. I knew the man that R6 was with. The man was an employee here. I did not know R6 went out of the facility with V15. V15 was in the front of the building and R6 was in the back. The second time this occurred, I was posted on that floor, I saw R6 with V15 again. I asked myself what was going on. I looked at R6 and he looked drunk. V15 left. I looked at R6 and I called my director of nursing. I do not know why V15 took R6 out. I saw V15 came back with R6 and do not know what happened."</p> <p>On 3/13/2024, at 12:05 PM, V10 (Licensed Practical Nurse) stated, "Some residents get a pass for an hour, and this was a pass for three hours. R6 did not have an independent pass. In my experience, I have never seen staff take residents to the restaurant or the movie."</p> <p>On 3/13/2024, at 12:13 PM, V2 (Former Administrator) stated, "A couple of weeks before super bowl, V15 asked if he could take R6 to lunch. V15 had been employed at the facility for a long time. I said it was alright for them to go to lunch. R6 is alert, has no behaviors, and no problems. I was not notified of any concerns for days by anyone at the facility. The first time I was asked, I did go to R6. R6 stated he wanted to go out and had not been out in years. I probably made a mistake by saying yes. R6 met the qualifications for an independent pass. I did not see anything. I think V12 (Former Psychiatric Services Rehabilitation Services Coordinator) reviewed this and stated it was alright. It was highly unusual for V15 to take R6 out of the facility. Normally, it would be activities or psych social. V15 and R6 went to the nurse and psychosocial. The nurse and psychosocial signed for the pass. I only approved the one time. I was</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>not told about what happened until Wednesday. There was nothing documented in the electronic health record. Normally, staff was pretty good about notifying me about what was occurring in the building. I saw R6 on Monday and Tuesday. He did not say anything. I was suspended. Therefore, I was not part of the investigation. My immediate supervisor suspended me because he told me I approved a pass for an employee who took a resident to go out for the super bowl. R6 returned to the facility very late."</p> <p>On 3/13/2024, at 1:36 PM, V14 (Housekeeping Supervisor) stated, "R6 was one of V15's favorites. After the incident, people would say that V15 would go to the fifth floor where R6 was. Activities and psych social takes the residents out but not staff. R6 was telling his peers where he got his clothes and shoes from. V5 and I asked R6 how his outing was. He said that they were close. He said that they went to get food and they went to watch movies at V15's house. I ended up finding out V15 and R6 hung out twice. The Sunday when V15 took R6 out, V3 (Psychiatric Services Rehabilitation Director) and V2 had already signed off on the pass for R6 and V15 to go out. I talked to V15. He asked me what everyone is saying he did. He said he took R6 to the movies, a restaurant, and he did not get into anything else. He wanted me to just tell him what was said. The nurse ended up calling and asking about why V15 was bringing R6 back into the facility. R6 had different clothes on when he returned to the facility. I think R6 came back to the facility around 10:30 PM."</p> <p>On 3/13/2024, at 2:05 PM, V3 stated, "A resident obtains a pass. They would have to be alert, medication complainant, compliant with ADLs (Activities of Daily Living), have group</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>attendance, and have good behavior. The resident can then get an independent pass. The request must see the psychiatrist as well. The medical physician also gives permission. It is unique to each person. Usually, if a resident wants a pass to go out to see a movie or to a restaurant, they will have a family member or friend vouch for the pass. The facility has activity staff, but they have not had any outings. I asked for permission for this one case scenario. V2 gave me the ok to write the pass. V15 came to me, and he asked me if he can take R6 out for a dinner and movie. I told V15 to let me talk to the administrator. Typically, we do not do this. The facility has never had a case where staff has wanted to take a resident out. I went to V2. She investigated it and gave me the ok to sign the pass. It was roughly two to three days between. When residents go out on pass, staff typically do not go out with the residents. Each pass is a case-by-case basis. It could be a day pass or bring the resident back by 10:00 PM. When I started in December 2023, R6 did not have pass. R6 never had independent pass, nor did he ask for one. He just had the two different passes with V15. It was two different passes for two different Sundays. There was a time frame for him to come back at 11:00 PM. The former administrator investigated if he was appropriate for this pass."</p> <p>On 3/13/2024, at 2:33 PM, V15 stated, "I am aware of R6. I was authorized by V2 and V3 to take R6 out. They overheard conversation when me and aide were talking. V12 stated that I can take out staff for a couple of hours. V3 got the authorization from her boss. I went to get a verification from V3. V3 told me it was alright as long R6 was back in several hours. I asked that because I have a lot of residents. I wanted to take out one of my favorites. I took R6 out to the movie</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>theater and out to eat. R6 was back before 10:20 PM. The first time he did not go to my house but the second time for a super bowl gathering. I got off work at 3:00 PM. I brought him back no later than 10:15 PM or 10:20 PM. R6 and I never crossed the lines of intimacy. There was no oral, physical, or anal sex. I never touched him or thought of him like that; none of that. There were no drugs. R6 did not indulge in any alcohol because it was made clear that this was not a party. I was never his lover. Everything I did was from my heart as a little brother. R6 did not have anything. I was going to take each one of my favorite residents out each week. There was a female resident that I was going to take out, but she was not feeling well. On trust fund day R6 did not have trust fund at all. I would give him \$5.00 dollars so he would not feel left out."</p> <p>On 03/14/2024, the facility provided the two passes. One pass is for 2/2/2024 and the other pass is for 02/11/2024.</p> <p>(B)</p>	S9999		
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