Illinois Department of Public Health
STATEMENT OF DEFICIENCIES (X1) PR

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLI A. BUILDING:		(X3) DATE SURVEY COMPLETED	
		IL6005391	B. WING			C 23/2024
	PROVIDER OR SUPPLIER	1409 NO	DDRESS, CITY, S RTH MAIN ST I, IL 62812	TATE, ZIP CODE REET		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETE DATE
S 000	Initial Comments		S 000			
	Investigation of Fa January 3, 2024/IL	cility Reported Incident of 170094				
S9999	Final Observations		S9999			
	a) The facility shall procedures govern facility. The writter be formulated by a Committee consist administrator, the a medical advisory of nursing and other policies shall comp. The written policies the facility and sha by this committee, and dated minutes. Section 300.1210 (Nursing and Persona) Comprehensive with the participation resident's guardian applicable, must decomprehensive car includes measurab meet the resident's and psychosocial in	esident Care Policies have written policies and ing all services provided by the policies and procedures shall Resident Care Policy ing of at least the advisory physician or the committee, and representatives er services in the facility. The ly with the Act and this Part. Is shall be followed in operating libe reviewed at least annually documented by written, signed of the meeting. General Requirements for				

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

03/15/24

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING: B. WING IL6005391 02/23/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1409 NORTH MAIN STREET **BENTON REHAB & HCC BENTON, IL 62812** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5)COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) S9999 Continued From page 1 S9999 allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. 4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe. dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene. 5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: C B. WING 02/23/2024 IL6005391 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1409 NORTH MAIN STREET **BENTON REHAB & HCC** BENTON, IL 62812 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X4) ID COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) S9999 S9999 Continued From page 2 d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review the facility failed to implement interventions and follow facility policies to prevent falls for three of three residents (R1, R2, and R3) reviewed for falls in the sample of 3. These failures resulted in R1 having injuries including a dislocated shoulder and an intertrochanteric fracture of the right femur. The findings Include: 1. R1's Face Sheet documents an admission date of 8/16/23 with diagnoses including: Hemiplegia following unspecified cerebrovascular disease affecting right dominated, Essential hypertension,

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Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING: C B. WING 02/23/2024 IL6005391 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1409 NORTH MAIN STREET **BENTON REHAB & HCC** BENTON, IL 62812 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRFFIX PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 6 R1's Quality Care Reporting Form documents an alleged fall on 01/03/24 at 3:00 AM, ROM (Range of Motion/Extremities): Unable to move right hip, Pain Location: right hip, What does the resident say happened: fell getting off toilet, what fall prevention techniques were in use prior to fall: call light within reach, slipper socks on, Why did the fall occur: res non-compliant with call light use, What are you doing differently to prevent another fall right now: Encourage resident to use call light. The facility document titled, " Investigation Report for falls" dated 01/03/24 documents: "Areas of concern identified for further analysis: with "Res (Resident) non-compliant with call light use" and "what new intervention was implemented to prevent any further falls?" with "Remind/encourage res (resident) to use call light for assistance" as a response. The section titled, Falls: Resident-Root Cause with R1 at 3:00 AM fracture hip, fell off toilet, educate on call light. R1's Nurse's notes on 01/10/24 at 7:30 PM document: R1 returned to facility via a stretcher with EMS from the hospital. R1's returning diagnosis was right femur fracture with IM (Intramedullary) nail repair. R1's report from (Orthopedic specialist) dated 01/31/24 documents: referral to Physical Therapy with a diagnosis of Closed 2-part intertrochanteric fracture of right femur, initial encounter. On 02/21/24 at 10:55 AM, R1 stated he had a fall in the bathroom during the night. R1 stated, he was assisted to the toilet, but he was finished, and he was trying to transfer himself back to the

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FORM APPROVED Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6005391 02/23/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1409 NORTH MAIN STREET **BENTON REHAB & HCC BENTON, IL 62812** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE. REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) Continued From page 10 S9999 S9999 was reviewed during the QA meeting and she said "no, but it should be." V3 stated, the charge nurse also fills out the fall packet when a fall occurs. V3 was asked if the Fall Risk Assessment tool was in the fall packet so it is available for the nurse, and she said "no." 2. R2's "Profile Face Sheet" documents an admission date of 2/22/2022, R2's Physician Order Sheet documents diagnoses of Pneumonia, CHF (Congestive Heart Failure), Respiratory Failure with hypoxia, Increased INR (International Normalized ratio). Additional diagnoses were noted on hospital notes dated 2/16/2024 of diagnosis of Bell's palsy, COPD (Chronic Obstructive Pulmonary Disease), HTN(Hypertension), GERD (Gastroesophageal Reflux Disease), Hypothyroidism, Pneumonia. Dementia and COVID-19. R2's Fall Risk Assessments includes assessments dated 9/12/2023 and 12/12/2023 and document the following. The score on 9/12/2023 is documented as 17. The score on 12/12/2023 is documented as 18. This assessment tool reads: 10 points or more = High Risk Score. There are no other assessments noted on this document. Request of more recent Fall Risk Assessments were not received. R2's Care Plan for the section of "falls" contains

(as needed) resident's ADL (Activities of Daily Illinois Department of Public Health

documentation of review date of 6/11/2023. R2's Care Plan documents a "Problem/ Need" of "resident has risk factors that require monitoring and interventions to reduce the potential for self-injury." An "Approach/ Intervention" dated 2/22/22 documents "Review quarterly and PRN

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S9999	Living), mobility, comedical status. IDT review of changes and/or responsible during care plan. Dito review and revise following intervention care plan: Reminded continue with skilled non-skid socks and re-introduced, dated reminded R2 when dated 7/15/22; 15 m remind R2 to wear coffer to plug in cell particular staff to offer intervention, dated urinal is placed, remask for help, dated urinal is placed, remask for help, dated checks, educate R2 bed, dated 11/29/22 properly working, re 12/19/22; ensure O2 ADL's, dated 2/2/23 can see where tubin non-skid strips in fro 3/13/23; remove recall don't fall sign in 8/9/23; ER after fall orders, dated 8/9/23 pressure) x 3 days mormal limits) to MD on use of call light wout of wheelchair, da (Physical Therapy/SPOS (Physician's OrD/C (discontinue) the	gnitive, behavior, and overall (Interdisciplinary Team) and needs w/ (with) resident party (when choose to attend) iscuss fall related information is plan as needed." The ons are handwritten on the od (R2) to use call light, if therapy dated 2/8/22; education on call light if 2/8 (no year documented); feeling sleepy go lay in bed, innute checks, dated 8/9/22; O2 (oxygen) as MD ordered, ohone at bedtime, dated ER, remind R2 to ask for insferring, dated 10/6/22; R2 assist, continue above 10/21/22; Show R2 where nind R2 if he can't find items to 10/31/22; frequent visual to sit more towards middle of construction; ensure R2 has O2 on and is fer to skilled therapy, dated 2 tubing doesn't interfere with control of recliner on floor, dated liner from room, dated 2/9/23; ont of recliner on floor, dated liner from room, dated 5/9/23; room as a reminder, dated with right hip pain, no new control of the	S9999	DEFICIENCY								

Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: C B. WING 02/23/2024 IL6005391 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1409 NORTH MAIN STREET **BENTON REHAB & HCC BENTON, IL 62812** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 Continued From page 12 S9999 2/16/2024 nor 2/18/2024. R2's "nurses notes" for the date of 2/16/2024 at 5:20 AM reads: Heard res (R2) calling out for help found R2 laying on right side near wheelchair. R2 is able to move all ext (extremities) except limited ROM (Range of Motion) to right wrist, Ig (large) hematoma to right wrist. Documentation on 2/16/2024 at 5:59 AM reads: R2 states "I fell asleep" in wheelchair. V8 (CNA) had made several attempts to get R2 to lay down and refused each time. Late entry 5:25 AM Phoned ambulance service, 6:00am R2 to ER for evaluation. On 2/16/2024 at 9:25 am returned from (name of local hospital) Right wrist sprain. Ace wrap applied to area. No new orders. Investigation Report for Falls for R2 completed for the fall on 2/16/2024 documents the following: the areas titled, "areas of concern identified for further analysis" this area is blank. Another area titled, "what new interventions was implemented to prevent any further falls?" was blank as well. R2's "Nurses Notes" by V10 (LPN) for 2/18/2024 document, "CNA at NS (Nurse's Station) heard noise in (R2's Room). Found (R2) laying on floor called for the nurse, body assessment shows no apparent injury. (R2) denies pain, moves all extremities (ext.) without difficulty. Assisted up x2 and gait belt into wheelchair then into bed after couple mins. ROM (Range of Motion) WNL (Within Normal Limits) denies hitting head. Denies pain or discomfort 'not even this hurts.' (R2) holding right wrist, 'it's almost healed already.' (R2) call light was in reach prior to fall, had grippie socks on, 1:1 to place call for assist

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Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING: C B. WING 02/23/2024 IL6005391 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1409 NORTH MAIN STREET **BENTON REHAB & HCC BENTON, IL 62812** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 14 documents that R3 requires ambulation with a walker and a wheelchair and self-care is noted as independent. R3's Fall Risk Assessment sheet in the medical record documented an assessment dated 1/11/2024 and documents a score of 9. The document instruction notes that "10" points or more = High Risk Score, indicating that R3 is not considered a "High Fall Risk." There were no other assessments documented on R3's Fall Risk Assessment sheet. Despite the fact that he had multiple falls documented on 1/24/24, 1/26/24, 1/27/24, and 1/31/24 the fall assessment completed on 1/11/2024, which is the only assessment completed, has under history of falls 0, which leaves the score as a 9 which is not considered a high fall risk. R3's "Skilled Progress Note" notes on 1/24/2024 at 10:45 AM, R3 was seen getting up from wheelchair to walk across the hall, he lost his balance and fell face hit the doorframe, he landed on right side. Has a small cut on bridge of nose, red area on left cheek. At 12:15pm during neuro (neurological) check noted more confusion and slurred speech. Resident (R3) complained of right arm shoulder pain and dizziness. Sent R3 to ER (Emergency Room) for evaluation. Ambulance service called. R3 taken to the hospital at 12:45pm. New orders for Magnesium Oxide and Potassium Chloride. Right sided weakness noted, V11 (Medical doctor) faxed of R3's (con) condition and (NO's) new orders. R3's local hospital Emergency Department (ED)

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Illinois Department of Public Health (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: C B. WING 02/23/2024 IL6005391 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1409 NORTH MAIN STREET **BENTON REHAB & HCC** BENTON, IL 62812 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 15 records dated 1/24/2024 documented R3 had a recent stroke that was approximately a week old. The hospital records from hospital were reviewed and CT (computed tomography) scan that was performed on 1/24/2024 reads as, Impression: There is no intracranial stenosis or signs of acute vascular occlusion nor intracranial aneurysm or vascular malformation. The HPI (history of present illness) reads on 1/24/2024 at 16:29 (4:30 PM) "This 72-year-old white male presents to ED via EMS (Emergency Medical Service) with complaints of signs and symptoms of possible stroke. Patient (R3) fell out of a chair today. patient (R3) is saying that he has a weakness on the right side for about a week, also his speech is not clear. He has appointment with oncologist tomorrow regarding his adenocarcinoma of the rectum and thinks that patient (R3) will not have any therapy due to mental status of this disease, but she is not sure yet what she and her father will decide about it, waiting on oncologist opinion." R3 returned to the facility at 1900 (7:00 PM) with new orders for Magnesium and Potassium due to abnormal labs. R3 had a recent stroke that was approximately a week old. R3 returned to the facility that evening with new orders for Magnesium and Potassium due to abnormal labs. R3 had a recent stroke that was approximately a week old. There was no documentation in the hospital records of injuries sustained from the fall. On 2/22/2024 at 1012AM, the fall packet and investigation were requested from V1 and again on 2/22/2024 2:00PM from V2. There was no fall packet or investigation provided from V1 or V2 for review during the survey. R3's "Skilled Progress Note" on 1/26/2024 at 4:30

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Illinois Department of Public Health (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: C B. WING 02/23/2024 IL6005391 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1409 NORTH MAIN STREET **BENTON REHAB & HCC BENTON, IL 62812** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRFFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 18 considered a "High Fall Risk." There were no other assessments documented on R3's Fall Risk Assessment sheet after R3's documented falls on 1/24/24, 1/26/24, 1/27/24, and 1/31/24. R3's Care Plan dated 1/18/2024 documented in the Fall section interventions listed, "Call Don't Fall" sign in room, Nonskid socks at all times, and soft mat in floor by bed. These interventions all fell under the date of 1/18/2024. No new interventions noted past that date. On 2/21/2023 an observation of R3's room was conducted to validate all intervention indicated on the Plan of Care dated 1/18/2024, were in place. "Call Don't Fall" sign was on the wall beside R3's bed. Nonskid strips were beside the bed on the floor. The Plan of Care documents that R3 has a soft mat beside the bed, a soft mat was not located in the room. The facility document dated 11/10/18 titled, "Fall Prevention" documents: Procedure: 1. Conduct fall assessments on the day of admission, guarterly, and with a change in condition. 5. Immediately after any resident fall the unit nurse will assess the resident and provide any care or treatment needed for the resident. A fall huddle will be conducted with staff on duty to help identify circumstances of the event and appropriate interventions. 6. The unit nurse will place documentation of the circumstances of a fall in the nurses notes or on an AIM (Assess, Intercommunicate, Manage) or Wellness form along with any new intervention deemed to be appropriate at the time. The unit nurse will also place any new intervention on the CNA

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