

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6006282</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/30/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LOFT REHAB OF ROCK SPRINGS, THE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2530 NORTH MONROE STREET DECATUR, IL 62526</b>
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S 000	Initial Comments  Facility Reported Incident of 1/13/24/IL169046	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1210b) 300.1210d)1)2)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  d) Pursuant to subsection (a), general	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

02/21/24

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S9999	<p>Continued From page 1</p> <p>nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <ol style="list-style-type: none"> <li>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</li> <li>2) All treatments and procedures shall be administered as ordered by the physician.</li> </ol> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to administer prescribed pain medication to a resident in a timely manner. This failure affects one resident (R1) on the sample of eleven residents reviewed for abuse/medications. This failure resulted in R1 experiencing excruciating pain for twelve hours in the facility following a partial foot amputation requiring hospitalization for pain management and medical treatment.</p> <p>Findings include:</p> <p>R1's Nurses Notes dated 1/12/24 document R1 was admitted to the facility on 1/12/24 from (local hospital) at 6:49 PM. R1 had his left toes removed due to a prior bone infection and poor blood circulation in his foot.</p> <p>R1's Physician Order Sheet dated for 1/12/24 and 1/13/24 (printed 1/30/24) documents R1 was admitted to the facility with physician orders for pain medications including Oxycodone-Acetaminophen 10- 325 milligrams (mg) every 8 hours as needed for pain, and Hydrocodone-Acetaminophen 10- 325 mg every 6 hours as needed for pain.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>R1's (local hospital) History and Physical documented R1 had a surgical procedure to remove the front portion of R1's left foot and toes by cutting through the bones connecting the toes to the bones on top of the heel area (trans metatarsal amputation).</p> <p>On 1/30/24 at 10:38 AM, V10, Licensed Practical Nurse, stated, "I was on duty and took care of (R1) the day he was admitted (1/12/24). The normal process for new admissions is the nurse faxes the medication orders to our pharmacy, then pharmacy delivers the medications that night but the medications doesn't get to us until around 5:00 AM or 6:00 AM the following morning." (R1) did ask for pain medicine but we didn't have it there yet. I tried to access the CAPSA (pharmacy back-up emergency supply system), but my code wasn't working. I called the pharmacy and was on the phone with them for 15 minutes, but still couldn't get into the system, so I didn't have anything to give him. (R1) did say he was in pain, I know it was nerve pain from the amputation, and he did look like the pain was excruciating."</p> <p>On 1/30/24 at 11:03 AM, R1 stated, "In a nutshell, exactly the way it happened was that the nurse didn't give me any pain medication. I had just had my foot amputated. The nurse said a doctor was the only one who could prescribe it and she offered me a Tylenol, but Tylenol doesn't work for anything and especially not the pain I was having that night. The nurse told me she didn't have any pain medication and couldn't get any. I am out of the hospital now but I didn't want to go back there and my sister didn't want me to go back there, so I am at (alternative local nursing home) and getting therapy and pain medication like I am supposed to."</p>	S9999		



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S9999	<p>Continued From page 3</p> <p>On 1/30/24 at 11:26 AM, V2, Director of Nursing, stated, "The way our pharmacy system is supposed to work is when a resident gets admitted here, all of the medication orders from the hospital get faxed to our pharmacy, then the pharmacy fills the orders and sends us the medications which get here typically around 5:00 AM or 6:00 AM the next morning. If a nurse needs a certain medication before the pharmacy delivers it, the nurse can get into the CAPSA emergency box to get it. I did speak with (V10) the night (R1) was admitted. I guess (V10) was having some trouble accessing the CAPSA box so I told her she needed to call the pharmacy, and if she still couldn't get into the CAPSA, then one of the other nurses could access the CAPSA for her with their code. We also have some local pharmacies that are good about delivering something we need quickly. I then told (V10) that if she couldn't get (R1's) pain managed and under control, she needed to send him back to the hospital. I found that (R1) didn't get any pain medication through the night until around 5:52 AM on the 13th (1/13/24), so that is the unfortunate part, then he ended up needing to go back to the hospital."</p> <p>R1's Medication Administration Record dated for January 2024 (printed 1/30/24), and R1's Nurses Progress Notes dated 1/13/24, confirm R1 did not receive any pain medication from his admission on 1/12/24 at 6:49 PM until 5:52 AM on 1/13/24.</p> <p>R1's Nursing Progress Notes dated 1/13/24 at 7:02 AM, document R1 told the facility nursing staff, "Something isn't right with my foot. I shouldn't be having this much pain and look at the swelling. Something isn't right."</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>R1's Nursing Progress Notes dated 1/13/24 at 11:16 AM, document R1 was being admitted to (local hospital) for pain management and intravenous antibiotics.</p> <p>The facility's Pain Management policy dated 7/1/21 documents, "The facility must ensure that pain management is provided to residents who require such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences."</p> <p>R1's Minimum Data Set dated 1/13/24 (section J) documents R1 was experiencing frequent pain which was frequently interfering with sleep and limiting daily activities. This same Minimum Data Set section documents R1 rated his pain at 10 out of a possible 10, the worst pain ever felt. This same Minimum Data Set (section C) documents R1 has no long term nor short term memory problems and is independent with decision making.</p> <p>On 1/30/24 at 1:07 PM, V1, Administrator, stated, "I agree with that" (R1 could have been and should have been treated for pain much earlier than 12 hours after admission) "and I don't have any argument for that." (A)</p>	S9999		
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