Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED C IL6001689 B. WING 02/09/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3400 SOUTH INDIANA SYMPHONY BRONZEVILLE CHICAGO, IL 60616 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE **DEFICIENCY**) **Initial Comments** \$ 000 Complaint Investigation: 2380814/IL155891 Investigation of Facility Reported Incident of December 23, 2022/IL155164 S9999 Final Observations S9999 Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing Attachment A Statement of Licensure Violations care and personal care shall be provided to each resident to meet the total nursing and personal

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ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED C IL6001689 B. WING 02/09/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3400 SOUTH INDIANA SYMPHONY BRONZEVILLE CHICAGO, IL 60616 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE **DEFICIENCY)** S9999 Continued From page 1 S9999 care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour. seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, the facility failed to implement fall prevention interventions as care planned for one resident (R9) and failed to provide adequate supervision to one resident (R4), while using a motorized wheelchair. This failure resulted R4 sustaining an acute fracture involving the base of the proximal phalanx of R4's right great toe which required R4 to wear a post op boot.

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Findings include:

1. R4's face sheet documents that R4 was admitted to the facility on 03/02/2021 with a diagnosis which includes but not limited to: Hemiplegia and hemiparesis following cerebral infarction affecting left non-dominant side, Cerebral infarction unspecified, Unspecified osteoarthritis unspecified site, and unspecified

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ С B. WING IL6001689 02/09/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3400 SOUTH INDIANA SYMPHONY BRONZEVILLE CHICAGO, IL 60616 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 2 S9999 symptoms and signs involving the nervous system. On 02/06/23 at 1:33 pm, Surveyor observed R4 in bed awake and alert. R4 stated that R4 was given a motorized wheelchair a few months ago from R4's insurance. R4 stated when R4 received the motorized wheelchair, V11 (Occupational Therapist/OT) was showing R4 how to use R4's motorized wheelchair in R4's therapy sessions. R4 stated that V11 left R4 sitting in R4's motorized wheelchair in R4's room to go and find help with putting R4 to bed. R4 stated that while R4 was left alone sitting in R4's motorized wheelchair, R4 tried to back R4's motorized wheelchair next to R4's bed in R4's room and R4 bumped R4's right first toe on the wall in R4's room. R4 stated that R4 did not mention the incident to the therapist when the therapist returned to R4's room. R4 stated that R4 mentioned the incident to V11 the next day when V11 came to get R4 for therapy because R4's right first toe was hurting when V11 was trying to dress R4 and place R4 in R4's wheelchair. R4 stated, "I (R4) thought I (R4) knew what I (R4) was doing when I (R4) was trying to turn around in the wheelchair (referring to the motorized wheelchair), but I (R4) didn't know how to turn around in the wheelchair (referring to the

Therapist/OT) was interviewed regarding R4 motorized wheelchair and V11 stated that R4 received a motorized wheelchair a few months ago. V11 explained that R4 had orders for occupational therapy to teach R4's how to operate R4's motorized wheelchair and that R4's motorized wheelchair was only to be used while R4 was being supervised in R4's therapy session.

On 02/07/23 at 11:05 am, V11 (Occupational

motorized wheelchair) by myself (R4)."

| | | | | (X2) MULTIPLE CONSTRUCTION A. BUILDING: | | | (X3) DATE SURVEY COMPLETED | |
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| | A STATE OF THE STATE OF | T 01 L- | 88 | | | | | |
| 114 | | R4 required assistance to | l | | | | 2 80 | |
| | | ized wheelchair safely. V11 | | | | | | |
| | | ld get R4 up into R4's | | 10 | | | | |
| | | air for R4's therapy sessions to | | | | | ŀ | |
| V | | e R4's motorized wheelchair | 10 | | | | - | |
| 33 | | hat R4 was not to be in R4's | | | | | · 1 | |
| | motorized wheelcha | air unsupervised or without | | 4.4 | | | | |
| | | met R4's long term and | | | | | | |
| - | | therapy with R4's motorized | | | | | * | |
| | | plained that R4's goals with | | 22 | | | | |
| | | elchair included but were not | | N. | | | | |
| | | to operate basic controls of | | | | .000 | ! | |
| | | elchair independently. R4 | 20 (5 (7) | | | | a 9 | |
| ŀ | able to turn navigate | | | | | | - 33 | |
| | | er motorized wheelchair. R4 | | | | | | |
| | | lways independently with R4's air. R4 able to park R4's | : | | | | | |
| 100 | motorized wheelche | iii. R4 able to park R4 S | | 20 70 | | | -le-ude | |
| - 38 | | air in R4's room (navigating | | 80 | | | 3.5 | |
| | | endently." V11 stated that on | | 123 | | | | |
| | | therapy session, R4 asked | | | | | | |
| | | in R4's motorized wheelchair | | | | | | |
| | | tated that V11 informed R4 | | | | | | |
| | | itting in R4's motorized | | • | | 103 | | |
| W | | llway outside of R4's room | | | | 100 | | |
| 29 | willie viti went to pr | rovide therapy services to | | | | | | |
| | | 11 stated that V11 returned to | | | | | | |
| | | inutes and that R4 was still | | | | | 4 | |
| 8 | | ized wheelchair outside of | | | | | | |
| | | explained that V11 assisted | İ | | | | | |
| 1 | | om with R4's motorized | | | | | III | |
| | | ed R4 back into bed. V11 | | | | | 141 | |
| | Ballo room to set D4 | day on 12/24/23 V11 went to | | | | | | |
| | | up into R4's motorized | | | | | | |
| | | therapy session and that R4 | | | | | | |
| | | to R4's right first toe. V11 | | | | 239 | | |
| | | 1 looked at R4's toe R4's toe | | 72 | | | | |
| | | that V11 informed the nurse, | | | | | | |
| | | rformed on R4's right first | | | | | - | |
| | | R4 then explained that the | | | | | | |
| | prior day (12/23/22) | when V11 left R4 in R4's | | | | | | |

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C IL6001689 B. WING 02/09/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3400 SOUTH INDIANA SYMPHONY BRONZEVILLE CHICAGO, IL 60616 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 4 S9999 motorized wheelchair, that R4 tried to maneuver R4's motorized wheelchair without assistance in R4's room and bumped R4's toe on the wall in R4's room while R4 was trying to turn around inside of R4's room. V11 stated that R4 never informed V11 or any staff on 12/23/22 of R4's attempt to maneuver R4's motorized wheelchair without assistance because R4 was not supposed to operate R4's motorized wheelchair without the assistance of V11. When V11 was asked why V11 left R4 unsupervised with R4's motorized wheelchair, V11 stated, "I (V11) was trying to trust R4 alone. R4 should have been supervised whenever R4 was operating R4's wheelchair." On 02/07/23 at 1:46 pm, V18 (R4's Physician) was interviewed regarding R4 and V18 stated that R4 is an alert and oriented resident at the facility. V18 stated that V18 recalled that R4 was being seen by therapy to operate R4's motorized wheelchair safely and properly. V18 stated that at the time of R4's incident on 12/23/22, R4 should have been supervised at all times while operating R4's motorized wheelchair until there was an order for R4 to be able to operate R4's motorized wheelchair without supervision. V18 stated, "If a resident who requires supervision while operating a motorize wheelchair, operates a motorized wheelchair without supervision the resident could run into things and injury themselves, injury other people or even cause property damage." On 02/08/23 at 1:09 pm, V2 (Director of Nursing/DON) was interviewed regarding R4's motorized wheelchair and V2 stated, "R4 was issued an electric wheelchair from therapy. R4 was given an okay to practice in open areas by

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R4's self and R4 decided that R4 wanted to practice in R4's room and R4 ran into the wall and

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| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | | LE CONSTRUCTION S: | | (X3) DATE SURVEY COMPLETED | |
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| S9999 | supervised by thera the time of R4's injusure if therapy was R4's injury to R4's formed R4's injury. V11 stat R4's injury to R4's foccurred. Once nursinjury to R4's foot, no physician who order foot was x rayed and that R4 had a fracture orders R4's physician was carried out. I (Vinjured or what the R4's fracture foot was what could happen supervised while op wheelchair is operated unsupervised and Vinjure themselves. A can happen." R4's Brief Interview dated 02/03/2023 descore of 13 which in intact. Facility's document of Trauma to foot. Right Impressions: 1. Acut of the proximal phalated Plan of Treethrough 03/09/2023. | V2 was asked if R4 was appy or a staff member during ary, V2 stated, "I (V2) am not supervising R4 at the time of cot V11 (Occupational nursing the next day after ted that R4 informed V11 of cot the day after R4's injury sing was made aware of R4's foot. R4's for an x ray to R4's foot. R4's d R4's x ray results showed are to R4's foot. Whatever an gave for R4's fractured foot (2) am not sure which foot R4 exact physician orders for as." When V2 was asked to a resident who should be erating a motorized wheelchair 2 stated, "The resident could alot of possibilities of things for Mental Status (BIMS) occuments that R4 has a BIMS dicates that R4 is cognitively dated 12/25/22 and titled suments, in part: "Findings: at Foot: 5 images te fracture involving the base anx of the right great toe." | \$9999 | | | | |
| 9 | "STG (Short Term G controls of R4's mot | oal): R4 able to operate basic orized wheelchair | | | | × | |

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| AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | ' ' | i; | C 02/09/2023 | | |
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| | be able to navigate with R4's motorized be able to navigate R4's motorized whe able to park R4's m | G (Long term Goal): R4 will turns doorways independently wheelchair STG: R4 will hallways independently with elchair LTG: R4 will be otorized wheelchair in R4's interpendently." | ę. | | | |
| × | "Motorized Wheelch part that R4 receive evaluation on 09/27 Facility's Initial Repo 12/25/22 at 2:13 pm | ortable to local agency dated n, documents, in part that on ad R4's right big toe while in | # S | | 92 | 2 (C) |
| | 12/30/22 at 5:47 pm incurred injury while wheelchair, reviewe | | 9 ₈ | # E | 8 | , , , , , , , , , , , , , , , , , , , |
| | and Supervision of I part: "General: Our environment as free possible. Resident s assistance to preve priorities Facility- | ed 10/2021 and titled "Safety Residents" documents, in facility strives to make the from accident hazards as safety and supervision and int accidents are facility-wife Oriented Approach to Safety: ed approach to safety | | | 8 A | n e v |
| 25 20 | addresses risks for Employees shall be potential accident ha and report accidents avoidable accidents Approach to Safety: sources to identify rincluding the informatical history, phyresident, and the MI | groups of residents 4. trained and in serviced on azards and how to identify hazards and try to prevent Resident-Oriented 2. Staff shall use various sk factors for residents, ation obtained from the sical exam, observation of the DS (Minimum Data Set) o Safety: 2. Resident | 20 | | × _{iš} | #8 Z |

PRINTED: 03/07/2023 **FORM APPROVED**

Illinois Department of Public Health STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | A. BUILDING | PLE CONSTRUCTION G: | | (X3) DATE SURVEY COMPLETED C 02/09/2023 | |
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| | approach to safety. resident supervision | e component of the systems The type and frequency of is determined by the assessed needs and the environment " | je) s | 00 gg | | |
| | Total Total | THE SHANDSHIETE. | N E | 2 | 28 | |
| | in bed in R9's room on either side of R9 about the most rece | 9 AM, R9 was observed lying No fall mats were observed 's bed. The surveyor inquired ent fall that R9 had on "I slipped out the bed." | 90 A | 9 | e e e e e e e e e e e e e e e e e e e | EV. |
| • | V7 (Registered Nurs | PM, the surveyor inquired if se/RN) saw any floor mats on com. V7 replied, "No floor | \$.6 | *** | | 01 |
| | sleeping in bed with against the wall acrobedside table was not the bed and the other with a covered plate observation was brought (LPN/Licensed Praction The surveyor inquire floor. V12 replied, "Nowall. They probably that his breakfast traction the side that he (R9) where his (R9) tray in the side that he (R9) tray in the side that he (R9) where his (R9) tray in the side that he (R9) where his (R9) tray in the side that he (R9) tray in the side that h | the floor mat propped up oss from the bed. The rolling oted with one end towards on it. At 9:14 AM, this ught to the attention of V12 tical Nurse/Unit Manager). It is on the lo he (R9) doesn't. It's on the moved it because he (R9) by. It (floor mat) should be on dominates. That's the side s." V12 called V22 (Certified | 15 (4) | | | |
| | to pick up breakfast mat. | | 20.99 | *** | 71 P | |

(X2) MULTIPLE CONSTRUCTION

Illinois Department of Public Health

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | (X2) MULTIPLE CONSTRUCTION A. BUILDING: | | | (X3) DATE SURVEY COMPLETED | | | |
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| Del _{ES} | | IL6001689 | B. WING | | | 02/0 | 9/2023 | |
| F (2) | NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3400 SOUTH INDIAMA | | | | | | | |
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| 5: | is that they are in p | planned, then my expectation place." V2 added that staff will | <u> </u> | 25 B | | . = 1 | | |
| (a) *: | the bedside table w soon as the resider | ne resident is eating because will not roll over the mat, but as not is through with eating, then not put the mat back in place. I | # M | e # | 8 8 9 | E 2 | 3 | |
| 3 | would expect for it (side that was identi where it would be d | (fall mat) to be in place to the ified." The surveyor inquired documented which side the fall | N. | | te. | | å V | |
| . 10 | that they would say right side or mat to | ed. V2 replied, "I would expect in the care plan either mat to left side." The surveyor | 12 | | | | 90 M F | |
| | mat is not in place? | e risk to the resident if a fall? V2 answered, "If they fall, "If the mselves." | | | | | 8.8 | |
| 10 10 10 10 10 10 10 10 10 10 10 10 10 1 | including but not lim | cord documents diagnoses nited to history of falling, lack potension, and acquired g below the knee. | | | | | D 07 | |
| 12 | | S (Brief Interview for Mental a score of 15, indicating R9's | <u></u> | | 5. | | t 5 | |
| | R9 is listed on the fi provided by V1 (Ad | acility's "High Fall Risk" list ministrator) on 02/06/23. | | | | 12 | ± | |
| (10) (10) | range of 11/1/22 - 2 four falls on the follo 11/2/22 at 9:31 PM, | nts by Date" list with a date 2/6/23 documents that R9 had owing dates and times: , 11/7/22 at 10:15 PM, M, and 12/10/22 at 10:31 AM. | 2 0 | | | 34 | 287 287 | |
| 11 D | "Focus: (R9) has ex (related to) impaired comorbidities." Inter limited to "Unilateral | plan documents, in part, experienced an actual fall r/t d mobility, weakness and rventions include but are not all floor mat placed at bedside moved when patient out of bed | | | | 40 | | |

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: IL6001689 B. WING 02/09/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3400 SOUTH INDIANA SYMPHONY BRONZEVILLE CHICAGO, IL 60616 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG **TAG** DATE DEFICIENCY) S9999 Continued From page 9 S9999 (initiated 9/30/22)." The reviewed 6/21 "Falls Management" policy documents, in part, "General: This facility is committed to maximizing each resident's physical, mental and psychosocial wellbeing. While preventing all falls is not possible, the facility will identify and evaluate those residents at risk for falls, plan preventive strategies, and facilitate as safe an environment as possible. All resident falls shall be reviewed, and the resident's existing plan of care shall be evaluated and modified as needed ...Fall Prevention Guidelines for all residents upon Admission/Re-admission: ... 2. Residents at risk for falls will have Fall Risk identified on the interim plan of Care with interventions implemented to minimize fall risk." "B"

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