

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6009765	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/13/2023
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NAME OF PROVIDER OR SUPPLIER WATSEKA REHAB & HLTH CARE CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 715 EAST RAYMOND ROAD WATSEKA, IL 60970
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S 000	Initial Comments Annual Licensure Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)1 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1 care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to effectively manage and treat ongoing pain for two of three residents (R11, R35) reviewed for pain on the sample list of 25. These failures resulted in R11, on hospice, screaming out in severe pain throughout the night.</p> <p>Findings include:</p> <p>The Pain Prevention and Treatment policy dated 12/7/14 documents it is the facility's policy to assess for and reduce the incidence and severity of pain in order to enhance resident's quality of life. Pain is subjective and should be documented as perceived by the resident.</p> <p>R11's Medical Diagnoses list dated 10/12/23 documents Dementia with Agitation, Bipolar Disorder, Schizoaffective Disorder, Osteoarthritis, and Osteoporosis. R11's Physician Order Sheet</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>dated October 2023 documents R11 is on Hospice and is prescribed Morphine Sulfate (narcotic analgesic) scheduled and as needed for discomfort.</p> <p>R11's Minimum Data Set dated 8/11/23 documents R11 is severely cognitively impaired. R11's Care Plan dated 7/26/23 documents R11 suffers from chronic pain. Staff are to anticipate the resident's need for pain relief and respond immediately to any complaint of pain. Staff are to notify the physician if interventions are unsuccessful. R11's Care Plan also documents R11 is receiving Hospice Services and the goal is to remain as comfortable as possible.</p> <p>R11's Medication Administration Record dated October 2023 documents on the night of 10/7/23 through the morning of 10/8/23, R11 did not receive any of the 'as needed' doses of Morphine Sulfate. R11 received her last scheduled dose of Morphine Sulfate around 8:00 PM on 10/7/23.</p> <p>R35's Medical Diagnoses list dated 10/12/23 documents difficulty Walking, Muscle Weakness, and Bipolar Disorder. R35's Physician Order Sheet dated October 2023 documents R35 is prescribed Acetaminophen every eight hours as needed or Percocet (opioid analgesic) every four hours as needed for pain.</p> <p>R35's Care Plan dated 6/8/23 documents R35 suffers from chronic pain. Staff are to anticipate the resident's need for pain relief and respond immediately to any complaint of pain.</p> <p>R35's Medication Administration Record dated October 2023 documents on the night of 10/7/23 through the morning of 10/8/23 R35 was given two doses of Percocet pain medication.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>On 10/11/23 at 2:00 PM R35 stated she had issues with the V10 LPN on the night of 10/7/23. R35 stated she is in almost constant pain and V10 was refusing to give her pain medication timely. R35 stated V10 was rude and told her she was not giving her pain medication and slammed the door when she left the room. R35 rated her pain as a 10/10 and stated the staff do not do enough to help her relieve her pain. R35 stated V10 LPN also just let R11 who was R35's roommate scream and yell in pain all night long. R35 stated R11 sounded so uncomfortable and was crying and it was horrible to listen to.</p> <p>On 10/12/23 at 1:00 PM V12 Certified Nurses Assistant (CNA) stated on the night shift of 10/7/23 both R11 and R35's pain was ignored by their assigned nurse V10 Licensed Practical Nurse (LPN). V12 stated R11 is on hospice, has impaired cognition, and will yell out when she is agitated or in pain. V12 stated on the night of 10/7/23, R11 was yelling out and when asked what was wrong, R11 stated she hurt and kept repeating that over and over. V12 stated R11 was crying and appeared to be in pain. V12 stated she reported this to V10 LPN and V10 snapped at V12 and said she was not going to give R11 anything for pain. V12 stated more than one staff member reported R11 being in pain to V10 but V10 would not administer R11's pain medication. V12 stated R11 was crying and yelling out in pain all throughout the night shift. V12 also stated R35 began to complain about severe pain in the early morning hours of 10/8/23. V12 stated she reported this to V10 LPN and V10 told her to mind her own business. V12 stated R35 repeatedly had on her call light complaining of pain. V12 stated R35 told her V10 LPN had entered her room to answer the call light and told</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>her she was not getting anything for pain, shut off the light, and slammed the door. V12 stated R35 was visibly upset and in pain.</p> <p>On 10/12/23 at 1:46 PM V20 Certified Nurses Assistant (CNA) stated on the night shift of 10/7/23 V10 Licensed Practical Nurse (LPN) ignored R11 and R35's pain. V20 stated R11 was screaming in pain all throughout the night shift from about 9:00 PM through the end of the shift. V20 stated she told V10 LPN and other staff told her as well about R11's pain and R35's pain. V10 LPN did not address R11's pain and did not give her any pain medication. R11 cried and yelled out "it hurts" all throughout the night shift on 10/7/23. V20 stated R11 normally does not yell out and cry all night long and normally sleeps through the night. V20 stated R35 complained of pain in the early hours of 10/8/23 and V10 ignored her requests for something for pain.</p> <p>On 10/12/23 at 2:30 PM V13 Certified Nurses Assistant (CNA) stated on the night shift of 10/7/23, R11 cried in pain and yelled out for hours and V10 Licensed Practical Nurse did nothing for her (R11). V13 CNA stated R11 was yelling out and saying she hurt. V10 LPN was told by multiple staff and did nothing to help R11. V13 CNA stated R35 also stated she needed something for pain multiple times and V10 LPN was told and did nothing. V13 stated R35 told her V10 LPN had entered her room to answer the call light, R35 told her she needed pain medication, and V10 told her she was not getting anything for pain, shut off the light, and slammed the door.</p> <p>On 10/12/23 at 5:08 PM V11 Licensed Practical Nurse (LPN) stated she worked the night shift on 10/7/23. V11 stated R11 was in a lot of pain that night and was screaming out and crying and</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>stating she hurt all throughout the night. V11 LPN stated she told V10 LPN about R11's pain. V11 stated V10 refused to give R11 any pain medication. V11 stated she told V10 if she didn't want to care for her residents properly then she could leave the facility. V10 refused to leave and refused to give R11 any pain medication. V11 LPN stated R35 was also complaining of pain and needs her prescribed pain medication every four hours. R35 was complaining of pain and rating it a 10/10. V11 stated R35 told her that V10 LPN was refusing to bring her pain medication and R35 was visibly upset and in pain.</p> <p>On 10/13/23 at 9:44 AM V10 Licensed Practical Nurse confirmed worked the night shift on 10/7/23 and was the assigned nurse for both R11 and R35. V10 confirmed she administered R11's scheduled Morphine Sulfate but did not give her any 'as needed' doses. V10 LPN confirmed staff members came to her concerning R11's pain but V10 did not feel like R11 was in that much pain. V10 LPN confirmed she did spend most of the shift on the dementia unit where the doors were shut and did not hear R11 yelling out or crying in pain. V10 LPN confirmed R11 and R35's room is not on the dementia unit. V10 LPN confirmed she was late a little late giving R35 her pain medication because she passed medications to the dementia unit first. V10 LPN confirmed if a resident is having pain, request pain medication, and/or has pain medication available to be given, the pain medication should be administered.</p> <p>On 10/13/23 at V30 Hospice Nurse stated R11 is alert to person, she's very confused and can express pain but can't say the location of her pain if asked. V30 stated R11 does have scheduled Morphine Sulfate for pain and 'as needed' Morphine Sulfate if needed for further discomfort.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>V30 stated if R11 or any patient for that matter is in pain and crying out, seems agitated, is crying or stating they are hurting, the nurse should give the prescribed pain medication that is available. V30 confirmed if R11 was exhibiting pain by yelling, crying, and stating she was hurting, V10 LPN should have administered the 'as needed' Morphine Sulfate.</p> <p>On 10/13/23 at 1:00 PM V2 Director of Nurses and V3 Director of Clinical Operations confirmed nurses should always address a resident's pain and discomfort by either giving pain medications or trying an alternative method of pain control. Both V2 and V3 both confirmed if those things are tried and the resident's pain is still not relieved, nursing staff should address uncontrolled pain with the resident's physician. Both V2 and V3 confirmed V10 LPN should have administered R11's 'as needed' pain medication when she was crying out in pain. Both V2 and V3 confirmed R35 is always complaining of pain and asks for her 'as needed' Percocet frequently.</p> <p>"B"</p>	S9999		