

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6009989</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>08/17/2023</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>OREGON LIVING AND REHABILITATION CENT</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>811 SOUTH 10TH STREET<br/>OREGON, IL 61061</b> |
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|--------------------|--|---------------|---|--------------------|
| S 000              | Initial Comments<br><br>Annual Licensure Survey  | S 000         |   |                    |
| S9999              | Final Observations<br><br>Statement of Licensure Violations:<br><br>300.1210b)<br>300.1210d)2)<br>300.1210d)6)<br>300.2040b)2)<br><br>Section 300.1210 General Requirements for Nursing and Personal Care<br><br>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.<br><br>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:<br><br>2) All treatments and procedures shall be administered as ordered by the physician<br><br>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. | S9999         | <b>Attachment A<br/>Statement of Licensure Violations</b>   |                    |

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| S9999  | <p>Continued From page 1</p> <p>Section 300.2040 Diet Orders</p> <p>b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian.</p> <p>2) The diet shall be served as ordered.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure mechanically altered diets were the appropriate consistency. This failure resulted in R10 requiring emergency care after choking on pizza. This applies to 1 of 19 (R10) residents reviewed for mechanically altered diets in the sample of 19.</p> <p>The findings include:</p> <p>The facility face sheet for R10 shows diagnosis to include chronic obstructive pulmonary disease, dysphagia and history of cerebral infarction. The facility assessment dated 4/14/2023 shows R10 to be cognitively intact and requires limited assistance with eating. The Physician Order Sheet dated April 2023 shows R10 was ordered a mechanical soft texture diet.</p> <p>A nursing progress note dated 4/15/2023 shows R10 was feeding himself his dinner and was heard by staff to be coughing and spitting out mucous and pieces of pizza. The note goes on to show R10 was breathing but his airway sounded constricted, so the Heimlich maneuver was attempted with no success. 911 was called and R10 was taken to the hospital. A second note</p> | S9999  |   |   |

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| S9999 | <p>Continued From page 2</p> <p>later that same day shows the emergency room staff reported to the facility the emergency medical services (EMS) team used forceps to remove a piece of pizza from R10's throat and R10's breathing was much better. R10 was being admitted to the hospital for observation.</p> <p>On 8/16/23 at 4:33 PM, V10 Certified Nursing Assistant (CNA) said she was watching the residents eat in the dining room that night. V10 said all the residents received pizza for dinner and the pizza was very crispy and a lot of the residents were needing help getting it cut up so they could chew it. V10 said she heard R10 coughing and was spitting out phlegm and pizza. V10 said R10 told her he was fine, but she went and got the nurse anyway. V10 said it sounded like his airway was obstructed but was still breathing. V10 said the nurse did preform the Heimlich but no food came out. 911 was called and R10 was taken to the hospital. V10 said she talked with the cook that night after the incident and he told her that the pizza got too crispy when he cooked it.</p> <p>On 8/16/23 at 2:14 PM, V9 cook said, "I was the cook serving the food that night and R10 was on a mechanical diet. The menu showed to serve the pizza softened. The menu's never say to cut up the mechanical soft meals. I used the convection oven for the pizza, and it crisped it up real nice. In hindsight the pizza was to firm for his needs, I'm used to working in restaurants".</p> <p>On 8/16/23 at 1:28 PM, V3 Dietary Manager (DM) said the facility no longer serves pizza to the residents. V3 said the pizza was too difficult to chew for R10 and should have been cut up for him.</p> | S9999 |  |  |
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| S9999 | <p>Continued From page 3</p> <p>On 8/16/23 at 1:44 PM, V5 Dietician said if a resident is on a mechanical soft diet the food should be cut up into small pieces, there is a greater risk of choking for a resident with swallowing difficulty and being served whole foods. The facility kitchen staff should follow the menu and the recipes.</p> <p>On 8/17/23 at 8:40 AM, V12 Speech Therapist said I would expect mechanical soft foods to be ground meats and soft breads, not hard or crunchy. V12 added pizza should be soft doughs, with the meats ground up.</p> <p>The Speech Therapy notes dated 4/10/2023 for R10 shows a recommendation of mechanical soft textures and thin liquids with occasional supervision.</p> <p>The local hospital emergency documentation dated 4/15/2023 shows EMS removed a foreign body with a laryngoscope and forceps from R10's throat. R10 was admitted to the hospital for observation.</p> <p>The follow up Physician note dated 4/24/2023 shows R10 was sent to the hospital on 4/15/2023 for an aspiration event and a foreign body was removed. R10 was treated with antibiotics and evaluated by speech therapy.</p> <p>The facility menu for 4/15/2023 shows pizza was served to the residents. The menu for the residents eating a mechanical soft diet shows moist pizza with ground meat. The recipe for sausage pizza provided to me by the facility shows using biscuit mix, add water and form a crust and place into pans. The directions goes on to show to bake the pizza in a conventional oven.</p> | S9999 |  |  |
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| S9999  | Continued From page 4<br><br>(B)   | S9999  |   |