

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6009336</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/27/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CARLINVILLE REHAB &amp; HCC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>751 NORTH OAK STREET CARLINVILLE, IL 62628</b>
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S 000	Initial Comments  Annual Licensure and Certification Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.610a) 300.1010h) 300.1210b) 300.1210d)3)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed, and dated minutes of the meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety, or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These requirements were not met as evidenced by:</p> <p>Deficiency requires two deficient practice statements.</p> <p>A. Based on interviews and record review the facility failed to timely treat a urinary tract infection</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>(UTI) for 1 of 6 residents (R17) review for urinary incontinent/(UTIs) in the sample of 42. This failure resulted in R17 having symptoms of UTI on 6/2/23, delay of physician notification and treatment, and subsequently being admitted to the critical care unit at the local hospital with diagnosis of UTI with septic shock.</p> <p>Findings include:</p> <p>R17's July 2023 Physician's Order Sheet (POS) documented R17 had diagnoses of long-term use of antibiotics, personal history of urinary tract infections, sepsis, unspecified organism, sever sepsis with septic shock, extended spectrum beta lactamase (ESBL).</p> <p>R17's Minimum Data Set dated 6/19/2023 documents that R17's Brief Interview of Mental Status score was a 14 which indicates R17 is cognitively intact. MDS documents that R17 is extensive assist of two people for toileting needs and is always incontinent.</p> <p>R17's Care Plan dated 4/26/2017 documents "R17 will be free of complications from history of urinary tract infections with interventions of monitor/document/report to MD PRN (as needed) for signs/symptoms of frequency, urgency, malaise foul smelling urine, dysuria, fever, nausea and vomiting flank pain, supra-pubic pain, hematuria, cloudy urine, altered mental status, loss of appetite, behavioral changes."</p> <p>R17's Vital Sign records in the electronic medical record documents on 6/1/2023 at 8:31AM R17 had an elevated temperature of 99.1 degrees (°) Fahrenheit (F). The Vital Sign Records document on 6/2/2023 at 11:56 PM R17 had an elevated temperature of 102.4 ° F. There was nothing in</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R17's Progress Notes that documented R17's physician was notified of R17 having an elevated temperature.</p> <p>R17's infection screening evaluation assessment dated effective 6/2/2023 documents R17 had a fever of &gt;102° F and had new/marked increase in symptoms of urinary frequency, urinary incontinence, urinary urgency, acute dysuria, and abdominal pain with no notification of physician.</p> <p>R17's clinical record contains fax document to V19 (Physician) dated 6/4/2023 at 5:40 PM documented "(R17) has been diaphoretic, clammy, pale, lethargic, has poor appetite on and off all weekend. She seems to be experiencing increased confusion today. She is disorientated and states she does not feel well. Afebrile. States she feels like she has a UTI. Incontinent of urine. States she is having dysuria."</p> <p>R17's Progress Note dated 6/4/2023 at 6:06 PM documents "R17 has been diaphoretic, pale, clammy, and lethargic with poor appetite and fluid intake throughout the weekend. Encouraged oral hydration but she has been sleeping a lot. on 6/2/23 at 11:56 pm her temp was 102.4 but was alleviated with acetaminophen. She seems to be experiencing AMS /increased confusion today. She is disoriented and she states she does not feel well. C/o dysuria and "vaginal discomfort." She also stated she feels like she has a UTI. Incontinent of urine. Notified (V19's) office."</p> <p>R17's Progress Note dated 6/5/2023 at 3:51 AM documents, "Res remains pale, clammy, and diaphoretic. Res states that "something is not right". Res has been very tearful this shift. Afebrile. C/o (complaints of) vaginal discomfort at times with dysuria. (Res) stated that she did not</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>want to go to the hospital, she would wait for response from PCP (primary care physician) r/t (related to) lab orders."</p> <p>R17's Progress Note, dated 6/5/2023 at 10:58 AM documents "@ (at) 1000 Call out to V19 (Physician) in regard to resident complaining of not feeling well, resident seems a little confused, complains of dysuria and just not feeling right. New orders received for CBC, CMP and UA with C&amp;S obtained through straight cath." The Progress Note documented "@ 10:15am Urine obtained per straight cath and call out to (Local hospital lab) lab, writer spoke with lab and lab is going to come out and draw CBC and CMP and pick up urine while here."</p> <p>R17's Progress Note, dated 6/5/2023 at 7:25 PM documents R17 was experiencing increase pain and Shortness of Breath. The Note documented "Writer sent R17 to ER for further evaluation. MD aware. POA called but did not answer phone and unable to leave voicemail. R17 states she will call her husband at the hospital. Writer gave report to ER (Emergency Room) RN (Registered Nurse)."</p> <p>R17's Hospital records dated 6/6/2023 documents R17 was admitted to hospital on 6/5/2023 with diagnosis of Septic Shock due to UTI. R17's hospital records document that R17 was in distress from abdominal pain upon presentation at Local Emergency Department and became hypotensive not responding to Intravenous fluids bolus and was started on blood pressure support drug, R17 was admitted to critical care unit.</p> <p>On 07/26/23 at 3:17 PM, V3 (MDS/LPN) states she documented on the infections criteria assessment on 6/4/2023 about R17's temp on</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>6/2/2023 but did not notify the doctor of the fever or the frequency and urgency at that time. V3 states she does not have any documentation of R17 being monitored from 6/2/2023-6/4/2023 or of the doctor being notified on 6/2/2023 of fever of 102.4 ° F. V3 states V19 was notified on 6/4/2023 of R17's fever and urinary symptoms.</p> <p>On 07/26/23 at 3:26 PM, R17 states that she had a UTI on 6/2/2023 and that staff did not take care of it immediately. R17 states "It took a few days for them to treat me and by then I was sick. I went to the hospital and just laid in the bed at the hospital and cried for days. It was very stressful."</p> <p>Facilities policy titled Significant Condition Change of Notification, undated, documents "Purpose is to ensure that the resident's family and/or representative and medical practitioner are notified of resident changes such as onset of temperature of 101 degrees or higher with or without symptoms, when any of the situations exists the licensed nurse will contact the resident's representative and their medical practitioner. Prior to calling the medical practitioner the nurses will complete the SBAR assessment, charting will include an assessment of the resident's status as it relates to the change in condition and will be done each shift for 72 hours for residents with change of condition."</p> <p>B. Based on observation, interview, and record review, the facility failed to provide timely, complete incontinent care and urinary catheter care for 4 of 6 residents (R7, R17, R30, R41) reviewed for urinary incontinence and urinary catheter usage in a sample of 42.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Findings include:</p> <p>1. On 07/26/2023 at 10:15 AM, V18 (Certified Nurse Assistant/CNA) with the assistance of V5 and V13 (Certified Nurse Assistants/CNAs) performed indwelling urinary catheter care on R41. Using a different disposable wipe, she cleansed front to back of R41's left groin, right groin, and the down the center of labial folds. R41's indwelling urinary catheter was tightly secured to her right leg that was being supported by V5 (CNA). The indwelling urinary catheter was pulled tightly against her right thigh and was kinked at the point where the tubing connects to the drainage bag. V18 took a disposable wipe and cleansed from the outside of the labial fold towards the drainage tubing and did not cleanse from the meatus outward.</p> <p>R41's Physician order sheet, dated 07/27/2023, documented diagnoses of Neuromuscular dysfunction of bladder, unspecified and Urinary tract infection.</p> <p>R41's Care plan dated, 03/17/2023, documented, "Catheter care every shift and (as needed)." It continues, "Check tubing for kinks each shift."</p> <p>On 07/27/2023 at 10:20 AM, V1 (Administrator) stated she would expect the staff to perform catheter care and incontinent care per the skills check off list.</p> <p>2. R30's MDS dated 4/19/2023 documents R30 is cognitively intact and requires extensive assistance for toileting needs.</p> <p>R30's Care Plan dated 6/23/2023 documents, "(R30) has bladder incontinence (due to) impaired mobility." Interventions include, "Check</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>(R30) every 2 hours and as required for incontinence."</p> <p>R30's Care Plan dated 6/23/2022 documents, "(R30) has potential for impairment to skin integrity related to urinary incontinence and decreased mobility." It further documents, "(R30) is on diuretic (medication that increases urination) therapy."</p> <p>On 7/25/2023 at 9:49 AM, R30 stated, "I've sat soiled for 6 hours. I'm what they call a 'heavy wetter'. Staff will come in and say, 'I just changed you'. I don't want to get open areas (pressure ulcers)."</p> <p>3. R17's Face sheet dated 7/26/2023 documents R17 has a personal history of UTIs (Urinary Tract Infections), Vaginitis, Anxiety and Bed Confinement Status.</p> <p>R17's MDS dated 6/19/2023 documents R17 is cognitively intact and requires extensive assistance for toileting needs.</p> <p>R17's Care Plan dated 7/26/2023 documents R17 is incontinent of bowel and bladder.</p> <p>R17's Care Plan dated 7/26/2023 documents R17 has ADL (Activities of Daily Living) Self Care Performance Deficit r/t (related to) current medical condition. It further documents, "Toilet Use: (R17) requires assist of 2 staff with toileting. She is inc (incontinent) and checked and changed every 2 hours or more frequently if needed."</p> <p>R17's Care Plan dated 7/26/2023 documents R17 has actual skin issues r/t urine incontinence and has MASD (Moisture Associated Skin Damage)</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>to her buttocks r/t urine incontinence. It further documents R17 has bowel incontinence and interventions include, "Provide peri-care after each incontinent episode."</p> <p>R17's Care Plan dated 7/26/2023 documents R17 has a history of renal failure and recurrent abnormal urinalysis with need for monitoring and treatment.</p> <p>On 7/25/2023 at 9:54 AM, R17 stated, "They check on my roommate (R30) but then don't check on me. I feel ignored. One time my sheets were brown. I had urinated and had a bowel movement. I get UTI's very easily. I wasn't changed all afternoon that day. It sometimes takes 4-5 hours to get changed."</p> <p>The Facility's Resident Council Minutes dated 6/7/2023 documents cath (catheter) bags not being drained. It further documents, "Peri (perineal) care not being provided with urine incontinence."</p> <p>4. On 7/24/2023 at 9:25 AM, during incontinent care for R7, V4 and V5 (CNAs) donned gloves and did not wash or sanitize hands. R7 was on his left side in bed. V4 and V5 removed R7's adult diaper. V5 with right gloved hand cleansed R7's rectal area from front to back with wipes. V5 did not cleanse R7's buttocks. R7 was repositioned to his back. V5 cleansed R7's right groin and left groin. V5 did not cleans R7's penis or retract R7's foreskin.</p> <p>R7's Care plan dated 11/20/2020 documents that R7 has bowel and bladder incontinence. R7's care plan documents to wash, rinse, and dry perineum.</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>R7's Minimum data set (MDS) dated 6/14/2023 documents that R7 requires extensive assistance and one-person physical assistance for toileting.</p> <p>The facility Skills Check List for Catheter care, undated, documents to separate labia or retract foreskin and maintain the positron throughout procedure, for female- use washcloth with warm water and soap to cleanse labia change the position of the washcloth for each downward stroke change position of wash cloth and cleanse around meatus with clean washcloth, rinse with warm water using same technique.</p> <p>The facility Skills Check List for Male Peri Care, undated documents pull back foreskin and wash tip of penis using circular motion beginning at urethra.</p> <p>(A)</p>	S9999		