

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000244	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/28/2022
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NAME OF PROVIDER OR SUPPLIER LOFT REHAB & NURSING OF NORMAL	STREET ADDRESS, CITY, STATE, ZIP CODE 510 BROADWAY NORMAL, IL 61761
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S 000	Initial Comments Investigation of Facility Reported Incident of 11-14-2022/IL153591	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violation: 300. 610a) 300.1210a) 300.1210b) 300.1210d)6) 300.3240e)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>e) When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act)</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on interview and record review the facility failed to protect the residents' right to be free from physical abuse by other residents for two of four residents (R1 and R4) reviewed for abuse in a sample list of five residents. This failure resulted in R1 sustaining skin tears and multiple bruises to (R1's) right forearm and R4 sustaining bruises and abrasions to (R4's) head and face when they were physically assaulted by R2 and R3.</p> <p>Findings include:</p> <p>1. R1's Order Summary Report printed 11/28/22 includes the following diagnoses: Parkinson's Disease, Anxiety Disorder, Type II Diabetes with Polyneuropathy, Dementia, Psychotic Disorder, and Mood Disorder.</p> <p>R1's Minimum Data Set (MDS) dated 10/15/22 documents R1 is severely cognitively impaired and depends on staff for assistance with activities of daily living (ADLs).</p> <p>R1's Care Plan updated 11/14/22 documents "(R1) is at potential risk for abuse related to dependency on staff."</p> <p>R2's Order Summary Report printed 11/28/22 includes the following diagnoses: Dementia, Psychotic Disturbance, Mood Disturbance, and Anxiety.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R2's MDS dated 10/7/22 documents R2 is moderately cognitively impaired.</p> <p>R1's Progress Note dated 11/14/22 at 4:42PM documents "(R1) was struck on the arms and possibly the head and shoulders by (R2) with the stick part of a (toilet) plunger. Residents were immediately separated. Director of Nursing was notified. Power of Attorney and Medical Doctor were notified. Physical assessment done. (R1) noted to have discoloration to Right Forearm along with two skin tears. (R1) kept in close observation."</p> <p>R2's progress notes 8/1/22 to 11/28/22 document numerous episodes of verbally threatening statements directed at staff and or resistance to care/refusal of ordered medications. However, interventions for "Verbal outbursts" and "potential to be physically aggressive" were not included in R2's Care Plan until 11/18/22.</p> <p>On 11/28/22 at 11:30AM V3, Registered Nurse, (RN) stated "I was working when (R2) hit (R1) with the toilet plunger handle. I have no idea why the plunger was even in the room, (V4) Certified Nurse's Aide (CNA) called out to me. I got there when (V4) was taking the plunger from (R2). (V4) had gotten (R1) away from (R2). (R1) had two fresh bleeding skin tears and several new bruises on the right forearm. (R2) is frequently resistive to care and has been known to strike staff. So far as I know this is the first time, she has physically struck another resident. I took care of the injuries and sent (R2) out for a psych (psychological) evaluation."</p> <p>On 11/28/22 at 11:40AM V4 stated "I was walking down the hall (11/14/22) when (R2) had her back to me. I saw she had something in her right hand</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>that looked like a wooden stick and was swinging it to (R1) who was facing me. I saw the stick strike (R1) several times on the right forearm and R1 was bleeding. I got (R1) to safety and took the stick, which turned out to be a toilet plunger, from (R2). I had called (V3) and she came right away. (R1) told me she had also been hit in her head and shoulders, but there were no marks there. (R2) frequently curses and threatens staff and will hit staff at times, but that is the first I have seen (R2) hit another resident."</p> <p>2. R3's Order Summary Report printed 11/28/22 includes the following diagnoses: Type II Diabetes, Altered Mental Status, Generalized Anxiety Disorder, Dementia with Behavioral Disturbance, and Delusional Disorder.</p> <p>R3's Minimum Data Set (MDS) dated 10/7/22 documents R3 is mildly cognitively impaired.</p> <p>R3's Care Plan updated 11/18/22 documents "yells out and refuses care." However, interventions for "potential to be physically aggressive" were not included until 11/18/22.</p> <p>R4's Order Summary Report printed 11/28/22 includes the following diagnoses: Depression, Difficulty Walking, Muscle Weakness, Delusional Disorder, and Vascular Dementia with Behavioral Disturbance.</p> <p>R4's Minimum Data Set (MDS) dated 10/27/22 documents R4 is severely cognitively impaired and requires staff assistance with activities of daily living (ADLs).</p> <p>"At potential risk for abuse" was not included in R4's Care Plan until 11/18/22.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>The facility's State Report dated 11/17/22 documents "(V5) Certified Nurse's Aide (CNA) stated "On 11/17/22 (V5) was in room to get vitals. (R3) allowed (V5) to get some (Vital Signs) but wouldn't let (V5) finish. (V5) got (R4's) vital signs and left the room. (V5) turned to come back into the room saw (R3) pushing a bedside table into (R4). The curtain was pulled between the two beds. After the table made contact with (R4) (R4) walked around the curtain and (R3) pushed the bedside table. It flipped over hitting (R4)."</p> <p>On 11/28/22 at 12:00PM V5 stated "I was trying to get vital signs and (R3) hit me. I went to help (R4) in the other bed. (R3) screamed and shoved the table into (R4) through the curtain. I sat (R4) on the bed and (R3) shoved the bedside table at (R4) so hard it flipped up and hit (R4) in the head, face and chest. (R4) had black eyes and bruises and a scrape on her face for days. (R3) is often aggressive. (R3) throws things at staff and other residents. Just a few days before that I saw (R3) throw a box of tissues at (R5). The box wasn't full, and it didn't hurt (R5)."</p> <p>On 11/28/22 at 1:10PM V2 Director of Nursing (DON) confirmed the incidents involving R1 and R2 and R3 and R4. V2 stated "(R1) had skin tears and bruises on her right forearm and R4 had bruises on both temples and black eyes." V2 also stated "some residents flush a lot of tissue and that was why we had the plungers in the room. They have been removed to where they are not accessible to the residents."</p> <p>The facility's policy Abuse, Neglect, and Exploitation revised 6/8/20 states "Each resident has the right to be free from abuse, neglect, misappropriation of resident property and exploitation. This includes, but is not limited to</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>freedom from corporal punishment, involuntary seclusion, and physical or chemical restraint not required to treat the resident's medical symptoms. Residents must not be subject to abuse by anyone, including, but not limited to facility staff, other residents, consultants, contractors, volunteers, or staff of other agencies serving the resident, family members, legal guardians, friends, or other individuals." This policy further states "Physical abuse includes, but is not limited to hitting, slapping, pinching, and kicking. It also includes controlling behavior through corporal punishment.</p> <p>(B)</p>	S9999		