Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLANOF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: IL6000236 B. WING 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9401 SOUTH KOSTNER AVENUE PROMEDICA SKILLED NURSING OLE **OAK LAWN. IL 60453** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) § 000 Initial Comments S 000 2299056/IL153281- F686 89999 Final Observations S9999 Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) 300.1210d)5) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health. safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest Attachment A decubitus ulcers or a weight loss or gain of five Statement of Licensure Violations percent or more within a period of 30 days. The Illinois Department of Public Health

STATE FORM

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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TITLE

If continuation sheet 1 of 7

(X6) DATE

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLANOF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED IL6000236 B. WING 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9401 SOUTH KOSTNER AVENUE PROMEDICA SKILLED NURSING OLE OAK LAWN, IL 60453 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) Continued From page 1 S9999 facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification. 300.1210 Section General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing. Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: COMPLETED IL6000236 **B. WING** 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9401 SOUTH KOSTNER AVENUE PROMEDICA SKILLED NURSING OLE OAK LAWN, IL 60453 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) \$9999 Continued From page 2 S9999 These regulations were not met as evidenced by: Based on interviews and records reviewed the facility failed to document a dependent resident's (R1) skin condition when initially observed or reported. This failure affected 1 or 3 residents reviewed for pressure ulcer prevention. This failure resulted in R1 developing an unstageable pressure ulcer to her sacrum. Findings include: R1 is 75 years old with diagnosis including but not limited to Metabolic Encephalopathy, Dysphagia, Urinary Tract Infections, Reduced Mobility, and Altered Mental Status. R1 admitted to the facility on 9/27/22 and discharged to home on 11/2/22. On 11/16/22 at 10:06 AM V7, Unit Manager Registered Nurse, stated R1 stayed in bed and was not active. V7 stated R1 was dependent on staff. V7 stated skin checks are done daily if a resident has wounds and weekly if the skin is clear. On 11/16/22 at 10:57AM V5, Director of Nursing, said the nurses do skin checks weekly or daily. V5 said we don't keep the skin sheets, they are not part of the medical record. V5 said the skin checks will be charted in the electronic treatment administration record (ETAR). V5 reviewed R1's ETAR and saw with the surveyor no skin checks are documented. At 12:03 PM V5 said she has no additional body audits to support that R1's skin was checked before the development of R1's pressure ulcer. At 2:45 PM V5 said the purpose of nurse documentation is for communication. V5 said I would expect a description of the alteration, Illinois Department of Public Health

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED C B. WING IL6000236 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9401 SOUTH KOSTNER AVENUE PROMEDICA SKILLED NURSING OLE **OAK LAWN, IL 60453** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DATE DEFICIENCY) \$9999 Continued From page 3 S9999 if a resident had a new skin alteration, to be found in the nurses' notes. On 11/16/22 at 1:08PM V11, Certified Nursing Assistant, said she gave R1 a bed bath, when she worked on 10/31/22. V11 said after a resident receives a shower, we complete a shower sheet and the nurse will sign it. V11 said when we give a bed bath, we don't complete a shower sheet. V11 said I never saw a skin problem with R1. On 11/16/22 at 2:09PM V10, Wound Nurse Practitioner, said on 11/1/22 I was told to see R1 for a skin alteration. V10 said R1 had comorbidities that contribute to skin breakdown including limited mobility, Hypertension, Diabetes, and history of a stroke. V10 said skin checks would be a beneficial intervention. V10 said if the nurse knew of a skin alteration the nurse should have written a note. V10 said a note would have been beneficial to know what kind of wound the resident had or the progression of the wound from when it was first seen to the current time On 11/16/22 at 2:32 PM V15, Nurse, said when a wound is reported to me. Het the wound care team know and call the doctor. V15 said for a skin impairment I make a progress note. V15 said the purpose of documenting a wound is so the facility has documentation of the skin condition. V15 was unable to recall R1's wound or why she obtained the treatment order on 10/30/22 for R1's intergluteal crease. On 11/17/22 at 10:00 AM V19, Nurse, said if she signed off a treatment on eTAR for R1, then she provided the ordered treatment. V19 was unable to remember what R1's skin or alteration looked like.

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: \_ COMPLETED IL6000236 B. WING 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9401 SOUTH KOSTNER AVENUE PROMEDICA SKILLED NURSING OLE OAK LAWN, IL 60453 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X4) 1D PROVIDER'S PLAN OF CORRECTION PRÉFIX (X5) COMPLETE DATE (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) \$9999 Continued From page 5 S9999 R1's Functional Status assessment dated 10/3/22 notes R1 requires extensive assistance with bed mobility. Skin Conditions assessment dated 10/3/22 notes R1 has no pressure ulcers but is at risk. R1's Functional Status assessment dated 11/2/22 notes R1 requires extensive assistance with bed mobility. Skin Conditions assessment dated 11/2/22 notes R1 has an unstageable pressure ulcer. The facility provided a document revised on 8/19/22 titled Change in Status, Identifying and Communicating, Long-Term Care. Documentation states identifying and communicating change in resident's status includes other assessment findings in the appropriate areas in the medical record, nursing interventions, and resident response. The facility provided a document titled Skin Management Guidelines dated 3/2022 which documents, in part: Skin alterations and pressure injuries are evaluated and documented by the nurse. Body audits are completed by the nurse daily for patients with pressure ulcers and documented on the eTAR; new findings are documented in a progress note. By the nurse weekly for patients without pressure injuries and documented on the eTAR; new findings are documented in a progress note. By the nursing assistant during baths/showers, and if indicated during routine daily care and documented on the Skin Worksheet. The Skin Worksheet is used by the nursing assistant to document skin observations. The Illinois Department of Public Health

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