

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>6016265</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>07/19/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PLYMOUTH PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>315 NORTH LA GRANGE ROAD LA GRANGE PARK, IL 60526</b>
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S 000	Initial Comments  Investigation of Facility Reported Incident of July 5, 2022/IL148884	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations: 300.1210 b) 300.1210 d)6) 300.2210 b)1)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.2210 Maintenance b) Each facility shall: 1) Maintain the building in good repair, safe and free of the following: cracks in floors, walls, or ceilings; peeling wallpaper or paint; warped or</p>	S9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1.</p> <p>loose boards; warped, broken, loose, or cracked floor covering, such as tile or linoleum; loose handrails or railings; loose or broken window panes; and any other similar hazards.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure a resident's shower area was free from accident hazards. This failure resulted in R1 falling from a shower chair and sustaining three rib fractures. This applies to 2 of 3 residents (R1, R2) reviewed for accidents and injury in the sample of 3.</p> <p>The findings include:</p> <p>On July 14, 2022 at 2:25 PM, V2 (Director of Nursing/DON) said on July 5, 2022, R1 and R2 sustained falls in the same shower room at the facility. V2 identified the resident shower area where R1 and R2 sustained falls and identified the shower chair used during R1 and R2's shower. The shower area and shower chairs were inspected with V2. No defects or damaged parts were noted on the shower chairs. The affected shower area has two floor drains with a tiled floor. While moving the shower chair across the tiled floor, with V2 present, an uneven floor area, and a slope towards the floor drain caused one front leg of the shower chair to not have contact with the floor, creating an approximate one-inch gap between the leg of the shower chair and the floor. The one-inch gap between the shower chair and the floor resulted in the shower chair becoming unsteady and wobbly, and the chair easily tilting and tipping in a forward motion.</p> <p>1. The EMR (Electronic Medical Record) shows R1 was admitted to the facility on June 17, 2022</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>and discharged to her home on July 10, 2022. R1 had multiple diagnoses including, age-related osteoporosis with current pathological fracture of the vertebrae, wedge compression fracture of the fifth lumbar vertebra, fracture of the rib, low back pain, atrial fibrillation, abnormal gait and mobility, difficulty walking, chronic kidney disease, PVD (Peripheral Vascular Disease), heart failure, and spinal stenosis.</p> <p>R1's MDS (Minimum Data Set) dated June 21, 2022 shows R1 was cognitively intact, required limited assistance with eating, and extensive assistance by one facility staff member with all other ADLs (Activities of Daily Living) including bathing. R1 was always continent of bowel and bladder.</p> <p>On July 5, 2022 at 11:53 AM, V4 (Registered Nurse/RN) documented, "At 0930 (9:30 AM), while doing the rounds, nurse heard a loud fallen object sound, rushed to look for it and a CNA (Certified Nursing Assistant) called the nurse to say that we have a fall. The incident happened at the common shower room. As nurse entered the room, saw [R1] undressed on the floor and in a lot of pain. Nurse decided not to move the resident at all. Head-to-toe assessment done no noted skin issue, resident denied hitting the head on the floor. Took the vitals .... pain located by the resident at the back at 10/10 (0 to 10 pain scale). Asked the CNA to support the resident and not to move her. Called the supervisor and let the secretary to call 911. EMS took the resident and send to the ED at [local hospital]. ...As per CNA, the resident was done doing the shower and sitting on a shower chair, then she heard a loud fallen object sound and saw the resident sitting on the floor. Resident said that she slipped off the shower chair."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>On July 5, 2022 at 3:19 PM, V4 (RN) continued to document R1 was admitted to the local hospital with three fractured ribs on her right side.</p> <p>On July 8, 2022 at 5:57 PM, V7 (Physician) documented, "[R1] seen and examined this afternoon. Patient states that she is doing well overall, is lying in bed comfortably. She has some mild pain in her right lower rib area where she previously was seen on July 5, 2022 after a mechanical fall showed rib fractures 7-9 on the right ..."</p> <p>On July 14, 2022 at 11:31 AM, V8 (CNA) said, "I have worked at the facility about three months. Since [R1] was admitted to the facility, I have been her CNA. The day she fell was my second time giving her a shower. We used the shower chair. When we were finished showering, I turned off the shower and moved the shower chair forward, towards the front drain area. I turned around to grab her blouse and I heard a noise. She had fallen from the chair. She slid right off the front of the shower chair to the floor and landed on her buttocks."</p> <p>On July 14, 2022 at 11:56 AM, V4 (RN) said, "I was doing medication pass around 9:15 AM. I heard a loud sound, I thought someone fell, and I rushed to the dining area. There were no residents in the dining area. A CNA came to get me, and as I entered the shower room, I saw [R1] sitting on the floor and [V8] (CNA) with her. [R1] was in a lot of pain. I remember asking [V8] if the shower chair was locked, and she showed me it was locked. We called 911 and she went to the hospital."</p> <p>On July 14, 2022 at 1:23 PM, R1 said, "I was in</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>the shower, and I fell from the shower chair. I was naked. The girl had rinsed me and wiped off the front of me, but my back and buttocks were still wet. The girl was near me, about a foot away, and had turned around to get my blouse. I was holding the handles of the chair, and the whole chair tilted forward, and I slid off the chair and fell. The seat of the shower chair was slippery because I was still wet. The chair fell over me. The chair followed me to the floor and was on top of me. I went down right near the drain. It was very frightening."</p> <p>On July 18, 2022 at 2:45 PM, V7 (Physician) said, "I saw the resident following her fall. Her rib fractures were caused by the fall."</p> <p>2. On July 14, 2022 at 1:43 PM, R2 was sitting up in the chair in her room. R2 said she fell in the shower at the facility on July 5, 2022. R2 said, "I was sitting in the shower chair in the shower room. I had to have three showers in a row due to the back surgery I was supposed to be having. This was supposed to be the first of my three showers. I was sitting in the shower chair that day. I was finished with my shower and was all clean and waiting to get dried off and dressed. You know only two of the four wheels lock on that shower chair. The CNA was trying to move the chair with me sitting in the chair, but the back wheels were locked, and it was hard for him to move the chair with me in it. He was kind of pulling on the chair and I was trying to help with my feet. The chair was wobbly. The front right wheel hit the shower drain area and I went flying out of the shower chair. The seat on the shower chair is very slick when you are wet. The seat is not abrasive in any way, and you slide on that plastic seat quite easily. The whole shower chair tipped forward with me in it and the back of the</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>shower chair hit the CNA in the face. There was blood everywhere, coming from his nose. I ended up flat on my back on the floor, my head was next to the floor drain, I hit my elbow, and I was in pain. While I was lying on the shower floor, I was terrified the whole time because I did not want anything to mess up my upcoming surgery. Thankfully, I was not hurt. The next two showers, I refused to use that shower chair. The second shower we did with me sitting in my wheelchair, instead of that shower chair, in the shower. The third shower we did right here in the bathroom in my room and I sat in the wheelchair and the CNA washed me with the special soap right in the wheelchair in my room."</p> <p>The EMR shows R2 was admitted to the facility on June 7, 2022 with multiple diagnoses including spinal stenosis, post-laminectomy syndrome, low back pain, heart disease, heart valve replacement, asthma, muscle weakness, abnormal gait and mobility, major depressive disorder, diabetes, hypertension, and hypothyroidism.</p> <p>R2's MDS dated June 13, 2022 shows R2 is cognitively intact, requires limited assistance with bed mobility, transfers between surfaces, dressing, eating, and personal hygiene, and requires extensive assistance with locomotion on and off the unit, toilet use, and bathing. R2 uses a wheelchair for mobility.</p> <p>On July 5, 2022 at 11:57 PM, V6 (Nurse) documented, "At 2040 (8:40 PM) nurse was doing medication pass then heard a loud noise coming from the shower area. Nurse saw [R2] lying on the floor undressed. Patient was with the CNA and about to finish bathing the patient when the incident happened. The CNA stated that he was</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>assisting the patient to sit on the shower chair, but the chair suddenly slid even if it was all locked. ...Pain level was 10/10. She denied hitting her head. ...Vital signs taken. Ice pack applied on her right elbow. Small scratch on her left elbow was noted. Cleansed with wound cleanser and applied a small dressing ..."</p> <p>R2's Fall Detail Report dated July 5, 2022 at 8:30 PM shows, V3's (CNA) witness statement: "While sitting on the shower chair, CNA tried to move patient towards him so he can transfer her to the wheelchair. The shower chair suddenly slid, and the patient fell."</p> <p>On July 14, 2022 at 3:14 PM, V3 (CNA) said, "We were done with [R2's] shower. It was hard to pull her because the wheels were locked and there was no space to squeeze behind the shower chair to reach the wheels to unlock them. I was looking for a way to move the chair side to side to hit the wheel lock. The chair still moves if the wheels are locked, and it does tip forward easily because the floor is uneven. The chair was locked, so you have to pull on the chair to get behind the chair to unlock it. All of a sudden, the whole chair tipped forward, the resident slipped off the chair and the chair tilted forward. The back of the chair hit me in the face and my nose was bleeding. I had to go to the emergency room because my nose was bleeding and to see if I needed stitches or if my nose was broken. I returned to work after the emergency room visit."</p> <p>The manufacturer's undated operation instructions for the make and model shower chair involved in R1 and R2's falls shows, "Operating information: ...When shower is finished, dry user and chair as completely as possible. Transport user back to desired area. USE CAUTION:"</p>	S9999		

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S9999	<p>Continued From page 7</p> <p><b>CHAIR MAY BE SLIPPERY ...</b> "Precautions: ..Exaggerated user movement in any direction or sitting on the edge of the seat may cause the chair to tip ..."</p> <p>On July 15, 2022 at 10:44 AM, V10 (Corporate Business Partner) documented, "I inspected the tiled shower floor in [affected shower] this morning. The tiled floor was damaged and raised in an approximate 12" x 18" area (between drains, right side) that was previously repaired when a knee wall was removed by an unknown contractor. The grout was chipped/missing ..."</p> <p>"B"</p>	S9999		