

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6002984	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  07/13/2022
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NAME OF PROVIDER OR SUPPLIER  FAIR OAKS REHAB & HEALTHCARE	STREET ADDRESS, CITY, STATE, ZIP CODE 1515 BLACKHAWK BOULEVARD SOUTH BELOIT, IL 61080
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S 000	Initial Comments  Annual Licensure Survey  Complaint Investigation 2215397/IL148869	S 000		
S9999	Final Observations  Statement of Licensure Violations:  1 of 2  300.610 a) 300.1210 b) 300.1210 c) 300.1210 d)2) 300.1210 d)5)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure pressure injury prevention interventions were in place for two of five residents (R32, R47) reviewed for pressure injuries in the sample of 14. This failure resulted in R32's pressure injury worsening.</p> <p>The findings include:</p> <p>1. R32's Braden Scale for Predicting Pressure Sore Risk, dated 4/28/22, shows R32 is at risk for developing pressure injuries.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R32's Care plan, revised on 5/3/22, shows R32 was admitted with impaired skin integrity related to poor surgical healing, and remains at risk related to impaired mobility, comorbidities including: hypertension, epilepsy, and insomnia. History of skin implantation site to wound bed right skull and skin graft site to right anterior scalp scar tissue. Pressure area to left heel.</p> <p>R32's Care Plan, initiated 4/27/22, shows air mattress in place to alleviate pressure, float heels while in bed as tolerated, offloading boots to be on at all times except during bathing or cares.</p> <p>R32's Care Plan, revised on 4/11/22, shows R32 has actual impairment to skin integrity related to moisture and related to incontinence, impaired mobility, decreased sensory perception, nutrition, friction &amp; shear, and disease process. Administer treatments as ordered and monitor for effectiveness.</p> <p>R32's Order Summary Report, dated 7/11/22, shows R32 was admitted to the facility on 10/13/21, with diagnoses including repeated falls, epilepsy, personal history of urinary tract infections, difficulty in walking, muscle weakness, and severe sepsis with septic shock. Order for heel boots on all times <b>"No Shoes"</b> was ordered on 3/24/22. Order to check low air loss mattress for functionality every shift was ordered on 4/11/22. Orders to clean the left heel with normal saline, or soap and water, or wound cleanser. Pat dry. Apply calcium alginate silver and cover with foam every day shift and as needed was ordered 5/10/22.</p> <p>On 7/11/22 at 8:50 AM, R32 was in bed lying on his back. There were heel protector boots on R32's chair next to his bed. R32's heels were</p>	S9999		

Illinois Department of Public Health

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S9999	<p>Continued From page 3</p> <p>directly on the mattress. There was a pump noted to the foot of R32's bed that controlled R32's air mattress. The pump was shut off.</p> <p>On 7/11/22 at 2:37 PM, R32's heels were directly on the bed and the air mattress pump was still off. R32's protective heel boots were still on R32's chair next to his bed. V23, CNA (Certified Nursing Assistant), removed R32's sock from his left foot. R32 said, "OW!" when V23 removed his sock. R32 said his heel is painful. There was no dressing noted to R32's pressure injury to his left heel. V24, CNA, said R32's heels should be elevated off of the bed. V23 said R32's heel boots should be on his feet.</p> <p>On 7/12/22 at 1:30 PM, V14, ADON (Assistant Director of Nursing)/Wound care nurse, said the pump at the end of R32's bed was off, but should be on. V14 said she wasn't sure if R32 is supposed to have shoes on or not. (R32 was in the facility's television room sitting in his wheelchair with shoes on both of his feet.)</p> <p>R32's Treatment Administration Record, dated 7/1/22-7/31/22, shows the dressing to R32's left heel was not documented as completed on 7/8/22 and 7/10/22. R32's weekly skin check was not performed on 7/7/22. R32's low air loss mattress was not documented as checked on 7/7/22 in the evening, and 7/8/22 on the day shift and evening shift.</p> <p>The wound care physician's note, dated 6/16/22, shows R32's pressure injury to his left heel is a stage IV pressure injury. Post debridement measurements were 1.2 cm (centimeters) in length X 2 cm in width X 1.3 cm in depth. R32's Skin and Wound Evaluation, dated 6/28/22, shows R32's pressure injury to his left heel</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>measured 2.5 cm X 1.0 cm X 0.4 CM. R32's Skin and Wound Evaluation, dated 7/12/22, shows R32's pressure injury to his left heel measured 1.0 cm X 1.6 cm (depth was documented as not applicable). The facility's documentation that V14 ADON (Assisted Director of Nursing)/Wound Care Nurse provided, dated 7/13/22, shows R32's left heel wound measures 1.5 cm in length X 2.2 cm in width X 1.3 cm depth.</p> <p>On 7/12/22 at 9:35 AM, V14 said the purpose of dressings to pressure injuries are to promote healing and prevent infection.</p> <p>On 7/13/22 at 8:23 AM, V17, CNA, said R32 uses heels boots for pressure injury prevention interventions. V17 also said the pump at the end of R32's bed should be on. At 9:12 AM, V20, LPN (Licensed Practical Nurse), said R32 should have a dressing on his left foot, heel boots on while he is in bed, and the left heel boot should be on when he is in the chair. V20 said the air mattress pump at the foot of R32's bed should be on. V20 said the treatment to R32's left heel is done every other day. V20 said heel boots and dressing treatments help to prevent pressure on areas. V20 said if dressings are not in place, heel boots are not in place, and air mattresses are not on, then the pressure injury will get worse. On 7/13/22 at 9:08 AM, V14 said if pressure is not relieved from pressure injuries, then the pressure injury could get worse.</p> <p>2. R47's Physician Orders, dated 3/15/22, shows, "float both heels while in bed an wear waffle boots."</p> <p>R47's Care Plan, dated 5/5/22, shows, "impairment to skin integrity related to pressure to heels while in wheelchair and bed....Heel</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>protectors on when in bed."</p> <p>On 7/11/22 at 9:00 AM, R47 was in bed, with both heels flat on the mattress. R47 had no heel boots on.</p> <p>On 7/12/22 at 9:55 AM, R47 was in bed with his heels flat on mattress, without heel boots. R47 stated, "I have heel boots. They just don't have them on me right now. I don't know why not."</p> <p>On 7/12/22 at 12:10 PM, V19, Registered Nurse, said R47 has a blister on his right heel, and he is supposed to have the heel boots on when he is in bed for protection.</p> <p>The facility's Pressure Ulcer/Pressure Injury Prevention Policy revised 3/2021 shows, "A facility must implement, monitor and modify interventions to attempt to stabilize, reduce or remove underlying risk factors; and if a pressure injury is present, provide treatment to heal it and prevent the development of additional pressure injuries.</p> <p>(B)</p> <p>2 of 2</p> <p>300.610 a) 300.1010 h) 300.1210 a) 300.1210 b)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>the active participation of the resident and the resident's guardian or representative, as applicable.</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to obtain and monitor a resident's weights, failed to identify a resident to be at risk for weight loss, failed to develop a care plan for a resident at risk for weight loss, and failed to identify a resident's repeated significant weight loss and report the resident's weight loss to the Registered Dietician and physician. These failures resulted in R13 sustaining a significant weight loss of 22.56 % (46.7 pounds) in 3 months. This applies to 1 of 7 residents (R13) reviewed for weight loss in the sample of 14.</p> <p>The findings include:</p> <p>R13's Admission Record, printed 7/11/22, showed R13 was admitted to the facility on 4/8/22, with diagnoses including dementia, Alzheimer's disease, and depression.</p> <p>R13's admission Dietician Nutrition Assessment, dated 4/13/22, showed, "High nutritional risk at this time due to dementia and depression. Continue to encourage fluids and intakes.</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>Continue to monitor weight, labs, meds, skin integrity, and PO (oral) intake. Registered Dietician to follow PRN (as needed)."</p> <p>R13's medical records dated 4/13/22-7/11/22 were reviewed and showed no additional Dietician Nutrition assessments were completed on R13.</p> <p>R13's admission care plan and current care plan were reviewed, and showed R13 was severely cognitively impaired and primarily nonverbal due to her diagnosis of dementia. These care plans showed "staff must anticipate all care needs daily to maintain her safety and well-being" due to her cognitive impairments. R13's care plans showed no documentation identifying R13 as being at risk for weight loss or compromised nutritional status.</p> <p>R13's Weights and Vitals Summary Report, printed 7/11/22, showed R13's admission weight on 4/8/22 was 207 pounds (lbs) and had decreased to 199.6 lbs on 4/20/22 (12 days later). The report showed no weights were obtained for the second and fourth week of R13's admission from 4/11-4/15/22 or 4/25-4/29/22. The report showed R13's weight decreased to 186.3 lbs on 5/11/22, and decreased again to 160.3 lbs on 7/11/22. The report showed three significant weight losses for R13 including 10% in one month (20.7 lbs) from 4/8/22-5/11/22; 10.75% in one month (19.3 lbs) from 6/1/22-7/11/22, and 22.56% in three months (46.7 lbs) from 4/8/22-7/11/22.</p> <p>On 7/11/22 at 2:10 PM, V2, Director of Nursing (DON), stated, "Residents are weighed by our CNA's (Certified Nursing Assistants). If there is a discrepancy in weight, the CNA should reweigh the resident. If the discrepancy remains, the CNA</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>should report the weight loss immediately to me or the nurse. We would then notify the physician and Dietician ..."</p> <p>On 7/11/22 at 3:19 PM, V2, DON, reviewed R13's weight report and stated, "I see (R13) has not been weighed for July (2022) yet. I will make sure it is done. I wasn't aware she was losing weight and it had become significant. I run a monthly report on all residents to look for weight loss. The computer report system never flagged (R13) for weight loss. No one ever told me she was losing weight. I am not sure if her weight loss was ever reported to (R13's) physician or the Registered Dietician."</p> <p>On 7/11/22 at 12:38 PM, R19 (R13's husband/roommate) stated, "I know she has lost some weight but I don't know how much. She doesn't eat much. She needs to be fed. Some staff are good about feeding her. Some staff just drop off the food, and then pick it back up even if she hasn't eaten any of it. They give her egg salad almost every day, like they did today. She ate her egg salad, but she really didn't eat much of her mashed potatoes and gravy. I can help but think if they had just offered her a slice of meatloaf today, she would have eaten it. They don't really offer her options or ask her what she wants to eat. She isn't big dessert eater but likes canned fruit. They don't give her fruit very often."</p> <p>On 7/11/22 at 12:10 PM, V3, Registered Nurse, stated, "I don't know if (R13) has lost weight or not. I know she is not on any supplements or fortified foods."</p> <p>On 7/11/22 at 2:42 PM, V11, Registered Dietician (RD), stated, "I come to the facility once a month to see residents. Any newly admitted resident</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>should be weighed once a week for the first four weeks and then once a month. I run monthly weight loss reports, remotely via my computer, for every resident in the facility and put interventions in place for weight loss as needed. I saw (R13) on 4/13/22, upon admission, and have not seen her since. I have never put her fortified foods or supplements because she didn't need them in April (2022) when I saw her. I see here in the computer she has only 4 weights recorded (4/8/22-6/1/22). I don't see a weight yet for July (2022). I had no idea she had lost so much weight. Her weight loss never showed up in my monthly reports and no one has called me from the facility to notify me. Someone should have called me after (R13) was weighed on 5/11/22 and made sure I knew about her weight loss. I had no clue. Had I known about her weight loss, I would have reassessed her. I know she didn't like to eat breakfast, but I would have added double food portions to lunch and dinner, and would have had her intake monitored. If she wasn't eating, I would have figured out what she likes to eat and also added a liquid supplement. I don't know how her weight loss was missed."</p> <p>On 7/12/22 at 9:25 AM, V12, Nurse Practitioner (NP), stated, "Myself or the physician should be notified if a resident loses 3-5 pounds in one month. I was not notified of (R13's) weight loss from 4/8-5/11/22. I actually saw (R13) on 5/12/22 in the facility, and saw no documentation on R13's weight loss. No one in the facility reported her weight loss to me. Had I known about (R13's) weight loss in May, I would have started her on a supplement and added fortified ice cream. I see her physician started her on an appetite stimulant medication on 6/9/22. Despite the medication, I see yesterday's weight shows she is down to 160 lbs. No one has called me as</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>to notify me of yesterday's weight either. Even with (R13's) diagnosis of dementia, some of this weight loss probably could have been prevented."</p> <p>On 7/12/22 at 10:49 AM, V11, Registered Dietician (RD), stated, "No one from the facility has called me to notify me that (R13's) weight from yesterday (7/11/22) is down to 160 lbs. She has dementia, but this amount of significant weight loss could have been prevented."</p> <p>R13's physician orders, dated 4/8/22-6/8/22 showed no orders for liquid supplements, fortified foods, appetite stimulant medications, and/or physician prescribed weight loss interventions for R13.</p> <p>The facility's Weight Assessment and Intervention policy, dated 2/2021 showed, "1. The nursing staff will measure resident weights on admission, and weekly for four weeks thereafter. If no weight concerns are noted at this point, weights will be measured monthly."</p> <p>The facility's Nutrition (Impaired)/Unplanned Weight Loss-Clinical Protocol policy, dated 2/2021, showed, "The nursing staff will monitor and document the weight and dietary intake of residents in a format which permits readily available comparisons over time."</p> <p>(B)</p>	S9999		
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