

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6000186	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 07/06/2022
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NAME OF PROVIDER OR SUPPLIER  AMBASSADOR NURSING & REHAB CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 4900 NORTH BERNARD CHICAGO, IL 60625
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Complaint Investigation  2285096/IL148515	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.1210b) 300.3240e)  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  Section 300.3240 Abuse and Neglect e) When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act)  These requirements are not met as evidenced by:	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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S9999	<p>Continued From page 1</p> <p>Based on observation, interview and record review, the facility failed to protect and prevent the physical assault of one (R2) of three residents reviewed for physical assault. This failure resulted in R3 punching and kicking R2; R2 required treatment at local hospital.</p> <p>Findings include:</p> <p>Facility's final incident report (06/20/2022) documents, under "Brief Description of Incident": "Was reported to Administrator that resident (R3) made physical contact with (R2)."</p> <p>R2's medical record (Face Sheet) documents R2 is a 75-year-old, admitted to the facility on 04/05/2022 with diagnoses including but not limited to: Polyneuropathy, Asthma, Alcohol Abuse, Atherosclerotic Heart Disease, Bipolar Disorder, Anxiety Disorder, Fatty Liver, and Benign Prostatic Hyperplasia.</p> <p>R2's MDS (Minimum Data Set of 04/12/2022) documents R2 is cognitively intact and has no behaviors.</p> <p>07/06/2022 at 1:13 PM, R2 said, on Father's Day, 06/19/2022, R3 came up behind R2, picked up a chair and said: "I'm going to hit you". R3 put the chair down then punched "me right here (pointing to right eye)." R2 said both black eyes are a result of being punched by R3. R2 also said they had to go to the Emergency Department and received sutures as a result of the assault by R3. Old bruising was noted below both of R2's eyes and the nose appeared bruised. R3 said a Smoking Monitor witnessed the incident. "I'm supposed to be safe here." Writer asked R2 if they felt safe in the facility, R2 said "no". R2 said a Smoking Monitor witnessed the incident.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>06/19/2022, R2's Emergency Department discharge instructions document in part: Diagnoses: -Physical Assault -Closed head injury -Laceration of left eyebrow -Rib contusion, left</p> <p>R2's Hospital discharge instructions: -Continue to use ice on the face and ribs -Wound check in 2 days, suture removal in 5 days</p> <p>On 07/06/2022 4:03 PM, V7 (Smoking Monitor) said they were present during the altercation involving R2 and R3. V7 said, "This is how it started. R3 was already drunk, yes R3 was really, really drunk. It was time for them to go out to smoke. R2 was sitting in the break room with us (space near the smoking patio). R3's girlfriend, R4, was in the break room too. R2 walked by, touched R4 lightly on the shoulder and said, 'Hey R4.' R3 heard R2 talk to R4. R3 said, 'Don't you speak to my f***** girlfriend. You don't you speak or touch my girlfriend R3 followed R2 and said: 'I'll whoop you're a**.' R3 picked up a chair, that's when I grabbed the chair and said R3 don't you hit R2 with that chair, you could hurt R2. R3 went towards R2 and started throwing punches and making contact. R2 fell to the floor and R3 was kicking R2. R2 had two black eyes, R2's nose was bleeding; there was a cut to side of R2's right eye. It took a lot of us to pull R3 off R2." V7 described R3 as big, muscular, and strong.</p> <p>07/06/2022 at 4:26 PM, V8 (Smoking Monitor) said, "I was working the day of the incident between R3 and R2. R3 turned around and started to hit R2. We (V7 and I) tried to stop R3.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R3 was drunk. R3 carried the chair to hit R2. R3 wanted to kill that guy (R2). R3 was kicking R2 while R2 was down on the floor". R3 was the aggressor; R2 didn't do anything. R2 said: "R3, you are my friend, you can't do this."</p> <p>R3's alcohol urine test (collected 06/19/2022, received 06/20/2022, reported 06/22/2022) documents R3's alcohol urine level as 143.2 mg/dl; reference range: 0.0-10.0. Level is flagged as critical result.</p> <p>(B)</p>	S9999		