

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6003214</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>06/21/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ELEVATE CARE NORTH BRANCH</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>6840 WEST TOUHY AVENUE NILES, IL 60714</b>
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S 000	Initial Comments  Complaint Investigations:  2293027/ IL145928	S 000		
S9999	Final Observations  Statement of Licensure Violations (1 of 2):  300.1210b) 300.1210d)6)  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:  6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.	S9999	<b>Attachment A</b> <b>Statement of Licensure Violations</b>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to safely utilize a resuscitation bag for one of three residents (R11) reviewed for respiratory care. This failure resulted in R11 sustaining a jaw dislocation after the application of the resuscitation bag.</p> <p>Findings include:</p> <p>R11 was admitted to the facility on 7/7/21 with a diagnosis of acute and chronic respiratory failure, dependence on supplemental oxygen, dysphagia, nontraumatic cerebral hemorrhage, dementia, hypertension and peripheral vascular disease.</p> <p>R11's progress note dated 5/2/22 at 5:10 AM documents: 0100 - oral suction, no noted distress 0330 - oral suction, no noted Distress. 0450 - patient noted awake, diaphoretic, color turning pale, labored breathing. Writer took patient vitals as follows: Blood pressure - 136 / 56, Pulse - 119. Respiratory Rate - 11, Oxygen saturation - 50 percent, Temperature - 98.5 Blood Sugar - 288. 0455 - V45 (Respiratory Therapist) and V18 (nurse) initiated 100% oxygen and resuscitation bag. patient O2 saturation at 75 then. Notified MD V55(MD) via telehealth with order to Transfer patient via 911 to ED. At 0500 - called 911. 0505 - patient vitals as of this time: BP - 133/78 P - 99, T 98.5, RR - 20, O2 - 97. patient awake, labored breathing. 0506 - paramedics came took over. 0510 - patient left facility, enroute to local hospital.</p> <p>On 6/8/22 at 910AM, V15(RT director) said if a non-respiratory patient was in respiratory distress,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>he would expect staff to assess oxygenation, staff would perform suctioning as needed, increase oxygen level, place resident on non- breather mask, if still no improvement call 911. Resuscitation (Ambu) bag would be utilized when a resident is apneic (not breathing).</p> <p>On 6/9/22 at 12:42PM, V18(nurse) said he called V45(RT) when he observed R11 in respiratory distress. V18 said he attempted to suction R11 and did not change oxygenation. V18 said R11 vital signs were normal except oxygenation saturation was in the 50's. V45 started bagging R11 with resuscitation bag. V18 said R11's oxygen concentrator was increased to the max by V45, but unsure if oxygen tank was utilized. V18 said R11 was on nasal cannula before episode of hypoxia. V18 said they did not use nonrebreather mask prior to resuscitation bag.</p> <p>On 6/1/22 at 1202PM, V51(MD) said he is unsure how or what caused R11 jaw dislocation. It is possible that the resuscitation (Ambu) bag could have caused that if that was the only thing that was different or changed in R11's routine.</p> <p>R11's local hospital record dated 5/2/22 documents: Per EMS, the patient was found this morning by staff to be saturating at 70% while on her baseline oxygen, she was placed on non-rebreather in the field and then transitioned to her baseline oxygen.</p> <p>Hospitalist progress note dated 5/5/22 at 12:18 document: Son has reported that lately patient has been more altered from baseline, unable to close mouth while she was able to do so in the past; less tracking from baseline.</p> <p>R11's local hospital record dated 5/15/22</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>documents: Per EMS, the patient has history of hypoxia because she is unable to clear secretions and has recurrent aspiration pneumonia. Today patient found to have an oxygen saturation of 72 %, so EMS was called. Patient son arrived and informed us a few days ago the patient required bagging with a BVM (resuscitation bag) and since then she has been unable to close her jaw. Mandible x-ray dated 5/16/22 documents under findings: Exam is limited due to patient positioning. No mandibular fracture is evident. On the lateral view of the right temporal mandibular joint the mandibular condyle appears positioned anteriorly relative to the mandible fossa raising concern for temporal mandibular joint dislocation although it may be related to positioning. There appears to be some mild asymmetry on the frontal view.</p> <p>On 5/16/22 under orthopedic injury treatment documents: Right Temporal mandibular joint, chronicity- new; range of motion-reduced; manipulation performed and unsuccessful reduction. Hospital diagnosis documents: hypoxia and closed dislocation of jaw. (No violation)</p> <p>Statement of Licensure Violations (2 of 2):</p> <p>300.510a)</p> <p>Section 300.510 Administrator</p> <p>a) There shall be an administrator licensed under the Nursing Home Administrators Licensing and Disciplinary Act (Ill. Rev. Stat. 1987, ch. 111, par. 3651 et seq.) full-time for each licensed</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>facility. The licensee will report any change in administrator to the Department, within five days.</p> <p>This requirement was NOT MET as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure that the administrator (V1) had a valid nursing home administrator license. This has the potential to affect all 130 residents at the facility.</p> <p>Findings include:</p> <p>Facility census dated 5/19/22 documents: 130 active residents</p> <p>On 5/19/22 and 5/20/22, surveyor conducted a search on the Illinois Department of Financial and Professional Regulation website for V1 nursing home administrators license by name and license number with no findings. When the license number was entered independently into the system, V35's name was associated with the license number. On 5/20/22, surveyor attempted to search for V1's (Administrator) license by last name on Illinois Department of Financial and Professional Regulation with no findings for V1.</p> <p>On 5/20/22 at 12:45PM, V1 (Administrator) said he was unsure why his nursing home administrators license was not found on the Illinois Department of Financial and Professional Regulation, IDFPD website. V1 said he had some complications in the past with his license but thought it had been fixed. V1 said he would contact IDFPD and would have them send verification that he is licensed nursing home</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>administrator to present to the surveyor.</p> <p>Email dated 5/20/22 at 12:59PM from V34 (directors office division of professional regulation) to V1 (administrator) documents: Per our conversation, please use this email as proof that your nursing home administrator license is active and should be assigned to V1. There is a system error on our end that we are working to correct the issue with the license not populating in our system. We have been having a lot of issues with renewals and activations so please bear with us. I will reach out to you once we know what the issue is and how to correct it.</p> <p>On 5/20/22 at 1:27PM, V39 (Illinois Department of Financial and Professional Regulation, IDFPR office coordinator) said they were unable to locate the license number for V1. When asked V39 to search the license number that was provided, V39 confirmed that it did not belong to V1. V39 said she was unable to verify anyone that worked in their office by V34 (directors office division of professional regulation) name.</p> <p>(B)</p>	S9999		