

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007009	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/09/2022
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NAME OF PROVIDER OR SUPPLIER CITADEL OF BOURBONNAIS, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 20 BRIARCLIFF LANE BOURBONNAIS, IL 60914
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S 000	Initial Comments Complaint Investigation 2273519/146590	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations: 300.610 a) 300.1210 b)3)4)5) 300.1210 d)4)A)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician.</p> <p>This REQUIREMENT is not met as evidenced by:</p>	S9999		

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S9999	Continued From page 2 Based on observation, interview, and record review, the facility failed to ensure a resident's Activities of Daily Living (ADL) cares were provided in a timely manner. This failure resulted in R5 reporting anxiety, humiliation, experiencing foot and leg swelling, and pain. This applies to 1 out of 4 residents (R5) reviewed for ADLs in a sample of 4. The findings include: R5's Face Sheet showed diagnoses of anxiety disorder, gait and mobility abnormalities, major depression, edema, and repeated falls. R5's 4/25/22 MDS (Minimum Data Set) showed her cognition is intact. The same MDS showed R5 requires extensive assistance for transfers and toileting. On 5/5/22 at 11:15 AM, R5 was sitting on the side of her bed. Dark purple bruising measuring approximately two inches long was present on R5's right arm. R5 said that on 4/26/22, she was left on the commode for an hour and 15 minutes. R5 stated the mechanical lift was left in place while she was on the commode and she "blew the vein" from holding on to the equipment while waiting for help. R5 stated V7 (Certified Nursing Assistant/CNA) assisted her to the commode with the mechanical lift at 6:35 PM, and then she turned on her call light at 6:45 PM for assistance off the commode. R5 stated her call light was not answered until 7:50 PM (over an hour later) by V9 (CNA in Training). R5 stated she was scared and felt like her "butt had melted to the seat" and started to cry. On 5/6/22 at 9:51 AM, V7 said she had assisted R5 onto the commode at 5:55 PM on 4/26/22.	S9999		

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S9999	<p>Continued From page 3</p> <p>On 5/6/22 at 11:16AM, V9 said she went back to R5's room with V8 (Registered Nurse/RN) to get R5 off the commode around 6:50PM (meaning R5 sat on the commode for 55 minutes). V9 verified that when R5 finally was helped off the commode, R5's feet were swollen, her buttocks were reddened, and R5 said she had pain in her legs.</p> <p>On 5/6/22 at 10:40 AM, V8 RN (Registered Nurse) stated that after R5 was assisted to bed, R5's feet and legs were swollen, and they placed a pillow under them for her in the bed. V8 stated "a resident's needs would not be met if it takes 40 minutes to answer a call light."</p> <p>On 5/5/22 at 11:15 AM, R5 said she had to stay in bed three days after the incident because of her swollen legs, and she felt despair from her panic, anxiety, and humiliation. R5 said "the commode incident held me back three days ... it hindered therapy and my discharge back home."</p> <p>On 5/5/22 at 4:22 PM, V3 (Therapy Director) verified that from 4/27-4/29, R5 had pain in both legs that she rated as 10 out of 10, and that R5's therapy was done in her bed. R5's physical therapy notes from 4/27-4/29 also showed that she had pain before therapy ranging from 9/10 to 10/10.</p> <p>On 5/5/22 at 1:50 PM, V4 (Nurse Practitioner), said R5 told her that the bruise to her right arm developed after holding on to the commode. V4 said R5 told her that she used her call light for help, and nobody was around. V4 said it should not take longer than 5-10 minutes for staff to answer a call light and 45 minutes to an hour is not an acceptable time frame for a call light to be</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>answered. V4 stated that sitting on a commode for 40 minutes can lead to leg swelling.</p> <p>On 5/5/22 at 11:15 AM, R5 also said that on 5/4/22, she told V5 (Physical Therapist) that her incontinence brief was soiled when she came to get her for physical therapy. R5 said that V5 replied, "we can waste time and change you, or you can come down to Physical Therapy and we can do work." R5 stated she just went to therapy and "could feel pee running down my leg" and felt "humiliated... there were other people in the room, and she wanted me to walk with a walker and I did 11 steps, and I didn't want to do more because I was still peeing..."</p> <p>On 5/5/22 at 2:09 PM, V5 (Physical Therapist) said she took R5 to physical therapy on 5/4/22. V5 said she asked R5 if she was ready for therapy and R5 said she was wet and needed to be changed. V5 said she told R5 that she would call the CNA so she could change R5. V5 said she did not call the CNA because R5 said "just take me." V5 said she took R5 to therapy without being changed.</p> <p>On 5/5/22 at 4:22 PM, V3 (Therapy Director), said all Physical Therapists can change a resident's incontinence brief, and residents should always be changed before coming to therapy.</p> <p>R5's 4/20/22 care plan showed she has an ADL self-care deficit related to weakness with an intervention for two staff person assistance with transfers. R5's plan of care also showed a need for the prompt response to calls for assistance secondary to R5's history of falls.</p> <p>The facility's March 2018 Activities of Daily Living (ADLs) Policy showed " ...Residents who are</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>unable to carry out ADLs independently will receive services necessary to maintain ... personal ...hygiene" Under "Policy Interpretation and Implementation," it showed "2. Appropriate care and services will be provided for residents who are unable to carry out ADLs independently ...In accordance with the plan of care, including appropriate support and assistance with: a. hygiene, b. mobility, c. elimination (toileting)"</p> <p>The facility's undated Call Light Policy showed "In order to ensure resident's needs are promptly identified and met ... Procedure: 1. Answer light promptly"</p> <p>"B"</p>	S9999		