

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006985	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/14/2022
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NAME OF PROVIDER OR SUPPLIER OTTAWA PAVILION	STREET ADDRESS, CITY, STATE, ZIP CODE 704 EAST GLOVER STREET OTTAWA, IL 61350
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S 000	Initial Comments Annual Certification	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)5 Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These Requirements were NOT met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to ensure interventions were in place to prevent skin breakdown and remove compression stockings and assess the underlying skin for skin impairment for one of four residents (R53), reviewed for pressure wounds, in a sample of 41. This failure resulted in the development of multiple, unstageable, necrotic pressure wounds to the feet and heels, a delay in healing with resulting delay in a facility discharge .</p> <p>Findings include:</p> <p>The facility policy, Prevention of Pressure Ulcers/Injuries, dated (revised) 1/2019 directs staff, "The purpose of this procedure is to provide information regarding identification of pressure</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>ulcer/injury risk factors and interventions for specific risk factors. Pressure ulcers are usually formed when a resident remains in the same position for an extended period of time causing increased pressure or a decrease of circulation (blood flow) to that area and subsequent destruction of tissue. The most common site of a pressure ulcer is where the bone is near the surface of the body, including the heels. Pressure can also come from bandages and wrinkles in the bed linen. If pressure ulcers are not treated when discovered, they quickly get larger, become very painful for the resident and often times become infected. Once a pressure ulcer develops, it can be extremely difficult to heal. Pressure ulcers are a serious skin condition for the resident."</p> <p>The facility policy, Applying Anti-Embolism Stockings (TED Hose), dated (revised) 11/2013 directs staff, "The purpose of this procedure is to improve venous return to the heart, to improve arterial circulation to the feet, to minimize edema to the legs and feet, and to prevent complications associated with deep vein thrombosis and pulmonary embolism. Verify that there is a Physician's order for anti-emboli stockings. If there is no order for anti-emboli stockings, contact the Attending Physician to obtain orders. (Note: Document the receipt of telephone orders in the resident's medical record.) Stockings that are sized incorrectly can increase the risk of pressure and skin irritation, casing harmful pressure gradients which impede blood flow. If possible, anti-emboli stockings should be applied in the morning, prior to the resident getting out of bed. Remove the stockings every eight hours and inspect the skin. Leave the stockings off for 30 minutes and reapply, as ordered."</p> <p>R53's facility Admission Record documents that</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R53 was admitted to the facility on 01/06/22, from a local hospital with the following diagnoses: Intracapsular Fracture of Left Femur; Muscle Weakness; Difficulty in Walking.</p> <p>R53's Physician Orders, dated 01/06/22 includes multiple medication orders, orders for Physical Therapy and Occupational Therapy and partial weight bearing for to the left lower extremity. No Physician orders are included for R53's anti-emboli stockings.</p> <p>R53's Clinical Admission Evaluation, dated 01/06/22 documents, "(R53) is alert and oriented. (R53) has antiembolic treatment (TED Hose and elevate legs) with no calf tenderness and normal left and right pedal pulses."</p> <p>R53's Skin Evaluation form, dated 01/06/22 documents, "Current skin issues: Surgical wound to left hip is 17.9 CM (Centimeters) X 0.1 CM. Skin intact save for surgical incision to left hip."</p> <p>R53's electronic Medical Record, dated 1/7/2022 documents, " BIMS (Brief Interview for Mental Status) Score: 15.0 Intact cognitive response."</p> <p>R53's facility SBAR (Situation, Background, Assessment, Recommendation) Communication form, dated 1/22/22 at 5:30 P.M. documents, "(R53)'s left lower leg started to bleed. Dried blood noted on bed. TED hose taken off. Steri strips placed. No active bleeding anymore. Measures 6 CM (centimeter) X 6 CM."</p> <p>R53's Skin Only Evaluation form, dated 01/22/22 at 9:54 P.M. documents, "Skin Issue #1: Unstageable pressure ulcer/injury to right heel. Skin Issue #2: Unstageable pressure ulcer/injury to left heel. Skin Issue #3: Unstageable pressure</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>ulcer/injury to left side of left foot. Skin Issue #4: Unstageable pressure ulcer/injury to right and left sides of right foot."</p> <p>R53's electronic Nursing Progress Notes, dated 1/24/2022 document, "Communication with MD/Family. POA (Power of Attorney) updated and wounds discussed and treatments explained, verbalizes understanding. Ortho (Orthopedics) called and notified of skin/tissue damage related to TED hose and that they are being removed at this time. (R53) added to wound MD list for this week."</p> <p>R53's Wound Care Initial Evaluation Notes, dated 01/27/22 document, "(R53) has multiple wounds. (R53) has an unstageable (due to necrosis) pressure wound to the right heel. Site 1: Unstageable pressure wound to the right heel, full thickness, measures 8.1 CM X 5.0 CM with 100% black necrotic tissue. The best medical estimate of the time required for this wound to heal with continued Physician evaluation and intervention is 105 days. Site 2: Unstageable pressure wound to the left heel, full thickness, measures 6.5 CM X 5.0 CM with 90% black necrotic tissue. Site 3: Unstageable Deep Tissue Injury of the left lateral foot, partial thickness, measures 5.0 CM X 5.5 CM. Site 4: Wound of the left, lateral leg, full thickness, measures 4.5 CM X 4.0 CM X 0.1 CM.</p> <p>R53's January 2022 Medication Administration Record does not include documentation of R53's anti- emboli stockings being removed every eight hours and/or the underlying skin being assessed.</p> <p>On 4/13/22 at 8:40 A.M., V10/Wound Nurse prepared to perform wound care for R53. A black, necrotic wound, measuring 5 CM X 5 CM was present on R53's right heel. An additional 1 CM X</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>0.6 CM unstageable wound was present to R53's right lateral foot with a 0.7 CM X 1 CM unstageable wound present to R53's right medial foot. R53's left lower lateral foot showed a full thickness wound measuring 4.5 CM X 3 CM X 0.4 CM and an additional unstageable 5 CM X 3.5 CM pressure wound to R53's left heel.</p> <p>On 4/11/22 at 10:53 A.M., R53 stated, "I came to the facility in January (2022). I had fallen at home and broke my hip. I was wearing those long white socks (anti- embolic stockings) when I was admitted and the staff never took them off of me or looked underneath of them, for a week. When they finally took them off, I had a big wound to both of my heels and a wound to my left lower leg. I was supposed to have gone home by now. Now I have to stay until these wounds heal. I want to go home."</p> <p>On 4/12/22 at 2:45 P.M., V11/Certified Nursing Assistant (CNA) stated, "I have been a CNA here for four years. I work all over, but am often assigned to 600 Hall. I don't remember if I was here the night (R53) was admitted. I was working the night V12/Certified Nursing Assistant (CNA) discovered the wounds on (R53). (V12/CNA) took me in (R53's) room and showed me the wounds to both of (R53's) heels. They were black. And (R53) had a wound to (R53's) left lower leg. At that time, (R53) said his TED hose had not been removed since he had been admitted. I don't remember taking (R53's) TED hose off. Normally we remove TED hose before bed, wash them, hang them to dry and put them back on in the morning."</p> <p>On 4/12/22 at 2:55 P.M., V13/Registered Nurse (RN) stated, "I was the nurse who was present the night (1/22/22) we find the wounds on (R53's)</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>leg and heels. The CNA (V12) noticed some bleeding from (R53's) leg. I took (R53's) TED hose off and found unstageable wounds to his bilateral heels and left lower leg. I don't remember if (R53's) TED hose had ever been off before that."</p> <p>On 4/12/22 at 2:59 P.M., V12/Certified Nursing Assistant (CNA) stated, "I don't remember ever taking (R53's) TED hose off. On that night (01/22/22) (R53) was complaining of his heels hurting. I saw blood on (R53's) TED hose and went and got the Nurse. When she took off the hose, he had black areas to both of his heels and a wound to his left lower leg. (R53) said no one had taken his TED hose off before that night."</p> <p>On 4/13/22 at 9:15 A.M., V10/Wound Nurse stated, "(R53) came with TED Hose on. He had a hip fracture and that is common practice due to a resident's immobility. (R53's) skin was intact upon admission, except for his surgical wound. When we discovered the wounds on (R53's) leg and heels, (R53) told us his TED hose had not been removed for about a week and they were too tight. During our investigation, we discovered (R53) never had a Physician order for the TED Hose, therefore it never triggered us to place the order on the MAR (Medication Administration Record). Typically TED Hose are taken off at bedtime, the skin underneath is assessed and the TED Hose are reapplied in the morning, before a resident gets out of bed. (R53) wasn't getting showers at that time due to his surgical wound, so his TED Hose would have been left on during his bed bath."</p> <p>On 4/13/22 at 10:52 A.M., V8/Licensed Practical Nurse stated, "(R53) had an order to apply Skin Prep to his heels at bedtime. I didn't take his TED</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>Hose off, I just pushed them back, put the skin prep on and then pulled the TED Hose back in place."</p> <p>On 4/13/22 at 2:20 P.M., V16/R52's family member stated, "(R53) is alert and with it. (R53) lived at home and took care of himself before he fell and broke his hip. When (R52) came to the facility it was only supposed to be for a short time and then (R53) was supposed to go home. (R53) told me the staff didn't remove his stockings (TED Hose) and monitor his skin and that's what caused the wounds to his leg and feet. Yesterday was (R53's) birthday and (R53) cried all day because he can't go home and he is afraid he is going to lose his legs due to the wounds. (R52) said he doesn't want to live like this."</p> <p>On 4/14/22 at 8:30 A.M., V17/Wound Doctor stated, "If TED hose were left on for a period of time, they could lead to the development of necrotic wounds."</p> <p>On 4/14/22 at 8:44 A.M., V2/Director of Nurses verified the facility policy for TED hose is to obtain a Physician's order for the TED hose, remove the TED hose at bedtime and monitor the skin underneath and reapply the TED hose each morning. V2/DON also confirmed the staff had not obtained a Physician's order for R53's TED hose, nor were R53's TED hose removed daily.</p> <p>(B)</p>	S9999		