

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001796	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/07/2022
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NAME OF PROVIDER OR SUPPLIER CLARK MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 7433 NORTH CLARK STREET CHICAGO, IL 60626
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S 000	Initial Comments Facility Reported Incident Investigation of 01-23-2022/IL142927	S 000		
S9999	Final Observations Statement of Licensure Violation: 300.610a) 300.1210a) 300.1210b) 300.1210d)3) 300.1210d)6) 300.1810c)1) 300.3220f) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a	S9999	<p>Attachment A Statement of Licensure Violations</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.1810 Resident Record Requirements</p> <p>c) Record entries shall meet the following requirements:</p> <p>1) Record entries shall be made by the person providing or supervising the service or observing the occurrence that is being recorded.</p> <p>Section 300.3220 Medical Care</p> <p>f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders. (Section 2-104(b) of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to follow facility protocol and monitor a resident every two hours. This failure affected one resident (R1) of three residents reviewed for supervision. The facility failure resulted in R1 observed in R1's room hanging, unresponsive and pronounced dead.</p> <p>Findings include:</p> <p>R1's Admission Record documents, in part, that R1 was a 48-year-old resident with a diagnosis of Schizoaffective Disorder Bipolar Type and an</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>admission date to the facility of 1/20/22 from a hospital stay of 1/14/22 to 1/20/22.</p> <p>Facility Reported Incident of 1/23/2022 at 6:45 am documents in part R1 was observed hanging and unresponsive by the assigned CNA (V20) on duty. Code blue initiated, R1 was eased down, CPR (Cardiopulmonary Resuscitation) started, 911 was called. Paramedics arrived and took over the code. R1 was pronounced dead at 7:59am. The body was released to the medical examiner's office.</p> <p>R1's death certificate was reviewed. R1's cause of death was indicated as "Asphyxiation" and "Hanging" while the manner of death was indicated as "suicide."</p> <p>R1's Minimum Data Set (MDS), dated 1/22/22, documents, in part, that R1's Brief Interview for Mental Status (BIMS) score was a 14 which indicates that R1 is cognitively intact.</p> <p>In R1's psychiatric hospital records, dated 1/14/22, V31 (Psychiatric Hospital Advanced Practice Nurse) documented, in part, that R1 "was brought in the ER (Emergency Room) after being found 'completely naked' and acting bizarre and psychotic in the community." V31 documented that R1 "was recently maintained on (Lurasidone Hydrochloride), (Clozapine), and (Paliperidone Palmitate) long acting injectable, but has been noncompliant."</p> <p>R1's Census List documents, in part, that on 1/20/22, R1 was admitted to a room in the facility, and on 1/21/22, R1 had a "room change" to a different room on a different floor.</p> <p>On 1/23/22 at 8:15 am, V5 (Licensed Practical</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Nurse, LPN) documented, in part, in R1's progress note, "This morning around 6:45 am, (R1) was observed hanging and unresponsive by the assigned CNA (V20, Certified Nursing Assistant, CNA) on duty. Code Blue initiated. (R1) was eased down. CPR (Cardiopulmonary Resuscitation) was started. 911 was called ... (R1) was pronounced dead at 7:59 am."</p> <p>Facility daily nursing schedule, dated 1/22/22, documents that for the 11:00 pm to 7:00 am night shift, V5 (LPN) was the primary nurse assigned to R1 and that V4 (CNA) and V20 (CNA) were the CNA's on R1's floor.</p> <p>On 1/26/22 at 1:57 pm, V4 (CNA) stated that V4 was assigned to the "first side" of the second floor and that V20 was assigned to R1 on the "second side." V4 stated that V4 makes rounds on V4's assigned residents on the first side and that V20 makes rounds on V20's second side. V4 stated that V20 "needed my help" with performing care for R2 and R5 who were roommates of R1. V4 stated that on 1/22/22 "around 6:30 am," V4 entered R1's open door to the room, and "R1 was hanging from the ceiling." V4 stated that V20 then entered R1's room and then immediately notified V5 (LPN). When asked if V4 had made rounds on R1 during the night shift prior to seeing R1 hanging from the ceiling, V4 stated, "No, (V4) had not went in (R1's) room with (V20) before on that night. We (V4, V20) did not make rounds together." V4 stated that V4 did not perform vital signs for R1. V4 stated, "(V4) makes rounds every two hours. As a CNA, we check on them (residents) to see if they are wet, if they are, okay? (V4) come close to the bed to see them (residents), see if they are sleeping or see if breathing." When asked if V4 does documentation for performing the resident rounds</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>every two hours, V4 stated, "No. If we see something wrong during rounds, we have to tell the nurse that there is a problem."</p> <p>On 1/26/22 at 3:00 pm, V20 (CNA) stated that V20 was R1's CNA on 1/22/22 from 11:00 pm to 7:30 am. V20 stated that V20 first made rounds on 1/22/22 at 11:30 pm and observed R1 in R1's room. V20 stated, "It was the first-time meeting (R1)." V20 stated that R1 "was in the room by (R1's) bedside and walking around." V20 stated that V20 introduced herself to R1 and said, "If you (R1) need anything from me, push the (call) light and I (V20) will come." V20 stated that V20 encouraged R1 to lay down to sleep. V20 then stated, "The next time I (V20) see (R1) was around 3:00 am (1/23/22)." V20 stated that R1 was standing in the room, and V20 asked R1 again, "Aren't you (R1) sleepy?" V20 stated that R1 replied, "Don't worry yourself, I (R1) will go." V20 stated, "I (V20) told (R1) that I (V20) need to worry." V20 stated that V20 responded to R1 by saying, "I (V20) see you (R1) standing there, and you (R1) are not sleeping." V20 stated that on 1/23/22 "around 6:30 am," V4 and V20 were getting ready to go into R1's room to render care for R2 and R5. V20 confirmed that V4 entered R1's room first and that V20 heard V4 screaming. V20 stated that V20 went into R1's room and "see (R1) hanging by the ceiling with blue chair on the bed." V20 stated that V20 went to notify V5 (LPN) and called a "Code Blue" to R1's room. When asked of how often V20 conducts rounds on V20's assigned residents, V20 stated, "Every two hours." V20 stated that resident rounds consist of going into each room and "checking if resident is breathing or wet or had a BM (bowel movement)." V20 stated that for the 1/22/22 night shift, V20 did not perform vital signs for R1.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 1/26/22 at 3:13 pm, V5 (LPN) stated that on 1/22/22, V5 worked on R1's floor on the 3:00 pm to 11:00 pm shift and the 11:00 pm to 7:00 am shift. V5 stated that from 3:00 pm to 11:00 pm, "R1 wasn't my (V5's) patient," but that V5 met R1 for the first time at the nurse's station at 3:00 pm. V5 stated, "The next time I (V5) see (R1) is around 11:00 pm that Saturday (1/22/22) at the nurse's station" and that R1 was using the telephone at the nurse's station at that time. When asked when the next time was that V5 sees R1 during the night shift, V5 stated, "I (V5) don't see (R1) again until 6:45 am because the CNA makes the rounds on the floor." V5 stated that on 1/23/22 at 6:45 am, V5 is moving the medication cart down the hallway and heard V4 saying, "Oh My God." V5 stated that V5 went towards R1's room, asked V20 "What's wrong?" and that V20 was "just mumbling." V5 stated that V5 then entered R1's room where R1 was hanging from the sprinkler with a ligature around R1's neck. When asked if V5 received any report about R1 from the CNA's (V4, V20) who worked the night shift on 1/22/22, V5 stated, "No. If something is wrong, they will tell me. If everything's right, they won't say anything." This surveyor informed V5 that V20 had stated that R1 was awake during V20's rounds on 1/23/22 at 3:00 am and was walking in R1's room. This surveyor asked V5 if V20 had reported this to V5 after the round, and V5 stated, "No, I (V5) was not made aware that (R1) was awake." V5 was asked if V5 made any rounds on R1 from 11:00 pm to 7:00 am on 1/22/22, and V5 stated, "No, I (V5) did not round on (R1). I (V5) let the CNA do that." When asked if V5 performed an assessment of R1 or checked R1's vital signs during this same night shift, V5 stated, "No." V5 stated that V5 did "go through my meds due and do my monitoring," but R1 did not have any</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>medications due during this night shift.</p> <p>On 1/27/22 at 3:00 pm, V21 (Assistant Director of Nursing, ADON) stated that rounds are done every two hours on residents. V21 stated that the nurses will closely monitor residents for the first 72 hours (three days) after an admission to observe for any feelings of being isolative, anxious or any general concerns.</p> <p>R1's completed physician order, with the start date of 1/20/22 on the 3:00 pm to 11:00 pm shift, documents, "Vital signs every shift x 3 days upon admission/readmission" for the order type of "Monitoring Record."</p> <p>R1's Monitoring Record, dated January 2022, for the night shift on 1/22/22, V5 (LPN) documented "BP (Blood Pressure) 130/67, Temp (Temperature) 97, Pulse 70, Resp (Respirations) 20, O2 Sats (Oxygen Saturation) 97." V4 (CNA), V5 (LPN) and V20 (CNA) confirmed with this surveyor that they did not perform vital signs on R1 on 1/22/22 from 11:00 pm to 7:00 am.</p> <p>On 1/26/22 at 4:56 pm, V11 (Nursing Supervisor) stated, "We check on them (residents) every two hours. We go room to room to check if they are breathing, not in distress and are not wet. Check vital signs once a shift."</p> <p>On 1/17/22 at 11:38 am, V16 (Psychotropic Nurse) stated that staff will monitor resident's hourly or every two hours depending on diagnosis. V16 stated that staff "do monitoring every two hours to make sure if anything goes wrong and to intervene at the appropriate time." V16 stated that when residents are new admissions to the facility, adjusting to the change of environment is different for everyone. When</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>asked if a resident displays not sleeping at night, V16 stated, "If you're not sleeping, it could be because you are worried or bothered with something. Is something occurring?" When asked if not sleeping should be reported, V16 stated, "It depends. If residents verbalized, they are not sleeping or keep waking up then we will relay to the doctor."</p> <p>On 1/27/22 at 12:07 pm, V15 (Psychiatric Rehabilitation Services Coordinator, PRSC) stated that a nursing home is an adjustment for a new admissions like R1. When asked if a resident is staying awake at night, would V15 find this concerning? V15 stated, "I (V15) would wonder why they are not going to sleep. Why do they have trouble sleeping? CNA needs to communicate to the nurse and to doctor to (let doctor) know about having trouble sleeping."</p> <p>On 1/27/22 at 1:41 pm, V2 (Director of Nursing, DON) stated that when a resident is admitted into the facility, nurses will perform the full assessment, and within the first 72 hours, nurses will "do vital signs and monitor them (residents) closely." V2 stated that the nurse and CNA will round every two hours on residents on their specific sides of the floors. When asked what rounds consist of, V2 stated that staff will knock on the residents' door, check to see if the residents are awake. V2 stated that if residents are asleep, the staff must "lay eyes on each one of the residents." When asked where nurses and CNA's will document rounds every two hours, V2 stated, "Nowhere, it's a given thing. We automatically have to do rounds every two hours."</p> <p>On 1/31/22 at 2:35 pm, when asked the purpose for rounding every two hours on residents, V2 (DON) stated, "The purpose is that we have to</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>know the resident's condition. Assess their needs to be met."</p> <p>R1's psychiatric hospital document, dated 1/20/22 and titled "Medication Reconciliation Patient Discharge Summary," documents, in part, that R1 was to continue taking the following medications of Fluphenazine Decanoate, Fluphenazine Hydrochloride, and Lurasidone Hydrochloride. This indicates that R1 was initiated on new antipsychotic medications during R1's hospital stay from 1/14/22 to 1/20/22.</p> <p>On 2/2/22 at 2:15 pm, V8 (Psychiatrist) stated that while in the 1/14/22 to 1/20/22 psychiatric hospital stay, R1 was changed from Clozapine and Paliperidone Palmitate to the new antipsychotic medications of Fluphenazine Decanoate and Fluphenazine Hydrochloride. V8 stated when asked V8 (Psychiatrist) if V8's expectation of the facility staff is to follow their protocol to monitor residents, V8 stated, "Yes."</p> <p>R1's Care Plan (Interim), dated 1/21/22, documents, in part, that the focus of R1 on psychotropic medications with interventions to "monitor behavior while on medication, monitor for adverse or allergic reaction; call MD (doctor) for any changes in condition and monitor for any ill effects related to medication."</p> <p>On 1/26/22, this surveyor requested a facility policy for supervision of residents. On 1/26/22 at 1:52 pm, V3 provided the following policy, "General Care," and stated, "We use this 'General Care' policy for supervision."</p> <p>Facility policy dated 7/28/2021 and titled, "General Care," documents, in part: "Policy Statement: It is the facility's policy to provide care</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>for every resident to meet their needs. Procedures: 1. Upon admission or readmission, the facility will evaluate the resident for physical and psychosocial needs ... Psychological needs would include but are not limited to areas of mental and psychosocial well-being. 2. The facility will assist the resident to meet these needs."</p> <p>Facility job description dated 5/5/2015 and titled, "Registered Nurse," documents, in part: "... Reports to: Director of Nursing and Assistant Director of Nursing ... Summary/Objective: In keeping with our organization's goal of improving the lives of the Guests we serve, the Registered Nurse (R.N.) plays a critical role in providing superior customer service and nursing care to all Guests and guests. The R.N. provides supervision of staff and will safeguard the health, safety and welfare of all Guests/guests under their care by following applicable laws, regulations, and established nursing policies and procedures. Essential Functions: ... 1. Provides quality nursing care to Guests/guests ... 2. Provides supervision to C.N.A.'s and all subordinate staff which includes checking their work to ascertain that assignments have been completed ... 8. Carry out direct contemporaneous charting in your shift ... 9. Responsible for all nursing care of assigned Guests while on duty."</p> <p>Facility job description dated 5/5/2015 and titled, "Licensed Practical Nurse," documents, in part: "... Reports to: Director of Nursing and Assistant Director of Nursing ... Summary/Objective: In keeping with our organization's goal of improving the lives of the Guests we serve, the Licensed Practical Nurse (L.P.N.) plays a critical role in providing superior customer service and nursing</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>care to all Guests and guests. The L.P.N provides supervision of staff and will safeguard the health, safety and welfare of all Guests/guests under their care by following applicable laws, regulations, and established nursing policies and procedures. Essential Functions: ... 1. Provides quality nursing care to Guests/guests ... 2. Provides supervision to C.N.A.'s and all subordinate staff which includes checking their work to ascertain that assignments have been completed ... 8. Carry out direct contemporaneous charting in your shift ... 9. Responsible for all nursing care of assigned Guests while on duty."</p> <p>Facility job description dated 5/5/2015 and titled, "Certified Nursing Assistant," documents, in part: " ... Reports to: Floor Nurse/Nursing Supervisor/Director of Nursing ... Summary/Objective: In keeping with our organization's goal of improving the lives of the Guests we serve, the Certified Nursing Assistant (C.N.A.) plays a critical role in providing customer service and nursing care to all Guests. The C.N.A. safeguards the health, safety and welfare of all Guests under their care by following applicable laws, regulations, and established nursing policies and procedures. Essential Functions: ... 1. Provides quality nursing care to Guests ... 2. Provides individualized attentions, which encourages each Guest's ability to maintain or attain the highest practical physical, mental and psychosocial well-being."</p> <p>(A)</p>	S9999		