

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6009112	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/04/2022
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NAME OF PROVIDER OR SUPPLIER PAULHOUSE & HEALTH CR CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 3800 NORTH CALIFORNIA AVENUE CHICAGO, IL 60618
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S 000	Initial Comments Complaint 2280860/IL143063	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.1210b) 300.1210d)6) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on interview and record review facility's pharmacy did not follow the terms of the Pharmacy Services Agreement Contract by not rendering services safely to one resident (R1) reviewed for intravenous care. This failure resulted in R1 sustaining Upper Bilateral Humeral Fractures during the insertion of a PICC line (peripherally inserted central catheter) by the subcontractor.</p> <p>Findings Include:</p> <p>R1' medical diagnosis includes Contracture of muscle, multiple sites.</p> <p>R1's Communication - with Family/NOK (next of kin)/POA (Power of Attorney) Text dated 1/21/2022 18:15 (6:15pm) states: Spoke with POA and informed about Doctor order for Meropenem (antibiotic) and that resident will need a PICC line. POA Agreed and gave consent for the PICC line.</p> <p>R1's Health Status Note Text dated 1/21/2022 at 17:45 (5:45pm) states: Spoke with Doctor and he ordered to start Meropenem 500mg IVAB (Intravenous antibiotic) every 8hrs x 2weeks. Contacted Vascular for PICC line insertion.</p> <p>R1's vascular access treatment form dated 1/21/22 at 21:50 (9:50pm) denotes three attempts. Right basilic vein, catheter size 4 lumen 1 used.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R1's Health Status Note Text dated 1/25/2022 5:52am states: Resident is on bolus feeding connected to G-tube, patent and feeding tolerated well. With scheduled IV ABT meropenem 500mg every 8 hours via PICC line infusing well, no adverse reaction noted during and after med. administration. Wound dressing with tx (treatment) done. Kept cleaned (sic) and dry.</p> <p>R1's vascular access company dated 1/27/22 denotes swelling at arm with PICC line, arm measured 31cm, placement checked line in correct position, recommend doppler to rule out DVT (deep vein thrombosis).</p> <p>R1's Health Status Note Text dated 1/27/2022 at 17:00 (5pm) states: Received resident in bed alert and awake. Not in any form of respiratory distress. Vitals as follows: BP 124/8, temp 98.7, PR 105, RR 18, O2 sat 94% at room air. Writer noted resident's right arm where the PICC line site is swollen. Notified DON and supervisor. Supervisor came to check. Notified, resident's niece. Vascular access notified and said that there is no available IV nurse at the moment, unable to tell when the nurse can come. Notified MD and said will talk to, resident's niece. MD called back with order to send resident to hospital. Called ambulance and per ambulance will be available to pick up resident at 5PM. Report given to Hospital ER nurse. Niece notified the pickup time. At 3:10PM IV nurse came and checked the PICC line site and said that the PICC line is in place but there is DVT noted. At 5PM resident was picked up by ambulance per stretcher.</p> <p>R1's Health Status Note Text dated 1/27/2022 20:20 states: Spoke with Hospital ER nurse and</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>inquired about resident's status and per nurse resident has 2 fractures -Upper Bilateral Humeral Fractures.</p> <p>R1's hospital radiology report dated 1/27/22 denotes lateral x-ray right humerus. Findings minimally displaced fracture through the right femoral neck (right upper arm fracture). Impression proximal right humeral fracture. R1's x-ray left humerus denotes minimally displaced fracture through the left humeral neck. Impression: Proximal humeral fracture (left upper arm fracture).</p> <p>V18 (Medical Director) stated on 2/4/22 at 12:00 pm that the older you get the inflammatory response takes longer to come up. V18 stated that it is common with older residents that it took a few days for the swelling to appear. V18 stated depending on the side that R1 favored or laid on, the overall swelling would be more and/or less. V18 stated the area that was fractured in R1's case is under the shoulder, which is called the Proximal area. V18 stated in a contracted resident like R1 if you pull the arms away from the body it can cause a break in proximal area.</p> <p>V8 (Doctor) stated on 1/28/22 at 2:30 pm R1 and R3 have been under his care for a while. V8 stated if the x-ray from the hospital showed displaced fracture it means that some type of force was applied that would cause a break. According to the hospital x-ray R1 had displaced fracture to her left and right humeral neck. V8 stated if forced movement is done on a contracted extremity, it can cause a fracture, and in his medical opinion the fractures were unintentional. V8 stated R3 is alert, credible, and can remember things and tell the history of an event.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R3 stated on 1/28/22 at 2:00 pm that she (R3) was awake and resting in her bed which is next to her daughters (R1's) bed when V2 (Vascular Registered Nurse) came into their room. R3 stated V2 was making her nervous because she kept going back and forth around R1's bed looking at R1's arms. R3 stated it took V2 about 1 ½ hours to get the IV in her daughters' (R1) arm. R3 stated she spoke to V2 before V2 left the room and V2 told her that she had trouble getting the IV in R1's arm but was able to get it.</p> <p>V6 (Certified Nurse Aide) stated on 1/28/22 at 11:40 am that he works with R1 often and R1 needs an adult diaper change a couple of times and would slowly turn. V6 stated R1 does not resist care and since her hands and arms are contracted, she does not move. V6 was working on the pm shift on 1/21/22 and at that time R1 and R3 were in their room. V6 stated R3 is R1's mother and always on the lookout to make sure R1 is getting taken care of. V6 stated V6 saw when V2 went into their (R1, R3's) room and remembered that she was there a long time, over an hour.</p> <p>V3 (Vascular Lab Owner) stated on 1/28/22 at 10:45am when a facility requests an PICC line insertion they confirm the orders. V3 stated it is not necessary to view both arms because they prefer the right arm. V3 stated the only reason to look at the left arm is if you're looking for a better vein for access. If the right arm shows good access there is no reason to go back and forth to the other side of the person's body unless you're looking at the other arm to find a vein. V3 stated the arm needs to be positioned so they can see the bottom part of the arm near the elbow during line placement. V3 stated ideally would like the resident to extend the arm but if the resident is</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>contracted, they can't. V3 stated they assess the arm with ultrasound and once they find a good vein they proceed. If no problems occur it would take about 45 minutes to an hour to establish a PICC line.</p> <p>V2 (Vascular Registered Nurse) stated on 1/28/22 at 10:15 am she's been doing PICC (peripherally inserted central catheter) for one year. V2 stated before starting a PICC line it requires a doctor's order, face sheet and consent. V2 stated she got to the facility last week and R1's primary nurse gave her R1's face sheet, the order, and a consent. V2 stated she reviews the diagnosis on the face sheet to see if there are any constraints. V2 stated when she went into R1's room and observed that R1 was very contracted. V2 stated they like to use the right arm because it has better access to the central veins. V2 stated she pulled R1's arm out slowly away from her body at about 45 degrees to get the ultrasound probe on the arm. V2 placed the probe on R1's upper right arm and was able to see the image of R1's vein. V2 stated once she located a good vein, inserted the needle with a guide wire but had to keep R1's arm at 45-degree angle while inserting the PICC because the vein has to be straight so the PICC can go in correctly. V2 stated once the PICC line was inserted, required to aspirate for blood return, and then attaches the (name of machine, used to visualize line placement) machine to the shoulder and underneath the breast that tells her that the PICC line is in the correct vein, the superior vena cava (large vein that returns blood to the top right of the heart). V2 stated she did not move/touch R1's other (left) arm while she was there. V2 stated there was no one else in R1's room when she placed the PICC line, and after she finished R1 went to sleep. V2 stated she had no trouble putting the PICC line in R1's arm and</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>did not go on the other side of R1's bed to look at her left arm.</p> <p>V11 (Licensed Practical Nurse) stated on 2/1/22 at 1:15pm that she was assigned to R1 when V2 came to the facility to insert the PICC line. V11 stated R1's roommate (R3) was in the room when V2 was there. V11 did think that V2 was in R1's room a long time and even asked an aide to go check to see if V2 was still there. V11 stated V2 finally came out of R1's room and mentioned that the PICC line was in and could be used. V11 stated she did not have to touch R1's arms because the order to start antibiotics was not until the next shift. V11 mainly provided R1 with gastric tube care and proper repositioning.</p> <p>V5 (Registered Nurse) stated on 1/28/22 at 11:20 am that she been a nurse for ten years and took care of R1 while she was at the facility. V5 stated R1 was transferred to her side on Sunday (1/23). V5 stated on Wednesday she took care of R1 and used the PICC line to give her antibiotics and did not have to move her arm to connect the IV tubing to the porta cath. V5 stated she did not have to move R1's left arm at all during her care. V5 worked 7am-7pm on Thursday (1/27) and when about to give R1's antibiotic noticed that R1's right arm was swollen. V5 stated called DON (Director of Nursing) and the supervisor (V7) who came in to check R1's arms. V5 stated she called the doctor and that he would call her back. V5 stated called the vascular contractor to come and they came out that afternoon. V5 stated the vascular nurse came and checked the patency of the PICC line. V5 stated the vascular nurse told her that the site was patent but that it might be a DVT. V5 stated she called the doctor back and the doctor ordered R1 to be sent to the hospital to be evaluated.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>V7 (Registered Nurse Supervisor) stated on 1/28/22 at 12:00 pm that V5 informed her that R1's right arm was swollen. V7 went to R1's room, assessed R1's right arm and noticed that right arm was swollen. V7 tried to move R1's arm to observe site, but R1 grimaced in pain. V7 looked at R1's left arm to compare them and noticed that R1 had some discoloration inside the upper aspects of her left bicep. V7 stated she noticed a small needle prick inside the discoloration part of R1's left arm. V7 stated from her experience it looked like someone had tried to start an IV on R1's left arm but was unsuccessful.</p> <p>V14 (Director of Nursing) on 2/1/22 at 2:15 pm, stated she been an Registered Nurse for over twenty years. V14 stated V5 told her about R1's arm swelling and received a call from R1's family member to check on R1's arms. V14 went to R1's room and looked at the right arm at the PICC line site and noticed that it was red and swollen. V14 stated she then assessed R1's left arm and saw some discoloration and a needle prick inside the area of discoloration on R1's left arm. V14 stated she was puzzled because it looked like someone tried to start an IV in R1's left arm. V14 stated she convinced R1's family member to send R1 to the hospital because thought they should rule-out a Deep Vein Thrombosis (DVT) or cellulitis.</p> <p>V1 (Administrator) stated on 1/28/22 at 10:00 am that he was told by nursing that R1 had a PICC line for antibiotic infusion, and staff noted that R1's arm was swollen. V1 stated the vascular company came to the facility last week to insert the PICC line. V1 stated from talking to V14 and V7 he was made aware that vascular tried to put the PICC line in both arms but was only</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>successful with the right arm. V1 stated R1's arm is contracted and the vascular nurse probably moved R1's contracted arms to far to put the PICC line in. V1 stated they are cancelling their contract with the lab company.</p> <p>Facility's Pharmacy Service Agreement denotes Pharmacy shall provide the services set forth in this Agreement to Client and persons in care of the Customer (the "Residents" or "Patients") in accordance with the terms and conditions of this Agreement, and any Schedules,</p> <p>2. Obligations of the pharmacy</p> <p>A. Pharmacy shall provide to Client and deliver to the Customer prescription and non-prescription drugs, biologicals, and intravenous solutions, supplies and equipment (the "Products or Medications"), and Services as set forth in this Agreement, in accordance with the orders of the Residents' licensed prescribers as provided to Pharmacy by Customer, and Customer's own orders.</p> <p>I. Select and prepare parenteral Products, as appropriate, and maintain IV administration Products for IV drug therapy.</p> <p>Section E. Subcontract. Pharmacy has the right to subcontract its duties hereunder, however, Pharmacy will remain liable for all performance under this Agreement. Therapy/Service peripheral, midline and PICC IV insertions and clinical support. This contract automatically renews successive on 1/31/21 for one year unless otherwise terminated.</p> <p>(A)</p>	S9999		
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