

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003420	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/15/2022
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NAME OF PROVIDER OR SUPPLIER CORNERSTONE REHAB & HC	STREET ADDRESS, CITY, STATE, ZIP CODE 5533 NORTH GALENA ROAD PEORIA HEIGHTS, IL 61614
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S 000	Initial Comments Complaint Investigation: 2221168/IL143478	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1210 General Requirements for Nursing and Personal Care c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to investigate, report a fall with major injury to state agency, and provide one to one supervision to prevent a fall for one of three residents (R1) reviewed for falls in a sample of three. These failures resulted in R1 sustaining a C6 cervical fracture, abrasion to her right eyebrow, right abrasion to head, abrasion to the left lower extremities, and abrasion to her right hand.</p> <p>Findings include:</p> <p>Facility "Fall Prevention" Policy, revised 11/10/18, documents, "To provide for resident safety and to minimize injuries related to falls, decrease falls and still honor each resident's wishes/desires for maximum independence and mobility. All staff must observe residents for safety."</p> <p>Facility "Abuse Policy," undated "The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of mistreatment, exploitation, neglect or abuse of our residents. This will be done by: Dementia management and resident abuse prevention. An adverse event is an untoward, undesirable, and usually unanticipated event that causes death or serious injury, or the risk thereof. Serious bodily</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>injury: an injury causing extreme physical pain; involving substantial risk of death; involving impairment of the function of a bodily member, or requiring medical intervention such as surgery, hospitalization, or physical rehabilitation. Once the administrator or designee receives an allegation, the person in charge of the investigation will obtain a copy of any documentation relative to the incident. After a conclusion based on the facts of the investigation are determined, internal reports, interviews and witness statements shall be released. The person in charge of the investigation will update the administrator or designee on the progress of the investigation. The administrator or designee will report the conclusions of the investigation within five working days including the allegation, facts, conclusion, and a summary of all interviews conducted with the names, addresses, and phone numbers. The administrator or designee will review the report, forward a written report to (State agency) within five working days of the reported incident. The report shall be made not later than 24 hours after (incident) and a written report shall be sent to (State agency) including date, time, location and circumstances of the incident and any injuries."</p> <p>Facility staffing sheets dated 2/1/22 and 2/2/22 verify V8 Registered Nurse/RN worked 2/1/22 and 2/2/22 from 6:00 am until 6:00pm, V9 Licensed Practical Nurse/LPN worked 2/1/22 from 6:00 pm until 2/22/22 at 6:00 am, V10, V11, and V12 (Certified Nurse Aides/CNAs) worked 2/1/22 night shift (10:00 pm) until 2/2/22 day shift came in at 6:00 am.</p> <p>On 2/10/22, V1 provided a document titled, "Quality Care Reporting Form," dated 2/2/22 by V9 LPN/Licensed Practical Nurse, regarding R1's</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>fall which documented the following, "On 2/2/22 at 5:15am (R1) fell with an abrasion to her right eyebrow, right abrasion to head, abrasion to the left lower extremities, and abrasion to her right hand. Physician and responsible party notified, and (R1) sent to the (local) hospital." V1's summary of event and actions taken, dated 2/2/22 by V1, documents the following, "(R1) remains a one to one with caregiver due to poor safety awareness and impulsiveness." On 2/10/22, V1 was unable to provide any investigation notes or interviews regarding R1's fall.</p> <p>On 2/15/22 at 8:12am, V1 (Administrator) confirmed that V1 did not report R1's fall with injury to the (State agency) and did not investigate R1's 2/2/22 fall with injury until 2/15/22.</p> <p>R1's facility medical record documents R1 is "83 years old, admitted to the facility on 2/1/22 with the following diagnoses: Seizure like activity, closed non-displaced fracture of pelvis, late onset Alzheimer's/Dementia.</p> <p>R1's Facility "Inquiry/Referral Form," dated 1/27/22, documents under Nursing homes R1 lived at an assisted living Memory Care unit; "Current Diagnosis or reason for hospitalization: Ground level fall and possible seizure. Late onset Alzheimer's/Dementia."</p> <p>R1's Facility "New Referral Form," dated 1/27/22, documents, "(R1) is a patient from (Assisted Living memory care unit); admitted to hospital on 1/8/22 with a closed non displaced fracture of pubis; and late onset Alzheimer dementia."</p> <p>R1's hospitalization dated 1/8/22 through 2/1/22,</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>documents R1's Cervical spine without contrast Computed Tomography (CT) scan performed on 1/8/22 and 1/9/22 had, "No acute fracture or subluxation of the cervical spine."</p> <p>R1's facility Nurses' notes, dated 2/1/22 at 3:00pm by V8 RN documents, "(R1) was brought into the facility by (Local Ambulance Service), is alert but not oriented, had fall with hip fracture and the pelvis (other facility), able to stand and walk but gait unsteady, restless, and agitated with incoherent speech. Requires one to one care, as it's difficult to get her in bed."</p> <p>R1's Facility "Fall Risk Assessment," dated 2/1/22, documents R1 is at high risk for falls.</p> <p>R1's Facility "AIM for Wellness," no date, documents "Alert, Disoriented. Needs redirection frequently."</p> <p>R1's Facility "Nursing Admission Assessment," dated 2/1/22 by V8 RN, documents "Admitting Diagnosis: Seizure like activity, skin tear to left elbow, no excoriation, and redness to coccyx."</p> <p>R1's facility admission date Care Plan, admission date 2/1/22, documents, "High risk fall assessment, poor safety awareness, fall history, wanders, and psych med use."</p> <p>R1's facility "Elopement Evaluation," dated 2/1/22, documents, "Poor decision making skills, inability to identify safety needs, and severe medical illness/Dementia." IDT (Interdisciplinary Team) has reviewed the resident's capabilities, needs and preferences and has determined the resident is at risk of leaving home unattended."</p> <p>R1's Facility "Investigation Report for Falls," dated</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>2/2/22 documents, "(R1) demented, what fall prevention techniques were in use prior to the fall? One on one; patient is impulsive with poor safety awareness due to a diagnosis of Dementia."</p> <p>R1's hospitalization dated 2/2/22 documents R1's cervical spine without contrast CT scan, "C6-7 vertebral fracture activity, particularly evident anterosuperior related, at which point there is an element of major fragment distraction. Recommend neurosurgical consultation. The T3 vertebral level incompletely delineated on this cervical spine exam, suggesting acute on chronic fracture activity."</p> <p>R1's "After Visit Summary," dated 2/2/22 documents "Reason for visit: Fall, and head injury. Diagnoses: C6 cervical fracture, fall, and forehead laceration" with instructions for the "Aspen Collar" from Neurologist. "You need to wear the Aspen collar at all times except for collar care."</p> <p>R1's facility Nurses; notes, dated 2/2/22 at 2:30pm by V8 RN, documents, "(R1) came back from the hospital at 2:30 pm and she had a cervical fracture which was sustained from the fall, she has aspen collar."</p> <p>On 2/9/22 at 4:36pm, V4 (R1's family) stated, "(R1) is (at another facility now) She was discharged from (local hospital) on Feb 2, 2022, and was at (nursing home) 15 hours only and she fell and broke a bone in her neck, laceration on her right hand, head, left leg, scalp, and right arm. (R1) can't walk but she is a fall risk, she was at an assisted living and memory care home prior to the nursing home, she fell there and went to the hospital."</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 2/10/22 at 9:05am V1 Administrator "I have not had a reportable fall for the past three months."</p> <p>On 2/10/22 at 11:30am V2 Director of Nursing/DON, "(R1) was here 3-4 days. She fell when she stood up from her wheelchair, lost her balance, hit her head at nurses station, sent to ER (Emergency Room), she was a one to one, the nurse that was watching her went around the station to help someone and (R1) fell. (R1) got a laceration with maybe 6 sutures and discoloration to orbital area. She was one to one for impulsive and poor safety awareness, she was a new admit, she was a referral from the hospital."</p> <p>On 2/15/22 at 12:49pm, V8 Registered Nurse/RN stated, "I worked 2/1/22 and 2/2/22 during the day from 6:00 am until 6:00 pm, I wrote the Nurses' note on 2/1/22 for (R1) and performed the admission assessment. (R1) did not have a cervical collar or cervical fracture that day but she was admitted from (local hospital) with a hip fracture. (R1) was very confused, required one to one staff, and was very busy moving around and couldn't get settled. On 2/2/22 when I worked from 6:00 am until 6:00 pm, I got report that (R1) was sent to the hospital for a fall, and when (R1) came back on my shift she had a cervical fracture and had a neck collar on."</p> <p>On 2/15/22 at 12:54pm, V9 LPN/Licensed Practical Nurse stated "I worked 2/1/22 from 6:00 pm until 2/2/22 until 6:00 am. I was (R1's) nurse. Around 10pm on 2/1/22 (R1) was confused, had Alzheimer's, was restless, trying to get out of bed, and was in a psychotic state so she was brought out to the Nurses station for closer observation. (R1) did have a one to one sitter but she was</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>pulled to work the floor as a Certified Nurse Aid/CNA so (R1) was brought out to the Nurses' station for me to watch her. I was the only nurse in the building, a resident needed pain medication, I left (R1) to pass the pain medication, and (R1) fell while I was gone. (R1) had an abrasion to her right eyebrow, right ankle, and right temporal area. (R1) went to (local) hospital about 5:30-5:40am."</p> <p>On 2/15/22 at 1:56pm, V10 CNA stated, "(V11 CNA) was (R1's) sitter on 2/1/22 midnight shift. (V11) was pulled to work the floor as a CNA so the resident was up behind the Nurses' desk with the nurse watching her. While we were on rounds (R1) fell while the nurse was watching her."</p> <p>On 2/15/22 at 3:30pm, V11 CNA/sitter stated, "(R1) was a one to one resident, the nurse was supposed to be watching her when she fell, but the nurse left her alone and (R1) fell." (A)</p>	S9999		