

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6008163</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY COMPLETED<br><br><b>05/04/2021</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>ROLLING HILLS MANOR</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>3615 16TH STREET<br/>ZION, IL 60099</b> |
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| S 000              | Initial Comments<br><br>A Focused Infection Control Survey/COVID-19 Focused Survey was conducted by Illinois Department of Public Health on May 5, 2021.   | S 000         |   |                    |
| S9999              | Final Observations<br><br>STATEMENT OF LICENSURE VIOLATIONS:<br><br>300.696a)<br>300.696c)7)<br><br>Section 300.696 Infection Control<br><br>a)Policies and procedures for investigating, controlling, and preventing infections in the facility shall be established and followed. The policies and procedures shall be consistent with and include the requirements of the Control of Communicable Diseases Code (77 Ill. Adm. Code 690) and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693). Activities shall be monitored to ensure that these policies and procedures are followed.<br><br>Section 300.696 Infection Control<br><br>c) Each facility shall adhere to the following guidelines of the Center for Infectious Diseases, Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services (see Section 300.340):<br>7)Guidelines for Infection Control in Health Care Personnel<br><br>These regulations were not met as evidenced by:<br><br>Based on observation, interview, and record | S9999         |   |                    |
|                    |  |               | <b>Attachment A<br/>Statement of Licensure Violations</b>   |                    |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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| S9999 | <p>Continued From page 1</p> <p>review the facility failed to follow recommended guidelines from Centers for Disease Control (CDC) by not ensuring staff were wearing N95 face masks and isolation gowns per recommendations while caring for residents that are positive with COVID-19, residents on transmission based precautions (contact/droplet) because of a known exposure to a positive COVID-19 staff member, and while doing COVID-19 testing on staff members with an unknown COVID-19 status. The facility also failed to ensure staff are reporting known exposures to COVID-19 positive and signs of illness before working with negative COVID-19 residents. These failures have the potential to infect high risk residents with COVID-19 and spread the disease of COVID-19 to negative residents. This applies to all 71 residents residing in the facility.</p> <p>The findings include:</p> <p>The facility's room/bed list provided on May 3, 2021 shows, there are 71 residents residing in the facility.</p> <p>The facility's COVID-19 resident list provided on May 3, 2021 shows, 6 residents were positive for COVID-19 but only R1 and R2 still reside in the facility. R6 was discharged home; R7, R8, &amp; R9 were discharged to a local hospital and have not returned to the facility. R1 tested positive for COVID-19 on April 21, 2021. R2 tested positive for COVID-19 on April 25, 2021. Both residents are still in transmission based precautions (contact/droplet precautions) on the COVID-19 unit.</p> <p>The facility's resident COVID-19 vaccine record provided on May 3, 2021 shows, 79% of the</p> | S9999 |  |  |
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| S9999  | <p>Continued From page 2</p> <p>residents are vaccinated for COVID-19.</p> <p>The facility's employee COVID-19 vaccine record provided on May 3, 2021 shows, 50% of the staff are vaccinated for COVID-19.</p> <p>1. On May 3, 2021, at 10:26 AM, V3 Infection Control Nurse stated, two staff members knew they were exposed to COVID-19 outside of work and still came to work. She stated, that they are screened when they come into work and did not tell the truth when asked that they had been exposed to someone with COVID-19.</p> <p>The facility's employee sickness screening related to 2019 Novel Coronavirus for V21 Laundry Aide (no date) shows, she had symptoms of sore throat, headache, and diarrhea with a household contact with another lab confirmed COVID-19 case-patient. The same document has an email attached from V3 Infection Control Nurse dated March 21 &amp; 22, 2021 about V21 showing, "V21 had a recent exposure with her dad who was in town visiting and tested positive for COVID. 3/14: was with her dad. At the time, had no symptoms. When he got back home, stated having symptoms and got tested. 3/16: she was informed that he tested positive of COVID. 3/17: she went to work. During her shift, started having sore throat and headache. Didn't inform anyone of exposure or symptoms. Thought it was nothing since she often gets sick. 3/18: went to work. Didn't report of previous day's symptoms. 3/20: went to work. Didn't report any of her symptoms again. After work, started having diarrhea and nausea ..."</p> <p>The facility's employee sickness screening related to 2019 Novel Coronavirus for V8 Housekeeper (no date) shows, "caught it from</p> | S9999  |   |                    |   |

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| S9999 | <p>Continued From page 3</p> <p>Auntie positive, Thursday/Friday 4/23/21, tested yesterday COVID at local hospital, worked on 4/26/21, reported no exposure. The same document has an email attached from V3 Infection Control Nurse dated April 28, 2021 about V8 Housekeeper showed, " 4/23: had an exposure to Aunt who was positive of COVID, 4/26: came to work. Did not report he had a recent exposure, 4/27: called in. Started with chills. Went to local hospital and tested positive, 4/28: started feeling tired, had muscle aches, cough, headache."</p> <p>The facility's SARS-COV-2 (COVID-19) Response and Readiness Plan last revised December 29, 2020 shows, "Pandemic Response: Screen all prospective residents and employees to identify exposure to the novel virus. Screen for fever and any COVID-19 symptoms following exposure or suspected exposure following the recommended timeline from the CDC and/or IDPH. Evaluate residents, employees, contract employees, and essential visitors daily for symptoms; employees should be instructed to self-report symptoms and exposure."</p> <p>The CDC's Interim Infection Prevention and Control Recommendations to Prevent SARS-CoV-2 Spread in Nursing Homes Nursing Homes &amp; Long-Term Care Facilities last updated March 29, 2021 shows, "Evaluating and Managing Personnel and Residents: Evaluate and Manage Healthcare Personnel: HCP who report symptoms should be excluded from work and should notify occupational health services to arrange for further evaluation. In addition, asymptomatic HCP who report close contact with others with SARS-CoV-2 infection might need to be excluded from work. If HCP develop fever (Temperature ?100.0°F) or symptoms consistent</p> | S9999 |  |  |
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| S9999              | <p>Continued From page 4</p> <p>with COVID-19 while at work they should inform their supervisor and leave the workplace."</p> <p>2. The facility's resident COVID-19 line listing provided on May 3, 2021 shows, R6 became COVID-19 positive on April 13, 2021. The same report continues to show the following residents becoming positive for COVID-19 after R6: R1 positive on April 20, 2021, R2 positive on April 25, 2021, and R7, R8 &amp; R9 all positive on April 27, 2021. For a total of 6 residents being positive for COVID-19. The same report shows, that all residents were residing on the same hallway (200 hallway; the observation/COVID unit).</p> <p>The facility's COVID-19 staff line listing provided on May 3, 2021 shows, 6 staff members (V5 Certified Nursing Assistant (CNA), V6 Wound Care Registered Nurse, V7 Dietary Aide, V8 Housekeeper, V9 Housekeeper, &amp; V10 Licensed Practical Nurse) becoming positive for COVID-19 after R6. On May 4, 2021 at 9:40 AM, V3 Infection Control Nurse stated, through contact tracing she figured out that V6, V9, &amp; V10 all worked on the 200 hallway (observation/COVID unit) after R6 was positive for COVID-19. The other 3 staff members (V5, V7, &amp; V8) had exposures outside of work.</p> <p>On May 3, 2021 at 9:48 AM, V3 Infection Control Nurse stated, all staff were wearing N95 face masks with surgical masks over them because they were in an outbreak status.</p> <p>On May 3, 2021 at 9:49 AM, V11 &amp; V12 both CNAs were working the COVID-19 unit on the 200 hallway. They had N95 face masks on with a surgical mask over them. V11 only had one strap on of the two straps for the N95 face mask. The second strap (the one not around her head) was</p> | S9999         |   |                    |

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| S9999 | <p>Continued From page 5</p> <p>hanging underneath her chin. V12's N95 was not strapped to her head at all. It was just sitting inside her surgical mask. V11 stated, the straps were too tight to the N95 around her chin so she only wore the one strap on her head. "No one has ever told me I couldn't wear it like that."</p> <p>On May 3, 2021 at 9:49 AM, V14 Laundry Supervisor was on the observation unit (200 hallway) dropping off clean linen to the linen room. She was wearing an N95 face mask with a surgical mask over it. She only had one of the two straps on her head. The other strap was hanging under her chin. At the same time, V13 Housekeeper was on the COVID- 19 unit. He was also wearing an N95 face mask with a surgical mask over it. He did not have both straps strapped on his head. The second strap was hanging underneath his chin. He was cleaning a room on the COVID-19 unit.</p> <p>On May 3, 2021 at 9:58 AM, V16 CNA was in Room 105 (100 hallway on observation/contact/droplet precautions for exposure to a known COVID-19 staff member) helping R10 pack some of her things into a plastic bag. She was wearing an N95 face mask with a surgical mask over it. The N95 was just resting in her surgical mask and not strapped to her head at all. There was not a tight seal on her face. She also was not wearing a gown or gloves. At the same time, V15 and V17 both CNAs were also wearing an N95 face mask with a surgical mask over it. Neither one had both straps strapped to their head. V15 stated that they only wear gowns and gloves when they are providing personal care to the residents otherwise they don't put one on.</p> <p>On May 3, 2021 at 11:00 AM, V4 executive</p> | S9999 |  |  |
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| S9999              | <p>Continued From page 6</p> <p>director had the second strap of her N95 face mask hanging under her chin. Both straps were not on her head.</p> <p>On May 3, 2021 at 2:12 PM, V19 Registered Nurse was testing V20 CNA for COVID-19. She was not wearing a gown while testing her. V20 CNA had a surgical mask on with an N95 face mask over it.</p> <p>On May 3, 2021 at 1:52 PM, V3 Infection Control Nurse stated, that staff should have a closed tight fit when wearing an N95 face mask. She stated, that they should be using both straps on their heads to ensure the tight fit around their face. At 2:18 PM, she stated, that staff should be wearing full PPE when going into contact/droplet precaution rooms (N95 face mask, face shield, GOWN, and gloves).</p> <p>The facility's SARS-COV-2 (COVID-19) Response and Readiness Plan last revised December 29, 2020 shows, "Introduction: The facility recognizes the importance of awareness and preparation for global pandemic as outlined in the Emergency Preparedness Plan. Specific attention will be made to the Novel Coronavirus (SARS-COV-2) which may develop into COVID-19 in infected persons. This plan has been developed utilizing guidelines developed by the Centers for Disease Control and Prevention (CDC), as well as recommendations and mandates published by the Centers for Medicare and Medicaid Services (CMS) and the Illinois Department of Public Health (IDPH) ..."</p> <p>The CDC's use of personal protective equipment (PPE) when caring for resident with confirmed or suspected COVID-19 shows, "Preferred PPE- Use N95 or higher respirator (both straps</p> | S9999         |   |                    |

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| S9999 | <p>Continued From page 7</p> <p>attached to the person's head), face shield or goggles, gloves, and isolation gown." The facility has these signs taped up on the walls randomly around the facility.</p> <p>The CDC's Updated Healthcare Infection Prevention and Control Recommendations in Response to COVID-19 Vaccination last updated on March 10, 2021 shows, "2. Work restriction for asymptomatic healthcare personnel (HCP) and quarantine for asymptomatic patients and residents. The following recommendations are based on what is known about currently available COVID-19 vaccines. These recommendations will be updated as additional information, including regarding the ability of currently authorized vaccines to protect against infection with novel variants and the effectiveness of additional authorized vaccines, becomes available. This could result in additional circumstances when work restrictions for fully vaccinated HCP are recommended ... Fully vaccinated inpatients and residents in healthcare settings should continue to quarantine following prolonged close contact (within 6 feet for a cumulative total of 15 minutes or more over a 24-hour period) with someone with SARS-CoV-2 infection; outpatients should be cared for using recommended Transmission-Based Precautions. This is due to limited information about vaccine effectiveness in this population, the higher risk of severe disease and death, and challenges with physical distancing in healthcare settings."</p> <p>The CDC's Interim Infection Prevention and Control Recommendations for Healthcare Personnel During the Coronavirus Disease 2019 (COVID-19) Pandemic last updated February 23, 2021 shows, "2. Recommended infection prevention and control (IPC) practices when</p> | S9999 |  |  |
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| S9999              | <p>Continued From page 8</p> <p>caring for a patient with suspected or confirmed SARS-CoV-2 infection. The IPC recommendations described below also apply to patients who have met criteria for a 14-day quarantine based on prolonged close contact with someone with SARS-CoV-2 infection. Patients in this 14-day quarantine period should be isolated in a single-person room and cared for by HCP using all PPE recommended for a patient with suspected or confirmed SARS-CoV-2 infection."</p> <p>The CDC's Interim Infection Prevention and Control Recommendations for Healthcare Personnel During the Coronavirus Disease 2019 (COVID-19) Pandemic last updated February 23, 2021 shows, "Collection of Diagnostic Respiratory Specimens: When collecting diagnostic respiratory specimens (e.g., nasopharyngeal or nasal swab) from a patient with possible SARS-CoV-2 infection, the following should occur: Specimen collection should be performed in a normal examination room with the door closed. HCP in the room should wear an N95 or equivalent or higher-level respirator, eye protection, gloves, and a gown. Clean and disinfect procedure room surfaces promptly as described in the section on environmental infection control below."</p> <p>The CDC's Interim Infection Prevention and Control Recommendations for Healthcare Personnel During the Coronavirus Disease 2019 (COVID-19) Pandemic last updated February 23, 2021 shows, "Appendix: Additional Information about Airborne Infection Isolation Rooms, Respirators and Facemasks: Filtering Facepiece Respirators (FFR) including N95 Respirators: A commonly used respirator in healthcare settings is a filtering facepiece respirator (commonly referred to as an N95). FFRs are disposable half</p> | S9999         |   |                    |

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| S9999 | Continued From page 9<br><br>facepiece respirators that filter out particles. To work properly, FFRs must be worn throughout the period of exposure and be specially fitted for each person who wears one. This is called "fit testing" and is usually done in a workplace where respirators are used. Three key factors for an N95 respirator to be effective: 1. The respirator must be put on correctly and worn during the exposure. 2. The respirator must fit snugly against the user's face to ensure that there are no gaps between the user's skin and respirator seal. 3. The respirator filter must capture more than 95% of the particles from the air that passes through it.<br><br>(A) | S9999 |  |  |
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