

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001671	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/09/2021
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NAME OF PROVIDER OR SUPPLIER CHESTNUT CORNER S C	STREET ADDRESS, CITY, STATE, ZIP CODE 905 WEST CHESTNUT STREET LOUISVILLE, IL 62858
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S 000	Initial Comments Complaint Investigation 2152277/IL#132430	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>1 of 2</p> <p>330.790 c)1) 330.790 c)4)</p> <p>Section 330.790 Infection Control c) Depending on the services provided by the facility, each facility shall adhere to the following guidelines of the Center for Infectious Diseases, Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services, as applicable (see Section 330.340):</p> <p>1) Guideline for Hand Hygiene in Health-Care Settings</p> <p>4) Guidelines for Infection Control in Health Care Personnel</p> <p>(Source: Added at 29 Ill. Reg. 12891, effective August 2, 2005)</p> <p>These Requirements are Not Met as evidenced by:</p> <p>Based on observation, record review, and interview, the facility failed to ensure staff wore proper personal protective equipment when in close proximity of residents, and failed to make readily available personal hygiene and sanitizing products for resident use. This has the potential</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>to affect all 69 resident living in the facility.</p> <p>The findings include:</p> <p>On 4/08/21 at 9:16 AM, V5 (Transportation) was observed leaving the west building and walking to the administrative office. V5 did not have a mask on when exiting the building. V5 stated she started working in the facility about a month ago and had not received any formal training regarding infection control practices. She stated she carried a mask for herself and residents for transportation purposes. She also carries ABHS (alcohol based hand sanitizer) and wipes. V5 stated she does wear a mask in the building and when dealing with residents. On 4/08/21 at 9:35 AM, V5 was observed with no mask on while interacting with residents inside the West building dining room. Approximately 15 residents were observed in close proximity of less than 3 ft, giving their shopping list to V5. Neither V5 nor the residents wore a mask during these interactions.</p> <p>On 4/08/21 at 9:20 AM, V3 (Medical Services) stated she received formal infection control training last March of 2020. She stated prior to residents/staff being vaccinated, they would wear masks, and all but 9 residents have been vaccinated to date. She stated we have masks, gloves, ABHS, and wipes available at all times. She stated residents are encouraged to wear their mask off grounds. On grounds, they do not have to be masked. All staff are supposed to wear their masks if they are within 3 ft (feet) of a resident. We work closely with V10 (local health department infection control preventionist).</p> <p>On 4/08/21 9:50 to 10:30 AM, three restrooms in the west building - 3 downstairs and one upstairs,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>there was no soap, hand sanitizer, or paper towels for residents to use.</p> <p>On 4/08/21 at 10:20 AM, R1 stated you have to literally beg for soap, hand sanitizer, and paper towels. On 4/08/21 at 9:33 and 9:35AM respectively, R4 and R2 both stated you have to ask staff if you want soap, hand sanitizer, or paper towels. R1, R2, and R4 all added that they buy their own personal hygiene supplies and keep them in their rooms.</p> <p>On 4/08/21 at 10:50 AM, V7, Aide, stated paper towels, soap, hand towels, ABHS, and other personal hygiene items are locked in the laundry room. V7 stated residents can request these items if they need them.</p> <p>On 4/08/21 at 12:30 PM, V4 (Activities) stated this entire building needs a deep clean, but we do not have housekeepers right now. V4 stated the aides have a room cleaning schedule per shift.</p> <p>On 4/08/21 at 9:00 AM, V1, Administrator, stated V11 (Ombudsman) came in recently and gave education on infection control, cleaning, and PPE (personal protective equipment). Staff also follow training and recommendations given by V10 (infection control preventionist) from their local health department. V1 was not wearing a mask during this entrance process, nor was his assistant (V2) who was present at this time.</p> <p>On 4/08/21 at 1:50 PM, V1 and V2 were observed speaking with oncoming second shift staff (V8 and V9 - aides) in the administration office. V1 and V2 were not wearing a mask during this interaction.</p> <p>On 4/08/21 at 1:50 PM, V7 and V8 (Aides) all</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>stated they are not aware of receiving any formal training or education on infection control prevention by the facility.</p> <p>On 4/08/21 at 2:30 PM, the administrative cottage bathroom was observed to be clean, tidy, and have a large supply of paper towels, liquid soap, alcohol, and hand sanitizer. None of these items were observed in the resident's building during this survey. When asked why none of the resident restrooms in the east and west buildings had soap, paper towels, or hand sanitizer available, V1 stated, "They are supposed to have these items in the restrooms." V1 continued to state the residents can ask for these products any time.</p> <p>On 4/08/21 at 2:30 PM, V1 stated the only facility infection control policy available is, "Respiratory Virus Detection and Prevention Plan." This plan documents the following in part - "Daily Updates on Covid-19 information from CDC (Centers for Disease Control), IDPH (Illinois Department of Public Health), CCHD (local county health department), and CCH (local county hospital). Information shared daily with staff in shift meetings...encouraging hand washing and the use of hand sanitizer several times throughout the day...no communal dining or gatherings in dining room...encouraging residents to practice social distancing, monitoring resident clusters of more than 10-6 feet apart at all times...all staff on duty will remain masked in the presence of residents..."</p> <p>On 4/08/21 at 3:04 PM, V10 stated she has tried to provide education to the facility staff, but doesn't think it has "done much good." V10 confirmed it is still the expectation for staff and residents of the facility to adhere to standard</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>infection control protocol recommendations such as hand hygiene and wearing a mask.</p> <p>The CDC recommends the following via https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html, "...wash your hands often especially before eating or preparing food, Before touching your face, After using the restroom...If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry."</p> <p>Per the Centers for Disease Control Guidance regarding hand hygiene, via https://www.cdc.gov/coronavirus/2019-ncov/hcp/hand-hygiene.html - documents in part - ..."Methods: 1) CDC recommends using ABHR with 60-95% alcohol in healthcare settings... 2) Hands should be washed with soap and water for at least 20 seconds when visibly soiled, before eating, and after using the restroom. Clean and disinfect - Clean frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks. If surfaces are dirty, clean them using detergent or soap and water prior to disinfection."</p> <p>A facility roster census dated 3/31/21 documents there are 69 residents currently living in the facility.</p> <p>(B)</p> <p>2 of 2</p> <p>330.2220 a)1) 330.2220 a)3)</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Section 330.2220 Housekeeping</p> <p>a) Every facility shall have an effective plan for housekeeping including sufficient staff, appropriate equipment and adequate supplies. Each facility shall:</p> <p>1) Keep the building in a clean, safe, and orderly condition. This includes rooms, corridors, attics, basements, and storage areas.</p> <p>3) Control odors within the housekeeping staff's area of responsibility by effective cleaning procedures and by the proper use of ventilation systems. Deodorants shall not be used to cover up persistent odors caused by unsanitary conditions or poor housekeeping practices.</p> <p>(Source: Amended at 13 Ill. Reg. 6562, effective April 17, 1989)</p> <p>These Requirements were Not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to have an effective housekeeping plan, failed to keep the residents' room clean and free of debris, and failed to maintain floors in resident rooms and facility bathrooms in a clean sanitary condition. This has the potential to affect all 69 residents residing in this facility.</p> <p>The Findings Include:</p> <p>On 4/08/21 from 9:30 AM to 1:30PM, R1, R2, R4, R5, R6, R7, R13, and R14 all stated they have</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>issues with cleaning not getting done in the facility.</p> <p>On 4/08/21 at 9:35 AM, as this surveyor entered the west building, V7 (Aide) was beginning to mop the floor in room 4. The mop water was black. V7 stated she uses 3 med cups of bleach to the water and fills to the top indent in the mop bucket, to mop the floors and then demonstrated this process.</p> <p>On 4/08/21 at 9:55 AM, a resident room in the West building there were numerous used drinking glasses and clutter. This room houses 3 male residents. One resident observed in bed. Stale odor in room that smells like dirty clothing or body odor with an overwhelming smell of bleach.</p> <p>On 4/08/21 at 10:20 AM, R1 stated, "The facility was putting on a show today regarding mopping the floors and "cleaning." R1 stated the bathroom floors are filthy with "shit" on the floor and rooms smells like shit. R1 stated he has closed door before because of this. R1 stated, "They don't ever clean our rooms."</p> <p>On 4/08/21 at 9:40 AM, R2 showed this surveyor R2's where she resides with 3 other residents. R2's was observed to be extremely cluttered with dingy, stained bedding, and a stale odor in the room. Food items and trash were observed strown about with piles of personal belongings in the corners of the room and on the furniture.</p> <p>On 4/08/21 at 9:55 AM, the west building downstairs restrooms were extremely dirty with a black grime and residue on the floor, bathroom counters, walls, toilet, with the restroom directly next to the laundry room door, having a waste can overflowing. The waste can had toilet paper</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>to the top with fecal material on it.</p> <p>On 4/08/21 at 10:36 AM, the upstairs bathroom in the west building was filthy dirty, appearing to have not been cleaned for months. Dirt and black grime/residue lined the entire bathroom floor around the edges of the walls. There was residue and grime on the counters, walls, with a brown "material" on floors, filthy toilet with what appeared to be a urine soaked paper towel on the right side of the toilet on the floor, and "clumps" of black material/stains around the base of the toilet. Also observed in this restroom was a used band-aid in the corner by the shower with other dirt and debris.</p> <p>At 10:40 AM, R10 showed this surveyor his room in the upstairs west building, which was dirty and disheveled with unmade bed, mattress on floor with dirty sheets. When asked if his room gets clean, R10 replied, "They clean around here in the foyer sometimes." The upstairs foyer area had a trail of dried dirt clods and debris on the floor which appeared to have not been cleaned/mopped recently.</p> <p>At 12:25 PM, in the East building, the upstairs bathroom floors were coated with what appeared to be dirt/debris with a layer of dark brown grime around the corners of the entire bathroom floor. The shower had a black coat of dirt/scum around the inside several inches from the bottom of the tub. The downstairs restroom was slightly less filthy, but did not appear to be cleaned or mopped on any regular schedule.</p> <p>On 4/08/21 at 12:25 PM, room 15 in the East building was dirty and disheveled with loose dirt/dried mud on the floor. There was loose tobacco for rolling cigarettes spilled on the entire</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>glass top table and onto floor around table. Room appeared generally unclean with dingy appearing bedding.</p> <p>On 4/08/21 at 1:50 PM, V8 (East building aide) stated he has a cleaning roster and does his best to adhere to this during shift. V8 stated they are supposed to clean three rooms per shift to include mopping, wiping down surfaces, and assisting with clutter.</p> <p>On 4/08/21, at various times throughout the day, rooms 1, 2, 3, 8, 10, and 13 in the west building and rooms 1, 4, 10, and 16 in the east building were all in need of an overal deep clean to alleviate odor, dirt/grim on floor, clutter, and disheveled appearance.</p> <p>The West building Thursday room cleaning schedule documents rooms 10, 11, and 14 were to be cleaned, but had not yet been cleaned as of 3:00 PM on 4/08/21.</p> <p>On 4/08/21, the overall appearance of both the west and east building was that there had not benn any routine cleaning or deep cleaning as the cleaning taking place as the roster schedule indicated.</p> <p>On 4/08/21 at 2:00 PM, V1 (Administrator) stated they currently do not have housekeepers at this time. V1 stated the housekeepers quit and he is unable to find anyone who wants to work. V1 stated the aides have cleaning rosters and are supposed to clean three rooms per shift along with their other duties. When asked for the facility environmental or housekeeping policy, V1 stated they do not have anything in writing other than the form, "Your Laundry Day/Deep Cleaning Day/and Shower Day Are All on the Same Day"</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>roster schedule form for the aides. V1 stated residents are expected to clean their own rooms and be as independent as possible, but can and do ask staff to pitch in with cleaning.</p> <p>Facility Resident Council Notes were reviewed. January-March 2021 notes indicated housekeeping was an area of concern for residents and needed to be "done more." April 2021 indicated housekeeping was "better."</p> <p>Facility Resident Roster Census, dated 3/31/21, documents there are currently 69 residents who live in the facility.</p> <p>(B)</p>	S9999		