

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001630	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/18/2021
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NAME OF PROVIDER OR SUPPLIER UNIVERSITY REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 500 SOUTH ART BARTELL ROAD URBANA, IL 61802
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S 000	Initial Comments Complaint Investigation 2160834/IL130789 2160945/IL130921	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.3240a) 300.3300d) 300.3300e) 300.3300e)1) 300.3300e)2) 300.3300e)3) 300.3300e)4) 300.3300e)5) 300.3300f) 300.3300g) 300.3300j) 300.3300l) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1 and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>Section 300.3300 Transfer or Discharge</p> <p>d) Involuntary transfer or discharge of a resident from a facility shall be preceded by the discussion required under subsection (j) of this Section and by a minimum written notice of 21 days.</p> <p>e) For transfer or discharge made under subsection (d), the notice of transfer or discharge shall be made as soon as practicable before the transfer or discharge. The notice required by subsection (d) of this Section shall be on a form prescribed by the Department and shall contain all of the following:</p> <p>1) The stated reason for the proposed transfer or discharge; (Section 3-403(a) of the Act)</p> <p>2) The effective date of the proposed transfer or</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>discharge; (Section 3-403(b) of the Act)</p> <p>3) A statement in not less than 12-point type, which reads:</p> <p>"You have a right to appeal the facility's decision to transfer or discharge you. If you think you should not have to leave this facility, you may file a request for a hearing with the Department of Public Health within 10 days after receiving this notice. If you request a hearing, it will be held not later than 10days after your request, and you generally will not be transferred or discharged during that time. If the decision following the hearing is not in your favor, you generally will not be transferred or discharged prior to the expiration of 30 days following receipt of the original notice of the transfer or discharge. A form to appeal the facility's decision and to request a hearing is attached. If you have any questions, call the Department of Public Health at the telephone number listed below."; (Section 3-403(c) of the Act)</p> <p>4) A hearing request form, together with a postage paid, preaddressed envelope to the Department; and (Section 3-403(d) of the Act)</p> <p>5) The name, address, and telephone number of the person charged with the responsibility of supervising the transfer or discharge. (Section 3-403(e) of the Act)</p> <p>f) A request for a hearing made under subsection (e) of this Section and Section 3-403 of the Act shall stay a transfer pending a hearing or appeal of the decision, unless a condition which would have allowed transfer or discharge in less than 21 days as described under subsections (d)(1) and (2) of this Section develops in the interim.</p>	S9999		

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S9999	<p>Continued From page 3 (Section 3-404 of the Act)</p> <p>g) A copy of the notice required by subsection (d) (1) of this Section and Section 3-402 of the Act shall be placed in the resident's clinical record and a copy shall be transmitted to the Department, the resident, the resident's representative, and, if the resident's care is paid for in whole or part through Title XIX, to the Department of Healthcare and Family Services. (Section 3-405 of the Act)</p> <p>j) The planned involuntary transfer or discharge shall be discussed with the resident, the resident's representative and person or agency responsible for the resident's placement, maintenance, and care in the facility. The explanation and discussion of the reasons for involuntary transfer or discharge shall include the facility administrator or other appropriate facility representative as the administrator's designee. The content of the discussion and explanation shall be summarized in writing and shall include the names of the individuals involved in the discussions and made a part of the resident's clinical record. (Section 3-408 of the Act)</p> <p>l) A resident subject to involuntary transfer or discharge from a facility, the resident's guardian or if the resident is a minor, his or her parent shall have the opportunity to file a request for a hearing with the Department within 10 days following receipt of the written notice of the involuntary transfer or discharge by the facility. (Section 3-410 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on record review and interview, the facility</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>failed to permit a resident to return to the facility following a transfer to a hospital for evaluation. This failure affects one resident (R2) out of five reviewed for discharges on the sample of 13. As a result of this failure, R2 was required to return to the hospital to avoid being homeless.</p> <p>Findings include:</p> <p>R2's Electronic Medical Record Census Information documents R2 was admitted to the facility 1/10/20 and had no documented absences from the facility until the facility-initiated discharge on 2/4/21.</p> <p>On 2/10/21 at 10:34 am, V1 (Administrator) and V12 (Nurse Consultant) both stated, "Yes, (R2) is discharged, but that was not the intent when (R2) left here. We sent (R2) to the hospital to be evaluated on 2/4/21."</p> <p>R2's Minimum Data Set for Discharge dated 2/4/21 documents R2 was discharged from the facility to an acute care hospital as an unplanned discharge with return not anticipated.</p> <p>On 2/10/21 at 10:52 am, V13 (Admissions and Marketing Director/Hospital Liaison) stated, "I was present when the EMTs (Emergency Medical Technicians) returned (R2) to the facility from the hospital on 2/4/21. I went to the front door because I thought (R2) was not supposed to be coming back here." V13 further stated, "I got on the phone and talked to (V27, Emergency Room Doctor) who told me (V27) had evaluated (R2), gave (R2) a dose of Zyprexa (antipsychotic medication), (R2) wasn't aggressive, was cooperative, and there wasn't any reason for (R2) to be admitted to the hospital."</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On 2/10/21 at 1:58 pm, V16 (EMT) stated, "I was on the ambulance run on 2/4/21 with (R2). I was in the back of the ambulance with (R2) when we took him from the hospital back to the facility. It was a typical transfer and (R2) was oriented, joking with me, was calm and cooperative with me." V16 continued, "When we arrived at the facility there was (V13, Marketing and Admissions Director) blocking the door and would not let us in the door. Well, I don't back down from anybody, so I asserted myself and told (V13) we were coming inside because this is (R2's) residence and at the very least we need to get out of the cold. I mean it was like zero degrees outside." V16 further stated, "When I stepped into the building, there were 3 other (unidentified) staff members standing there too. (V13) was visibly upset and talking very loudly on the phone with (V27, Emergency Room Doctor). Then I spoke to (V27) because I can't take an order from nursing home staff, I can only take an order from a hospital doctor. (V27) said to me, 'The facility is refusing to accept (R2) back so on my order, you can bring (R2) back to the hospital.'" V16 then stated, "(V13) told me that (R2) would never be allowed back in the facility. The decision was not (V27's), it was the facility's decision. (V27) had cleared (R2) to go back to the facility and the only reason (V27) told me to bring (R2) back to the hospital was because (R2) was basically going to be homeless at that point."</p> <p>On 2/10/21 at 9:01 am, V11 (Ombudsman) stated, "It was (V15, Hospital Case Manager) from the (local hospital) that notified me about (R2's) discharge from the facility and our office did not receive any notice of involuntary discharge from the facility. This is not the first time this has happened with this facility recently." V11 further continued, "After I was notified by</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>(local hospital Case Manager, V15), I did initiate an email correspondence with the Administrator of the facility, and let me read this to you verbatim, '(The facility) did discharge (R2) to the hospital and did not accept (R2) back to the facility due to inappropriate behavior and being a danger to other residents and himself. We have an obligation to our other residents; we hope you understand.'" V11 then stated, "Even if the facility discharged (R2) for behavior, they still have to issue the notice of involuntary discharge and follow the whole process."</p> <p>On 2/10/21 at 12:24 pm, V14 (Power of Attorney for R2) stated, "One of the facility nurses did call me to say they were sending (R2) to the hospital, but there was never any talk that (R2) would be living anywhere else but there at the facility until after (R2) was gone, and there wasn't any kind of notice given to me. It was someone from the hospital who called me to tell me they had tried to take (R2) back to the facility, but someone at the facility blocked the door and refused to let (R2) back in."</p> <p>R2's medical record did not include any evaluation of R2's status at the time of R2's attempted return to the facility. There was no documentation at all in R2's medical record after the discharge date of 2/4/21.</p> <p>The facility's policy Transfer or Discharge Notice dated 11/2017 documents, "Our facility shall provide a resident and/or the resident's representative with a thirty (30) day written notice of pending involuntary transfer or discharge." "The resident and/or the representative will be provided with the following: The reason for the transfer or discharge, the specific resident need(s) that cannot be met by the facility, facility</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>attempts to meet the resident's needs, and the services available at the receiving facility to meet the needs." "The effective date of the transfer or discharge." "The name, address, and telephone number of the state long term care Ombudsman; and a copy of the notice will be sent to the state long term care Ombudsman by the facility." "The name, address, and telephone number of the state health department agency that has been designated to handle appeals of transfers and discharge notices."</p> <p style="text-align: center;">(B)</p>	S9999		