

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001630	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 03/11/2021
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NAME OF PROVIDER OR SUPPLIER UNIVERSITY REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 500 SOUTH ART BARTELL ROAD URBANA, IL 61802
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S 000	Initial Comments Complaint Investigation 2161386/IL131404	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)2) 300.1210d)5) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, record review and interview the facility failed to implement a physician ordered pressure ulcer treatment for a resident with three (3) Stage III pressure ulcers in a timely manner. The facility delayed pressure ulcer treatment by not transcribing a resident's</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>physician ordered pressure ulcer treatment for 10 days. The facility also failed to measure a resident's new and worsening pressure ulcers in accordance with facility policy. These failures affected one of three residents (R1) reviewed for pressure ulcers on the sample list of 10. These failures resulted in R1's Stage III pressure ulcer deterioration to a Stage IV and the development of two (2) new Stage II pressure ulcers.</p> <p>Findings include:</p> <p>R1's Minimum Data Set (MDS) dated 11/18/20 documents the following: R1 has severe cognitive impairment, is always incontinent of bowel and bladder, is totally dependent on physical staff assistance with toileting, is at risk for pressure ulcer development, had one, unhealed Stage I pressure ulcer, requires extensive physical staff assistance with bed mobility and personal hygiene, and requires total physical assistance of two staff for transfers.</p> <p>R1's "Physician Order Report" Sheet (POS) dated February 10, 2021 - March 10, 2021 documents the following Diagnoses (DX) and Treatment (TX) orders as follows: DX: "Unspecified Dementia Without Behavioral Disturbance, Cognitive Communication Deficit, Dysphagia, Vitamin Deficiency Unspecified, Acute Embolism and Thrombosis of Unspecified Deep Veins Right Lower Extremities, Anxiety, Chronic Pain, Peripheral Vascular Disease." The same POS documents additional diagnoses, included in the following treatment orders: TX: "STAGE 3 PRESSURE WOUND of the right buttock: cleanse wound with NS (Normal Saline), pat dry, apply house barrier every shift. Every Shift, Night Shift, Day Shift, Start Date 02/01/21 End Date, 03/09/21 'DC Date Date'." "STAGE 3 PRESSURE</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>WOUND of the left buttock: cleanse wound with NS, pat dry, apply house barrier every shift. Every Shift Night Shift, Day Shift 02/01/2021 Open Ended."</p> <p>The same POS above documents the following changes in R1's bilateral buttocks pressure ulcer treatments, which had been added to R1's Electronic Medical Record (EMR), POS on 3/9/21. The new, appropriate physician ordered pressure ulcer treatments were ordered on 2/27/21 via R1's "Wound Evaluation and Management Summary Note" signed by V16 (Wound Physician). The POS documents (did not identify the stages of the pressure ulcers being treated):</p> <p>"Cleanse area to Left Buttock with NS (Normal Saline)/WC (Wound Cleaner) apply calcium alginate, cover with a foam dressing, change every day and prn (as needed), Once A Day 06:30 (am) - 19:00 (7:00 pm), Start date 03/09/2021, Open Ended Treatments."</p> <p>"Cleanse area to Right upper buttock with NS/WC apply calcium alginate cover with foam dressing every day, Once A Day 06:30 - 19:00, Start date 03/09/2021, Open Ended Treatments."</p> <p>"Cleanse Rt (right) lower Buttock with NS/WC apply calcium alginate cover with foam dressing every day, Once A Day, 06:30 - 19:00, Start date 03/09/2021, Open Ended Treatments."</p> <p>The facility "Pressure Related Report" handwritten log dated 2/27/21 documents R1 had the following three facility acquired Buttocks Pressure Ulcers on 2/27/21, Right Upper Buttocks Stage III Pressure Ulcer, Right Lower Buttocks Stage III Pressure Ulcer, and Left Buttock Stage III Pressure Ulcer. The same</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>handwritten report log documents R1's three facility acquired buttock pressure ulcers were first observed on 11/13/20. This pressure ulcer log documents the new, appropriate physician treatment orders 2/27/21. R1's physician ordered new pressure ulcer treatments were not documented in R1's electronic medical record until 3/09/20, as noted above on R1's POS.</p> <p>The facility "Pressure Related Report" handwritten log dated 3/5/21 documents R1 had the following Buttocks Pressure Ulcers: Right Upper Buttocks Stage IV (downgraded from Stage III pressure ulcer, noted above) Pressure Ulcer, Right Lower Buttocks Stage III Pressure Ulcer, and Left Buttock Stage III Pressure Ulcer.</p> <p>R1's "(Private Company) Wound Evaluation and Management Summary" Note, signed by V16 (Wound Physician) dated 2/27/21 documents the following buttocks, pressure Ulcer measurements and physician treatment orders:</p> <ol style="list-style-type: none"> 1. "Focused Wound Exam (Site 3), Stage III Pressure Wound of Right, Upper Buttock. Duration 76 days. Wound Size (Length by Width by Depth) 6 cm (centimeters) by 5.2 cm by 0.2 cm. Wound Progress: Deteriorated. Dressing Treatment Plan: Primary Dressing(s) Alginate Calcium Apply once daily for 30 days. Secondary Dressing(s) Foam Dressing apply once daily for 30 days" 2. "Focused Wound Exam (Site 9), Stage III Pressure Wound of Right, Lower Buttock. Duration greater than 7 days. Wound Size (Length by Width by Depth) 5 cm (centimeters) by 2 cm by 0.1 cm. Wound Progress: Improved. Dressing Treatment Plan: Primary Dressing(s) Alginate Calcium Apply once daily for 30 days. Secondary Dressing(s) Foam Dressing apply once daily for 30 days" 	S9999		
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S9999	<p>Continued From page 5</p> <p>3. Focused Wound Exam (Site 10), Stage III Pressure Wound of Left Buttock. Duration greater than 1 day. Wound Size (Length by Width by Depth) 3.8 cm (centimeters) by 2 cm by 0.1 cm. Primary Dressing(s) Alginate Calcium Apply once daily for 30 days. Secondary Dressing(s) Foam Dressing apply once daily for 30 days"</p> <p>The same 2/27/21 "(Private Company) Wound Evaluation and Management Summary" documents "Summarized Wound Care Assessment and Individualized Treatment Plan: Dressing Treatment Plan (Site 3, Site 9 and Site 10) Add Primary Dressing Alginate Calcium, Discontinue House Barrier Cream. Secondary Add Foam Dressing"</p> <p>R1's "(Private Company) Wound Evaluation and Management Summary" Note signed by V16 (Wound Physician) dated 3/07/21 documents the following Buttocks, Pressure Ulcer measurements and Physician Treatment Orders:</p> <p>1. "Focused Wound Exam (Site 3), Stage IV (downgraded from Stage III 2/27) Pressure Wound of Right, Upper Buttock. Duration greater than 83 days. Wound Size (Length by Width by Depth) 5 cm by 4.2 cm by 0.3 cm. Wound Progress: Deteriorated. Dressing Treatment Plan Primary Dressing(s) Alginate Calcium Apply once daily for 22 days. Secondary Dressing(s) Foam Dressing apply once daily for 22 days"</p> <p>2. "Focused Wound Exam (Site 9), Stage III Pressure Wound of Right, Lower Buttock. Duration greater than 14 days. Wound Size (Length by Width by Depth) 5 cm by 1 cm by 0.1 cm. Wound Progress: Improved. Dressing Treatment Plan Primary Dressing(s) Alginate Calcium Apply once daily for 22 days. Secondary Dressing(s) Foam Dressing apply once daily for 22 days"</p>	S9999		

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S9999	Continued From page 6 3. Focused Wound Exam (Site 10), Stage III Pressure Wound of Left Buttock. Duration greater than 1 day. Wound Size (Length by Width by Depth) 3.5 cm by 2 cm by 0.1 cm. Primary Dressing (s) Alginate Calcium Apply once daily for 22 days. Secondary Dressing (s) Foam Dressing apply once daily for 22 days" R1's Progress note dated as 03/08/2021 at 11:18 am documents the following: "[Recorded as Late Entry on 03/09/2021 11:19] New orders received from (V16) for wounds to bilateral heels and to bilateral buttock area. Nursing (Department) (V14 Wound Nurse entry)." R1's Progress note dated 03/09/2021 at 11:37 am documents the following: "Clarification orders obtained from (V16, Wound Physician) in regard to wounds to Rt buttocks and Left buttocks as well as Rt heel and left heel see order sheet. Nursing (Department) (V14 Wound Nurse entry)." On 3/9/21 at 12:30 pm V13 (Certified Nursing Assistant/CNA) and V9 (Wound Nurse/Licensed Practical Nurse/LPN) repositioned R1 to right side laying position in bed. A strong foul odor permeated the air. V13 then unfastened R1's incontinence brief and exposed an eight inch coccyx type heart shaped, adhesive bordered, foam dressing that covered R1's coccyx, and bilateral upper and mid buttocks. The adhesive border foam dressing was not dated and was peeled up at the bottom. There was a copious amount of thick, yellow, opaque drainage leaking out of the totally saturated wound dressing. The strong foul odor increased. V13 adjusted R1 to body and face to lean closer to the bed, expanding the viewing area for V9 (Wound Nurse) to perform R1's wound treatment. As V9 removed R1's coccyx-type heart shaped, adhesive bordered foam dressing, there were	S9999		

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S9999	<p>Continued From page 7</p> <p>three (3) pressure ulcers on R1's right buttock and two (2) pressure ulcers on R1's left buttock. R1's right upper buttocks had a red, irritated pressure ulcer, the diameter size of a half dollar, with a cavity the depth of a pencil eraser. R1's right upper buttock pressure ulcer was seeping the thick, yellow, foul odor drainage. R1's right middle buttocks had a red, raw, nickel sized pressure ulcer that was covered in the drainage from the upper right buttock pressure ulcer drainage. R1's right, inner low buttock had a pressure ulcer with the diameter the size of a quarter that was red, raw and actively bleeding. R1's left upper middle buttock had a pressure ulcer with a diameter the size of a quarter that was red, raw and irritated. R1's left, low inner medial buttock had a pressure ulcer with the diameter the size of a nickel that was red, raw and irritated.</p> <p>On 3/9/21 at 12:30 pm V9 (Wound Nurse) stated R1's right low buttock and left low medial buttock pressure ulcers were new and the right upper buttocks pressure ulcer was larger and had drainage that was not present when V9 did R1's wound assessment rounds on 3/5/21 with V16 (Wound Physician). V9 also stated V9 had asked V16 on rounds 3/5/21 if V16 had any new orders for R1's pressure ulcer treatment. V9 stated V16 wanted to continue the same treatment. V9 also stated R1 had only had barrier cream treatments for R1's three (3) existing buttock pressure ulcers until 3/8/21. V9 stated a second Wound Nurse (V14, LPN), clarified R1's pressure ulcer treatment orders with V16, which had been written on R1's 2/27/21 wound report. R1's 2/27/21 treatment order was not transcribed into R1's electronic medical record. V9 also stated V16 (Wound Physician) does all the wound measurements when V16 comes into the facility</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>for Friday rounds. V9 stated, "(V16) does the measurements for new and existing pressure ulcer, and the facility has been told not to date the dressings when pressure ulcer treatments are done." At this time V9 did not measure R1's buttock pressure ulcers. V9 completed R1's buttock pressure ulcer treatments as clarified on 3/8/21 by V14 (Wound Nurse) and completed the same Calcium Alginate and Foam Dressings treatments to R1's two new buttock pressure ulcers. V9 stated V9 will notify V16 to report the drainage of R1's right upper buttocks and report the treatments V9 initiated on R1's two new pressure ulcers.</p> <p>R1's "(Private Company) Wound Evaluation and Management Summary" Note signed by V16 (Wound Physician) dated 2/27/21 and 3/07/21 do not document the presence of R1's two, new buttock pressure ulcers, located on R1's left medial buttock and R1's right inner low buttocks.</p> <p>On 3/9/21 at 1:37 pm V14 (Wound Nurse LPN) stated, "It is the facility policy not to sign and date wound dressings. I am new (working for the facility) here and I was surprised, but we have been told not to (sign and date wound dressings). We do not measure new or existing wounds either. (V16, MD) does them on Friday." V14 also stated, "I just put (V16's) treatment orders (from 2/27) in the computer for (R1). I had done those treatments on (R1) yesterday (3/8/21) according to (V16's) note 2/27/21 ("(Private Company) Wound Evaluation and Management Summary"). (R1) had no drainage or odor and did not have any new areas yesterday. We messed up and missed the order (V16) switched for (R1's) buttock pressure ulcer treatments. The barrier cream to the calcium alginate and foam was ordered to start 2/27/21." V14 also stated,</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>"Barrier cream was the only treatment we (V9 and V14) had been doing because (V16's) 2/27/21 wound progress note had not been scanned into (R1's) electronic medical record."</p> <p>On 3/10/21 at 12:55 V24 (Advanced Practice Nurse/APN) stated, "I (V24) can tell you that (V6, Medical Director) and I expect to be notified of (R1's) care needs immediately. The facility nurses are to call with any new orders they need from (V16, Wound MD) and don't get, or any changes that occur in (R1's) pressure ulcers that are needed for treatment orders. There is a true problem in this facility with communication. I have made it clear and so has (V6, Medical Director). Staff are expected to call us (V6, Medical Director, V23 and V24 APN's) with any concerns or needs the residents may have. There are multiple issues that should have been communicated to us (V6, V23 and V24). (R1's) new and deteriorated pressure ulcers were most certainly avoidable. Even though (R1) is on Hospice, the appropriate treatments would have prevented this deterioration and should have been ordered by (V16) and implemented by the facility nurses. The barrier cream to (R1's) stage of pressure ulcers is not appropriate. New treatment orders should have been obtained and implemented right away to prevent (R1's) new and worsening pressure ulcers. This is a delay in treatment and definitely caused this avoidable pressure ulcer deterioration. Staff nurses need to be documenting (R1's) pressure ulcers well and include very detailed information including a clear description of the appearance, drainage, signs and symptoms of infection and of course wound measurement when these changes occur. These are the standard of nurse practice. My expectation is to include dating the wound dressing, so it is clear when the treatments are</p>	S9999		
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S9999	Continued From page 10 being completed. The facility pressure ulcer prevention policy will be reviewed by (V6) and will reflect the need to date the pressure ulcer dressing." On 3/10/21 at 3:30 pm (V16, Wound Physician) stated, "I wrote a new treatment order on my visit to see (R1) on 2/27/21. I changed (R1's) treatment plan from barrier cream on (R1's) buttocks pressure wounds, to a calcium alginate with a foam dressing. I did not realize the facility was not doing the right treatments. When I saw (R1) last Friday (3/5/21) there was no dressing on (R1's) buttocks pressure ulcers. It is normal procedure when I round that the pressure ulcer dressings be removed and discarded before I do my evaluation. I had no idea the treatments were not being done as I ordered (2/27/21). I did not give new orders last Friday, as I thought the order from the week before was already implemented. This is for sure a delay in (R1's) treatments and should not have happened. I thought I saw some improvement, so I did not consider making any other changes to (R1) treatments last Friday on my rounds." The facility policy "Skin Care Guidelines (Pressure Injury and Wound Management Program)" dated revised February 2014 documents the following: Page 2. "The center (facility) will ensure that all residents will receive appropriate assessment and care to prevent and treat pressure injuries and other wounds. Person-centered plans of care in accordance with clinically-accepted guidelines, will be developed to improve resident outcomes and promote healing of pressure injuries and other wounds. The center will use standardized protocols and follow physician's specific orders for wound care."	S9999		

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S9999	<p>Continued From page 11</p> <p>The same "Skin Care Guidelines (Pressure Injury and Wound Management Program)" documents the following: Page 6. "Process. The Nurse will: 1. Do a complete skin assessment of each new resident upon admission to identify any wounds present including pressure ulcers, stasis ulcers, surgical wounds, etc. (Skin Assessment may be completed by Wound Nurse, if he/she is available.) 2. Document the size and description of the wound in the medical records. 3. Initiate a Skin Documentation form, identifying the type of wound, the size, the location, and the status of the wound. 4. Obtain orders for appropriate treatment according to the center's Wound Care Protocols or physician's instructions. 5. Implement appropriate Pressure Injury Prevention Protocols per facility protocol e.g. pressure relief, dietary supplements, etc. If pain is present, implement pain relief measures. 8. Follow procedures 2-5 for any resident who develops a "house acquired pressure ulcer."</p> <p>(B)</p>	S9999		
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