

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002984	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/09/2021
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NAME OF PROVIDER OR SUPPLIER FAIR OAKS REHAB & HEALTHCARE	STREET ADDRESS, CITY, STATE, ZIP CODE 1515 BLACKHAWK BOULEVARD SOUTH BELOIT, IL 61080
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation #2110738/IL130684</p> <p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.1210 b) 300.3240 a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These regulations are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to provide pain management to a resident (R1), failed to provide nursing services to a resident (R1), and failed to ensure a resident (R1) was free from social isolation. These failures resulted in R1 experiencing prolonged pain without medication intervention, and being isolated in a shower room for an extended period of time. These failures also resulted in R1 not receiving a nursing assessment and experiencing</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>emotional instability.</p> <p>The findings include:</p> <p>The facility's admission and discharge log, printed on 2/5/21, showed R1 was admitted to the facility on 2/1/21 and discharged from the facility on 2/1/21.</p> <p>A review of R1's electronic medical record showed no diagnosis, medication, progress notes, care plan or assessments were entered for R1 during his time at the facility from 2/1/21 at 2:30PM thru 2/1/21 at 7:30PM.</p> <p>On 2/9/21 at 9:24AM, V8 (Registered Nurse) stated, "(R1's) admission was awful. He was an anticipated admission coming from a local facility to be closer to his family. He came to the building and I told (V9-Certified Nursing Assistant, CNA) to complete her part of his admission. (V9) then alerted me that (R1) had bed bugs. I notified (V2 Director of Nursing) and she went to (R1's) room. (V2) told me that (R1) could not stay in the facility. R1's roommate was then moved to an alternate room (creating a private room for R1). R1 was then taken to the shower room and kept in there until we were able to get him transported to the hospital. We had to attempt to feed him dinner in the shower room because his room had been sprayed for bed bugs and we didn't have anywhere else to put him because of COVID restrictions. (R1) arrived at the facility between 2:30PM-3:00PM and the transportation company finally arrived somewhere between 6:30PM-7:30PM. (R1) received a change of clothes but I could not provide any nursing services to him or chart anything in his records because I was told by (V2) that he was not our resident."</p>	S9999		

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Continued From page 2

On 2/9/21 at 9:33AM, V9 (CNA) stated, "(R1) came to the facility at the beginning of my shift around 2:30PM-3:00PM. We took him to his room and transferred him into a recliner. When we stood him up I saw bugs crawling on his back. We gave (R1) a meal tray in the shower room and propped the door open. He wouldn't eat dinner because he was so upset and kept yelling and swearing and telling us he didn't bring the bugs into the facility. I felt so bad for him because there wasn't anything I could do for him. We didn't transfer him again until right before he left for the hospital."

On 2/9/21 at 9:40AM, V2 (Director of Nursing) stated, "(R1) arrived to the facility sometime around 3PM. (V9) came and got me because he had beg bugs on him. We did not have a private room to put (R1) in. We took his clothes off and bagged up his belongings and set them outside. The next thing I knew he was going to the emergency room for back pain which didn't surprise me because he was sitting for so long. I think he left the facility around 6:30PM-7:00PM. He wasn't with us long and no meals were provided to him. We didn't consider him our admission so no medications were given to him. His room was to be closed for 1 hour and then inspected for further bed bug infestation. As long as the room is cleared, residents can be moved back into the room. The maintenance department cleared the room the next morning and got rid of the recliner (R1) was using. There is no documentation in (R1's) medical record because the nurse on duty did not perform any nursing services because he wasn't our resident."

On 2/9/21 at 10:31AM, V10 (R1's power of attorney) stated, "My brother called me from the

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S9999	<p>Continued From page 3</p> <p>facility and told me that (V7) told him that my Dad couldn't stay at the facility and we needed to pick him up because he had beg bugs. My Dad was very upset about this incident and in pain from being up in a wheelchair for 5+ hours. My Dad was so confused about what was going on and angry that the local emergency room staff let us in just to calm him down and help explain the situation. When my Dad arrived at the emergency room there were no bed bugs or bites on him. (V7) told me that there was not a room available at the facility for my Dad to return to so my Dad sat in the emergency room for almost 24 hours waiting for alternative placement."</p> <p>On 2/5/21 at 1:10PM, V7 (Community Relations Coordinator) stated, "I think (V10-R1's daughter) called his primary physician and had him sent to the local emergency room for back pain. (V10) refused to have (R1) sent back to the facility he came from. I greeted (R1) in his room around 2:30PM and he was checked in, transferred to his wheelchair then the staff took him to the shower room, and removed his clothes and belongings from the facility. (R1) was offered hydration but no meals were provided to him. I left to go home for the day after that because I thought everything was arranged."</p> <p>On 2/5/21 at 1:10PM, V1 (Administrator) stated, "(R1) had bugs and bites all over his body. I get it that we accepted him but we did not have a private room to admit him to."</p> <p>R1's records from a local hospital, dated 2/1/21, showed, "(R1) was transferred to a facility to be closer to family on 2/1/21. He was never actually admitted and personnel there refused to take the patient stating he had bedbugs. On evaluation there is no evidence of bedbugs. It is very difficult</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>to accurately reconcile his medications with our limited information."</p> <p>R1's records from a local hospital, dated 2/1/21, showed, "(R1) states his primary concern is his back pain, which he states is constant and worsened after transfer and is primarily located to his lumbar spine. Denies itchiness, no new rashes. Skin warm and no clearly visualized bite marks on initial examination."</p> <p>R1's electronic medical record at the facility showed no skin assessment or medication administration for 2/1/21.</p> <p>(B)</p>	S9999		
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