

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008817	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/25/2021
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NAME OF PROVIDER OR SUPPLIER ASCENSION SAINT ANNE PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 4405 HIGHCREST ROAD ROCKFORD, IL 61107
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S 000	Initial Comments	S 000		
	Complaint Investigation #2110303/IL130201			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations:</p> <p>300.610 a) 300.1010 h) 300.1210 b) 300.1210 d)3) 300.3240 a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such</p>		<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These regulations are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to provide the necessary care and services for a resident with unrelieved knee pain and swelling, failed to notify a resident's physician of a resident's (R1) unrelieved knee pain and swelling, and failed to complete a medical evaluation on</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>that resident, which resulted in a delay in treatment of four days, of a right femoral fracture for R1. This applies to 1 of 3 residents (R1) reviewed for quality of care in the sample of 9.</p> <p>The findings include:</p> <p>R1's Resident Admission Assessment showed R1 was admitted to the facility on January 8, 2021 with no deformity, swelling, bruising, or injury to her right knee or leg.</p> <p>R1's Care Plan, dated November 20, 2020, showed R1 was cognitively impaired related to her diagnoses of dementia and Alzheimer's Disease. The care plan also showed R1 "will need assist of one staff for ADL's, two staff if using a lift (transfer device) as needed."</p> <p>R1's Nursing Note, dated January 14, 2021, showed staff found R1 lying in bed, at 6:35 AM, holding her right knee with both hands. R1 was "wincing and moaning" with any movement of her right leg. Upon assessment of the staff nurse, R1's "right lower extremity femur appears out of alignment with her right knee." The note showed an X-ray of R1's right knee was performed in the facility. Upon receiving R1's X-ray results, R1 was transferred to a local hospital for evaluation and treatment.</p> <p>R1's right knee CT scan (computed tomography) report dated January 14, 2021 showed, "comminuted fracture through the distal right femoral shaft with 1 shaft with lateral displacement."</p> <p>On January 19, 2021 at 11:20 AM, V5, CNA, stated he cared for R1 on January 13, 2021, during the day shift. V5 stated, "Around 10:30</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>AM that day, I provided (R1) with incontinence care and was going to get her dressed. I went to bend her right leg to get her pants on and she began screaming in pain. She grabbed her right knee with both of her hands and held it. I knew something was wrong at that time so I stopped what I was doing and went to get the nurse." V14 stated he reported R1's knee pain to V6, Registered Nurse (RN), and V11, RN, on January 13, 2021.</p> <p>On January 19, 2021 at 11:40 AM, V11, RN, stated, "On January 13, 2021, (V5, CNA) reported to me that (R1) was having severe right leg pain. (R1) was not my patient that day so I told her nurse (V6, RN) that she was having right knee pain. I never assessed her that day." V11 also stated, "I did not notify (R1's) physician of her knee pain. I should have assessed her immediately that day and called her physician."</p> <p>On January 19, 2021 at 11:46 AM, V14, Certified Nursing Assistant (CNA), stated she cared for R1 on January 11, 2021. V14 stated, "I got her up out of bed that morning around 4:30 AM. I got her up by myself and used a gait belt. She didn't complain of any pain at that time. I put her in a wheelchair and took her to get weighed. I got her back into bed and she began rubbing her knees and complaining of pain." V14 stated she reported the R1's knee pain to the nurse on duty.</p> <p>On January 19, 2021 at 12:00 PM, V6, RN, stated, "I was the nurse for (R1) on January 13, 2021. I was notified that she was having knee pain that day. Around 1:45 PM, I went in to look at her knee. When I palpated her right knee, she had severe pain. I didn't do any range of motion (ROM) exercises with her right leg so I don't know if her ROM was normal for her...I did not call</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>(R1's) physician to notify him of (R1's) pain...There is no excuse. I should have called (R1's) physician immediately to inform him of her knee pain."</p> <p>On January 19, 2021 at 4:30 PM, V22, Licensed Practical Nurse (LPN), stated, "On the morning of January 14, 2021, the CNA asked me to look at (R1's) right knee. When I walkød into her room, (R1) was lying flat on her back in bed, holding her right knee. She kept repeating "don't move my leg." (R11's) right knee was swollen and the bone above her knee was pushing the skin out over the knee. I didn't know if it was broken or dislocated." V22 stated he immediately ordered an X-ray of R1's knee and notified R1's physician.</p> <p>On January 20, 2021 at 9:20 AM, V23, CNA, stated she provided cares for R1 on January 14, 2021. V23 stated, "I went into (R1's) room around 6:15 AM that morning to get her up. I pulled back her covers and she was lying on her right side with both of her hands holding her right knee. I didn't notice any deformity to her right knee at that time. I went to roll her on her back and she began screaming and hollering in pain. She was still holding onto her right knee. That is when I noticed her right knee did not look right. I went and got the nurse."</p> <p>On January 19, 2021 at 12:25 PM, V2, Director of Nursing, stated, "We don't really know what happened to her (R1) because of her dementia and cognition. (R1's) injury could have happened when we rolled her (in bed) or got her up...This is a big deal. We had 3 staff members aware that (R1) had severe right knee pain and no one called her doctor. We failed to report her pain and that is significant. We should have called her doctor immediately when she began complaining</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>of pain...The expectation is that if a resident is experiencing acute pain and/or a change in condition, the nurse immediately does a full assessment which includes checking range of motion, checking pulses in the extremity, and notifying the doctor immediately."</p> <p>On January 20, 2021 at 10:05 AM, V24, Hospital Nurse, stated, "We (hospital staff) were very concerned about the severity of (R1's) injury when she arrived here. She couldn't tell us what happened due to her dementia and confusion. It takes a lot of force to break a femur bone even if the patient has osteoporosis. When (R1) arrived to the hospital, her right femur bone was so deformed and sticking out. Her femur bone was literally causing tenting (stretching) to the skin above her right knee."</p> <p>On January 19, 2021 at 1:32 PM, R1's right knee X-ray report, dated January 14, 2021, was reviewed with V20, Nurse Practitioner (NP). V20 stated, "There is no way a person can spontaneously break their femur (bone) even if they have osteoporosis. It would take a tremendous amount of force to break the femur bone in a person's leg. This injury is usually caused by some sort of injury or trauma."</p> <p>On January 19, 2021 at 2:00 PM, V19, Nurse Practitioner, stated, "Even with a diagnosis of osteoporosis, femur fractures cannot happen spontaneously. These fractures are usually caused by a tremendous amount of force applied to the femur."</p> <p>On January 25, 2021 at 11:07 AM, V19, Nurse Practitioner, stated any resident change in condition, resident complaint of unrelieved pain, or complaint of new pain should be reported to a</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>physician immediately after the nurse has assessed the resident.</p> <p>The facility's Change in Resident's Condition or Status Policy, dated July 2020, showed, "Our community shall promptly notify the resident, his or her health care provider, and representative of change's in the resident's medical/mental condition and/or status...The nurse will notify the resident's Health care provider or physician on call when there has been a(an):...2. discovery of injuries of unknown source...4. significant change in the resident's physical/emotional/mental condition..."</p> <p>The facility's Abuse Prevention Policy, dated June 2020, showed, "Neglect means the failure of the community, its employees or service providers to provide goods and services to a resident that are necessary to avoid physical harm, pain, mental anguish or emotional distress."</p> <p>(A)</p>	S9999		
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